



# AFRICAN TELECOMMUNICATION/ICT INDICATORS 2008: AT A CROSSROADS



International  
Telecommunication  
Union



I n t e r n a t i o n a l   T e l e c o m m u n i c a t i o n   U n i o n

# AFRICAN TELECOMMUNICATION/ICT INDICATORS 2008: AT A CROSSROADS

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## Foreword

I am pleased to present the African Telecommunication/ ICT Indicators 2008, our 8th indicator publication on the region. This Report has been specially prepared for ITU TELECOM Africa taking place in Cairo, Egypt, from 12 to 15 May 2008.

This Report contains the latest available telecommunication and Information and Communication Technology (ICT) data and highlights the tremendous growth in the sector that has taken place in African telecommunication markets since the last ITU TELECOM Africa event in 2004. Since that time, even the most optimistic projections for the growth of mobile telephony and the increase in mobile subscribers in Africa have been surpassed and the continent today is home to more than 260 million mobile subscribers, over a quarter of its total population. Sector liberalization, the licensing of multiple cellular operators and innovation in services and applications have helped drive explosive growth in Africa's mobile telephony markets.

While there has been rapid expansion in access to ICTs, this Report highlights a number of challenges that the continent is currently facing. As the end of the first decade of the new millennium approaches, Africa must sustain and deepen its ICT growth and expand access in areas in which it is lagging behind, especially in terms of Internet and broadband uptake. Governments need to create pro-ICT policies and, in cooperation with the private sector, re-think approaches to take advantage of convergence and the full potential of wireless technologies. Universal access and broadband are essential in connecting Africa, a continent that now stands, as the title of this Report indicates, "at a crossroads".

This Report includes a number of recommendations to sustain growth and deepen access to ICTs in the region. We hope that its statistical information and analysis will inform, encourage and guide policy-makers, investors and analysts.



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This report was prepared by a team led by Vanessa Gray of the Market Information and Statistics (STAT) Division of ITU's Telecommunication Development Bureau. Michael Minges contributed significantly to this Report. Monika Muylkens contributed and Rebecca Mayer provided valuable comments. Data were collected by the Market Information and Statistics Division, including Nathalie Rollet, Herawasih Yasandikusuma and Cao Zhang. The statistical tables were prepared by the STAT Division and Paulo Cabral de Mello. Nathalie Rollet was responsible for the design of the Report and Stéphane Rollet designed its cover.

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The report would not have been possible without the collaboration of the many telecommunication organizations, regulatory agencies and other data suppliers throughout the region, to whom we owe our thanks.

The views expressed in the publication are those of the authors and do not necessarily reflect the opinion of ITU or its Membership.

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## 1. Introduction

*African Telecommunication Indicators* has been published eight times spanning a period of 18 years (Figure 1-1). The first edition was prepared for the African Regional Telecommunication Development Conference in Harare, Zimbabwe, in December 1990. At the time the first edition was published, there were only 8.6 million telephone subscribers in Africa, mostly located in the North African countries and South Africa. At that time, Norway had more telephone subscribers than all of Sub-Saharan Africa. Mobile communications were virtually non-existent, with only six networks in

operation, and beyond Mauritius and South Africa, there were none in Sub-Saharan Africa. Not one African country was connected to the Internet in 1990.

Today, the situation is radically different, with all African countries having mobile networks in operation and connections to the Internet. Growth has defied predictions. For example, the 2004 edition of *African Telecommunication Indicators* forecast three different scenarios for the number of mobile subscribers in Africa by 2010. The

Figure 1-1: Eighteen years of indicators



Source: ITU World Telecommunication Indicators Database.

most optimistic scenario of 200 million by 2010 was almost reached in 2006 and exceeded by over 60 million subscribers at the end of 2007.

The development of the African ICT sector has resulted in exciting services and opportunities for the region:

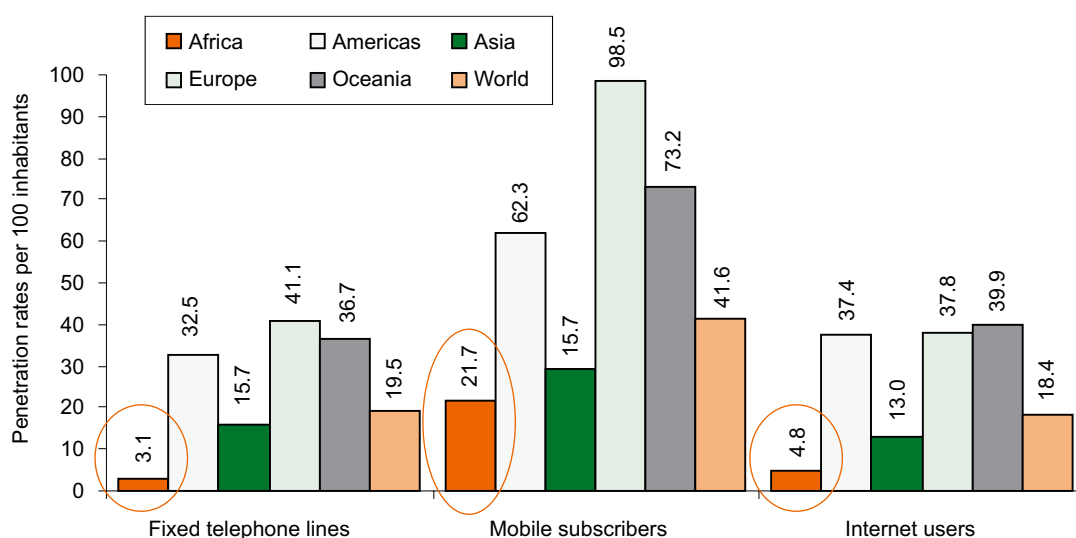
- The growth in mobile is fueling local m-commerce applications such as pricing information for rural farmers and the use of mobile phones to pay for goods and services. For example, Kenyan mobile operator Safaricom launched the M-PESA system in March 2007. It allows subscribers to use their phone as a virtual bank by depositing and withdrawing funds through the value stored on their mobile phone. As of September 2007, M-PESA had over 600'000 active users, many of them without conventional bank accounts. The Safaricom International Public Offering (IPO) is also generating public interest in the sector by allowing local citizens to purchase shares in the company.
- Connectivity to international fiber networks is providing opportunities for African countries to tap into ICT services exports. South Africa has emerged as an attractive call center destination

while Mauritius is leveraging its ties with India to grow its ICT-enabled services export industry. A study of Ghana's economic prospects focuses on the potential of "IT-enabled services" in improving business competitiveness and increasing economic growth in that country.<sup>1</sup>

Although it is tempting to get excited about ICT growth in Africa, the stakes have risen. The milestones by which success is measured are changing. Two decades ago, achieving a teledensity of one per one hundred inhabitants represented a major milestone, but today's benchmarks of achievement are much higher. The rest of the world has forged ahead with strong investment and the adoption of new technologies. While Africa has made impressive gains, it remains far behind other regions in ICT access (Figure 1-2).

Africa is at a crossroads. While there has been strong growth in access to ICTs, much more needs to be achieved. A second wave of regulatory reform could really unleash growth and investment in Africa. It is essential to find the right mix of policy, economic and technical ingredients and committed entrepreneurs that will not only sustain growth in ICTs across the continent, but boost access to the level of other regions.

Figure 1-2: ICT penetration rates per 100 inhabitants, 2006



Source: ITU World Telecommunication/ICT Indicators Database.

## 1.1 Mobile telephony

When the first mobile networks were launched in Africa two decades ago, few imagined that mobile phones would become Africa's communications device of choice. In 1990, only six countries had networks and there were less than 15'000 subscribers. It took six years to surpass one million mobile subscribers. The 100 million barrier was shattered nine years later in 2005 and at the beginning of 2008, there were over a quarter of a billion mobile subscribers on the continent (Figure 1-3). Mobile penetration has risen from two in 2000 to over a fourth of the population today. Mobile subscribers are also now more evenly distributed. In 2000, South Africa accounted for over half of all Africa's mobile subscribers, but by 2007, only 16 percent of mobile subscribers were located in South Africa.

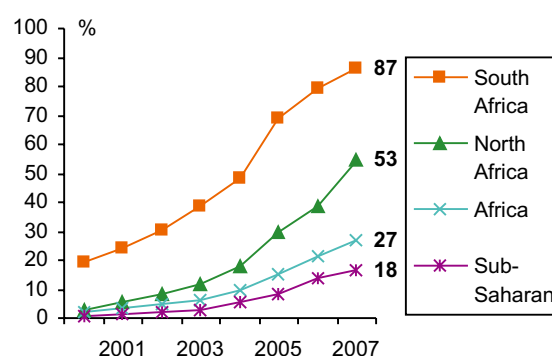
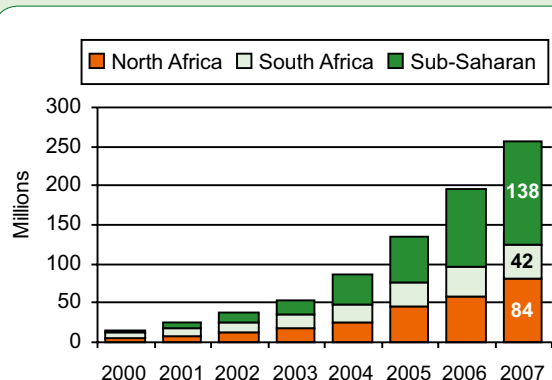
Nevertheless, today there is still considerable variation in mobile penetration among African countries. While the average number of mobile subscribers per 100 inhabitants was 27 in 2007, this ranges from close to 90 in Gabon, the Seychelles and South Africa to less than two in Eritrea and Ethiopia. Although wealth is one key explanatory factor, the degree of competition in the mobile sector also impacts mobile penetration. Most countries where mobile performance is poor relative to per capita income



Photo: Stefan Reimschuessel.

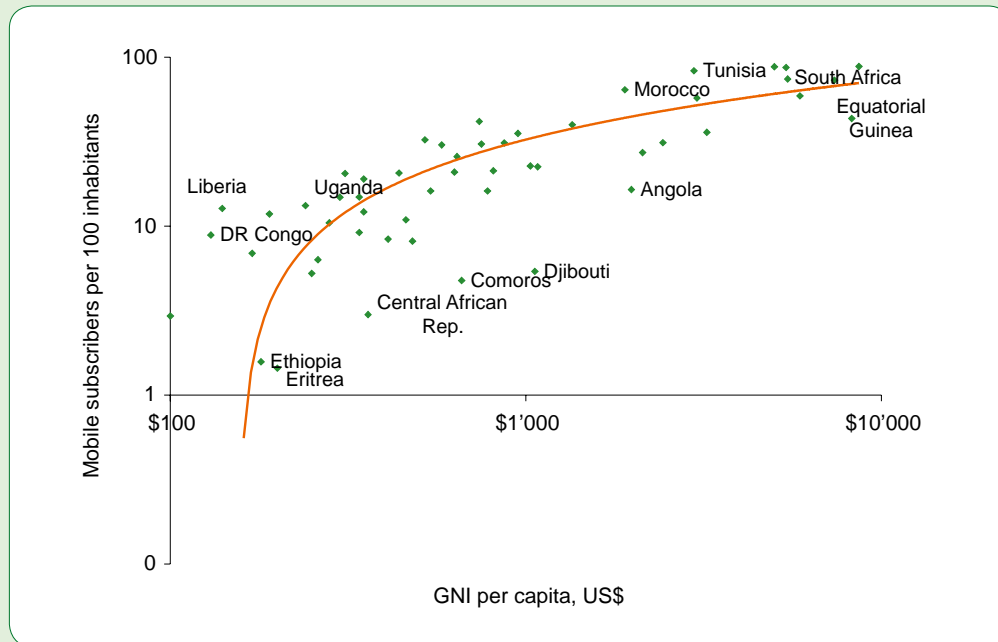
have limited competition. For example, Eritrea and Ethiopia have the lowest mobile penetration on the continent and only one mobile operator each. This is in sharp contrast with Liberia, which is emerging from civil war and has a lower per capita income than Eritrea or Ethiopia. With four mobile operators, Liberia has a mobile penetration more than six times greater than that of Eritrea or Ethiopia (Figure 1-4). Other similar examples exist, across a range of countries of different income levels. Take Equatorial Guinea, whose petroleum-based economy results in the second-highest per capita income in the region. Yet Equatorial Guinea has only one mobile operator and its penetration is half that of South Africa, where per capita income is one third less, but three facilities-based mobile operators are active.

Figure 1-3: Mobile subscribers and penetration in Africa



Source: ITU World Telecommunication/ICT Indicators Database.

Figure 1-4: Mobile subscribers per 100 inhabitants and per capita income, 2007



Note: Logarithmic scales.

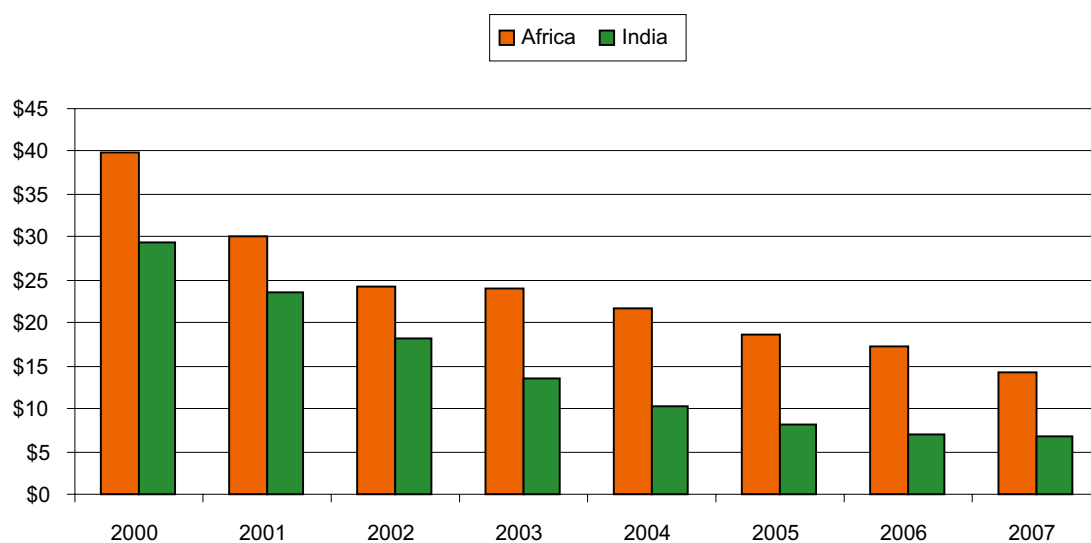
Source: ITU World Telecommunication/ICT Indicators Database.

Operators in Africa have developed different services to meet the unique circumstances of the region and boost mobile take-up and usage. The most apparent is prepaid; some 94 percent of mobile subscribers in the region are using prepaid services. Providers have searched for ways to enhance the ease of use of prepaid services and make it convenient for low-income users. This includes offering features such as low denomination airtime recharges and per second billing. In Nigeria, recharges are available for as low as N50 (US\$0.40). Text messaging is another area being utilized to enhance customer satisfaction. Some mobile operators allow free text messages to be sent from their web sites. In Kenya, mobile operator Safaricom offers the “Flashcom 130” service which provides an alternative to calling someone, and letting their mobile phone ring just long enough to know they should call you back (so-called “flash calling”). Instead, Flashcom 130 allows users to send a free text message asking for someone to call. Operators are also offering services that allow users to transfer airtime to other users via a text message. In Burkina Faso, Celtel provides the “Recharge mobile” service where a user can send a text message to charge an acquaintance's airtime in denominations as low as F 200 (US\$0.40).

Competition has been a key driver in reducing mobile prices across the region. Tariffs have dropped, as networks expand and operators compete for less affluent customers. Average marginal revenues per customer have fallen in line with tariffs. The monthly mobile Average Revenue Per User (ARPU) stood at US\$ 14 in 2007 compared to US\$ 40 in 2000 (Figure 1-5). This reduction in ARPU is linked with the strong growth in the subscriber base. There is plenty of scope for prices to come down even further, essential if mobile phone ownership is to reach new customer segments among the broader population. For example, average ARPU in India is less than US\$ 7, or one half the African level.

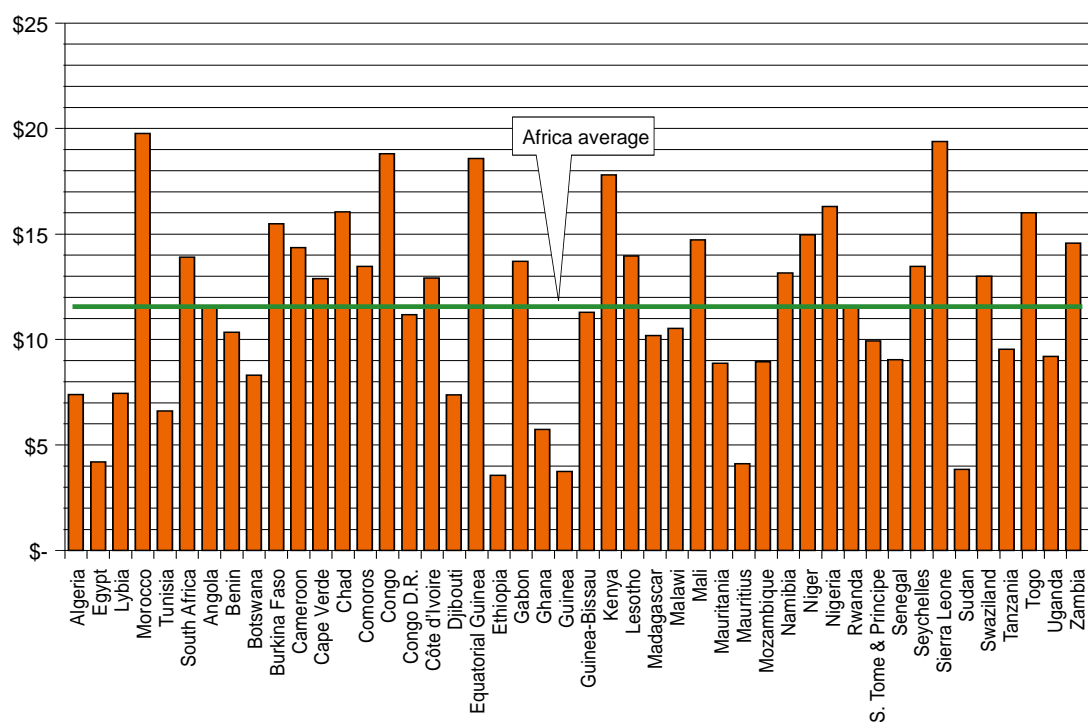
A monthly prepaid basket that incorporates the variety of different prices depending on the call destination (e.g., to own network, other mobile networks, fixed network) and the time of the call (e.g., peak, off-peak, weekend) is used to compare mobile tariffs in Africa.<sup>2</sup> The average monthly prepaid mobile basket in African countries in 2007 amounted to US\$ 11.56, ranging from a high of US\$ 20.00 to a low of US\$ 4.00 (Figure 1-6). Although mobile prices are reducing, there is further room for improvement, given the high

Figure 1-5: Mobile ARPU, US\$, Africa in comparison with India



Source: ITU World Telecommunication/ICT Indicators Database.

Figure 1-6: Monthly mobile prepaid tariff basket, Africa, US\$, 2007



Note: Based on OECD, low user basket. For Burundi, Central African Rep., Eritrea, Gambia, Liberia, Somalia and Zimbabwe: data not available.  
Source: ITU World Telecommunication/ICT Indicators Database.



termination rates in some countries, as well as high tax rates (see section 3.3). Continuing competition, ex ante monitoring of termination rates and reductions in value-added and excise taxes will help ensure

continued growth in the mobile market and promote widespread universal access to communications in Africa. In addition, a reduction in the price of handsets could stimulate the market further (see Box 1-1).

### Box 1-1: Low Cost devices for Africa?



The lack of telecommunication infrastructure and public access points are not the only barriers to wider connectivity and use of ICTs. In Africa, 64 percent of the population is covered by a mobile signal and therefore has theoretical access. But mobile penetration only stands at 27 percent, suggesting that other barriers exist. It has been widely recognized that affordability is key for the uptake and use of ICTs. Although the ICT market has seen an important drop in prices for mobile services over the last years, affordability remains an important issue.

Several price barriers may be identified and include high entry costs for services, roaming charges and taxes on telecommunication services and devices. A burden that is especially problematic for low-income groups is the cost of the end-user device. Indeed, the cost of a handset is often seen as the most important entry barrier and manufacturers have been trying hard to reduce prices.<sup>3</sup> More affordable devices should help bridge the gap between supply and demand and to penetrate user segments previously considered to be outside the addressable market. Low-cost handsets are also of great interest to operators and investors. Many see new opportunities in less-developed regions.<sup>4</sup> With mobile penetration levels heading towards 100 percent in many developed countries, operators and equipment makers are eager to connect new users outside mature and saturated markets.

Indeed, growth in developing markets makes them an exciting prospect for operators and manufacturers. The African continent saw a Compound Annual Growth Rate (CAGR) of 32 percent in mobile subscribers between 2006 and 2007, with almost 65 million new subscribers added during the year. Despite the fact that most of today's unconnected will be from low-income groups with little extra to spend, operators are eager to get them onboard. Existing business models and strategies show that lower revenues are compensated by masses of new subscribers. Also, studies have shown low-income groups are prepared to spend proportionally more of their income on telecommunications. Business models and devices tailored to low-income groups will therefore be key and the growing demand for cheap devices in large markets such as Africa can generate economies of scale for reducing costs.

In 2005, the GSM Association hosted a competition to develop a fully functional mobile phone for less than US\$30, including all electronic devices, software components, batteries, charger, packaging and manual. Since then, several advancements have been made. The major area for reducing the production costs for these so-called Ultra Low Cost Handsets (ULCH) was the chip. Already in 2006, Infineon Tec pushed the cost of a GSM handset to below US\$20, with material costs below US\$15.<sup>5</sup> This prototype contained half the number of components of a regular handset. Other big chip makers like Texas Instruments, Motorola and Philips have entered into the development of cheaper chips and other more costly components to replace those used in full-featured phones.<sup>6</sup>

Low-cost handsets also reduce the problem of high energy-consumption – a major challenge to vendors and users particularly in developing countries – since they can be used with cheap rechargeable batteries such as nickel metal hydride (NiMH) AAA batteries. Motorola, for example, has been able to develop a phone with talk times of five to eleven hours and standby times of 175 to 450 hours.<sup>7</sup> Remaining energy needs could be satisfied either by shop owners offering power recharge services or by systems based on solar energy.<sup>8</sup>

The quest to develop affordable handsets is critical to extending mobile access in developing markets. At the same time, mobile phones are becoming a substitute for various activities in developing regions such as Africa. For example, the use of text and picture messaging is an alternative for users who do not have computers or regular access to email. Usage of “m-banking” is also growing throughout the region as an alternative to traditional bank accounts. For mobile services to have an even greater impact on developing regions and to realize the promises of mobile technology in terms of Internet access and advanced applications, mobiles will not just have to be affordable but also 3G enabled.<sup>9</sup>

## 1.2 Fixed telephone service

Africa's dramatic growth in mobile communications has left fixed telephone lines behind. This was not always the case. In the late 1990s, the number of fixed telephone lines was growing rapidly at over ten percent a year, following a wave of incumbent privatizations and prior to the widespread introduction of mobile competition. Lately, growth in fixed telephone lines has fallen to its lowest level in the last two decades. At the end of 2007, there were 35 million fixed lines on the continent, equivalent to an overall teledensity of 3.8 fixed telephone line subscribers per 100 inhabitants. This is up only slightly from 2.8 fixed lines per 100 inhabitants in 2002. Within the continent, North African countries have 11.9 fixed lines per 100 inhabitants and South Africa 9.6 compared to just 1.6 in Sub-Saharan Africa.

Incumbents and new entrants are seeking to increase the popularity of fixed telephony through the expansion of fixed wireless networks. These networks often use billing platforms supporting a variety of price plans and offering prepaid solutions. Some operators have added features, such as limited mobility and free inter-network calling, in an effort to attract customers.

CDMA2000 1X has emerged as the *de facto* technology for fixed wireless in Africa. According to the CDMA Development Group, 31 African countries had commercially deployed a CDMA2000 1x wireless network by April 2007 (Table 1-1).<sup>10</sup>

While growth in fixed wireless networks has been positive for expanding basic access to telecommunications, it does come at the price of regulatory and technological complications. The regulatory implications for the mobility aspects of fixed wireless are likely to intensify, as fixed wireless platforms grow in success

and subscriber numbers increase. Over-emphasis on fixed wireless will also affect the broadband market, as DSL technology over copper line is the prevalent high-speed technology in the region.

The emergence of fixed wireless has altered the pricing structure for fixed line networks. Many CDMA2000 1x networks have pricing structures similar to mobile – for example, prepaid with no monthly subscription charges, but higher usage charges. Traditional fixed line tariffs have risen, as operators move to rebalance tariffs by raising subscription and local call charges and lowering long-distance call charges.

The average price of a monthly basket for subscription-based, conventional fixed line telephone service was US\$ 13 in 2007, with considerable variation around this average (Figure 1-7). In some countries, there is a move towards flat-rate pricing, with either unlimited local calls or a number of minutes included in the subscription. Variety in fixed line pricing – whether prepaid with fixed wireless or flat rates – makes services more affordable and provides consumers with wider choices. These options are most common in markets where there is a choice of alternative fixed line operators.

Prices for overseas calls have declined, as operators move to rebalance tariffs and compete with Internet-based calling solutions (Figure 1-8). The prospect of widely available Voice over Internet Protocol (VoIP) telephony services promises to make international calls more affordable for consumers. Nevertheless, prices remain high by global standards and there is significant variation in the region for the price of international long-distance calls.

Table 1-1: Deployment of CDMA2000 1X networks, April 2007

| Country                   | Operator   | Incumbent |
|---------------------------|--|-----------|
| 1. Algeria                | Algerie Telecom<br>Consortium Algerian de Telecommunications (Lacom) | \$        |
| 2. Angola                 | Movicel Telecomunicações Lda<br>Mundo Startel                        | \$        |
| 3. Benin                  | Bell Benin Communications (BBCOM)                                    |           |
| 4. Botswana               | Botswana Telecommunications Corp.                                    | \$        |
| 5. Cameroon               | CAMTEL (CTPhone)   | \$        |
| 6. Cote d'Ivoire          | Arobase Telecom S. A.  |           |
| 7. Dem. Rep. of the Congo | Tatem Telecom  |           |

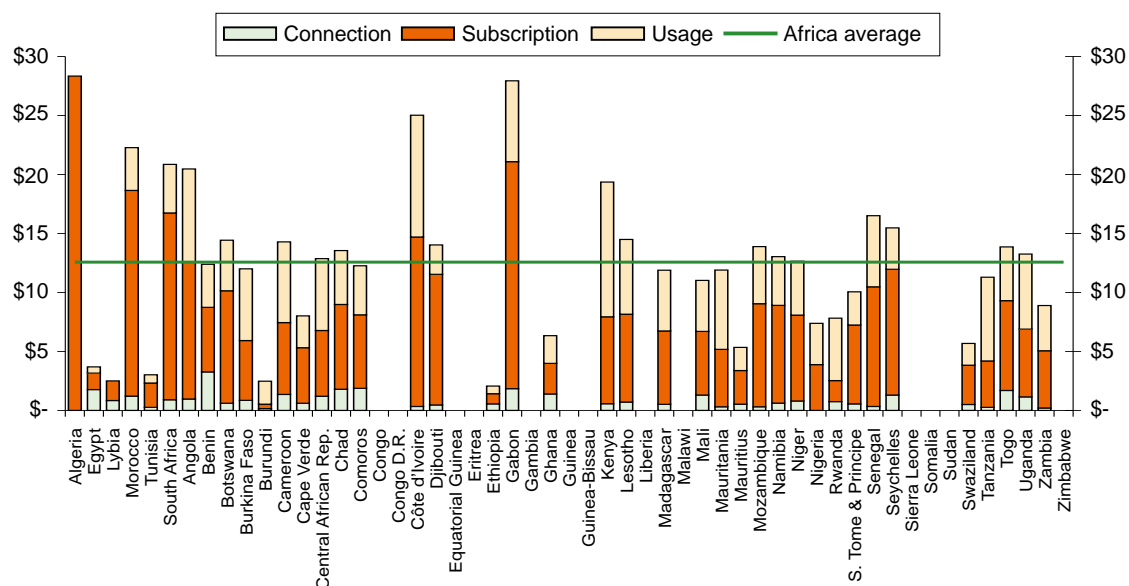
Table 1-1: Deployment of CDMA2000 1X networks, April 2007 (continued)

| Country          | Operator  | Incumbent |
|------------------|---|-----------|
| 8. Djibouti      | Djibouti Telecom  | \$        |
| 9. Egypt         | Telecom Egypt   | \$        |
| 10. Ethiopia     | Ethiopian Telecommunications Corp.  | \$        |
| 11. Gambia       | Gambia Telecommunications Co. Ltd.  | \$        |
| 12. Ghana        | Kasapa Telecom Ltd.   |           |
| 13. Kenya        | E.M. Communications Ltd. (Popote Wireless)<br>Flashcom Ltd.<br>Telkom Kenya Ltd.  | \$        |
| 14. Libya        | Libyan General Posts & Telecommunications   | \$        |
| 15. Madagascar   | Telecom Malagasy S.A.   | \$        |
| 16. Mali         | Sotelma   | \$        |
| 17. Mauritania   | Mauritel  | \$        |
| 18. Morocco      | WANA  |           |
| 19. Mozambique   | Telecomunicações de Mozambique  | \$        |
| 20. Namibia      | Telecom Namibia   | \$        |
| 21. Niger        | Sonitel   | \$        |
| 22. Nigeria      | Bourdex Telecom<br>Cell Communications Ltd.<br>Independent Telephone Network Ltd.<br>InterCellular Nigeria Ltd.<br>MTS First Wireless<br>Multi-Links Telecommunications Ltd.<br>Nigerian Telecommunications Ltd.<br>Oud'a Tel<br>Prestel<br>Rainbownet Ltd.<br>Reliance Telecommunications Ltd.<br>Starcomms Ltd. | \$        |
| 23. Rwanda       | Terracom  | \$        |
| 24. Sierra Leone | Datatel   |           |
| 25. South Africa | Neotel<br>Thinta Thinta   |           |
| 26. Sudan        | Canar Telecommunications Co. Ltd.<br>Mobitel Sudan<br>Sudatel (Sudani)  | \$        |
| 27. Tanzania     | Benson Informatics Ltd.<br>MyCell<br>Tanzania Telecommunications Company Ltd.<br>Zanzibar Telecom Ltd.  | \$<br>\$  |
| 28. Togo         | Togo Telecom  | \$        |
| 29. Tunisia      | Telecom Tunisia   | \$        |
| 30. Uganda       | MTN Uganda<br>Uganda Telecom Ltd.   | \$        |
| 31. Zambia       | Zambia Telecommunications Ltd.  | \$        |

Source: Adapted from CDG Group.

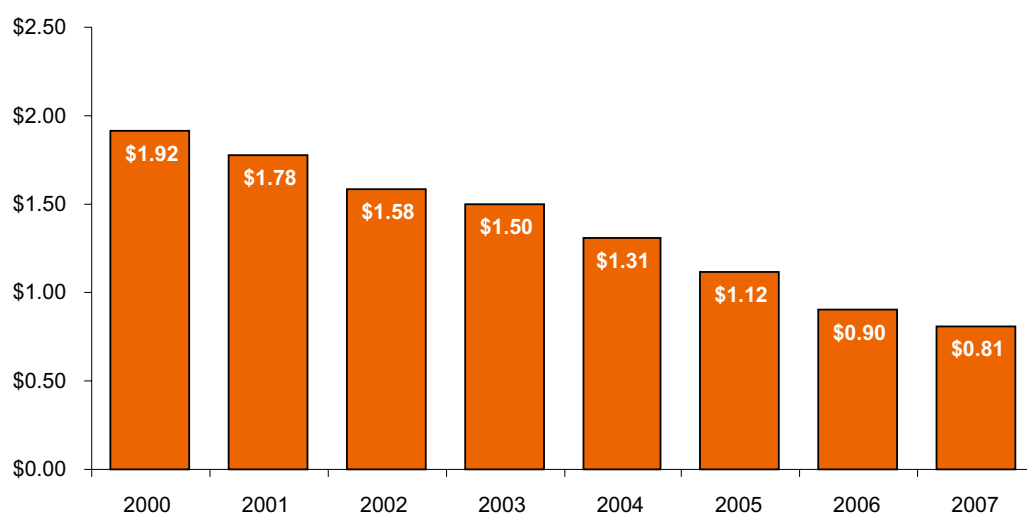


Figure 1-7: Fixed line monthly basket, US\$, 2007



Note: The basket is based on 1/5th the connection charge, the monthly subscription charge and 15 three minute peak and off-peak calls each.  
Source: ITU World Telecommunication/ICT Indicators Database.

Figure 1-8: Average price of a peak rate, one minute call from Africa to the United States, US\$



Note: Peak rate, including taxes.  
Source: ITU World Telecommunication/ICT Indicators Database.

### 1.3 Internet

It is estimated that there were some 50 million Internet users in Africa in 2007, translating into around one user among twenty persons. There are few official surveys on the number of Internet users in Africa. Therefore, estimates are speculative and often derived from subscriptions or international bandwidth. More than half of the region's Internet users are estimated to be located in North African countries and South Africa.

Bandwidth is scarce and telephone usage charges are often included in dial-up access, making Internet access prices generally high across the continent. A few countries charge lower telephone usage fees for Internet access. However, most charge for Internet dial-up at conventional voice calling rates. The move towards tariff rebalancing has raised local call charges and exacerbated the high cost of Internet access in the region. A monthly basket based on 20 hours of Internet use costs almost US\$ 50 in Africa, almost twice as much as the next highest region (Figure 1-9) and equivalent to almost 70 percent of average per capita income in Sub-Saharan Africa.

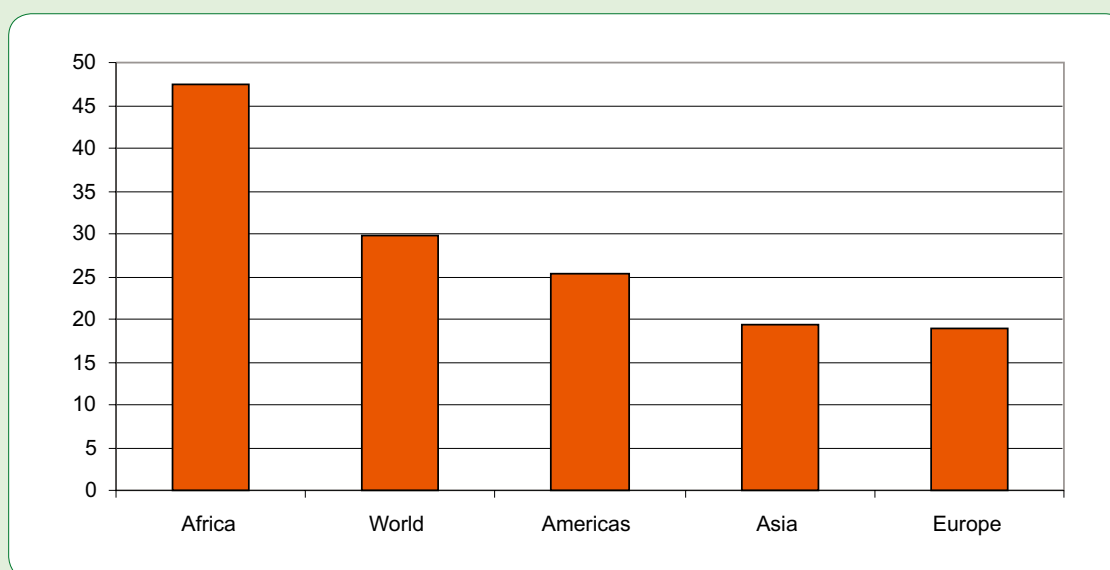
As highlighted by a recently published ITU report,<sup>11</sup> “the high cost of Internet services in Africa is also related to the lack of Internet Exchange Points (IXPs),

enabling local Internet Service Providers (ISPs) to exchange Internet traffic at the local, national or regional levels (instead of routing domestic and regional Internet traffic through expensive international links). By 2007, eighteen African countries had created a national IXP and two regional IXPs existed – one in Cairo and another serving Kenya, Tanzania and Uganda<sup>12</sup> (in contrast, there are hundreds of IXPs in the Americas, Asia and Europe). ISPs in countries where no IXP currently exists must pay the full cost of international Internet connectivity, with Internet traffic often routed via the United States or Europe, resulting in higher prices for ISPs, which are invariably passed onto customers”.<sup>13</sup>

#### 1.3.1 Broadband

Broadband penetration is low across the continent.<sup>14</sup> There were around two million fixed broadband subscribers in Africa in 2007, less than a quarter of the population of metropolitan Lagos, the former capital of Nigeria. Only five African countries had a broadband penetration of more than one per 100 inhabitants in 2007. In comparison, the average broadband penetration in OECD countries was 18.8 in June 2007 and the lowest ranked country was Mexico with a penetration of 4.6 or some 38 times more than the average for Africa.<sup>15</sup>

Figure 1-9: Price basket for Internet (US\$ per month), 2006



Source: ITU.

Further, fixed broadband access is mostly limited to urban centers. The low availability, poor condition and lack of competition in the public switched telephone network market constrains the deployment of broadband access via Asymmetric Digital Subscriber Lines (ADSL), which with 65 percent<sup>16</sup> of all broadband technologies, is the main method of fixed broadband access in most countries across the world in the last quarter of 2007. There are practically no cable television networks in Africa, so broadband access via cable modem is generally not available. Consequently, there is virtually no fixed broadband inter-modal or intra-modal competition to drive take-up.

The high cost of Internet dial-up – primarily a result of telephone usage charges – should encourage users to switch to broadband, which is usually charged on a flat-rate basis. But in reality, this is not always an option, as an affordable mass market fixed broadband offering is not available in most countries. Broadband prices are often high, compared to income levels. The average price of an entry-level (e.g., 256 kbps) monthly broadband subscription is over US\$ 100 in Africa, exceeding average per capita income. In contrast, average monthly broadband prices in the OECD are US\$ 49 or US\$18 per Mbps. The average advertised download speed in the OECD is almost 14 Mbps.<sup>17</sup> In contrast, only one African operator can offer speeds that high and the highest average speed available in Africa is only 2.5 Mbps.

Average broadband prices for Africa disguise significant underlying variability. There are a handful of countries where broadband prices are comparable with those in other regions, although still high for African incomes. At the other extreme, are the remaining African countries where broadband prices are exorbitant. Senegal enjoys some of the cheapest ADSL prices in Africa, at US\$ 40 per month for an entry-level 512 kbps package. Broadband has proven so popular in Senegal that 96 percent or virtually all Internet subscriptions in 2007 were ADSL connections, as it is cheaper to subscribe to always-on broadband in Senegal than use dial-up for twenty hours per month. Another example of attractive broadband pricing is Morocco, where average broadband prices are the cheapest in all Africa, at US\$ 18 per month for a 256 kbps package. Morocco has one of the highest broadband penetration rates in Africa, at 1.5 subscribers per 100 inhabitants.

Despite these low levels of broadband penetration, double and triple-play services similar to other regions are beginning to emerge in Africa. Some operators include a number of free call minutes in their broadband offerings. Mauritius was the first country in Africa to offer triple-play services. Mauritius Telecom offers a broadband line, plus telephone service and television over ADSL for less than US\$ 25 per month. Two other countries, Morocco and Senegal, have also launched television over ADSL, assisted by

**Table 1-2: Wireless broadband speeds**

| Technology  | Theoretical speed (Mbps) |        | Note  |
|---|--------------------------|--------|---|
|   | Downlink                 | Uplink |   |
| WiMAX (Worldwide Interoperability for Microwave Access) | 70                       | 70     | Quoted speeds only achievable at very short ranges, more practically 10 Mbps at 10 km.  |
| W-CDMA (Wideband Code Division Multiple Access)         | 0.384                    | 0.384  |   |
| HSDPA (High-Speed Downlink Packet Access)               | 14.4                     | 5.76   | Typical downlink rates today 1–2 Mbps, ~200 kbps uplink; future downlink up to 28.8 Mbps.   |
| EV-DO (Evolution Data Optimized) 1x Rev. 0              | 2.45                     | 0.15   |   |
| EV-DO 1x Rev.A  | 3.1                      | 1.8    |   |
| iBurst  | 64                       | 64     | 3–12 km. True speed far lower. Not a third-generation technology, but used by various countries in Africa as a dial-up and broadband alternative. |

Note: All speeds are theoretical maximums and vary according to a number of factors, including the use of external antennae, distance from mast and ground speed (i.e. communications on a train may be poorer than from a stationary access point). Usually, bandwidth is shared between several terminals. The performance of each technology is determined by a number of constraints, including the spectral efficiency of the technology, the cell sizes used, and the amount of spectrum available.

Source: ITU adapted from various sources.

the success of their strategic partners in the Internet Protocol TV (IPTV) market in France.

If broadband is to become more prevalent in Africa, it is most likely to be through wireless, where several technologies now deliver broadband speeds (Table 1-2). According to Craig Barrett, Chairman of the Board of the semiconductor powerhouse Intel, "Africa needs to embrace wireless broadband".<sup>18</sup>

An increasing number of countries on the continent are deploying wireless broadband technologies. Although third-generation (3G) networks have been developed anticipating access through mobile phones, they are also often used for Internet access from fixed locations using PC data cards, particularly where fixed broadband access is unavailable. This is also the case with CDMA2000 1x, which is widely used as a Wireless Local Loop (WLL) system throughout Africa. Most 3G offerings in Africa include an option to buy data cards for installation in a PC or a USB modem for connecting a 3G handset to a laptop.

EMTEL in Mauritius was the first operator to launch W-CDMA 3G in Africa in November 2004. Since then, seven other countries have launched W-CDMA networks (Table 1-3). According to the GSM Association, there were 883'000 W-CDMA subscribers in the region by June 2007,<sup>19</sup> a little under half the fixed broadband subscriber base. Four African countries have also launched HSDPA, which provides faster speeds than W-CDMA. While W-CDMA provides a theoretical speed of 384 kbps, actual speeds with HSDPA networks

in Africa are between 400 and 800 Kbps, with peak speeds of approximately 1.2 Mbps.<sup>20</sup>

In Mauritius and South Africa, 3G subscribers already outnumber DSL subscribers. In South Africa, there were some 1.8 million 3G subscribers in September 2007 compared to 335'000 ADSL connections. Vodacom of South Africa reported that over 10 percent or almost 150'000 of its 3G subscribers used data cards for connections to laptops in September 2007, reflecting the popularity of 3G as a broadband access method. South Africa has also been innovative in using 3G to provide Internet access to Internet cafes. The mobile operator MTN uses HSDPA to link Internet cafes at speeds of up to 1.8 Mbps.<sup>21</sup>

EVDO third-generation mobile technology has been commercially deployed in almost a dozen African countries, often building on the experience using CDMA 2000 1x which has been widely deployed as a fixed WLL system. EVDO can also be deployed in the 450 MHz spectrum band, which allows for wider coverage, making it attractive for areas with low population density, such as rural areas.

EVDO operators in Africa advertise average download speeds between 300 kbps-1 Mbps (Table 1-4). EVDO offers several other advantages. Internet connections are available for users beyond EVDO coverage areas by switching them on to CDMA 2000 1X networks at speeds of around 100 kbps. EVDO operators also tend to impose fewer download caps than W-CDMA operators. WANA, an EVDO operator in Morocco, offers a

Table 1-3: 3G W-CDMA networks in Africa, February 2008

| Country         | Operator       | Launch         | HSDPA |
|-----------------|----------------|----------------|-------|
| 1. Mauritius    | Emtel          | November 2004  | \$    |
| 2. South Africa | Vodacom        | December 2004  | \$    |
|                 | MTN            | June 2005      | \$    |
| 3. Seychelles   | Airtel         | May 2006       |       |
| 4. Libya        | Libyana        | September 2006 |       |
| 5. Sudan        | MTN            | September 2006 |       |
| 6. Egypt        | Etisalat Misr  | May 2007       |       |
|                 | Vodafone Egypt | March 2007     |       |
| 7. Tanzania     | Vodacom        | February 2007  | \$    |
| 8. Morocco      | Maroc Telecom  | January 2008   | \$    |

Source: ITU, adapted from GSM Association and operator data.

**Table 1-4: EVDO wireless broadband tariffs, 2008**

| Country | Operator  | Advertised download speed | Package               | Cap (GB) | Monthly Subscription (US\$) |
|---------|-----------|---------------------------|-----------------------|----------|-----------------------------|
| Nigeria | Starcomms | 300-600 kbps              | Surf Always           | None     | \$ 124                      |
| Rwanda  | Rwandatel | 400-700 kbps              | EVDO Pricing          | None     | \$ 62                       |
| Morocco | Wana      | 128-1000 kbps             | internet à la carte + | None     | \$ 24                       |
| Sudan   | Canar     | Up to 2 Mbps              | Canar Go 2            | 2        | \$ 29                       |
| Angola  | Movicel   | Up to 1 Mbps              | Movinet               | 15       | \$ 257                      |

Note: Converted to US\$ using the 2007 annual average exchange rate.

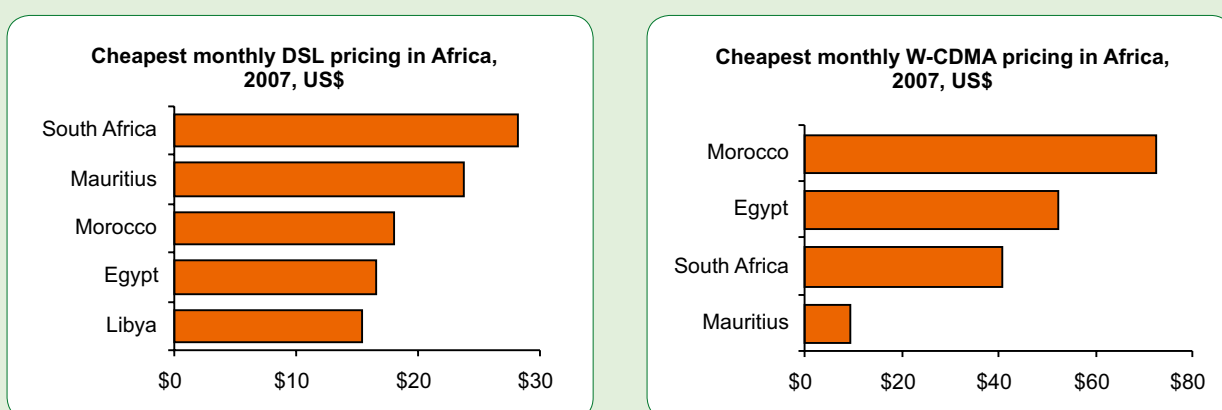
Source: ITU, adapted from operator information.

one month EVDO pre-paid card that can be used from any connection. In some countries, EVDO is making inroads into the broadband market. Although EVDO tariffs are high in comparison with other countries, the operator Movicel claims it is the largest broadband operator in Angola, with some 20'000 EVDO subscribers by early 2008.<sup>22</sup>

WiMAX is gaining momentum across the continent and is likely to get an additional boost from its adoption as a third-generation technology in October 2007.<sup>23</sup> Alvarion, a leading manufacturer of WiMAX products, has sold equipment to a dozen African countries. According to one source, there were some 20'000 WiMAX subscribers in Africa at the end of 2007.<sup>24</sup>

Intra-modal competition between 3G and fixed broadband may be reducing the cost of telecommunication services. Not only is 3G competitive with fixed broadband pricing where both are offered, but countries with “dual” broadband tend to have cheaper ADSL tariffs, compared with other African countries. The cheapest ADSL packages are all available in countries that have launched W-CDMA 3G networks (Figure 1-10).

More widespread broadband connectivity in Africa can be achieved through greater competition. Where there are alternative options for broadband access, tariffs tend to be cheaper. A variety of wireless broadband technologies should be promoted to develop intra-modal as well as inter-modal

**Figure 1-10: Cheaper to have both- broadband pricing in Africa, 2007, US\$**

Note: In the left chart, prices refer to 256 kbps downstream capacity, except for South Africa (384 kbps).

Source: ITU World Telecommunication/ICT Indicators Database.

competition with ADSL. The use of caps in Africa by some broadband operators limits greater use of broadband, particularly for Internet cafes with many clients. Caps are applied mainly to minimize the use of expensive international bandwidth, so they could only be applied to international access. This could help promote the development of local content. There is a large potential broadband market comprising Internet cafes, government offices, businesses and schools and governments should find ways to aggregate this demand and attract private sector investment.

### 1.3.2 International Internet bandwidth

Similar to broadband, levels of international Internet connectivity are quite low in most African countries. Africa as a whole had in total around 43 Gbps of international bandwidth in 2007, of which close to 80 percent was devoted to North African countries and South Africa. The total Internet bandwidth of Sub-Saharan Africa is less than one third of India's total international connectivity. Countries with access to undersea fiber optic cable networks have significantly higher levels of per capita bandwidth than those without, so coastal countries generally enjoy greater bandwidth and connectivity than landlocked countries in the continent's interior. There is an enormous gap between countries in the region in international Internet bandwidth (Figure 1-11).

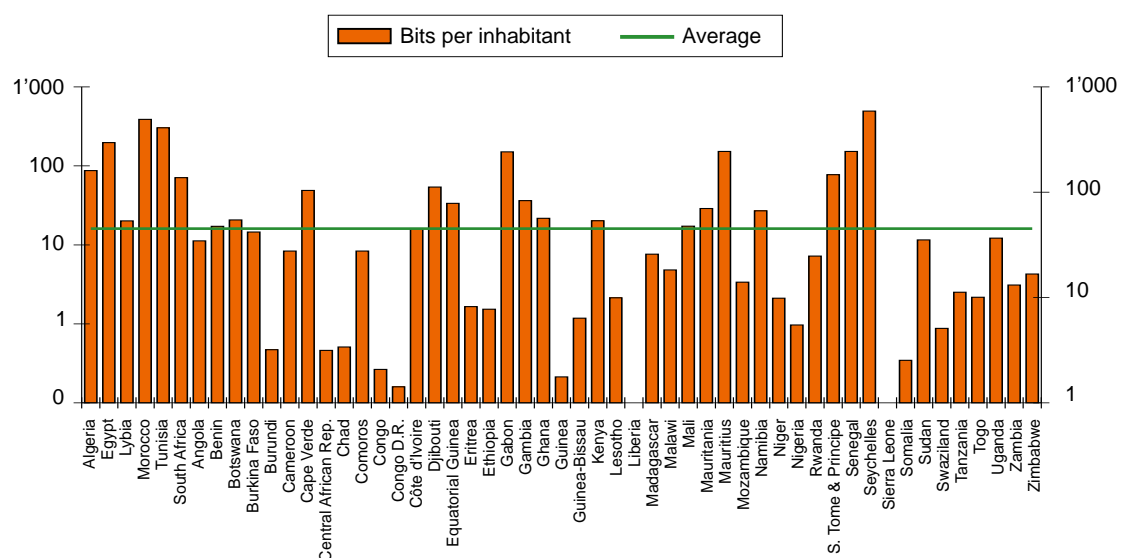
The limited availability of international Internet bandwidth has been acknowledged as a critical impediment for Africa: "Bandwidth is the lifeblood of the world's knowledge economy, but it is scarcest where it is most needed – in the developing nations

of Africa, which require low-cost communications to accelerate their socio-economic development."<sup>25</sup>

Fiber-based international connections are an essential cost-effective solution. The SAT-3 undersea fiber optic cable has helped alleviate the shortage of bandwidth for a number of countries along Africa's western coast. In addition, countries such as Cape Verde and Sudan have been able to connect to other fiber optic submarine cable systems. Although landlocked, Ethiopia uses overland fiber connections to Sudan to tap into that country's fiber connection to Saudi Arabia. A number of nations on the western coast of Africa without their own international fiber outlets also use terrestrial links to connect to neighbors that have a SAT-3 landing station – for example, Namibia has a fiber link to South Africa.

East Africa is particularly afflicted by a shortage of fiber-based international Internet connectivity, resulting in high retail prices. Most East African countries are collaborating to establish an East African Submarine Cable System (EASSy),<sup>26</sup> which would provide high-speed fiber optic connectivity at lower costs. The cable will run 10'000 kilometers from the continent's southern tip to the Horn of Africa, connecting South Africa, Mozambique, Madagascar, Tanzania, Kenya, Somalia, Djibouti and Sudan, at a total estimated cost of US \$235 million. A further thirteen countries<sup>27</sup> could be linked to the system through terrestrial backbone networks, with financial support from the World Bank and IFC. However, progress in rolling out EASSy has not always proved straightforward, with governments keen to ensure that the system does not result in a 'closed club', limiting access to those who are not consortium members.

Figure 1-11: International Internet bandwidth (bits per inhabitant), 2007



Note: Logarithmic scale.

Source: ITU World Telecommunication/ICT Indicators Database.



- <sup>1</sup> Hewitt Associates, *Improving Business Competitiveness and Increasing Economic Growth in Ghana: The Role of Information and Communications Technologies and IT-Enabled Services*, INFODEV/WORLD BANK (2006), available at [www.infodev.org/en/Publications.170.html](http://www.infodev.org/en/Publications.170.html).
- <sup>2</sup> OECD, *Mobile Basket Revision*. July 3, 2002. [http://www.oecd.org/olis/2002doc.nsf/87fae4004d4fa67ac125685d005300b3/02842f20bb153c97c1256beb00404cf5/\\$FILE/JT00129163.PDF](http://www.oecd.org/olis/2002doc.nsf/87fae4004d4fa67ac125685d005300b3/02842f20bb153c97c1256beb00404cf5/$FILE/JT00129163.PDF).
- <sup>3</sup> The Global Guru: The Global Mobile Phone Megatrend: Sounds Like an Opportunity, <http://www.theglobalguru.com/article.php?id=99&offer=guru001>, 26.03.2008.
- <sup>4</sup> See ABIResearch, "Ultra Low Cost Handsets" available from, [http://www.abiresearch.com/products/market\\_research/Ultra\\_Low\\_Cost\\_Handsets](http://www.abiresearch.com/products/market_research/Ultra_Low_Cost_Handsets), "Handset Market Growth Drops to 6% in 2008." *Cellular News*. March 25, 2008. <http://www.cellular-news.com/story/30101.php?source=newsletter> and ABIResearch. "One of Four Handsets Shipped in 2011 Will Cost Less Than \$20." *Press Release*. January 22, 2007, <http://www.abiresearch.com/abiprdisplay.jsp?pressid=794>.
- <sup>5</sup> Dan Nystedt. "Ultra-low-cost handset market taking off." *ComputerWorld*. October 24, 2006. <http://www.computerworld.com/action/article.do?command=viewArticleBasic&articleId=9004394>.
- <sup>6</sup> John Blau. "Talk Is Cheap." *IEEE Spectrum Online*. October 2006. <http://spectrum.ieee.org/oct06/4662>.
- <sup>7</sup> John Blau, Talk Is Cheap, <http://spectrum.ieee.org/oct06/4662>, October 2006.
- <sup>8</sup> See "Shedding light on the charging challenge", February 18, 2008, available at: <http://blogspot.kiwanja.net/2008/02/shedding-light-on-charging-challenge.html>.
- <sup>9</sup> See, "Mobile Internet Services Set to Grow As the Last Mile Solution in Africa." *Cellular News*. January 28, 2008.
- <sup>10</sup> CDG. "CDMA2000 is the Technology of Choice for 3G Services in Africa and the Middle East." *Press Release*. April 30, 2007; see: [http://www.cdg.org/news/press/2007/Apr30\\_07.asp](http://www.cdg.org/news/press/2007/Apr30_07.asp).
- <sup>11</sup> See ITU. *Creating an Enabling Environment for Investment*. October 17, 2007.
- <sup>12</sup> AfrISPA at [www.wideopenaccess.net/files/session7/ixp.pdf](http://www.wideopenaccess.net/files/session7/ixp.pdf) and ITU World Telecommunications Regulatory Database
- <sup>13</sup> 2004 ITU/IDRC report, *Via Africa: Creating local and regional IXPs to save money and bandwidth* at [www.itu.int/ITU-D/treg/publications/AfricaIXPRep.pdf](http://www.itu.int/ITU-D/treg/publications/AfricaIXPRep.pdf).
- <sup>14</sup> This report defines broadband as access speeds of at least 256 kbps in one or both directions.
- <sup>15</sup> [http://www.oecd.org/document/54/0,3343,en\\_2649\\_33703\\_39575670\\_1\\_1\\_1\\_1,00.html](http://www.oecd.org/document/54/0,3343,en_2649_33703_39575670_1_1_1_1,00.html).
- <sup>16</sup> Point topic: World Broadband Statistics: Q4 2007, London 2008, p. 9.
- <sup>17</sup> [http://www.oecd.org/document/54/0,3343,en\\_2649\\_33703\\_39575670\\_1\\_1\\_1\\_1,00.html](http://www.oecd.org/document/54/0,3343,en_2649_33703_39575670_1_1_1_1,00.html).
- <sup>18</sup> "Intel backs wireless Africa plan." *BBC News*. October 31, 2007. <http://news.bbc.co.uk/2/hi/technology/7070859.stm>.
- <sup>19</sup> See "3GSM Platform" at <http://www.gsmworld.com/technology/3g/statistics.shtml>.
- <sup>20</sup> The HSDPA speeds are those reported by Vodacom South Africa. See "Vodacom 3G, 3G HSDPA and 3G HSUPA" at [http://www.vodacom.co.za/services/mobile\\_data/3g\\_hsdpa\\_hsupa.jsp](http://www.vodacom.co.za/services/mobile_data/3g_hsdpa_hsupa.jsp).
- <sup>21</sup> GSM Association. "MTN brings high-speed internet to South African townships." *Press Release*. June 21, 2006. [http://www.gsmworld.com/news/press\\_2006/press06\\_34.shtml](http://www.gsmworld.com/news/press_2006/press06_34.shtml).
- <sup>22</sup> See "Movitel 5 anos de sucesso", available at: <http://www.movitel.net/DescNews.aspx?ID=122>.
- <sup>23</sup> "ITU defines the future of mobile communications". *Press Release*. October 19, 2007. Available at: [http://www.itu.int/newsroom/press\\_releases/2007/30.html](http://www.itu.int/newsroom/press_releases/2007/30.html).
- <sup>24</sup> See "WiMAX Opportunities in Africa" available at: <http://www.maravedis-bwa.com/article-38.html>.
- <sup>25</sup> Association for Progressive Communications. *Open Access: Lowering the costs of International Bandwidth in Africa*. APC "Issue Papers" Series 2006. October 2006. See: [http://rights.apc.org/documents/open\\_access\\_EN.pdf](http://rights.apc.org/documents/open_access_EN.pdf).
- <sup>26</sup> For additional information, see the EASSy web site at: <http://www.eassy.org> [Accessed March 6, 2008].
- <sup>27</sup> Botswana, Burundi, Central African Rep., Congo D.R., Chad, Ethiopia, Lesotho, Malawi, Rwanda, Swaziland, Uganda, Zambia and Zimbabwe.



## 2. Universal service and access

### 2.1 Introduction

Universal service and access to ICTs are important policy goals to ensure citizens can participate in and reap the benefits of the Information Society. While *universal service* is defined as the provision of ICTs to households, *universal access* relates to making them available at public facilities such as payphones, Internet cafes, etc.<sup>1</sup>

An overview of data on the availability of ICTs shows that a minority of Africans possess ICTs in the home. This makes community ICT access crucial. This section reviews the availability of access through public facilities in the region, including an analysis of public payphone penetration,

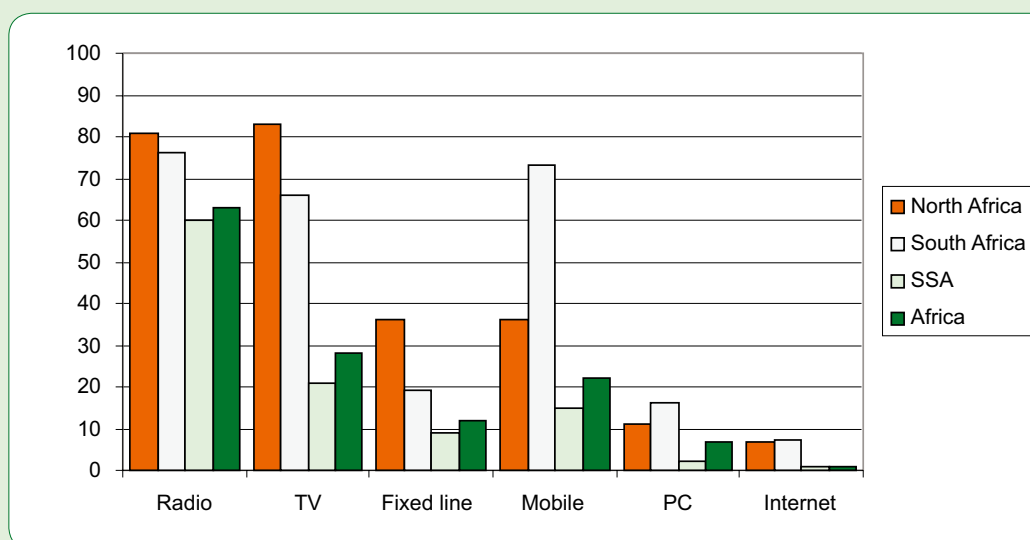


community access in localities with ICT service and mobile coverage.

### 2.2 Universal service

The only telecommunication technology owned by more than half of households in Africa is a radio (Figure 2-1). Almost a third of African households possess a television, although over half of all households in North African countries and South Africa own a television. Levels of universal telephone service are low, with just over ten percent of households enjoy a fixed telephone line. Mobile phone ownership is twice that of fixed, but still only a quarter of households subscribe to mobile phone service. Household ownership of computers and Internet

Figure 2-1: Percentage of households with ICTs, latest available data, Africa



Note: This analysis is based on a simple average of all those countries with data available.  
Source: ITU, adapted from national household surveys from national statistical offices.

access in African homes is extremely low, at seven and one percent respectively. Public access to ICTs is thus all the more important.

## 2.3 Universal access

There are a number of ways of measuring universal access, including indicators such as public telephone penetration, mobile telephony coverage of the population and localities with ICT services.

### 2.3.1 Public telephones

The penetration of public telephones is a common benchmark of achievement in universal access. There are over 700'000 public pay telephones in Africa. These statistics probably understate the availability of public call options, since they sometimes exclude Africa's large

informal market offering calls to the public through mobile telephones.

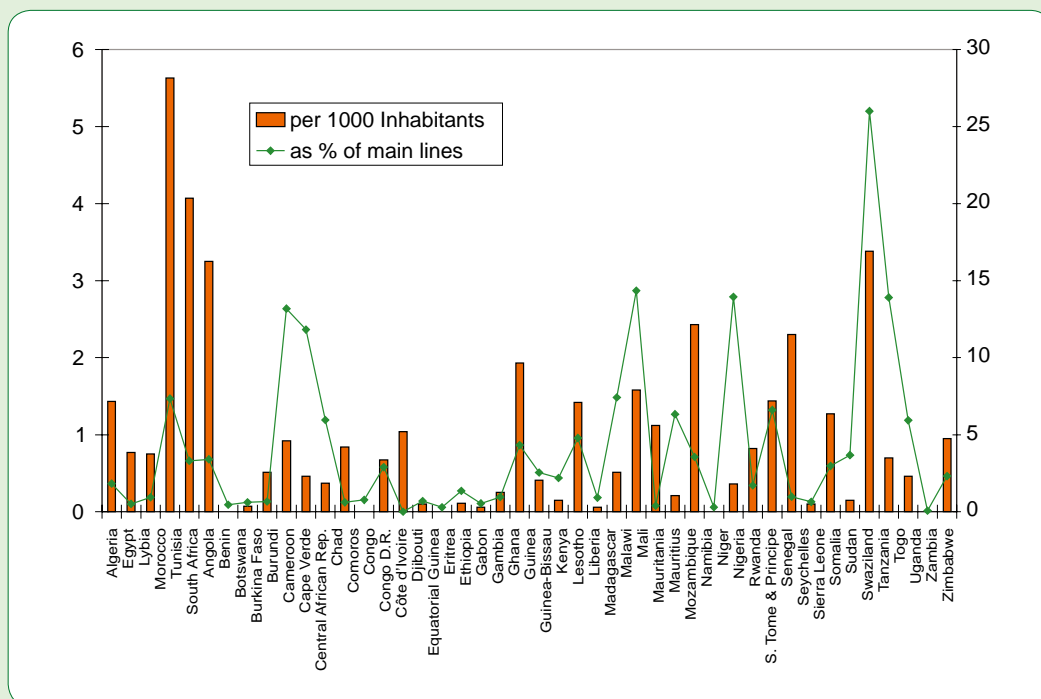
The data available show that some countries have made a satisfactory commitment to the provision of public telephones (Figure 2-2). Morocco,

South Africa, Togo and Tunisia have more than three public telephones per 1'000 inhabitants, significantly above the regional average. Public telephones account for a significant portion of main lines in Burkina Faso, Mauritania and Togo.

West Africa has been a leader in the liberalization and consequent proliferation of privately operated pay phone services. Togo stands out with the highest ratio in Africa of public pay phones as a percentage of fixed lines. Almost one quarter of Togo's main lines are connected to "cabines téléphoniques privées" (private telephone cabins). This

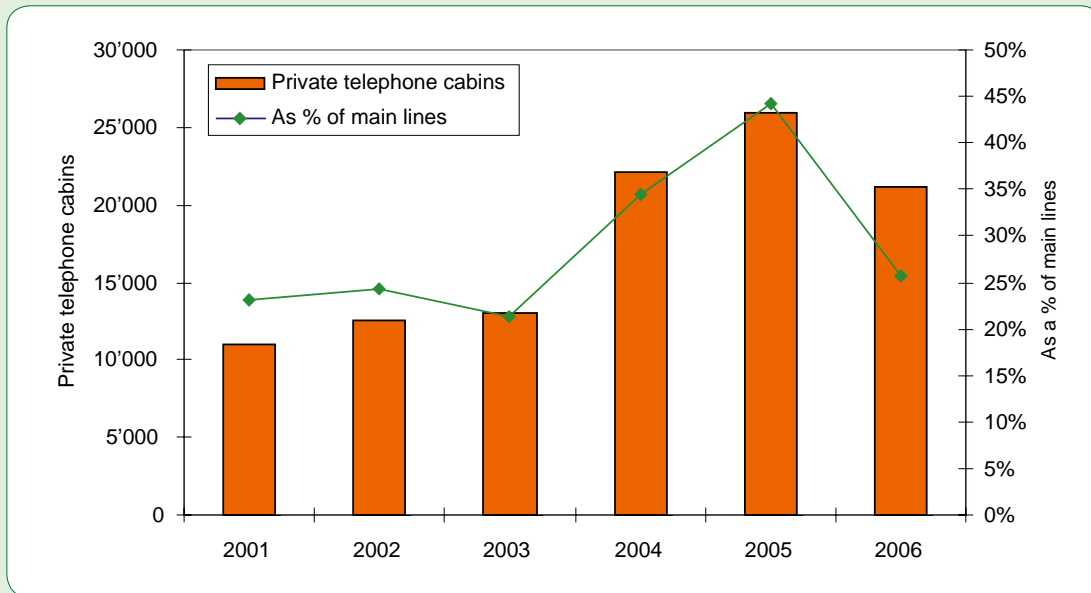


Figure 2-2: Public pay phones, Africa, 2007



Source: ITU World Telecommunication/ICT Indicators Database.

Figure 2-3: Private telephone cabins in Togo



Source: Adapted from L'Autorité de Réglementation des secteurs de postes et de télécommunications, Togo.

ratio even reached over 40 percent in 2005 prior to the introduction of fixed wireless service which led to a sharp rise in main lines in 2006. Togo eased the ability for the private sector to provide public telephone services following the liberalization of its telecommunication sector in the late 1990s. Togo's two mobile operators also provide public telephony through GSM cabins which numbered over 10'000 in 2006. According to the telecommunications regulator in Togo, L'Autorité de Réglementation des secteurs de postes et de télécommunications, the average distance to reach a public telephone facility in the country is around 400 meters.

The availability of public telephones is increasing through mobile communications, with various initiatives to enhance universal access. South Africa has been at the forefront of linking mobile licenses to universal access obligations. Under the terms of the GSM licenses issued, mobile operators were required to install a certain number of so-called "Community Service Telephones". By the end of 2006, there were close to 100'000 community service telephones installed in South Africa by mobile operators.

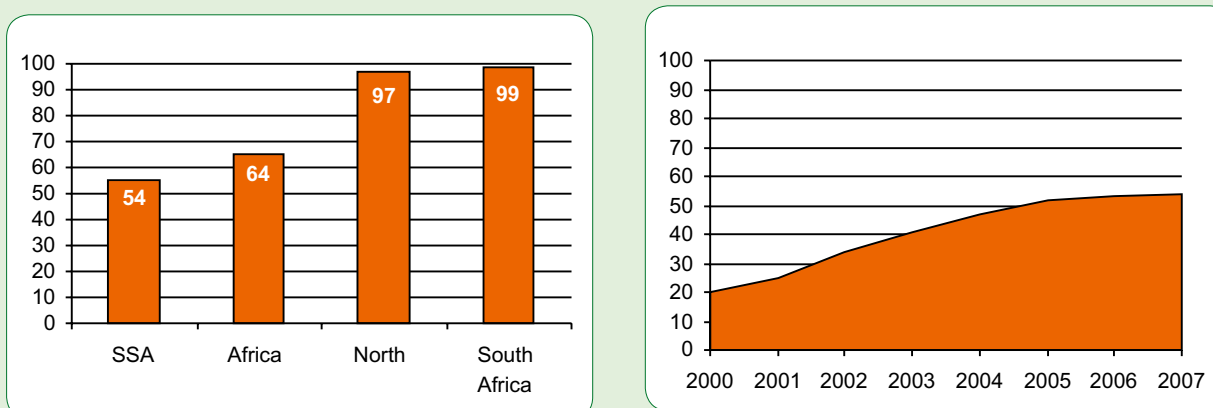
The strategic mobile operators MTN and Vodacom are now bringing their experience of community

telephones in South Africa to other countries. MTN has launched Village Pay Phone projects in Rwanda and Uganda, modeled after the successful programme in Bangladesh,<sup>2</sup> where microfinance is extended to rural dwellers to buy mobile phones in order to sell airtime to the public. In Uganda, MTN had installed 10'000 "Village Phones" by December 2007, more than twice as many as planned.<sup>3</sup> Some use booster antennas and solar or car-battery power, where electricity is not available.<sup>4</sup> In Rwanda, MTN is aiming for 3'000 Village Phone operators by 2009.<sup>5</sup> Vodacom has also expanded its Community Service Telephones to other countries it operates in. By December 2007, there were 65'000 in DR Congo, 6'000 in Lesotho, 11'000 in Mozambique and 10'000 in Tanzania.

### 2.3.2 Mobile coverage

Another universal access indicator is the percentage of the population covered by a mobile signal. This is especially important for Africa, given the prevalence of mobile. Overall mobile population coverage for Africa as a whole was 64 percent in 2007 (Figure 2-4, left chart). Mobile coverage is virtually ubiquitous in the North African countries and South Africa, at 97 percent and 99 percent respectively. In Sub-Saharan Africa, coverage has risen significantly,

Figure 2-4: Mobile population coverage by region, 2007, and for SSA 2000-2007



Source: ITU World Telecommunication/ICT Indicators Database

from 20 percent in 2000 to 58 percent in 2006 (Figure 2-4, right chart).

While mobile coverage in most African urban areas is adequate, mobile coverage in rural areas is much lower. Nevertheless, due to mobile competition and despite numerous barriers (e.g., lack of electricity, difficult terrain, lack of transport), some African countries are approaching full mobile coverage of all inhabited areas.

Today's mobile coverage indicator is based on second-generation mobile services. In the future, indicators of wireless coverage should include broadband access technologies, such as 3G mobile and WiMAX. For example, in South Africa, 2G coverage is nearly ubiquitous, while the percentage of the population covered by 3G is 40 percent. Tanzania became the third Sub-Saharan Africa country to launch a 3G network, but 3G coverage is limited to Dar es Salaam. The expansion in coverage of these services will be vital for promoting universal access to the Internet in the region.

### 2.3.3 Localities

The availability of ICTs in the localities where people live is a critical measure of universal access. This was recognized by the World Summit on the Information Society (WSIS) Plan of Action whose first target commits governments:

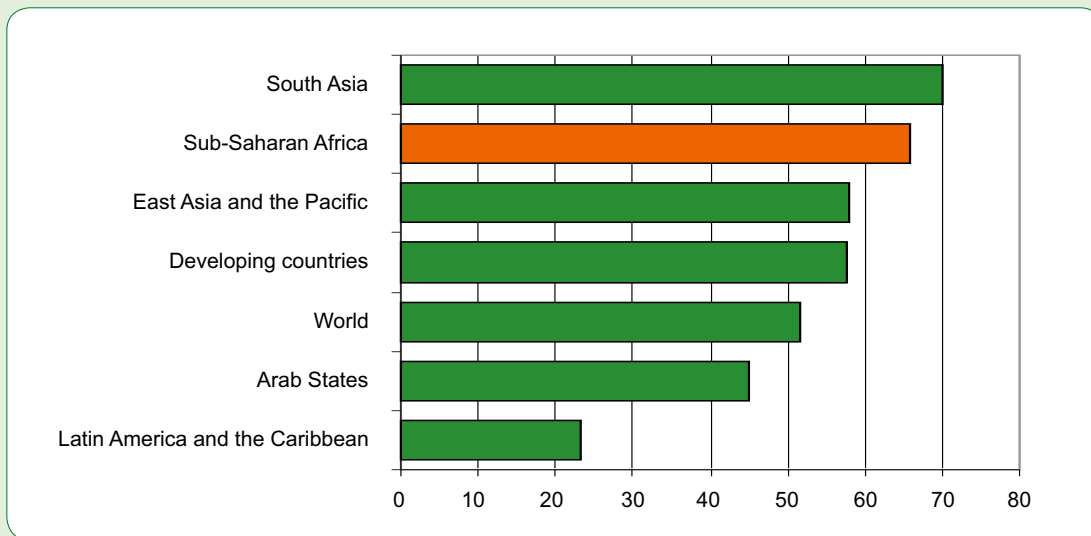
"...to connect villages with ICTs and establish community access points...".<sup>6</sup>

Villages are typically low-populated localities. Therefore, the WSIS target underscores a commitment to rural areas. This is particularly relevant for Africa, and especially, Sub-Saharan Africa, which after South Asia, is the least urbanized region in the world (Figure 2-5). Some two-thirds of people in Sub-Saharan Africa live in rural areas.

According to official data, geo-coded information and approximations based on national definitions of rural areas, it is estimated that there are just over 400'000 localities in Africa, of which 99 percent are villages. Less than four percent have a fixed line telephone connection. The high cost of connecting rural areas with fixed telecommunications, coupled with lack of electricity and low incomes (and demand), has severely restricted the availability of fixed lines. Although many African countries have some type of universal service programme for connecting rural areas, these have, for the most part, not proved very successful. They have also tended to focus on more populated localities, which although in rural areas, do not really qualify as villages.

Mobile communications have made huge inroads in providing connectivity to villages. About half African villages were covered by a mobile signal in 2006 (Figure 2.6).<sup>7</sup> Mobile population coverage has risen in rural areas, largely in the absence of specific universal access policies. Instead, growing competition among mobile providers has provided the impetus to increase coverage.

Figure 2-5: Rural population (% of total), 2004



Source: Adapted from UNDP (2006).

Coverage by a mobile signal does not mean that inhabitants in a rural area are actually mobile subscribers. It is estimated that around seven percent of rural households in Africa currently have a mobile service subscription. Low average incomes inhibit the ability to pay for the service and there may be an absence of retail channels to support the service (e.g., sale of handsets and prepaid cards), as well as electricity to recharge mobile phones. However, it is interesting to note that the level of rural mobile household subscription is higher than the availability of electricity. This suggests that rural households have other power sources besides the electricity grid to recharge mobile handsets (such as car batteries). Users may also recharge their handsets when they travel to larger localities where electricity is available. Indeed, it is common in Africa to see mobile handset recharging offered as a paid service.

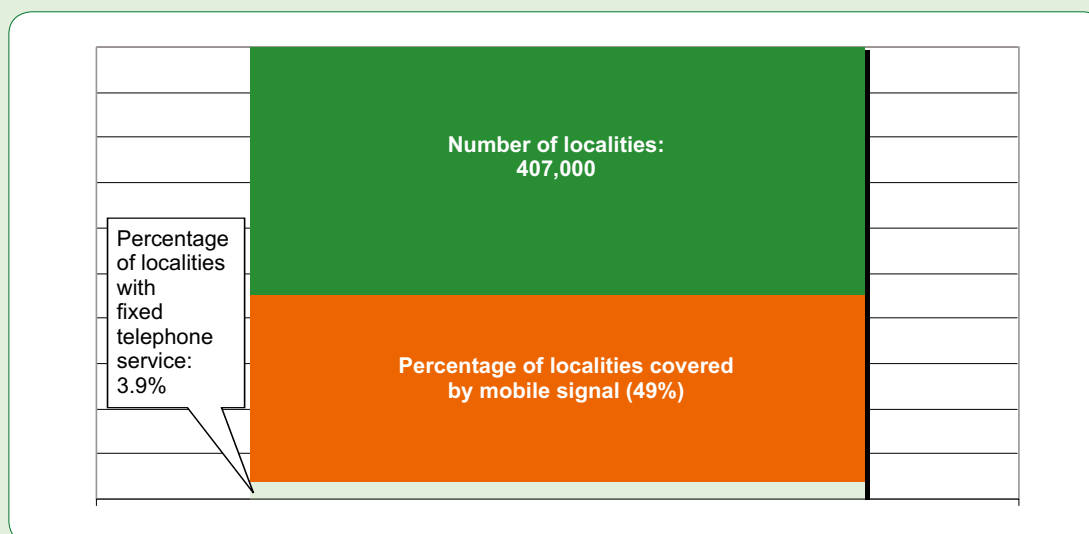
The other WSIS target on village connectivity calls for community access centers to provide access to the Internet. While the availability of fixed telephone lines in villages is low, Internet access is even lower. It is estimated that less than one percent of African villages have a public Internet facility.

There are numerous projects to install community access centers in rural areas. Early efforts were often not sustainable and experienced difficulty continuing to operate when donor funding ended. It is hoped that the development of e-government in the region will

provide a new impetus to rural Internet access, through the generation of desirable content and entrepreneurial management of rural Internet kiosks. In Kenya, the government is developing a Digital Village scheme to provide rural inhabitants with electronic access to government services by providing Internet connectivity in some 200 locations.<sup>8</sup> Entrepreneurs will be assisted to extend access to more remote rural areas through kiosks with wireless connectivity back to the main centers. The wireless connectivity includes WiMAX and 3G technologies, such as EDGE and EV-DO.

The WSIS village connectivity target might be achieved in some African countries before 2015, primarily through the spread of wireless technology. Rural mobile population coverage is growing rapidly, supporting low-speed data access and text messaging. Upgrading rural networks to provide high-speed 2.5 and 3G mobile services will further promote village connectivity. The development of wireless WiMAX technologies is also promising – a number of African operators already provide this service. Growing experience with successful community access models (such as the MTN Village Phone in Uganda) should also help boost village connectivity. Finally, the development of e-government services<sup>9</sup> and the need to provide all citizens with these reinforce the social justification for enhancing village connectivity.

Figure 2-6: Percentage of localities in Africa with telephone service, 2006



Source: ITU.

- <sup>1</sup> For more information on universal service and access, see: ITU. 1998. *World Telecommunication Development Report: Universal Access*. [http://www.itu.int/ITU-D/ict/publications/wtdr\\_98/wtdr98.pdf](http://www.itu.int/ITU-D/ict/publications/wtdr_98/wtdr98.pdf).
- <sup>2</sup> The VillagePhone scheme in Bangladesh was spearheaded by Muhammad Yunus, founder of Grameen Bank and winner of the 2006 Nobel Peace Prize. The Grameen Foundation is involved in both the Rwanda and Uganda operations. See [http://presse.telenor.no/PR/200610/1081182\\_5.html](http://presse.telenor.no/PR/200610/1081182_5.html).
- <sup>3</sup> See "Village Phone Uganda" available at: [http://www.grameenfoundation.org/where\\_we\\_work/sub\\_saharan\\_africa/uganda/village\\_phone\\_uganda](http://www.grameenfoundation.org/where_we_work/sub_saharan_africa/uganda/village_phone_uganda).
- <sup>4</sup> International Finance Corporation. "Replicating Village Phone from Uganda and Bangladesh." *Monitor*. May 2006.
- <sup>5</sup> See "Village Phone in Rwanda" available at: [http://www.grameenfoundation.org/where\\_we\\_work/sub\\_saharan\\_africa/rwanda/village\\_phone\\_rwanda/](http://www.grameenfoundation.org/where_we_work/sub_saharan_africa/rwanda/village_phone_rwanda/).
- <sup>6</sup> World Summit on the Information Society (WSIS), December 2003, *Plan of Action*. The full text of the WSIS documents is available at [www.itu.int/wsisis/](http://www.itu.int/wsisis/).
- <sup>7</sup> The distance that wireless signals radiate from a base station varies by the frequency used and terrain. Localities with mobile service have been estimated assuming an even distribution of rural population coverage.
- <sup>8</sup> Rebecca Wanjiku. "Kenya rolls out Digital Villages project." *InfoWorld*. April 2, 2008. <http://www.infoworld.com/news/feeds/08/04/02/Kenya-rolls-out-Digital-Villages-project.html>.
- <sup>9</sup> For example, the Nigerian Government is rolling out its 'Galaxy Backbone' to provide a single cost-effective service for the one million civil servants it employs across all government administrative units, rather than building different networks for each agency (Balancing Act Africa, Issue 389, available at: [www.balancingact-africa.com](http://www.balancingact-africa.com)). Tunisia has launched an electronic tax filing system that has been used by 813 companies to register revenues and will be extended to cover natural persons by 2009.



### 3. Enhancing the enabling environment

While Africa's ICT sector has shown considerable growth recently, sustaining this growth in the future may prove difficult. Additional subscriptions and use of ICT services will come from lower income segments of the population, typically including people in rural and remote areas. This segment is harder for operators to address, because the costs of infrastructure provision are high. These customers are also highly sensitive to pricing and small price changes can have a big impact. Factors beyond the control of telecommunication operators that significantly influence investment, network deployment and pricing decisions, include regulation, taxation and electricity. This chapter examines these issues, noting how changes in regulatory, taxation and energy policy can enhance the enabling environment and help make ICTs more accessible to more of the population.<sup>1</sup>

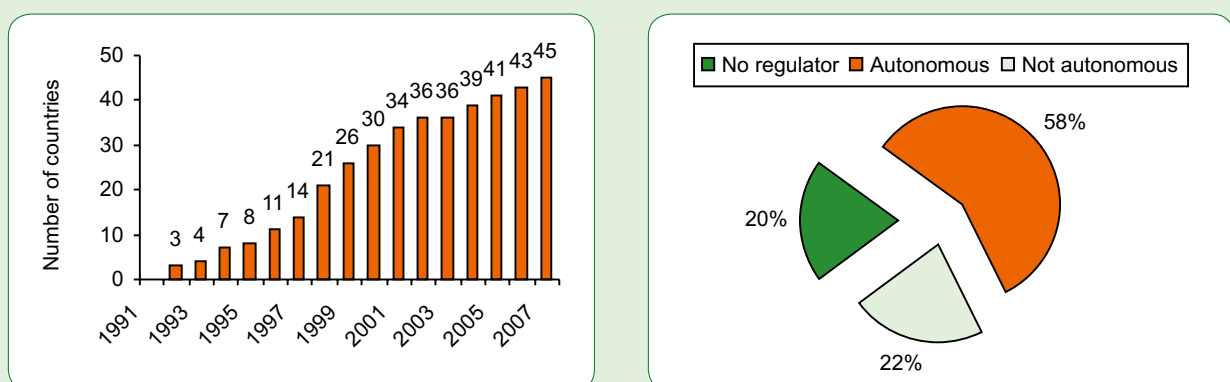
There has been significant progress in regulatory reform across the region, including initial steps towards liberalization and the introduction of competition. However, more remains to be done, including the monitoring of significant market

power, the promotion of access to incumbent networks and pro-competitive policies such as number portability. In taxation, studies suggest that small reductions in ICT equipment and service taxes can result in large increases in ICT penetration and uptake and may even boost overall government revenues (depending on the tax elasticity of the local market). Energy provision is more difficult to tackle and requires long-term solutions. Nonetheless, there are several policies that governments can adopt to promote the deployment of ICT infrastructure in areas where traditional electricity is unstable or unavailable.

#### 3.1 Regulation

Significant progress has been achieved in the reform of telecommunication regulation in many African countries. Nevertheless, market entry is still constrained in a number of countries and competitive measures (including number portability, local loop unbundling and virtual network operators) have yet to be implemented in the majority of countries. This

Figure 3-1: Number of telecommunication regulators in Africa and degree of independence, 2007



Note: In the right chart, autonomy is defined by answer to the question: "Is the Regulatory Authority autonomous in its decision making?".  
Source: ITU World Telecommunication Regulatory Database.

**Box 3-1: Paving the way for a harmonized approach in regulating ICTs**

Countries in West Africa have opted for a harmonized approach to face the fast changing ICT environment, develop a common integrated ICT market in the sub-region and keep policy and regulatory frameworks in line with the constant evolution of technologies, applications and services. The Supplementary Acts, which form part of the framework for harmonizing the ICT sector in the West African community, were recently adopted by the ECOWAS Heads of State and Government on 19 January 2007. The adoption of the Acts that cover ICT policy, the legal regime, interconnection, numbering, spectrum management and universal access, mark a watershed event for the region.

ECOWAS Member States have now embarked on the challenging national transposition path that leads to the translation of these decisions into national legal frameworks, creating a common ICT market in the region. These decisions mark a major milestone in furthering cooperation between the countries and in promoting the establishment of regional harmonized ICT regulatory frameworks and related integrated markets both on the African continent and worldwide.

The project was launched in June 2004 by the International Telecommunication Union (ITU) in cooperation with the European Union, to support the establishment of an integrated ICT market in West Africa. Stakeholders, including government representatives, regulators, operators and consumers from across the region, participated in the process by providing their input to make the texts appropriate and relevant to their respective interests and countries.

In addition, the ITU World Telecommunication Development Conference, held in Doha in March 2006, saw the adoption of regional initiatives for Africa and the Arab States that provided for the strengthening and harmonizing of policy and regulatory frameworks to facilitate the integration of their respective ICT markets. This will eventually require the adoption of harmonized ICT policies and regulatory frameworks. The work carried out by West African countries will certainly serve as a basis for such regional harmonization.

For more information see [www.itu.int/ITU-D/treg/projects/itu-ec/index.html](http://www.itu.int/ITU-D/treg/projects/itu-ec/index.html).

section reviews the overall regulatory environment and constraints in Africa's telecommunication sector.

**3.1.1 Regulatory authorities**

Telecommunication regulators have been established in over three-quarters of all African countries (Figure 3-1, left). Providing regulators with the tools and powers to effectively and efficiently regulate the sector increases the opportunities for attracting investment and innovation, and for building confidence in the market. The degree of financial autonomy and level of independence in decision making from the government plays an important role in determining the regulator's effectiveness. Of all the countries in the region with a regulator, around one quarter are not fully autonomous in their decision-making (Figure 3-1, right). Most regulators are financed through license and other fees. Sometimes, funds are remitted to the treasury with budgets fulfilled through government allotments, but such funding can prove unstable and may make regulators subject to political interference and 'regulatory capture'. Ensuring sustainable growth in the telecommunication sector depends on countries establishing a regulator (where one does not already exist), ensuring regulatory independence

and providing sufficient resources for it to monitor and regulate the sector effectively.

Some regional economic organizations such as the West African Economic and Monetary Union (Union Economique et Monétaire Ouest Africaine, UEMOA) and the Economic Community of Western African States (ECOWAS), have developed harmonized regional ICT policy and regulatory approaches to lay the foundation for the creation of common ICT markets (Box 3-1).

**3.2 Private participation**

Over a decade on since the first round of incumbent privatizations in Africa, the agenda is only half-complete, and in some cases, riddled by reversals and disappointments.<sup>2</sup> By the end of 2007, only around half of African countries had partially privatized their incumbent telecommunication operator. Most sales have been to strategic investors, with a few cases of public share sales (including Nigeria, Senegal, South Africa and Sudan). Cable and Wireless Seychelles is the only fully private incumbent operator.

Some incumbent privatizations have stalled, or been reversed, for a variety of reasons. Some



countries still do not see the virtue of private incumbents and have yet to take steps to privatize. Other countries have placed high valuations on their incumbents that investors have refused to pay. This is exacerbated by the fact that investors from developed economies have largely withdrawn from telecommunications privatizations in Africa. In other cases, host countries, investors or both have been dissatisfied with the results of privatization and a subsequent return to state-owned status has ensued. This includes Ghana, Guinea and Rwanda; in the latter case, shares in the former incumbent were subsequently resold to another investor.

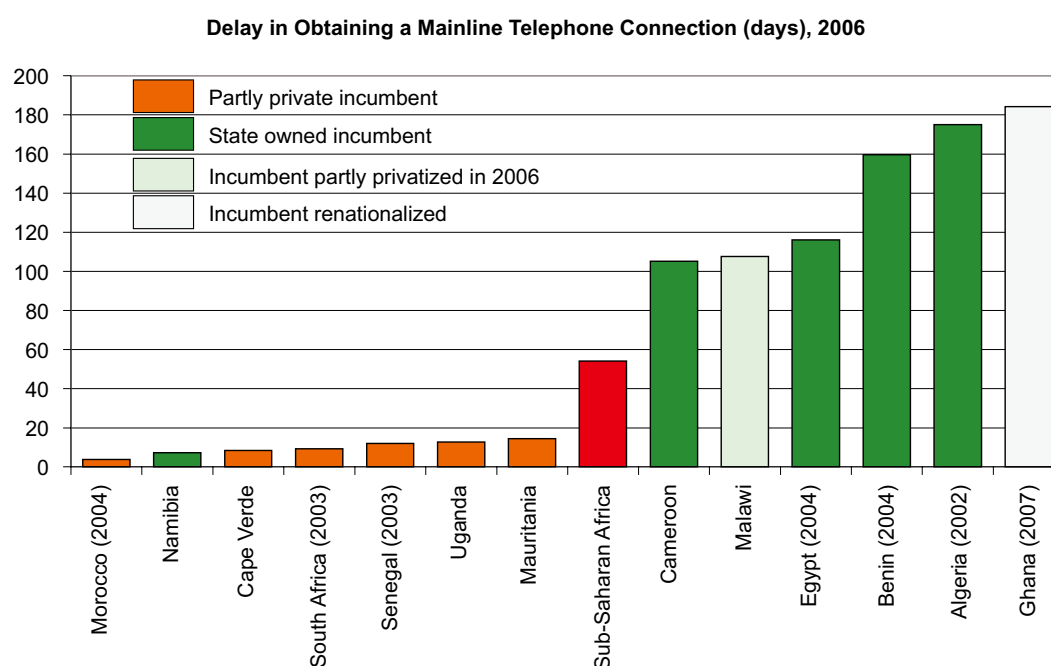
There is some evidence that privatized incumbents perform better. In general, there is far less delay to obtain a main telephone line in countries that have partly privatized their incumbent telephone operator. In countries where the wait is under a month, all incumbents have been partly privatized with the exception of Namibia, where the incumbent is corporatized and operated, as if it were a private company. At the other extreme, in practically all of the countries where it takes more than 100 days to

obtain a main telephone line, all of the operators are state-owned (Figure 3-2). Practically every African country has introduced private investment into its mobile sector. By the end of 2007, only four countries had not done so. Most mobile operators in Africa are controlled by strategic operators with regional operations. Only eight African countries do not have at least one strategic foreign investor present in their mobile sector (Table 3-1). The top ten strategic mobile investors account for 80 percent of all subscribers in the region.

### 3.2.1 Competition

Many African countries have introduced some degree of competition into their telecommunications market (Figure 3-3). Mobile has the highest degree of competition, where almost 90 percent of reporting countries have established either partial or fully competitive mobile markets. Internet services also have a high degree of competition, with 87 percent of reporting countries stating that their Internet market has some degree of competition. However, the true extent of competition can only

Figure 3-2: Delay in Obtaining a Mainline Telephone Connection (Days), 2006



Source: Adapted from "Enterprise Surveys" (<http://www.enterprisesurveys.org>).

Table 3-1: Strategic mobile investors, 2007

|                          | Subscribers (000s) | Number of countries | Revenue (US\$ m) | CAPEX (US\$ m) |
|--------------------------|--------------------|---------------------|------------------|----------------|
| MTN (South Africa)       | 49'837             | 16                  | 9'040            | 1'780          |
| Vodacom (South Africa)†  | 33'041             | 5                   | 5'818            | 929            |
| Orascom (Egypt)          | 32'394             | 4                   | 3'761            | 979            |
| Zain (Celtel) (Kuwait)   | 30'171             | 15                  | 3'957            | 1'269          |
| Vodafone (UK)†           | 22'578             | 2                   | 2'075            | 592            |
| Vivendi / Maroc Telecom‡ | 15'342             | 4                   | 2'336            | NA             |
| France Telecom           | 11'948             | 12                  | 1'795            | NA             |
| Portugal Telecom         | 10'950             | 5                   | 1'753            | NA             |
| Millicom (Luxembourg)‡   | 5'632              | 7                   | 477              | NA             |
| Moov (UAE)               | 1'500              | 7                   | NA               | NA             |
| <b>TOTAL</b>             | <b>211'893</b>     |                     |                  |                |

Note: † Financial data refer to year ending March 2007.‡ Financial data are proportionate.

Source: ITU, adapted from company reports.

be evaluated by whether Internet Service Providers (ISPs) are allowed to obtain their own international bandwidth. Although 72 percent of countries reported that their international gateway market is liberalized, less than half of all countries provided data. Roughly half of all countries report allowing competition in the local fixed line and international

calling markets. Excluding the mobile market, there is considerable scope for further liberalization of African telecommunication markets.

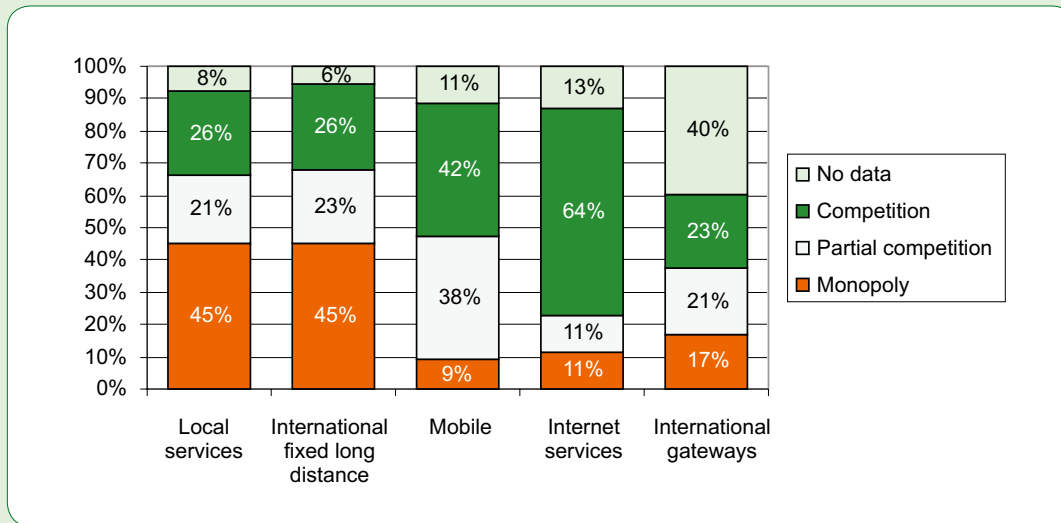
There are few outright bans on telecommunication competition in national legislation. In most instances, barriers to market entry have arisen from exclusivities granted to fixed and mobile operators on the basis that privatization of incumbents or new mobile licenses would be more attractive to investors, if exclusivity periods were guaranteed. Exclusivity periods also provide incumbents with time to prepare for competition.

In most African countries, exclusivities have ended or there are no *de jure* restrictions on market competition. There is often a lag between the end of exclusivity and changes in the regulatory framework to support market entry. Although Telkom South Africa's exclusivity ended in May 2002, a second national operator's license was not issued until December 2005. In Namibia and Zambia, there do not appear to have been any legal exclusivities against competition. Since incumbents have enjoyed monopoly status since their inception, this is accepted as the *de facto* situation. In other countries, the lack of or opaque licensing processes and high market entry fees have discouraged new market entrants.

Licensing can also prove a barrier to competition in several ways. In some countries, although there



Figure 3-3: Level of telecommunication market competition, African countries, 2007



Source: ITU World Telecommunication Regulatory Database.

is no *de jure* restriction against competition, there is no clear procedure for obtaining a license, perpetuating the original monopoly. In other countries, licensing complexity can discourage new entrants. These countries segment the market to a large degree, requiring a different license for each segment. It is often unclear which licenses are necessary to provide a service or whether the scope of a license allows the licensee to provide the services it wants to. Licensing segmentation works against convergence, where multiple services can be provided over a single network.

Ideally, the regulatory environment should promote a licensing process, such that one license allows any type of service to be provided. This is the situation in Tanzania, where a Converged Licensing Framework (CLF) was introduced in 2005. There are now four license categories: Network Facilities, Network Services, Applications Services and Content Services.<sup>3</sup> As of December 2007, eight Network Facilities licenses had been issued under the new regime, allowing licensees to offer any facilities-based telecommunication service. One outcome of the new licensing framework is that the incumbent (TTCL) and a new operator (Benson Informatics) launched mobile services in 2007, without the need for any additional licenses.

License fees can present a significant barrier to potential entrants, particularly domestic companies

that tend to have fewer resources than foreign investors. Some countries not only charge large sums for some licenses, but also require operators to have a number of licenses for different market segments, adding to the cost of doing business. When license fees are combined with other regulatory charges (such as administration charges, universal service contributions and spectrum usage fees), the total amount can represent a significant barrier to market entry. For example, an international voice license in Zambia costs US\$ 12 million, with the result that the incumbent remains the sole facilities-based provider for international telephone calls.<sup>4</sup>

Broadband wireless access (BWA) services offer significant benefits to developing countries. The benefits of these services ultimately depend, however, on the amount of spectrum regulators make available. Spectrum has traditionally been allocated for operators to deploy on a national or regional basis, but operators can also provide broadband wireless access services on a small scale. Care needs to be taken, however, not to fragment spectrum plans so the emergence of sustainable business models is not prevented. In addition to innovative spectrum practices, African countries need to ensure competitive allocation of adequate spectrum for a full range of BWA technologies. Global and regional harmonization of spectrum allocation is important to reduce deployment costs for operators.

Calls made over the Internet are less expensive than calls over the public switched telephone or mobile networks. Voice over Internet Protocol (VoIP) services could thus play an important role in Africa, where incomes are low. The status of VoIP varies widely throughout the region and is changing so quickly that it is very difficult to keep track and its legality is often not clear. Some countries completely ban VoIP; others allow it; while the remainder fall into a grey area, where the legal status of VoIP service provision is unclear. In the latter case, it might be tolerated for licensed operators to offer VoIP services, even if illegal for others. Figure 3-4 summarizes the status of VoIP service provision in the region, illustrating the lack of clarity. While just over half of countries allow VoIP in some form or another, its legal status is vague in three quarters of the countries. Restrictions against VoIP constrain consumers from making lower priced calls and delay Africa's transition to next-generation networks.

Although liberalization promoted the growth of mobile telephony, advanced features of competition such as Mobile Virtual Network Operators (MVNOs), Mobile Number Portability (MNP) and the regulation of Mobile Termination Rates (MTR) are not widespread. South Africa is the only country in the region to have implemented MVNOs, with Virgin Mobile being launched as a MVNO in 2005, using the infrastructure of one of the licensed mobile operators in South Africa, Cell C.

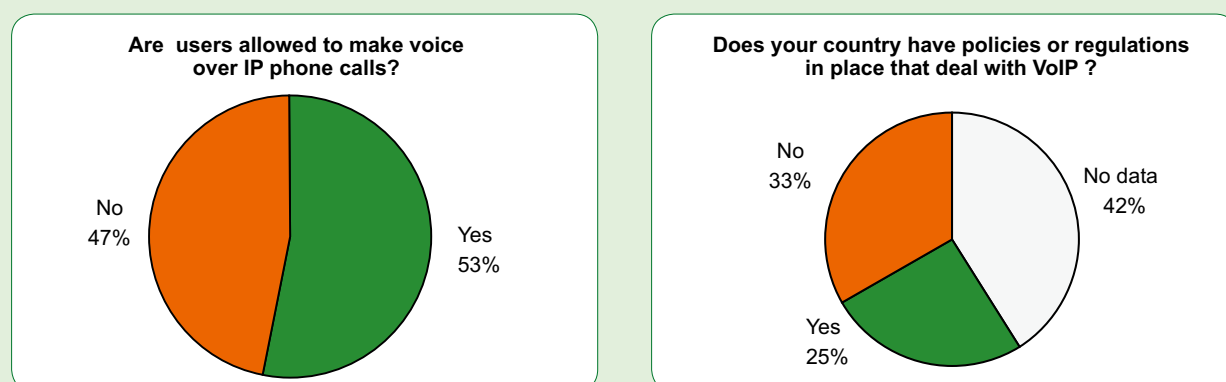
Mobile Number Portability (MNP) enables users to retain their telephone number when switching operators

and results in more competitive markets, as users are less hesitant to switch operators if they can keep their number. The first MNP implementation in Africa was launched in South Africa in November 2006. By March 2007, there were 49'794 portings with the newest operator, Cell C, receiving the most incoming subscribers.<sup>5</sup> Since then, both Morocco and Egypt have launched MNP.

Mobile interconnection has proved problematic in Africa, as elsewhere. There have been ongoing disputes among operators about the prices to charge for terminating calls on mobile networks (i.e. mobile termination rate). More often than not, rates are unrelated to costs and can be used to discourage competition through different own network and off-network pricing structures. Although retail mobile competition may exist, regulators in a number of countries around the world have determined that mobile operators exercise a monopoly over the termination of calls on their networks and have begun to regulate MTRs. Although MTRs in Africa are low compared with other regions (given lower incomes in the region), there is a need to keep termination rates as cost-based as possible. There is also considerable variation in the region (Figure 3-5).

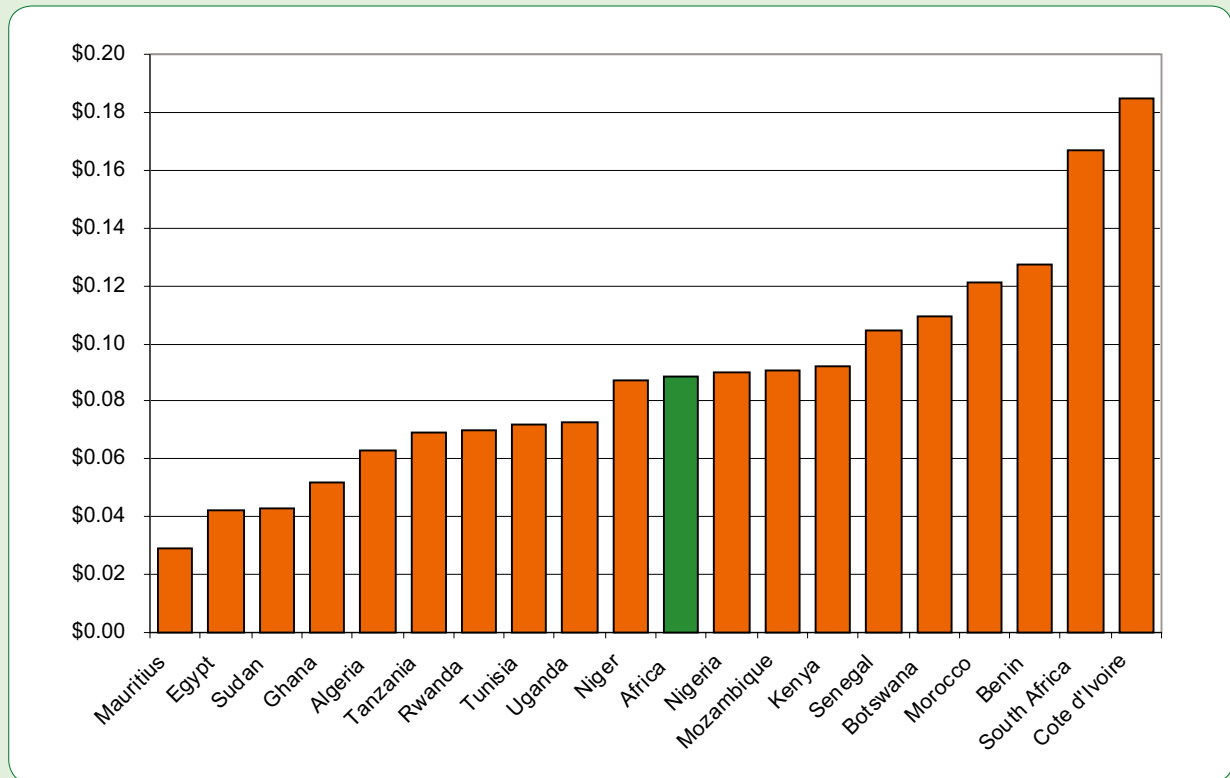
In Africa, mobile interconnection has generally been left to operators to resolve, with regulatory authorities only becoming involved, where operators cannot agree. This approach has often not worked well and some regulators are now taking a more proactive approach establishing MTR ceilings. The Tanzania

Figure 3-4: Status of VoIP, Africa, 2007



Source: ITU World Telecommunication Regulatory Database.

Figure 3-5: Mobile Termination Rates, US\$ per minute, October 2007



Source: TMG, Inc.

Communications Regulatory Commission has introduced a glide path calling for annual MTR reductions.<sup>6</sup> The Nigerian Communications Commission has intervened several times, establishing MTR targets.<sup>7</sup> The Communications Commission of Kenya established a ceiling MTR, as well as a cap on retail off-net call prices.<sup>8</sup> The regulator claims that MTR regulation has contributed to Kenya's mobile market doubling in 2007.<sup>9</sup>

Infrastructure-sharing—the topic of the Global Symposium for Regulators 2008—is particularly relevant for the ICT sector in Africa (Boxes 3-2 and 3-3)<sup>10</sup>. Given the great need for investment in ICT infrastructure in the region, it is logical to minimize duplication and share facilities, where practical. This will reduce costs, making ICTs more affordable for a wider segment of the population. Regulators can help by creating a trusting environment among operators and developing policies that promote infrastructure-sharing.

### 3.3 Taxes

Taxes on communication services strongly influence ICT access in Africa, given the low average levels of income in the region. Import duties on ICT equipment, VAT on goods and services and excise taxes on communications services raise prices, limiting take-up and discouraging use.

One positive development is the trend by African countries to lower or eliminate import duties on ICT equipment (including computers, data processing parts and mobile handsets). The World Trade Organization (WTO) Information Technology Agreement (ITA)<sup>16</sup> commits signatories to eliminating tariffs on goods essential to the ICT sector, including computers, telecommunications equipment and semiconductors. Under the ITA, any existing tariff reductions become an international obligation, which can reduce perceived risk and help attract investment. It also lowers costs for manufacturers and consumers and increases

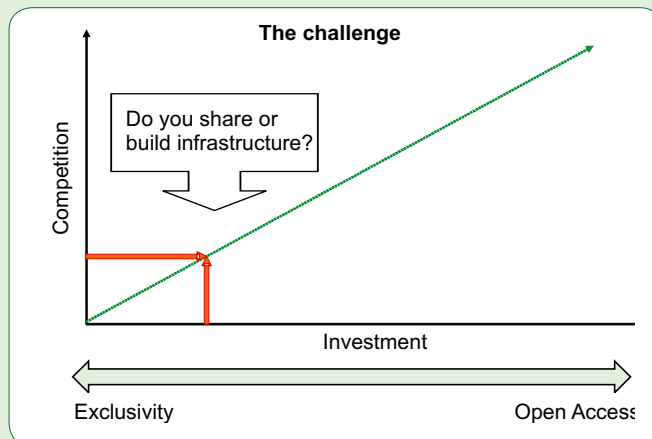


### Box 3-2: Let's do it together! Infrastructure Sharing for Africa

Key policies in the first wave of regulation, market liberalization and privatization were the separation of networks and interconnection agreements. Many incumbents in developed economies today have been forced to open up their networks to competitors and new market entrants on a non-discriminatory basis<sup>11</sup> and functional or operational separation continue to be key regulatory steps to increase competition, bring down prices and address consumer needs.

However, in markets where new infrastructure deployment is needed either to upgrade existing networks like fibre optic or roll out infrastructure to previously (usually rural) unconnected areas, functional separation is not necessarily the ideal remedy since operators have little (financial) incentives to invest in these areas.

To address these challenges, a number of countries have adopted regulations to encourage and support infrastructure sharing. The idea is not to go back one step and concentrate market power within one monopoly, but rather, to share the infrastructure, and its cost, and to compete on the service level. Governments should closely examine their specific market environments and intervene where market failures occur. Infrastructure sharing could help developing countries lower the cost of deploying fixed broadband and encourage second generation mobile operators to mitigate to wireless broadband technologies.<sup>12</sup>



Source: Dr. Tracy Cohen and Russell Southwood, Sharing National Fibre in Developing Countries, Presentation at the 8th Global Symposium of Regulators, Thailand 2008.

Infrastructure sharing has been identified as a valid alternative for fixed networks, mobile base stations but also for international gateways. It also helps to address environmental concerns or local planning aspects like passage rights or geographic situations that encourage the cooperation of providers. Cooperation can take place in the form of passive infrastructure sharing – e.g. poles, equipment rooms, and passage rights – and active infrastructure sharing of network elements such as base stations.<sup>13</sup> Passive infrastructure is estimated to reduce deployment costs by 40 percent and active infrastructure by 60 percent.

It is up to governments to create the right regulatory framework to encourage and allow operators to engage in infrastructure sharing. It is also up to governments to identify market failures and those areas that could benefit most from infrastructure sharing. To raise awareness and

to highlight regulatory possibilities, technicalities and advantages, ITU's last Global Symposium for Regulators focused on infrastructure sharing. A key objective of the meeting was to highlight alternative regulations, including private public partnerships and investments to extend infrastructure availability especially in developing countries. As for any regulatory environment, the success of infrastructure sharing will largely depend on the ability of governments to create trust through transparency, accountability and non-discriminatory actions.

There are various examples in the area of infrastructure sharing in Africa:

- In Tanzania, the regulator allowed Zanzibar Telecom Ltd (Zantel) to provide a mobile service to the mainland from its base in Zanzibar using Vodacom Tanzania's mobile network. This has lowered costs for Zantel's subscribers on Zanzibar who travel to the mainland and also provided mainland users with additional competition. Another example of mobile infrastructure sharing is collaboration among mobile operators to provide regional roaming services (Box 3-1).
- Local loop unbundling (LLU), where the incumbent's network is shared among competing operators, is largely absent in Africa. However in Morocco, partial local loop unbundling was mandated in January 2007. Growth in the broadband market has been facilitated as a result. The Economic Community of West African States (ECOWAS) is mandating LLU for dominant operators in member states.
- In addition to cost savings, another motive for infrastructure sharing relates to environmental concerns. The Nigerian Communications Commission has issued guidelines on shared infrastructure stating that one aim is to "protect the environment by reducing the proliferation of infrastructure and facilities installations."
- In many African countries, a lack of cooperation among operators has resulted in a proliferation of backbone transmission infrastructure. Two consequences of this are that nationwide connectivity has often been neglected as the networks often consist of bits and pieces clustered around urban areas, and that in many instances, backhaul infrastructure is microwave and not higher capacity fiber optic. In South Africa, the government has created a company to operate the national fiber backbones of the power utility and telecommunications arm of the railway company. It will then be leased to the second fixed-line operator, Neotel, who can in turn sell capacity to other service providers.

### Box 3-3: Mobile roaming

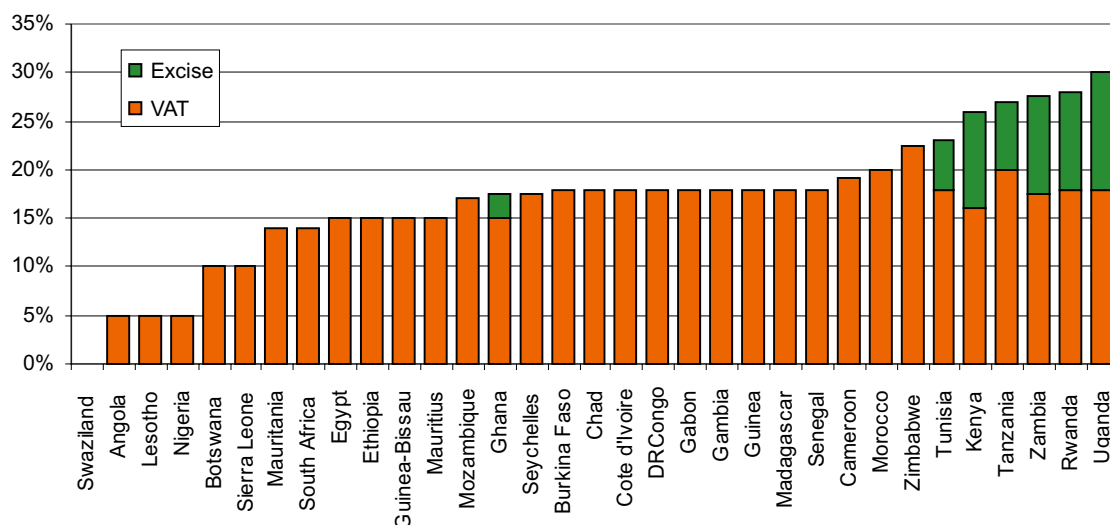
Given the high penetration of mobile communications in the region, roaming agreements—which allow users in one country to use their mobile phones in another—are to be encouraged. A lack of agreements and high prices have discouraged regional roaming. Regional roaming received a big boost with the launch of Celtel's One Network in 2006, allowing mobile users in the East African countries of Kenya, Tanzania and Uganda to use their mobile phones in any of the countries at local rates free from roaming charges, subject to taxes.<sup>14</sup> MTN Uganda, Safaricom in Kenya and Vodacom Tanzania subsequently cooperated to launch a similar service, "Kama Kawaida". Celtel recently extended the One Network to the Central African nations of Congo, DR Congo and Gabon and plans to incorporate it throughout all its African operations by 2010 with the goal of making "Africa one village."<sup>15</sup>

economic competitiveness. Some 70 countries have signed up to the ITA, including three from Africa: Egypt, Mauritius and Morocco. Egypt signed the ITA in 2003 and planned to gradually reduce tariffs to minimize customs duty losses. It accelerated these reductions to zero by 2005 to "promote innovation in ICT, increase demand for ICT products and create more job opportunities."<sup>17</sup>

VAT on communication services range from five to 23 percent across the region. In addition, some countries, particularly in East Africa, add an excise charge on mobile and sometimes fixed calls. The combination of VAT and excise taxes adds significantly to the cost of calls in some countries (Figure 3-6).

The combination of import duties, VAT and excise taxes increases the cost of mobile ownership. The GSM Association has conducted several studies into the impact of taxes on mobile penetration based on the Total Cost of Mobile Ownership (TCMO, which is made up of taxes on handsets, subscription and airtime). In the latest study, two African countries, Tanzania and Uganda, are among the top five in the world in terms of tax as a percentage of TCMO. The GSM Association study found that a reduction in customs duty resulting in a one percent drop in the price of a handset in Africa could boost mobile penetration by 2.4 percent. The GSM Association concluded that a one percent reduction in overall TCMO taxes could lead to an average increase in penetration of 0.5 percent. Moreover, the study

Figure 3-6: Value-Added Tax (VAT) and excise taxes, 2007



Source: GSM Association.

observes that “elasticity of demand is estimated to be higher in Africa than elsewhere, reflecting the potential for further marginal consumers, and hence to increase penetration greatly by a reduction in the TCMO.”<sup>18</sup> Another regional study carried out by the GSM Association found that a reduction in the excise taxes would lead to a 4-8 percent increase in penetration, while boosting medium-term tax revenues for governments due to a larger number of users and spillover effects throughout the economy.<sup>19</sup>

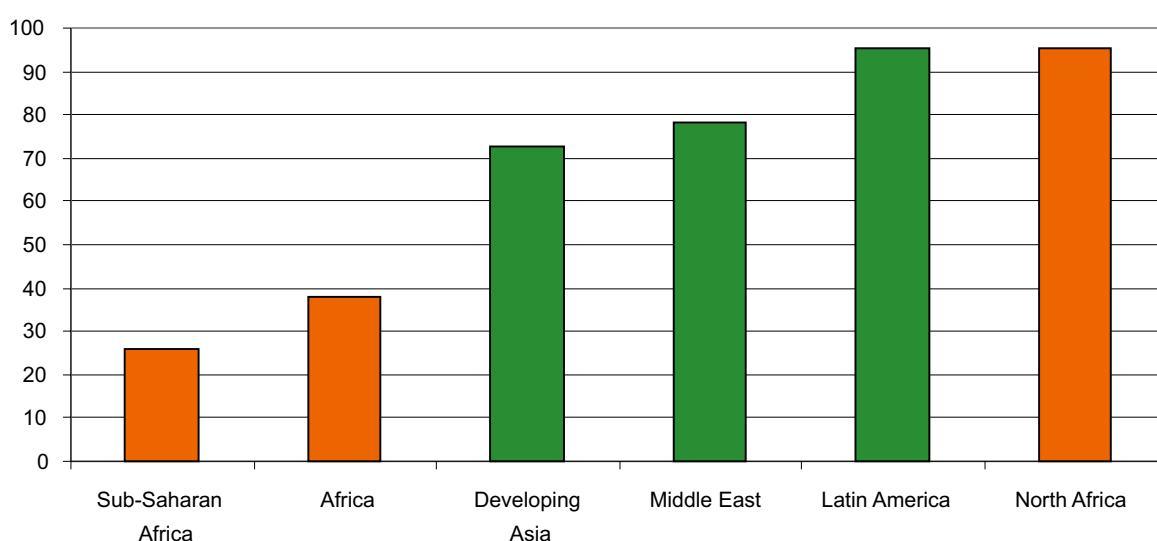
Despite Uganda being one of the most competitive markets in Africa, with five licensed mobile operators, the Uganda Communications Commission has become concerned about low mobile penetration rates and commissioned a study, which concluded that high taxes play a significant role in suppressing mobile penetration: “There has been a slowdown in uptake of mobile phone services over the recent past, suggesting that tax increases result in a significant discouraging effect on uptake and consumption of services.”<sup>20</sup> The study also found that consumers are using pay phones more, due to higher taxes on mobile services. Further, the study notes excise taxes have a disproportionate impact on lower income users: “...poorer households bear a higher burden than their higher income counterparts.” It concludes that the elimination of the mobile excise tax would result in a more than fifty percent increase in demand between 2007 and 2010.

In Namibia, the incumbent decided to absorb the cost of a recently introduced 15 percent tax on pre-paid communications airtime. Telecom Namibia noted that otherwise, the rise in prices would impact “...ordinary Namibians, mainly students, the elderly and the unemployed as they make up a huge number of pre-paid card users.”<sup>21</sup> This suggests that taxes pose a serious barrier to deepening ICT access in Africa, as remaining potential customers originate in the lowest income segments of the population.

### 3.4 Electricity

The lack of electricity in Sub-Saharan Africa is a serious impediment to the development of ICT markets, as well as to overall development. Fewer than two out of every five African inhabitants have access to electricity, the lowest level of any region in the world (Figure 3-7). There are huge discrepancies between Sub-Saharan Africa and North Africa and between urban and rural areas. North Africa has the highest electrification rate of any developing region, whereas in Sub-Saharan Africa, three out of four people have no access to electricity. The situation is even worse in Sub-Saharan African rural areas, where only eight percent of the population have access to electricity.

Figure 3-7: Percent of population with access to electricity, 2005



Source: Adapted from World Energy Outlook 2006.



This lack of electricity is a major problem for the ICT sector, since telecommunication infrastructure and end-user devices need electrical power. Energy shortages and power failures also affect prices and raise costs, as operators must use and maintain their own generators.<sup>22</sup> It also impacts operator earnings, since mobile subscribers, particularly in rural areas, have difficulty recharging mobile phone batteries, limiting their ability to make and receive calls.

Diesel is the main option for power generation in locations without electricity or where the supply is unstable. According to the GSM Association, Africa uses over 30 million liters of diesel per year to power mobile base stations.<sup>23</sup> This raises costs, has a negative impact on the environment and increases the risk of theft of diesel fuel and generators. Mobile operators have begun to use alternative sources of energy. Safaricom of Kenya is scaling up its use of hybrid power systems, combining a small wind turbine with solar panels and/or a backup generator at more than 20 remote base stations.<sup>24</sup> In Morocco, Ericsson has developed a purely solar-powered micro-base station for rural areas where there is no electricity.<sup>25</sup> In Namibia, MTC is testing a solar/wind powered base station in remote areas.<sup>26</sup> There is a project between Ericsson and MTN to develop biofuel powered base stations using palm and pumpkin seeds.<sup>27</sup>

There are also synergies between ICTs and electrical utilities that could be leveraged. Many electricity companies have fiber optic networks that can be

used to provide backhaul communications for telecommunications networks – for example, Kenya Power and Lighting is building fiber optic backbone across the country for leasing to telecommunication operators.<sup>28</sup> Accessing the Internet over power lines is also the subject of much research around the world. In South Africa, Goal Technology Solutions has demonstrated the viability of providing broadband over electricity power lines.<sup>29</sup> Given that most electrical utilities are public enterprises and that much of Africa's ICT development has been driven by private investment, new public private partnerships would be helpful. Private financing from the telecom sector could promote small-scale power generation projects or build-operate-transfer schemes. ICT services delivered over power company assets (such as fiber optic networks and electrical lines) can create alternate revenue streams for reinvestment into additional power generation.

Governments should consider offering tax rebates to offset the high costs of energy for telecommunication operators. For example, import duty waivers and tax reductions could be extended to local companies supplying renewable-based power and equipment to mobile operators. Incentives should be offered to encourage operators to expand coverage to areas with no electricity. The right mix of investment and policy promotion of alternative energy sources could create the enabling environment to raise mobile population coverage.

- <sup>1</sup> For more information about the enabling environment in Africa, see ITU. *Creating an Enabling Environment for Investment*. October 17, 2007.
- <sup>2</sup> A few operators (e.g. in Sao Tome and Principe) had been historically private. Otherwise, the first privatizations started in 1995.
- <sup>3</sup> See “Licensing Information” on the TCRA web site at <http://www.tcra.go.tz/licensing/licensing.php>.
- <sup>4</sup> UNCTAD. 2007. *Blue Book on Best Practice in Investment Promotion and Facilitation: Zambia*. Available from <http://www.unctad.org/Templates/webflyer.asp?docid=8183&intItemID=1397&lang=1&mode=downloads>.
- <sup>5</sup> Vodacom. *Annual Report*. 2007.
- <sup>6</sup> Tanzania Communications Regulatory Commission. “Decision on Interconnection Rates in Tanzania.” June 30, 2004. *Press Release*. <http://www.tcra.go.tz/Publications/Determination%201%20of%202004.pdf>.
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## 4. Recommendations

As the end of the first decade of the new millennium approaches, Africa stands at a crossroads. African policy-makers can continue with their current partially liberalized regulatory environment in telecommunications, hoping that remarkable growth, particularly in mobile communications, will continue. This is a gamble, as the present environment is unlikely to sustain and deepen ICT growth, which requires extending access to lower income segments of the population.

The upgrade of ICT infrastructure to compete with the rest of the world needs simpler and improved regulation (e.g., through unified licensing regimes) and a stronger voice for industry to lobby for pro-ICT policies (such as lower taxes). Fresh approaches are needed to deal with convergence and the incorporation of wireless technologies into programmes for universal access and broadband promotion. These steps may be politically difficult in some cases, but they are vital for the long-term growth and sustainability of the African ICT sector. The recommendations below highlight actions that can help sustain growth and deepen access to ICTs in the region:

- **Enhance liberalization and privatization and strengthen regulatory agencies:** More than ever, an analysis of the African telecommunication and ICT market confirms the benefits of market liberalization and privatization. Despite the evidence, some countries in the region have yet to take the basic steps of establishing a genuinely independent regulator, allowing unrestrictive private sector investment and introducing unfettered competition. Countries that have not yet privatized incumbent operators should do so, in order to reduce regulatory conflicts, encourage a more level playing-field and attract investment and innovation. Additional competition could be introduced by making an unlimited number of licenses available. Regulatory agencies should be strengthened and allowed to operate independently. Countries that have introduced the basic building blocks of regulatory reform need
- to pursue deeper liberalization to sustain market growth and extend access, including steps such as the abolition of remaining exclusivities on market entry, introduction of number portability and the simplification of licensing procedures. Regulation needs to take place in a transparent way and regulatory authorities need to carefully monitor markets. Given the need for more investment in ICT infrastructure and lower prices, infrastructure sharing is a good way of minimizing duplication and sharing facilities. Regulators need to create a trusting environment among operators and develop policies that promote infrastructure sharing and allow operators to compete on the service, rather than on the infrastructure level.
- **Lower costs:** Efforts should be made to reduce prices for telecommunications services. Average annual per capita income in Sub-Saharan Africa amounted to US\$ 842 in 2006 or just US\$ 2.30 per day.<sup>1</sup> Further initiatives to lower prices can boost affordability and access. Lower taxes, interconnection rates and regulatory fees can all help reduce prices, making services more affordable. The lack of electricity in the region is not only a barrier to the spread of ICTs but also affects prices and raises costs. Governments could consider offering tax rebates to offset the high costs of energy for telecommunication operators. Import duty waivers and tax reductions could be extended to local companies supplying renewable-based power and equipment to telecommunications operators. Innovative policies and private-public partnerships could address specific energy needs. These could include private financing from the telecommunications operators to promote small-scale power generation projects or for build-operate-transfer schemes.
- **Promote wireless broadband:** Third-generation mobile networks and WiMAX offer promising solutions for increasing broadband access in Africa. These technologies are beginning to take root in some countries. Governments should

promote wireless broadband through efficient spectrum allocation and liberal licensing. Operators should be encouraged to roll-out coverage of advanced wireless technologies beyond urban areas through tax incentives, license conditions and initiatives to promote infrastructure-sharing. Wireless broadband deployment could be included in universal access policies.

- **Incorporate mobile into universal access policies:** The success of mobile communications should be leveraged to promote universal access across the region. For the most part, mobile operators have not been involved in formal universal access programmes. Yet mobile revenues continue to increase and mobile services has become a very lucrative market to operators. Existing market impediments to new market entry and competition (such as the issues surrounding mobile interconnection and termination rates discussed in this Report) should be removed, so that

mobile competition can increase and coverage be improved. Universal access policies could require mobile operators to expand coverage through license conditions or by allowing mobile operators to receive money from universal service funds to expand coverage.

- **Expand public Internet access:** Levels of home computer ownership and Internet access are extremely low in most of Africa and will remain so for years to come. Higher levels of ICT access will only be achieved through public facilities such as Internet cafes and schools. Practical programmes are needed to dramatically boost access through public facilities, including the full liberalization of public access licensing procedures to facilitate the creation of entrepreneurial-operated facilities. Another step is for countries to leverage e-government programmes to ensure that all citizens have access to essential information. In that respect, e-government programmes should have a central component to assist access by citizens.

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<sup>1</sup> See: “Sub-Saharan Africa Data Profile” on the World Bank web site at:  
<http://devdata.worldbank.org/external/CPProfile.asp?PTYPE=CP&CCODE=SSA>.

# AFRICAN TELECOMMUNICATION/ICT INDICATORS



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## Introduction

This document provides data for 53 African countries and territories classified by the United Nations as being in the African region. Regional totals and averages are provided for *North Africa, South Africa and Sub-Saharan Africa* (see *List of Economies*).

Substantial effort has been made to collect and harmonize the data. Telecommunications data are from the ITU/BDT's World Telecommunication/ICT Indicators database. Data are collected through questionnaires sent to telecommunication ministries, regulatory authorities and operators as well as from annual reports issued by telecommunication entities and reports prepared by ITU staff. Because of differences in national statistical practices, strict comparability is not always possible. Additional explanations and definitions are provided in the *Technical Notes*.

Data generally refer to the end of the calendar year indicated. For exceptions see the individual country pages where the fiscal year period is shown.

The following signs and symbols are used in the document:

|               |                                |
|---------------|--------------------------------|
| <i>italic</i> | Estimate                       |
| k             | Thousands (e.g., 1'000)        |
| M             | Millions (e.g., 1'000'000)     |
| B             | Billions (e.g., 1'000'000'000) |

|      |   |
|------|---|
| US\$ | United States dollars. See the <i>Technical notes</i> for how US\$ figures are obtained.            |
| %    | Per cent  |
| -    | Zero or a quantity less than half the unit shown. Also used for data items that are not applicable. |
| ...  | Data not available  |
| CAGR | Compound Annual Growth Rate. See the <i>Technical notes</i> for how this is computed.               |

The absence of any sign or symbol indicates that data are in units.

Comments and suggestions relating to the World Telecommunication/ICT Indicators data should be addressed to:

Market Information and Statistics Division (STAT)  
Telecommunication Development Bureau  
International Telecommunication Union  
Place des Nations  
CH-1211 Geneva 20, Switzerland

Fax: +41 22 730 6449  
E-mail: [indicators@itu.int](mailto:indicators@itu.int)

Additional information about Telecommunication /ICT Indicators can be found at:  
<http://www.itu.int/ITU-D/ict>.

## List of Economies

| Designation                                       | Designation in document |
|---|-------------------------|
| Algeria (People's Democratic Republic of)         | Algeria                 |
| Egypt (Arab Republic of)                          | Egypt                   |
| Libya (Socialist People's Libyan Arab Jamahiriya) | Libya                   |
| Morocco (Kingdom of)                              | Morocco                 |
| Tunisia   | Tunisia                 |
| North Africa                                      | North Africa            |
| South Africa (Republic of)                        | South Africa            |
| South Africa                                      | South Africa            |
| Angola (People's Republic of)                     | Angola                  |
| Benin (Republic of)                               | Benin                   |
| Botswana (Republic of)                            | Botswana                |
| Burkina Faso                                      | Burkina Faso            |
| Burundi (Republic of)                             | Burundi                 |
| Cameroon (Republic of)                            | Cameroon                |
| Cape Verde (Republic of)                          | Cape Verde              |
| Central African Republic                          | Central African Rep.    |
| Chad (Republic of)                                | Chad                    |
| Comoros (Islamic Federal Republic of the)         | Comoros                 |
| Congo (Republic of the)                           | Congo                   |
| Democratic Republic of Congo                      | Congo (Dem. Rep.)       |
| Côte d'Ivoire (Republic of)                       | Côte d'Ivoire           |
| Djibouti (Republic of)                            | Djibouti                |
| Equatorial Guinea (Republic of)                   | Equatorial Guinea       |
| Eritrea   | Eritrea                 |
| Ethiopia  | Ethiopia                |
| Gabonese Republic                                 | Gabon                   |
| Gambia (Republic of the)                          | Gambia                  |
| Ghana   | Ghana                   |
| Guinea (Republic of)                              | Guinea                  |
| Guinea-Bissau (Republic of)                       | Guinea-Bissau           |
| Kenya (Republic of)                               | Kenya                   |
| Lesotho (Kingdom of)                              | Lesotho                 |
| Liberia (Republic of)                             | Liberia                 |
| Madagascar (Democratic Republic of)               | Madagascar              |
| Malawi  | Malawi                  |
| Mali (Republic of)                                | Mali                    |
| Mauritania (Islamic Republic of)                  | Mauritania              |
| Mauritius (Republic of)                           | Mauritius               |
| Mozambique (Republic of)                          | Mozambique              |
| Namibia (Republic of)                             | Namibia                 |
| Niger (Republic of the)                           | Niger                   |
| Nigeria (Federal Republic of)                     | Nigeria                 |
| Rwandese Republic                                 | Rwanda                  |
| Sao Tome & Principe (Democratic Republic of)      | S. Tome & Principe      |
| Senegal (Republic of)                             | Senegal                 |
| Seychelles (Republic of)                          | Seychelles              |
| Sierra Leone                                      | Sierra Leone            |
| Somali Democratic Republic                        | Somalia                 |
| Sudan (Republic of the)                           | Sudan                   |
| Swaziland (Kingdom of)                            | Swaziland               |
| Tanzania (United Republic of)                     | Tanzania                |
| Togolese Republic                                 | Togo                    |
| Uganda (Republic of)                              | Uganda                  |
| Zambia (Republic of)                              | Zambia                  |
| Zimbabwe (Republic of)                            | Zimbabwe                |
| Sub-Saharan Africa                                | Sub-Saharan Africa      |

## 1. Basic indicators

|                         | Population    |                                   | GDP<br>per capita<br>(US\$)<br>2007 | Total Telephone Subscribers |                        | Effective<br>tele-<br>density<br>2007 |
|-------------------------|---------------|-----------------------------------|-------------------------------------|-----------------------------|------------------------|---------------------------------------|
|                         | Total<br>(M)  | Density<br>(per km <sup>2</sup> ) |                                     | Total<br>(000s)             | per 100<br>inhabitants |                                       |
|                         | 2007          | 2007                              |                                     | 2007                        | 2007                   |                                       |
| 1 Algeria               | 33.86         | 14                                | 3'463                               | 24'369                      | 71.97                  | 63.34                                 |
| 2 Egypt                 | 75.50         | 75                                | 1'736                               | 41'276                      | 54.67                  | 39.80                                 |
| 3 Libya                 | 6.16          | 4                                 | 7'317                               | 1'146                       | 19.57                  | 73.05                                 |
| 4 Morocco               | 31.22         | 47                                | 1'864                               | 22'423                      | 71.81                  | 64.15                                 |
| 5 Tunisia               | 10.33         | 63                                | 3'024                               | 9'116                       | 88.27                  | 75.94                                 |
| <b>North</b>            | <b>157.07</b> | <b>26</b>                         | <b>2'426</b>                        | <b>98'329</b>               | <b>62.73</b>           | <b>53.39</b>                          |
| 6 South Africa          | 48.58         | 41                                | 5'403                               | 46'942                      | 96.63                  | 87.08                                 |
| <b>South Africa</b>     | <b>48.58</b>  | <b>41</b>                         | <b>5'403</b>                        | <b>46'942</b>               | <b>96.63</b>           | <b>87.08</b>                          |
| 7 Angola                | 17.02         | 14                                | 1'857                               | 2'362                       | 14.95                  | 19.43                                 |
| 8 Benin                 | 9.03          | 80                                | 540                                 | 2'005                       | 22.20                  | 20.98                                 |
| 9 Botswana              | 1.88          | 3                                 | 5'563                               | 960                         | 54.56                  | 75.84                                 |
| 10 Burkina Faso         | 14.78         | 54                                | 449                                 | 1'111                       | 8.15                   | 10.90                                 |
| 11 Burundi              | 8.51          | 306                               | 122                                 | 235                         | 3.00                   | 2.94                                  |
| 12 Cameroon             | 18.55         | 39                                | 1'079                               | 3'267                       | 19.68                  | 24.45                                 |
| 13 Cape Verde           | 0.53          | 132                               | 2'016                               | 180                         | 34.79                  | 27.90                                 |
| 14 Central African Rep. | 4.34          | 7                                 | 332                                 | 122                         | 2.98                   | 2.99                                  |
| 15 Chad                 | 10.78         | 8                                 | 691                                 | 479                         | 4.78                   | 8.52                                  |
| 16 Comoros              | 0.84          | 451                               | 466                                 | 56                          | 6.83                   | 4.77                                  |
| 17 Congo                | 3.77          | 11                                | 1'449                               | 506                         | 12.65                  | 35.40                                 |
| 18 Congo (Dem. Rep.)    | 62.64         | 27                                | 118                                 | 4'425                       | 7.46                   | 10.52                                 |
| 19 Côte d'Ivoire        | 19.26         | 60                                | 951                                 | 4'326                       | 23.44                  | 36.60                                 |
| 20 Djibouti             | 0.83          | 38                                | 975                                 | 55                          | 7.92                   | 5.40                                  |
| 21 Equatorial Guinea    | 0.51          | 18                                | 12'755                              | 107                         | 21.25                  | 43.35                                 |
| 22 Eritrea              | 4.85          | 52                                | ...                                 | 100                         | 2.18                   | 1.44                                  |
| 23 Ethiopia             | 83.10         | 68                                | 139                                 | 2'089                       | 2.51                   | 1.45                                  |
| 24 Gabon                | 1.33          | 5                                 | 7'260                               | 801                         | 56.98                  | 87.86                                 |
| 25 Gambia               | 1.71          | 160                               | 168                                 | 872                         | 51.05                  | 46.58                                 |
| 26 Ghana                | 23.48         | 99                                | 358                                 | 7'981                       | 33.99                  | 32.39                                 |
| 27 Guinea               | 9.37          | 38                                | ...                                 | 215                         | 2.69                   | 2.36                                  |
| 28 Guinea-Bissau        | 1.70          | 47                                | 203                                 | 301                         | 17.75                  | 17.48                                 |
| 29 Kenya                | 37.54         | 64                                | 649                                 | 11'705                      | 31.18                  | 30.48                                 |
| 30 Lesotho              | 2.01          | 66                                | 809                                 | 411                         | 22.96                  | 22.71                                 |
| 31 Liberia              | 3.75          | 34                                | ...                                 | ...                         | ...                    | 15.01                                 |
| 32 Madagascar           | 19.68         | 33                                | 288                                 | 2'352                       | 11.95                  | 11.27                                 |
| 33 Malawi               | 13.93         | 148                               | 161                                 | 1'226                       | 8.80                   | 7.55                                  |
| 34 Mali                 | 12.34         | 10                                | 426                                 | 2'568                       | 20.81                  | 20.13                                 |
| 35 Mauritania           | 3.12          | 3                                 | 516                                 | 1'095                       | 34.68                  | 41.62                                 |
| 36 Mauritius            | 1.26          | 676                               | 5'168                               | 1'130                       | 89.95                  | 74.19                                 |
| 37 Mozambique           | 21.40         | 27                                | 339                                 | 2'406                       | 11.94                  | 15.42                                 |
| 38 Namibia              | 2.07          | 3                                 | 2'840                               | 938                         | 45.24                  | 38.58                                 |
| 39 Niger                | 14.23         | 12                                | 245                                 | 348                         | 2.49                   | 6.33                                  |
| 40 Nigeria              | 148.09        | 160                               | 844                                 | 46'974                      | 31.72                  | 27.28                                 |
| 41 Rwanda               | 9.72          | 369                               | 320                                 | 331                         | 3.58                   | 6.98                                  |
| 42 S. Tomé & Príncipe   | 0.16          | 164                               | ...                                 | 38                          | 23.95                  | 19.09                                 |
| 43 Senegal              | 12.38         | 63                                | 770                                 | 4'392                       | 35.48                  | 33.31                                 |
| 44 Seychelles           | 0.09          | 214                               | 8'658                               | 98                          | 113.02                 | 89.23                                 |
| 45 Sierra Leone         | 5.87          | 81                                | 210                                 | ...                         | ...                    | 13.23                                 |
| 46 Somalia              | 8.70          | 14                                | ...                                 | 700                         | 8.05                   | 6.90                                  |
| 47 Sudan                | 38.56         | 15                                | 801                                 | 7'809                       | 20.25                  | 19.36                                 |
| 48 Swaziland            | 1.14          | 66                                | 2'705                               | 294                         | 28.56                  | 33.29                                 |
| 49 Tanzania             | 40.45         | 43                                | ...                                 | 8'489                       | 20.98                  | 20.40                                 |
| 50 Togo                 | 6.59          | 116                               | 346                                 | 790                         | 12.53                  | 18.08                                 |
| 51 Uganda               | 30.88         | 131                               | 340                                 | 4'358                       | 14.11                  | 13.58                                 |
| 52 Zambia               | 11.92         | 16                                | 623                                 | 2'731                       | 22.91                  | 22.14                                 |
| 53 Zimbabwe             | 13.35         | 34                                | ...                                 | 1'570                       | 11.76                  | 9.18                                  |
| <b>Sub-Saharan</b>      | <b>758.04</b> | <b>33</b>                         | <b>606</b>                          | <b>135'307</b>              | <b>18.43</b>           | <b>18.51</b>                          |
| <b>AFRICA</b>           | <b>963.68</b> | <b>32</b>                         | <b>1'220</b>                        | <b>280'578</b>              | <b>29.87</b>           | <b>27.76</b>                          |

Note: For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

Source: ITU World Telecommunication/ICT Indicators Database.

**2. Main (fixed) telephone lines**

|                         | <i>Main (fixed) telephone lines</i> |                 |                  | <i>Main (fixed) telephone lines per 100 inhabitants</i> |              |                  |
|-------------------------|-------------------------------------|-----------------|------------------|---|--------------|------------------|
|                         | <i>(000s)</i>                       |                 | <i>CAGR</i>      |   |              | <i>CAGR</i>      |
|                         | <i>2002</i>                         | <i>2007</i>     | <i>2002 - 07</i> | <i>2002</i>   | <i>2007</i>  | <i>2002 - 07</i> |
| 1 Algeria               | 1'950.0                             | 2'922.7         | 8.4              | 6.22  | 8.63         | 6.8              |
| 2 Egypt                 | 7'736.4                             | 11'228.8        | 7.7              | 11.49   | 14.87        | 5.3              |
| 3 Libya                 | 720.0                               | 852.3           | 5.8              | 12.96   | 14.56        | 4.0              |
| 4 Morocco               | 1'127.4                             | 2'393.8         | 16.3             | 3.88  | 7.67         | 14.6             |
| 5 Tunisia               | 1'148.6                             | 1'273.3         | 2.1              | 11.74   | 12.33        | 1.0              |
| <b>North</b>            | <b>12'682.4</b>                     | <b>18'671.0</b> | <b>8.0</b>       | <b>8.86</b>   | <b>11.91</b> | <b>4.6</b>       |
| 6 South Africa          | 4'844.0                             | 4'642.0         | -0.8             | 10.40   | 9.56         | -1.7             |
| <b>South Africa</b>     | <b>4'844.0</b>                      | <b>4'642.0</b>  | <b>-0.8</b>      | <b>10.40</b>  | <b>9.56</b>  | <b>-1.7</b>      |
| 7 Angola                | 80.2                                | 98.2            | 5.2              | 0.58  | 0.62         | 1.9              |
| 8 Benin                 | 62.7                                | 110.3           | 12.0             | 0.92  | 1.22         | 5.8              |
| 9 Botswana              | 131.7                               | 136.9           | 1.0              | 7.66  | 7.78         | 0.4              |
| 10 Burkina Faso         | 61.9                                | 94.8            | 11.2             | 0.52  | 0.70         | 7.6              |
| 11 Burundi              | 22.1                                | 35.0            | 12.2             | 0.31  | 0.45         | 9.2              |
| 12 Cameroon             | 110.9                               | 130.7           | 4.2              | 0.70  | 0.79         | 3.0              |
| 13 Cape Verde           | 70.2                                | 71.6            | 0.5              | 15.58   | 13.80        | -3.0             |
| 14 Central African Rep. | 9.0                                 | 12.0            | 7.5              | 0.23  | 0.29         | 6.6              |
| 15 Chad                 | 11.8                                | 13.0            | 2.4              | 0.15  | 0.13         | -3.6             |
| 16 Comoros              | 10.3                                | 19.1            | 16.8             | 1.35  | 2.33         | 14.7             |
| 17 Congo                | 22.0                                | 15.9            | -10.2            | 0.67  | 0.40         | -15.8            |
| 18 Congo (Dem. Rep.)    | 10.0                                | 9.7             | -0.8             | 0.02  | 0.02         | -3.7             |
| 19 Côte d'Ivoire        | 324.8                               | 260.9           | -5.3             | 1.97  | 1.41         | -8.0             |
| 20 Djibouti             | 10.1                                | 10.8            | 2.1              | 1.54  | 1.56         | 0.3              |
| 21 Equatorial Guinea    | 8.8                                 | 10.0            | 4.4              | 1.74  | 1.99         | 4.5              |
| 22 Eritrea              | 35.9                                | 37.5            | 1.1              | 0.90  | 0.82         | -2.3             |
| 23 Ethiopia             | 353.8                               | 880.1           | 20.0             | 0.53  | 1.06         | 15.1             |
| 24 Gabon                | 32.1                                | 36.5            | 3.3              | 2.47  | 2.59         | 1.3              |
| 25 Gambia               | 38.4                                | 76.4            | 14.8             | 2.89  | 4.47         | 9.1              |
| 26 Ghana                | 275.0                               | 376.5           | 6.5              | 1.33  | 1.60         | 3.9              |
| 27 Guinea               | 26.0                                | 26.3            | 0.4              | 0.34  | 0.33         | -1.0             |
| 28 Guinea-Bissau        | 11.2                                | 4.6             | -16.4            | 0.89  | 0.27         | -21.3            |
| 29 Kenya                | 321.5                               | 264.8           | -3.8             | 1.02  | 0.71         | -7.1             |
| 30 Lesotho              | 28.6                                | 53.1            | 16.7             | 1.59  | 2.97         | 16.9             |
| 31 Liberia              | 6.9                                 | ...             | ...              | 0.21  | ...          | ...              |
| 32 Madagascar           | 59.5                                | 133.9           | 17.6             | 0.35  | 0.68         | 14.4             |
| 33 Malawi               | 73.1                                | 175.2           | 19.1             | 0.70  | 1.26         | 12.4             |
| 34 Mali                 | 56.6                                | 85.0            | 8.5              | 0.53  | 0.69         | 5.3              |
| 35 Mauritania           | 31.5                                | 34.9            | 2.5              | 1.18  | 1.10         | -1.5             |
| 36 Mauritius            | 327.2                               | 357.3           | 2.2              | 27.03   | 28.45        | 1.3              |
| 37 Mozambique           | 83.7                                | 67.0            | -5.4             | 0.46  | 0.33         | -8.0             |
| 38 Namibia              | 121.4                               | 138.1           | 2.6              | 6.48  | 6.66         | 0.6              |
| 39 Niger                | 22.4                                | 24.0            | 2.3              | 0.19  | 0.17         | -3.4             |
| 40 Nigeria              | 702.0                               | 6'578.3         | 56.4             | 0.58  | 4.44         | 50.0             |
| 41 Rwanda               | 25.1                                | 16.5            | -9.9             | 0.31  | 0.18         | -12.6            |
| 42 S. Tomé & Príncipe   | 6.4                                 | 7.7             | 3.8              | 4.36  | 4.86         | 2.2              |
| 43 Senegal              | 224.6                               | 269.1           | 3.7              | 2.23  | 2.17         | -0.5             |
| 44 Seychelles           | 21.2                                | 20.6            | -0.6             | 27.10   | 23.79        | -2.6             |
| 45 Sierra Leone         | 24.0                                | ...             | ...              | 0.49  | ...          | ...              |
| 46 Somalia              | 35.0                                | 100.0           | 23.4             | 0.47  | 1.15         | 19.6             |
| 47 Sudan                | 671.8                               | 345.2           | -12.5            | 2.04  | 0.90         | -15.2            |
| 48 Swaziland            | 35.1                                | 44.0            | 5.8              | 3.40  | 4.27         | 5.9              |
| 49 Tanzania             | 161.6                               | 236.5           | 7.9              | 0.45  | 0.58         | 5.5              |
| 50 Togo                 | 51.2                                | 82.1            | 12.5             | 1.05  | 1.30         | 5.5              |
| 51 Uganda               | 55.0                                | 162.3           | 24.2             | 0.21  | 0.53         | 19.9             |
| 52 Zambia               | 87.7                                | 91.8            | 0.9              | 0.79  | 0.77         | -0.5             |
| 53 Zimbabwe             | 287.9                               | 344.5           | 3.7              | 2.47  | 2.58         | 0.8              |
| <b>Sub-Saharan</b>      | <b>5'239.8</b>                      | <b>12'098.3</b> | <b>18.4</b>      | <b>0.83</b>   | <b>1.65</b>  | <b>1.1</b>       |
| <b>AFRICA</b>           | <b>22'766.3</b>                     | <b>35'411.3</b> | <b>9.3</b>       | <b>2.77</b>   | <b>3.77</b>  | <b>1.9</b>       |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.  
*Source:* ITU World Telecommunication/ICT Indicators Database.

**3. Waiting list for telephone lines**

|                         | Waiting list for telephone lines |       |                  | Total demand<br>(000s)<br>2006 | Satisfied demand<br>(%)<br>2006 | Waiting time<br>(years)<br>2006 |
|-------------------------|----------------------------------|-------|------------------|--------------------------------|---------------------------------|---------------------------------|
|                         |                                  |       | CAGR             |                                |                                 |                                 |
|                         | (000s)<br>2001                   | 2006  | (%)<br>2001 - 06 |                                |                                 |                                 |
| 1 Algeria               | 727.0                            | -     | -100.0           | 2'841.3                        | 100.0                           | 0                               |
| 2 Egypt                 | 583.3                            | 48.4  | -39.2            | 10'856.1                       | 99.6                            | 0.1                             |
| 3 Libya                 | ...                              | 373.5 | ...              | 1'225.8                        | 69.5                            | 8.5                             |
| 4 Morocco               | ...                              | -     | ...              | 1'266.1                        | 100.0                           | -                               |
| 5 Tunisia               | 106.4                            | 14.4  | -33.0            | 1'282.8                        | 98.9                            | 0.4                             |
| North                   | 1'416.7                          | 436.3 | -46.4            | 17'472.1                       | 97.5                            | 0.4                             |
| 6 South Africa          | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| South Africa            | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 7 Angola                | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 8 Benin                 | 7.3                              | 54.3  | 49.3             | 131.6                          | 58.8                            | >10                             |
| 9 Botswana              | 14.8                             | ...   | ...              | ...                            | ...                             | ...                             |
| 10 Burkina Faso         | ...                              | 3.1   | ...              | 97.9                           | 96.8                            | 0.3                             |
| 11 Burundi              | 4.7                              | 15.0  | 47.3             | 50.0                           | 70.0                            | 4.1                             |
| 12 Cameroon             | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 13 Cape Verde           | 2.9                              | 0.4   | -32.5            | 72.0                           | 99.4                            | >10                             |
| 14 Central African Rep. | 1.6                              | 1.2   | -25.0            | 13.2                           | 90.9                            | 1.4                             |
| 15 Chad                 | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 16 Comoros              | 2.1                              | 3.4   | 57.5             | 22.4                           | 84.9                            | 1.7                             |
| 17 Congo                | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 18 Congo (Dem. Rep.)    | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 19 Côte d'Ivoire        | 22.7                             | 1.6   | -58.7            | 262.5                          | 99.4                            | 0.2                             |
| 20 Djibouti             | 0.1                              | -     | -51.9            | 10.8                           | 99.7                            | 0.1                             |
| 21 Equatorial Guinea    | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 22 Eritrea              | 27.0                             | 8.5   | -20.6            | 46.1                           | 81.5                            | >10                             |
| 23 Ethiopia             | 155.2                            | 56.1  | -18.4            | 781.1                          | 92.8                            | 0.5                             |
| 24 Gabon                | 2.5                              | 1.7   | -7.5             | 38.2                           | 95.5                            | >10                             |
| 25 Gambia               | 10.9                             | 10.6  | -2.5             | 56.9                           | 81.4                            | 7.4                             |
| 26 Ghana                | 154.8                            | 2.3   | -56.8            | 358.7                          | 99.4                            | 0.1                             |
| 27 Guinea               | 1.4                              | ...   | ...              | ...                            | ...                             | ...                             |
| 28 Guinea-Bissau        | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 29 Kenya                | 134.0                            | 61.8  | -14.3            | 355.2                          | 82.6                            | >10                             |
| 30 Lesotho              | 19.3                             | 2.2   | -41.9            | 55.3                           | 96.0                            | 0.4                             |
| 31 Liberia              | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 32 Madagascar           | 1.7                              | 1.2   | -16.1            | 131.0                          | 99.1                            | 0.1                             |
| 33 Malawi               | 20.1                             | 17.4  | -13.2            | 147.4                          | 88.2                            | 1.2                             |
| 34 Mali                 | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 35 Mauritania           | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 36 Mauritius            | 9.9                              | 3.0   | -26.0            | 360.3                          | 99.2                            | 1.0                             |
| 37 Mozambique           | 22.4                             | 2.8   | -33.8            | 69.8                           | 95.9                            | >10                             |
| 38 Namibia              | 2.9                              | 3.5   | 5.2              | 139.7                          | 97.5                            | 1.2                             |
| 39 Niger                | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 40 Nigeria              | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 41 Rwanda               | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 42 S. Tomé & Principe   | 1.0                              | 0.3   | -23.2            | 7.9                            | 96.5                            | 1.3                             |
| 43 Senegal              | 9.8                              | -     | -70.0            | 282.6                          | 100.0                           | -                               |
| 44 Seychelles           | 1.7                              | 2.2   | 5.3              | 22.9                           | 90.4                            | >10                             |
| 45 Sierra Leone         | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 46 Somalia              | 3.5                              | 0.5   | -62.2            | 100.5                          | 99.5                            | ...                             |
| 47 Sudan                | 444.0                            | -     | -100.0           | 767.2                          | 100.0                           | 0                               |
| 48 Swaziland            | 14.6                             | 22.6  | 24.5             | 66.6                           | 66.0                            | >10                             |
| 49 Tanzania             | 7.3                              | 1.1   | -32.0            | 158.3                          | 99.3                            | 0.3                             |
| 50 Togo                 | 22.1                             | 9.3   | -15.9            | 91.3                           | 89.8                            | 1.3                             |
| 51 Uganda               | ...                              | ...   | ...              | ...                            | ...                             | ...                             |
| 52 Zambia               | 12.8                             | 11.5  | -3.6             | 104.9                          | 89.0                            | 6.9                             |
| 53 Zimbabwe             | 141.7                            | 157.6 | 2.2              | 493.2                          | 68.0                            | >10                             |
| Sub-Saharan             | 1'276.9                          | 455.3 | -18.5            | 5'295.5                        | 91.4                            | 2.6                             |
| AFRICA                  | 2'693.6                          | 891.5 | -28.1            | 22'767.7                       | 96.1                            | 0.7                             |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

**4. Local telephone network**

|                         | <i>Main (fixed) telephone lines</i> |                           |                           |                           | <i>Faults per 100<br/>main (fixed) lines<br/>per year<br/>2006</i> |
|-------------------------|-------------------------------------|---------------------------|---------------------------|---------------------------|--|
|                         | <i>Capacity used</i>                | <i>Automatic</i>          | <i>Digital</i>            | <i>Residential</i>        |  |
|                         | <i>(%)</i><br><i>2006</i>           | <i>(%)</i><br><i>2006</i> | <i>(%)</i><br><i>2006</i> | <i>(%)</i><br><i>2006</i> |  |
| 1 Algeria               | 67.8                                | 100.0                     | 100.0                     | 81.0                      | 0.8  |
| 2 Egypt                 | 80.9                                | 100.0                     | 100.0                     | 91.0                      | 0.1  |
| 3 Libya                 | ...                                 | 100.0                     | 100.0                     | 79.2                      | ...  |
| 4 Morocco               | ...                                 | 100.0                     | 100.0                     | 64.2                      | 25.0   |
| 5 Tunisia               | 54.9                                | 100.0                     | 100.0                     | 64.0                      | 20.0   |
| <b>North</b>            | <b>75.3</b>                         | <b>100.0</b>              | <b>100.0</b>              | <b>85.0</b>               | <b>3.9</b>   |
| 6 South Africa          | 94.6                                | ...                       | 99.9                      | 65.0                      | 48.2   |
| <b>South Africa</b>     | <b>94.6</b>                         | <b>...</b>                | <b>99.9</b>               | <b>65.0</b>               | <b>48.2</b>  |
| 7 Angola                | ...                                 | 100.0                     | ...                       | ...                       | ...  |
| 8 Benin                 | 64.3                                | 100.0                     | 100.0                     | 50.5                      | 7.0  |
| 9 Botswana              | 55.7                                | 100.0                     | 100.0                     | ...                       | ...  |
| 10 Burkina Faso         | 75.0                                | 100.0                     | 100.0                     | ...                       | 18.4   |
| 11 Burundi              | 70.9                                | 100.0                     | ...                       | ...                       | 6.0  |
| 12 Cameroon             | 71.7                                | 100.0                     | 76.0                      | 51.0                      | ...  |
| 13 Cape Verde           | 75.3                                | 100.0                     | 100.0                     | 86.0                      | 3.0  |
| 14 Central African Rep. | ...                                 | 100.0                     | ...                       | 39.5                      | 56.0   |
| 15 Chad                 | 67.5                                | 100.0                     | 100.0                     | ...                       | ...  |
| 16 Comoros              | 38.8                                | 100.0                     | 100.0                     | 98.0                      | 55.8   |
| 17 Congo                | ...                                 | ...                       | ...                       | ...                       | ...  |
| 18 Congo (Dem. Rep.)    | 3.3                                 | ...                       | 3.3                       | 36.4                      | ...  |
| 19 Côte d'Ivoire        | 71.5                                | 100.0                     | 100.0                     | 82.0                      | 81.0   |
| 20 Djibouti             | 22.2                                | 100.0                     | 100.0                     | 60.0                      | 136.0  |
| 21 Equatorial Guinea    | ...                                 | 100.0                     | ...                       | ...                       | ...  |
| 22 Eritrea              | 75.9                                | ...                       | 100.0                     | 56.3                      | 63.8   |
| 23 Ethiopia             | 70.9                                | ...                       | 98.2                      | 74.8                      | 100.0  |
| 24 Gabon                | 36.2                                | 100.0                     | 100.0                     | 72.0                      | 13.4   |
| 25 Gambia               | ...                                 | 100.0                     | 100.0                     | 61.0                      | ...  |
| 26 Ghana                | 76.3                                | 100.0                     | 97.0                      | 69.0                      | 3.2  |
| 27 Guinea               | 69.1                                | 100.0                     | 94.0                      | 45.0                      | 1.6  |
| 28 Guinea-Bissau        | ...                                 | 100.0                     | 100.0                     | ...                       | ...  |
| 29 Kenya                | 56.6                                | 99.0                      | 98.0                      | 36.0                      | 70.1   |
| 30 Lesotho              | 97.5                                | 100.0                     | 100.0                     | 78.0                      | 60.0   |
| 31 Liberia              | ...                                 | 100.0                     | ...                       | ...                       | ...  |
| 32 Madagascar           | 72.4                                | ...                       | 99.0                      | 48.6                      | 36.0   |
| 33 Malawi               | 65.2                                | ...                       | 96.0                      | 52.3                      | ...  |
| 34 Mali                 | ...                                 | 100.0                     | 100.0                     | 36.0                      | ...  |
| 35 Mauritania           | 64.6                                | 100.0                     | 100.0                     | 67.0                      | 5.5  |
| 36 Mauritius            | 90.1                                | 100.0                     | 100.0                     | 84.0                      | 23.0   |
| 37 Mozambique           | 53.5                                | 100.0                     | 100.0                     | ...                       | 46.0   |
| 38 Namibia              | 71.3                                | 100.0                     | 100.0                     | 60.0                      | 35.0   |
| 39 Niger                | ...                                 | ...                       | ...                       | ...                       | 71.4   |
| 40 Nigeria              | 57.3                                | 100.0                     | 91.0                      | 56.0                      | 20.6   |
| 41 Rwanda               | ...                                 | 100.0                     | 100.0                     | 84.0                      | 18.2   |
| 42 S. Tomé & Príncipe   | ...                                 | 100.0                     | 100.0                     | 70.0                      | 14.0   |
| 43 Senegal              | ...                                 | 100.0                     | 100.0                     | 69.0                      | 2.0  |
| 44 Seychelles           | ...                                 | 100.0                     | 100.0                     | 67.3                      | 6.0  |
| 45 Sierra Leone         | ...                                 | ...                       | ...                       | ...                       | ...  |
| 46 Somalia              | 50.0                                | ...                       | ...                       | ...                       | ...  |
| 47 Sudan                | 38.2                                | 100.0                     | 100.0                     | ...                       | 5.0  |
| 48 Swaziland            | 75.3                                | 100.0                     | 100.0                     | 43.2                      | 0.7  |
| 49 Tanzania             | 66.5                                | ...                       | 100.0                     | 65.0                      | 26.0   |
| 50 Togo                 | 59.5                                | 100.0                     | 100.0                     | 80.0                      | 6.2  |
| 51 Uganda               | 36.0                                | ...                       | 95.0                      | ...                       | ...  |
| 52 Zambia               | 65.7                                | 100.0                     | 93.0                      | 33.0                      | 108.0  |
| 53 Zimbabwe             | 75.9                                | 100.0                     | 81.0                      | 55.0                      | 57.0   |
| <b>Sub-Saharan</b>      | <b>58.5</b>                         | <b>99.9</b>               | <b>96.0</b>               | <b>63.2</b>               | <b>33.3</b>  |
| <b>AFRICA</b>           | <b>73.5</b>                         | <b>100.0</b>              | <b>99.0</b>               | <b>77.3</b>               | <b>18.0</b>  |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.



## 5. Teleaccessibility

|                         | <i>Residential (fixed) main lines</i> |  | <i>Public telephones</i>         |  |  |
|-------------------------|---------------------------------------|--|----------------------------------|--|--|
|                         | <i>Total<br/>(000s)<br/>2006</i>      | <i>per 100<br/>households<br/>2006</i> | <i>Total<br/>(000s)<br/>2006</i> | <i>per 1000<br/>Inhabitants<br/>2006</i> | <i>as % of<br/>main (fixed) lines<br/>2006</i> |
| 1 Algeria               | 2'301.5                               | 42.4                                   | 47.17                            | 1.43                                     | 1.83   |
| 2 Egypt                 | 9'832.8                               | 60.0                                   | 56.45                            | 0.75                                     | 0.52   |
| 3 Libya                 | ...                                   | ...                                    | 4.50                             | 0.75                                     | ...  |
| 4 Morocco               | 813.0                                 | 13.0                                   | 173.19                           | 5.64                                     | 13.68  |
| 5 Tunisia               | 811.8                                 | 35.2                                   | 42.54                            | 4.17                                     | 3.35   |
| <b>North</b>            | <b>13'759.1</b>                       | <b>45.2</b>                            | <b>323.85</b>                    | <b>2.09</b>                              | <b>2.01</b>                                    |
| 6 South Africa          | 3'073.8                               | 25.6                                   | 165.00                           | 3.48                                     | 3.49   |
| <b>South Africa</b>     | <b>3'073.8</b>                        | <b>25.6</b>                            | <b>165.00</b>                    | <b>3.48</b>                              | <b>3.49</b>                                    |
| 7 Angola                | ...                                   | ...                                    | 0.44                             | -  | 0.45   |
| 8 Benin                 | 39.1                                  | 2.3                                    | 0.68                             | 0.08                                     | 0.88   |
| 9 Botswana              | ...                                   | ...                                    | 0.90                             | 0.51                                     | 0.66   |
| 10 Burkina Faso         | ...                                   | ...                                    | 12.49                            | 0.92                                     | 13.18  |
| 11 Burundi              | ...                                   | ...                                    | 3.28                             | 0.46                                     | 11.81  |
| 12 Cameroon             | 51.2                                  | 1.6                                    | 5.97                             | 0.37                                     | 5.95   |
| 13 Cape Verde           | 61.6                                  | 58.1                                   | 0.44                             | 0.84                                     | 0.61   |
| 14 Central African Rep. | 3.7                                   | 0.5                                    | 0.10                             | -  | 1.11   |
| 15 Chad                 | ...                                   | ...                                    | 0.10                             | -  | 0.77   |
| 16 Comoros              | 18.7                                  | 10.3                                   | 0.55                             | 0.67                                     | 2.89   |
| 17 Congo                | ...                                   | ...                                    | ...                              | ...                                      | ...  |
| 18 Congo (Dem. Rep.)    | 3.9                                   | 0.1                                    | 26.00                            | 0.44                                     | 268.18   |
| 19 Côte d'Ivoire        | 213.9                                 | 9.7                                    | 1.80                             | 0.10                                     | 0.69   |
| 20 Djibouti             | 6.1                                   | 5.7                                    | -                                | -  | 0.29   |
| 21 Equatorial Guinea    | ...                                   | ...                                    | ...                              | ...                                      | ...  |
| 22 Eritrea              | 21.1                                  | 2.3                                    | 0.51                             | 0.11                                     | 1.35   |
| 23 Ethiopia             | 542.3                                 | 3.8                                    | 4.29                             | 0.05                                     | 0.59   |
| 24 Gabon                | 26.3                                  | 9.3                                    | 0.35                             | 0.25                                     | 0.96   |
| 25 Gambia               | 28.2                                  | 16.1                                   | ...                              | ...                                      | ...  |
| 26 Ghana                | 245.9                                 | 4.9                                    | 12.83                            | 0.57                                     | 3.60   |
| 27 Guinea               | 11.7                                  | 1.0                                    | 1.24                             | 0.16                                     | 4.78   |
| 28 Guinea-Bissau        | ...                                   | ...                                    | ...                              | ...                                      | ...  |
| 29 Kenya                | 115.7                                 | 1.7                                    | 7.91                             | 0.23                                     | 2.70   |
| 30 Lesotho              | 41.4                                  | 9.5                                    | 2.54                             | 1.42                                     | 4.79   |
| 31 Liberia              | ...                                   | ...                                    | ...                              | ...                                      | ...  |
| 32 Madagascar           | 28.9                                  | 0.9                                    | 1.18                             | 0.06                                     | 0.91   |
| 33 Malawi               | 38.2                                  | 1.6                                    | 0.56                             | 0.05                                     | 0.77   |
| 34 Mali                 | 29.7                                  | 1.3                                    | 6.77                             | 0.49                                     | 8.21   |
| 35 Mauritania           | 23.4                                  | 4.3                                    | 5.00                             | 1.58                                     | 14.34  |
| 36 Mauritius            | 300.3                                 | 95.0                                   | 1.40                             | 1.12                                     | 0.39   |
| 37 Mozambique           | ...                                   | ...                                    | 4.24                             | 0.21                                     | 6.33   |
| 38 Namibia              | 72.8                                  | 20.4                                   | 6.09                             | 2.97                                     | 4.47   |
| 39 Niger                | ...                                   | ...                                    | 0.07                             | -  | 0.30   |
| 40 Nigeria              | 497.6                                 | 2.0                                    | 4.87                             | -  | 0.69   |
| 41 Rwanda               | 13.9                                  | 0.5                                    | 3.29                             | 0.36                                     | 13.94  |
| 42 S. Tomé & Príncipe   | 5.3                                   | 18.3                                   | 0.12                             | 0.77                                     | 1.62   |
| 43 Senegal              | 195.0                                 | 14.7                                   | 1.18                             | 0.10                                     | 0.42   |
| 44 Seychelles           | 13.9                                  | 58.0                                   | 0.20                             | 2.47                                     | 0.97   |
| 45 Sierra Leone         | ...                                   | ...                                    | ...                              | ...                                      | ...  |
| 46 Somalia              | ...                                   | ...                                    | ...                              | ...                                      | ...  |
| 47 Sudan                | ...                                   | ...                                    | 3.67                             | 0.10                                     | 0.48   |
| 48 Swaziland            | 20.0                                  | 12.0                                   | 1.31                             | 1.27                                     | 2.97   |
| 49 Tanzania             | 102.2                                 | 1.3                                    | 5.77                             | 0.15                                     | 3.67   |
| 50 Togo                 | 40.9                                  | 5.0                                    | 21.34                            | 3.38                                     | 26.00  |
| 51 Uganda               | ...                                   | ...                                    | 11.08                            | 0.37                                     | 10.25  |
| 52 Zambia               | 31.2                                  | 1.4                                    | 0.75                             | 0.06                                     | 0.79   |
| 53 Zimbabwe             | 184.6                                 | 6.3                                    | 0.28                             | -  | 0.08   |
| <b>Sub-Saharan</b>      | <b>3'028.8</b>                        | <b>3.1</b>                             | <b>161.62</b>                    | <b>0.24</b>                              | <b>2.70</b>                                    |
| <b>AFRICA</b>           | <b>19'861.7</b>                       | <b>14.3</b>                            | <b>650.47</b>                    | <b>0.75</b>                              | <b>2.43</b>                                    |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

**6. International fixed telephone traffic**

|                         | <i>Outgoing (fixed) telephone traffic</i> |                |                  |                   |                       | <i>International<br/>telephone<br/>circuits</i> |
|-------------------------|---|----------------|------------------|-------------------|-----------------------|---|
|                         | <i>Total minutes</i>                      | <i>As % of</i> | <i>CAGR</i>      | <i>Minutes</i>    | <i>Minutes</i>        |   |
|                         | <i>(M)</i>                                | <i>bothway</i> | <i>(%)</i>       | <i>per inhab.</i> | <i>per subscriber</i> |   |
|                         | <i>2006</i>                               | <i>2006</i>    | <i>2001 - 06</i> | <i>2006</i>       | <i>2006</i>           | <i>2006</i>                                     |
| 1 Algeria               | 145.6                                     | ...            | -7.0             | 4.37              | 51.25                 | ...   |
| 2 Egypt                 | 501.5                                     | ...            | 17.6             | 6.65              | 46.41                 | 25'748  |
| 3 Libya                 | 239.0                                     | 60.4           | 39.5             | 40.04             | ...                   | ...   |
| 4 Morocco               | 166.4                                     | 23.6           | -9.2             | 5.41              | 131.41                | ...   |
| 5 Tunisia               | 242.3                                     | 33.0           | 6.9              | 23.73             | 191.03                | 5'064   |
| <b>North</b>            | <b>1'294.8</b>                            | <b>35.2</b>    | <b>7.1</b>       | <b>8.32</b>       | <b>65.24</b>          | <b>30'812</b>                                   |
| 6 South Africa          | 515.0                                     | ...            | 0.2              | 10.86             | 108.90                | ...   |
| <b>South Africa</b>     | <b>515.0</b>                              | <b>...</b>     | <b>0.2</b>       | <b>10.86</b>      | <b>108.90</b>         | <b>...</b>                                      |
| 7 Angola                | 38.8                                      | ...            | 4.3              | 2.49              | 400.99                | ...   |
| 8 Benin                 | 64.6                                      | ...            | 29.9             | 7.42              | 835.04                | 4'800   |
| 9 Botswana              | 80.0                                      | 51.6           | 8.2              | 45.46             | 584.17                | ...   |
| 10 Burkina Faso         | 46.9                                      | 30.3           | 26.2             | 3.44              | 494.69                | 1'208   |
| 11 Burundi              | 3.2                                       | ...            | -4.1             | 0.42              | 102.89                | ...   |
| 12 Cameroon             | 12.3                                      | 18.7           | -11.1            | 0.74              | 94.36                 | 2'075   |
| 13 Cape Verde           | 9.5                                       | ...            | 2.5              | 18.32             | 132.71                | 1'788   |
| 14 Central African Rep. | 8.0                                       | ...            | 14.0             | 1.98              | 800.00                | ...   |
| 15 Chad                 | 5.2                                       | ...            | 7.6              | 0.53              | 400.75                | ...   |
| 16 Comoros              | 2.2                                       | ...            | -0.6             | 2.66              | 114.49                | 509   |
| 17 Congo                | 7.8                                       | ...            | ...              | 1.95              | 490.22                | ...   |
| 18 Congo (Dem. Rep.)    | 10.7                                      | 4.9            | 23.5             | 0.19              | 1'015.51              | ...   |
| 19 Côte d'Ivoire        | 60.0                                      | ...            | -0.9             | 3.31              | 232.09                | 3'847   |
| 20 Djibouti             | 19.7                                      | ...            | 51.3             | 28.44             | 1'825.50              | 956   |
| 21 Equatorial Guinea    | 7.1                                       | ...            | 13.5             | 14.20             | 714.39                | ...   |
| 22 Eritrea              | 5.1                                       | ...            | 7.3              | 1.11              | 135.13                | 390   |
| 23 Ethiopia             | 28.7                                      | 10.7           | 16.4             | 0.36              | 39.56                 | 2'494   |
| 24 Gabon                | 31.8                                      | ...            | 4.9              | 22.65             | 873.03                | 1'507   |
| 25 Gambia               | 32.7                                      | ...            | 46.5             | 21.56             | 743.18                | 4'899   |
| 26 Ghana                | 3.0                                       | ...            | -43.0            | 0.13              | 8.41                  | ...   |
| 27 Guinea               | 6.0                                       | ...            | -24.7            | 0.75              | 228.14                | 663   |
| 28 Guinea-Bissau        | 1.9                                       | ...            | 11.9             | 1.39              | 193.95                | ...   |
| 29 Kenya                | 47.0                                      | 32.0           | 17.4             | 1.34              | 160.07                | 1'289   |
| 30 Lesotho              | 20.5                                      | 57.3           | -8.9             | 11.42             | 427.32                | ...   |
| 31 Liberia              | -   | ...            | ...              | ...               | ...                   | ...   |
| 32 Madagascar           | 4.8                                       | 17.6           | -13.0            | 0.25              | 36.88                 | 402   |
| 33 Malawi               | 34.2                                      | 58.2           | 45.5             | 3.28              | 468.10                | 457   |
| 34 Mali                 | 56.1                                      | ...            | 38.3             | 4.95              | 739.62                | ...   |
| 35 Mauritania           | 10.4                                      | 32.1           | 1.2              | 3.30              | 298.50                | 1'140   |
| 36 Mauritius            | 59.7                                      | ...            | 10.9             | 47.57             | 167.18                | 1'302   |
| 37 Mozambique           | 14.1                                      | ...            | -8.4             | 0.70              | 211.12                | ...   |
| 38 Namibia              | 63.0                                      | ...            | 1.2              | 31.02             | 453.25                | 1'686   |
| 39 Niger                | 2.3                                       | ...            | -23.1            | 0.16              | 94.22                 | ...   |
| 40 Nigeria              | 323.1                                     | ...            | 51.9             | 2.46              | 264.09                | 6   |
| 41 Rwanda               | 1.5                                       | 25.3           | -26.6            | 0.17              | 64.98                 | ...   |
| 42 S. Tomé & Príncipe   | 2.6                                       | 29.1           | 21.4             | 16.08             | 339.00                | 60  |
| 43 Senegal              | 103.0                                     | 25.2           | 8.1              | 8.63              | 364.51                | 2   |
| 44 Seychelles           | 9.1                                       | ...            | 2.6              | 112.70            | 424.69                | ...   |
| 45 Sierra Leone         | -   | ...            | ...              | ...               | ...                   | ...   |
| 46 Somalia              | -   | ...            | ...              | ...               | ...                   | ...   |
| 47 Sudan                | 96.3                                      | 17.5           | 21.7             | 2.60              | 125.54                | 19'680  |
| 48 Swaziland            | 29.3                                      | ...            | 2.2              | 28.43             | 665.53                | 608   |
| 49 Tanzania             | 19.0                                      | ...            | 19.3             | 0.50              | 123.09                | 2'030   |
| 50 Togo                 | 10.0                                      | 32.2           | -16.4            | 1.59              | 121.98                | 883   |
| 51 Uganda               | 39.0                                      | ...            | 53.7             | 1.35              | 445.99                | ...   |
| 52 Zambia               | 19.3                                      | ...            | 5.8              | 1.63              | 207.02                | 875   |
| 53 Zimbabwe             | 70.0                                      | 25.2           | -4.0             | 5.35              | 208.71                | ...   |
| <b>Sub-Saharan</b>      | <b>1'519.6</b>                            | <b>23.7</b>    | <b>12.4</b>      | <b>2.22</b>       | <b>230.69</b>         | <b>55'556</b>                                   |
| <b>AFRICA</b>           | <b>3'329.4</b>                            | <b>28.6</b>    | <b>6.9</b>       | <b>3.74</b>       | <b>112.38</b>         | <b>86'368</b>                                   |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

**7. Fixed telephone tariffs**

|                         | <i>Residential</i> |                      | <i>Business</i>   |                      | <i>Local call</i> | <i>Subscription<br/>as % of GDP<br/>per capita</i> | <i>Price basket<br/>for fixed line<br/>as a % of GNI<br/>per capita</i> |
|-------------------------|--------------------|----------------------|-------------------|----------------------|-------------------|--|---|
|                         | <i>Connection</i>  | <i>Monthly subs.</i> | <i>Connection</i> | <i>Monthly subs.</i> |                   |  |   |
|                         | (US\$)<br>2007     | (US\$)<br>2007       | (US\$)<br>2007    | (US\$)<br>2007       | (US\$)<br>2007    | (%)<br>2007  | (%)<br>2007   |
| 1 Algeria               | -                  | 28.9                 | -                 | 8.7                  | -                 | 10.15  | 11.43   |
| 2 Egypt                 | 109                | 1.4                  | 35.9              | ...                  | 0.02              | 1.21   | 3.36  |
| 3 Libya                 | 38                 | 1.3                  | 137.0             | 11.4                 | -                 | 0.21   | 0.41  |
| 4 Morocco               | 73                 | 17.6                 | 146.5             | 17.6                 | 0.24              | 11.50  | 14.19   |
| 5 Tunisia               | 16                 | 2.1                  | 15.6              | 2.1                  | 0.02              | 0.84   | 1.23  |
| <b>North</b>            | <b>47</b>          | <b>10.2</b>          | <b>67.0</b>       | <b>9.9</b>           | <b>0.06</b>       | <b>4.78</b>  | <b>6.12</b>   |
| 6 South Africa          | 54                 | 15.9                 | 54.4              | 21.1                 | 0.19              | 3.60   | 4.67  |
| <b>South Africa</b>     | <b>54</b>          | <b>15.9</b>          | <b>54.4</b>       | <b>21.1</b>          | <b>0.19</b>       | <b>3.60</b>  | <b>4.67</b>   |
| 7 Angola                | 59                 | 11.7                 | 58.7              | 11.7                 | 0.30              | ...  | 12.54   |
| 8 Benin                 | 202                | 5.8                  | 366.6             | 5.8                  | 0.03              | 13.37  | 22.44   |
| 9 Botswana              | 37                 | 9.8                  | 55.0              | 20.4                 | 0.17              | 2.25   | 3.01  |
| 10 Burkina Faso         | 52                 | 5.2                  | 52.2              | 5.2                  | 0.21              | 15.13  | 32.20   |
| 11 Burundi              | 10                 | 0.4                  | 58.3              | 0.4                  | 0.07              | 4.82   | 32.05   |
| 12 Cameroon             | 83                 | 6.3                  | 208.7             | 6.3                  | 0.31              | 7.78   | 16.33   |
| 13 Cape Verde           | 34                 | 4.5                  | 34.1              | 2.8                  | 0.05              | 2.68   | 3.97  |
| 14 Central African Rep. | 74                 | 5.7                  | 73.9              | 5.7                  | 0.21              | 21.98  | 44.10   |
| 15 Chad                 | 102                | 6.8                  | 101.6             | 6.8                  | 0.14              | 13.92  | 38.30   |
| 16 Comoros              | 113                | 6.3                  | 112.7             | 6.3                  | 0.14              | ...  | 22.38   |
| 17 Congo                | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 18 Congo (Dem. Rep.)    | 119                | 4.6                  | 278.3             | 9.1                  | 0.15              | 47.81  | 119.14  |
| 19 Côte d'Ivoire        | 21                 | 14.8                 | 20.9              | 14.8                 | 0.38              | 19.46  | 35.49   |
| 20 Djibouti             | 56                 | 11.3                 | 56.3              | 11.3                 | 0.08              | ...  | 17.49   |
| 21 Equatorial Guinea    | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 22 Eritrea              | 65                 | 2.2                  | 65.0              | 2.2                  | 0.04              | ...  | 31.20   |
| 23 Ethiopia             | 35                 | 0.9                  | 35.1              | 2.0                  | 0.02              | 7.90   | 16.45   |
| 24 Gabon                | 104                | 18.1                 | 104.1             | 18.1                 | 0.29              | 3.58   | 6.30  |
| 25 Gambia               | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 26 Ghana                | 86                 | 2.7                  | 0.7               | -                    | 0.16              | ...  | 20.56   |
| 27 Guinea               | 37                 | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 28 Guinea-Bissau        | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 29 Kenya                | 34                 | 7.4                  | 50.4              | 7.4                  | 0.08              | 14.69  | 23.05   |
| 30 Lesotho              | 43                 | 7.6                  | 44.7              | 8.0                  | 0.24              | 12.62  | 17.19   |
| 31 Liberia              | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 32 Madagascar           | 31                 | 6.4                  | 31.5              | 6.4                  | 0.19              | 27.50  | 52.33   |
| 33 Malawi               | 10                 | 0.8                  | 10.1              | 0.8                  | 0.10              | 6.86   | 25.41   |
| 34 Mali                 | 81                 | 5.5                  | 41.8              | 9.4                  | 0.15              | 13.85  | 30.89   |
| 35 Mauritania           | 18                 | 4.8                  | 18.5              | 4.8                  | 0.22              | ...  | 19.08   |
| 36 Mauritius            | 32                 | 2.9                  | 63.9              | 7.2                  | 0.07              | 0.67   | 1.18  |
| 37 Mozambique           | 19                 | 8.7                  | 18.8              | 8.7                  | 0.35              | 32.57  | 58.92   |
| 38 Namibia              | 38                 | 8.4                  | 37.8              | 9.4                  | 0.19              | ...  | 4.94  |
| 39 Niger                | 50                 | 7.5                  | 74.5              | 7.5                  | 0.16              | 36.08  | 60.00   |
| 40 Nigeria              | 72                 | 5.6                  | 71.5              | 5.6                  | 0.14              | ...  | 20.05   |
| 41 Rwanda               | 54                 | 1.8                  | 54.4              | 1.8                  | 0.18              | 8.41   | 42.27   |
| 42 S. Tomé & Príncipe   | 30                 | 5.9                  | ...               | 7.4                  | 0.11              | ...  | 13.34   |
| 43 Senegal              | 21                 | 10.4                 | 20.9              | ...                  | 0.21              | 16.87  | 27.16   |
| 44 Seychelles           | 78                 | 10.7                 | 78.2              | 11.7                 | 0.13              | ...  | 2.15  |
| 45 Sierra Leone         | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 46 Somalia              | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| 47 Sudan                | 21                 | 2.4                  | 20.5              | 2.4                  | 0.06              | 4.71   | 10.59   |
| 48 Swaziland            | 30                 | 3.3                  | 50.5              | 6.0                  | 0.08              | 1.64   | 2.81  |
| 49 Tanzania             | 16                 | 4.0                  | 16.1              | 4.0                  | 0.24              | ...  | 39.47   |
| 50 Togo                 | 104                | 7.8                  | 104.3             | 7.8                  | 0.19              | 28.30  | 48.88   |
| 51 Uganda               | 69                 | 5.7                  | 68.7              | 5.7                  | 0.26              | 20.88  | 52.82   |
| 52 Zambia               | 12                 | 5.0                  | 37.5              | 10.0                 | 0.15              | ...  | 17.41   |
| 53 Zimbabwe             | ...                | ...                  | ...               | ...                  | ...               | ...  | ...   |
| <b>Sub-Saharan</b>      | <b>55</b>          | <b>6.3</b>           | <b>70.2</b>       | <b>7.1</b>           | <b>0.16</b>       | <b>14.86</b>                                       | <b>27.47</b>  |
| <b>AFRICA</b>           | <b>54</b>          | <b>7.0</b>           | <b>69.4</b>       | <b>7.7</b>           | <b>0.15</b>       | <b>12.93</b>                                       | <b>24.53</b>  |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

## 8. Mobile cellular subscribers

|                         | <i>Mobile cellular subscribers</i> |                    |                  | <i>Prepaid subscribers (%)</i> | <i>Population coverage (%)</i> | <i>As % of total telephone subscribers</i> |
|-------------------------|------------------------------------|--------------------|------------------|--------------------------------|--------------------------------|--|
|                         | <i>Total</i>                       | <i>per 100</i>     | <i>CAGR</i>      |                                |                                |  |
|                         | <i>(000s)</i>                      | <i>inhabitants</i> | <i>(%)</i>       |                                |                                |  |
|                         | <i>2007</i>                        | <i>2007</i>        | <i>2002 - 07</i> |                                | <i>2007</i>                    | <i>2007</i>                                |
| 1 Algeria               | 21'446                             | 63.34              | 116.6            | 97.1                           | 93.0                           | 88.0                                       |
| 2 Egypt                 | 30'047                             | 39.80              | 46.2             | 92.6                           | 99.0                           | 72.8                                       |
| 3 Libya                 | 4'500                              | 73.05              | 129.9            | 98.5                           | 70.7                           | 25.6                                       |
| 4 Morocco               | 20'029                             | 64.15              | 26.4             | 95.7                           | 98.0                           | 89.3                                       |
| 5 Tunisia               | 7'842                              | 75.94              | 68.7             | 99.0                           | 100.0                          | 86.0                                       |
| <b>North</b>            | <b>83'865</b>                      | <b>53.39</b>       | <b>48.1</b>      | <b>95.8</b>                    | <b>96.5</b>                    | <b>81.0</b>                                |
| 6 South Africa          | 42'300                             | 87.08              | 25.3             | 81.9                           | 99.8                           | 90.1                                       |
| <b>South Africa</b>     | <b>42'300</b>                      | <b>87.08</b>       | <b>25.3</b>      | <b>81.9</b>                    | <b>99.8</b>                    | <b>90.1</b>                                |
| 7 Angola                | 3'307                              | 19.43              | 88.2             | 95.0                           | 40.0                           | 95.8                                       |
| 8 Benin                 | 1'895                              | 20.98              | 54.0             | 98.2                           | 70.0                           | 94.5                                       |
| 9 Botswana              | 1'427                              | 75.84              | 26.2             | 97.1                           | 99.0                           | 85.7                                       |
| 10 Burkina Faso         | 1'611                              | 10.90              | 70.7             | 99.2                           | 61.1                           | 91.5                                       |
| 11 Burundi              | 250                                | 2.94               | 36.9             | ...                            | 82.0                           | 85.1                                       |
| 12 Cameroon             | 4'536                              | 24.45              | 45.3             | 97.5                           | 58.0                           | 96.0                                       |
| 13 Cape Verde           | 148                                | 27.90              | 28.1             | 99.5                           | 87.0                           | 60.3                                       |
| 14 Central African Rep. | 130                                | 2.99               | 59.5             | ...                            | 19.3                           | 90.2                                       |
| 15 Chad                 | 918                                | 8.52               | 93.1             | 100.0                          | 24.0                           | 97.3                                       |
| 16 Comoros              | 40                                 | 4.77               | ...              | 98.6                           | 40.0                           | 65.9                                       |
| 17 Congo                | 1'334                              | 35.40              | 43.2             | 99.0                           | 53.0                           | 96.9                                       |
| 18 Congo (Dem. Rep.)    | 6'592                              | 10.52              | 63.7             | 98.3                           | 50.0                           | 99.8                                       |
| 19 Côte d'Ivoire        | 7'050                              | 36.60              | 47.0             | 98.0                           | 59.0                           | 94.0                                       |
| 20 Djibouti             | 45                                 | 5.40               | 24.6             | 100.0                          | 75.0                           | 80.3                                       |
| 21 Equatorial Guinea    | 220                                | 43.35              | 47.0             | 97.5                           | ...                            | 90.6                                       |
| 22 Eritrea              | 70                                 | 1.44               | ...              | 100.0                          | 50.0                           | 62.3                                       |
| 23 Ethiopia             | 1'208                              | 1.45               | 88.8             | 87.2                           | 10.0                           | 57.9                                       |
| 24 Gabon                | 1'169                              | 87.86              | 33.2             | 98.1                           | 78.0                           | 95.4                                       |
| 25 Gambia               | 796                                | 46.58              | 51.4             | ...                            | 85.0                           | 91.2                                       |
| 26 Ghana                | 7'604                              | 32.39              | 81.4             | 99.7                           | 68.0                           | 95.3                                       |
| 27 Guinea               | 189                                | 2.36               | 27.7             | ...                            | 80.0                           | 87.8                                       |
| 28 Guinea-Bissau        | 296                                | 17.48              | ...              | 95.7                           | 65.0                           | 98.5                                       |
| 29 Kenya                | 11'440                             | 30.48              | 57.3             | 98.3                           | 92.0                           | 97.7                                       |
| 30 Lesotho              | 456                                | 22.71              | 27.0             | 85.6                           | 55.0                           | 87.1                                       |
| 31 Liberia              | 563                                | 15.01              | ...              | ...                            | 16.4                           | ...  |
| 32 Madagascar           | 2'218                              | 11.27              | 68.6             | 92.3                           | 23.0                           | 94.3                                       |
| 33 Malawi               | 1'051                              | 7.55               | 65.0             | 97.2                           | 93.0                           | 85.7                                       |
| 34 Mali                 | 2'483                              | 20.13              | 122.1            | 98.8                           | 20.0                           | 96.7                                       |
| 35 Mauritania           | 1'300                              | 41.62              | 39.4             | 96.0                           | 54.0                           | 96.8                                       |
| 36 Mauritius            | 936                                | 74.19              | 21.9             | 91.4                           | 99.8                           | 68.4                                       |
| 37 Mozambique           | 3'300                              | 15.42              | 66.9             | 80.0                           | 44.0                           | 97.2                                       |
| 38 Namibia              | 800                                | 38.58              | 39.8             | 87.6                           | 95.0                           | 85.3                                       |
| 39 Niger                | 900                                | 6.33               | 73.3             | 92.4                           | 45.0                           | 93.1                                       |
| 40 Nigeria              | 40'396                             | 27.28              | 91.5             | 99.0                           | 60.0                           | 86.0                                       |
| 41 Rwanda               | 679                                | 6.98               | 52.5             | 98.9                           | 80.0                           | 95.0                                       |
| 42 S. Tomé & Príncipe   | 30                                 | 19.09              | 72.3             | 98.5                           | 19.0                           | 79.7                                       |
| 43 Senegal              | 4'123                              | 33.31              | 49.4             | 99.2                           | 85.0                           | 93.9                                       |
| 44 Seychelles           | 77                                 | 89.23              | 11.6             | 74.6                           | 98.0                           | 79.0                                       |
| 45 Sierra Leone         | 776                                | 13.23              | 63.2             | ...                            | 70.0                           | ...  |
| 46 Somalia              | 600                                | 6.90               | 43.1             | 100.0                          | ...                            | 85.7                                       |
| 47 Sudan                | 7'464                              | 19.36              | 108.2            | 100.0                          | 35.0                           | 95.6                                       |
| 48 Swaziland            | 380                                | 33.29              | 41.1             | 95.0                           | 90.0                           | 85.0                                       |
| 49 Tanzania             | 8'252                              | 20.40              | 68.5             | 97.5                           | 65.0                           | 97.2                                       |
| 50 Togo                 | 1'190                              | 18.08              | 47.6             | 100.0                          | 86.0                           | 89.6                                       |
| 51 Uganda               | 4'195                              | 13.58              | 60.5             | 95.0                           | 80.0                           | 96.3                                       |
| 52 Zambia               | 2'639                              | 22.14              | 80.1             | 99.4                           | 50.0                           | 96.6                                       |
| 53 Zimbabwe             | 1'226                              | 9.18               | 29.3             | 79.1                           | 75.0                           | 78.1                                       |
| <b>Sub-Saharan</b>      | <b>138'310</b>                     | <b>18.28</b>       | <b>64.2</b>      | <b>97.4</b>                    | <b>54.0</b>                    | <b>91.1</b>                                |
| <b>AFRICA</b>           | <b>264'475</b>                     | <b>27.48</b>       | <b>48.1</b>      | <b>93.8</b>                    | <b>63.6</b>                    | <b>87.4</b>                                |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

## 9. Mobile prepaid cellular tariffs

|                         | Connection    | Average cost per minute (US\$) |             | Cost of a   | 100 minutes of use |               | OECD low user    |
|-------------------------|---------------|--------------------------------|-------------|-------------|--------------------|---------------|------------------|
|                         | charge (US\$) | Peak                           | Off-peak    | local SMS   | (US\$)             | As a % of GNI | basket as a % of |
|                         | 2007          | 2007                           | 2007        | (US\$) 2007 | 2007               | per capita    | GNI per capita   |
| 1 Algeria               | 7.22          | 0.14                           | 0.14        | 0.07        | 14.43              | 5.72          | 2.98             |
| 2 Egypt                 | 1.25          | 0.14                           | 0.12        | 0.05        | 12.99              | 11.55         | 6.33             |
| 3 Libya                 | 3.97          | 0.15                           | 0.15        | 0.08        | 15.08              | 2.45          | 1.24             |
| 4 Morocco               | 1.22          | 0.45                           | 0.45        | 0.12        | 44.77              | 28.28         | 12.59            |
| 5 Tunisia               | 3.91          | 0.16                           | 0.13        | 0.05        | 14.58              | 5.89          | 2.67             |
| <b>North</b>            | <b>3.51</b>   | <b>0.21</b>                    | <b>0.20</b> | <b>0.07</b> | <b>20.37</b>       | <b>10.78</b>  | <b>5.16</b>      |
| 6 South Africa          | 28.23         | 0.40                           | 0.22        | 0.11        | 31.21              | 6.96          | 3.11             |
| <b>South Africa</b>     | <b>28.23</b>  | <b>0.40</b>                    | <b>0.22</b> | <b>0.11</b> | <b>31.21</b>       | <b>6.96</b>   | <b>3.11</b>      |
| 7 Angola                | 23.46         | 0.31                           | 0.22        | 0.09        | 26.59              | 16.12         | 7.09             |
| 8 Benin                 | 31.30         | 0.33                           | 0.26        | 0.05        | 29.56              | 65.69         | 23.65            |
| 9 Botswana              | 3.26          | 0.29                           | 0.14        | 0.04        | 21.38              | 4.35          | 1.73             |
| 10 Burkina Faso         | ...           | 0.45                           | 0.37        | 0.06        | 41.10              | 107.23        | 41.54            |
| 11 Burundi              | 6.93          | 0.18                           | 0.18        | ...         | 18.49              | 221.84        | ...              |
| 12 Cameroon             | 5.22          | 0.42                           | 0.25        | 0.10        | 33.38              | 37.09         | 16.41            |
| 13 Cape Verde           | 24.82         | 0.29                           | 0.22        | 0.12        | 25.24              | 14.22         | 7.50             |
| 14 Central African Rep. | 24.62         | 0.21                           | 0.21        | ...         | 20.87              | 69.55         | ...              |
| 15 Chad                 | 8.35          | 0.46                           | 0.40        | 0.05        | 43.12              | 107.80        | 41.24            |
| 16 Comoros              | 69.55         | 0.26                           | 0.26        | 0.14        | 25.50              | 46.37         | 24.58            |
| 17 Congo                | 3.00          | 0.46                           | 0.34        | 0.10        | 39.99              | 50.52         | 21.34            |
| 18 Congo (Dem. Rep.)    | 3.11          | 0.09                           | 0.05        | 0.08        | 7.04               | 64.97         | 2.98             |
| 19 Côte d'Ivoire        | 2.09          | 0.28                           | 0.28        | 0.10        | 27.82              | 38.37         | 18.32            |
| 20 Djibouti             | 5.63          | 0.17                           | 0.11        | 0.08        | 14.07              | 15.92         | 8.49             |
| 21 Equatorial Guinea    | 20.87         | 0.41                           | 0.41        | 0.10        | 41.03              | 5.97          | 2.78             |
| 22 Eritrea              | ...           | ...                            | ...         | ...         | ...                | ...           | ...              |
| 23 Ethiopia             | 41.13         | 0.08                           | 0.06        | 0.04        | 7.26               | 48.42         | 24.46            |
| 24 Gabon                | 4.17          | 0.41                           | 0.32        | 0.05        | 36.69              | 8.81          | 3.38             |
| 25 Gambia               | ...           | ...                            | ...         | ...         | ...                | ...           | ...              |
| 26 Ghana                | 1.60          | 0.15                           | 0.11        | 0.04        | 13.40              | 30.93         | 13.53            |
| 27 Guinea               | ...           | 0.06                           | 0.06        | 0.03        | 5.76               | 16.87         | 8.44             |
| 28 Guinea-Bissau        | 10.13         | 0.33                           | 0.19        | 0.10        | 26.16              | 165.25        | 73.31            |
| 29 Kenya                | 4.44          | 0.42                           | 0.42        | 0.07        | 42.34              | 87.59         | 37.11            |
| 30 Lesotho              | 7.08          | 0.41                           | 0.23        | 0.11        | 31.91              | 37.18         | 16.55            |
| 31 Liberia              | ...           | ...                            | ...         | ...         | ...                | ...           | ...              |
| 32 Madagascar           | 1.87          | 0.37                           | 0.19        | 0.04        | 28.12              | 120.53        | 44.87            |
| 33 Malawi               | 2.79          | 0.26                           | 0.18        | 0.10        | 22.17              | 156.52        | 76.08            |
| 34 Mali                 | 6.26          | 0.30                           | 0.28        | 0.16        | 28.79              | 78.53         | 41.32            |
| 35 Mauritania           | 1.85          | 0.25                           | 0.20        | 0.03        | 22.17              | 35.95         | 14.23            |
| 36 Mauritius            | 3.99          | 0.10                           | 0.10        | 0.02        | 9.84               | 2.17          | 0.91             |
| 37 Mozambique           | 0.77          | 0.24                           | 0.15        | 0.07        | 19.49              | 68.77         | 31.35            |
| 38 Namibia              | 6.95          | 0.39                           | 0.27        | 0.06        | 33.26              | 12.36         | 4.98             |
| 39 Niger                | 3.13          | 0.38                           | 0.36        | 0.06        | 37.21              | 171.74        | 71.00            |
| 40 Nigeria              | 3.02          | 0.50                           | 0.48        | 0.06        | 49.15              | 92.15         | 36.51            |
| 41 Rwanda               | 3.17          | 0.27                           | 0.19        | 0.10        | 23.32              | 111.94        | 56.18            |
| 42 S. Tomé & Príncipe   | ...           | 0.18                           | 0.18        | 0.07        | 17.73              | 26.59         | 13.19            |
| 43 Senegal              | 5.22          | 0.26                           | 0.22        | 0.04        | 23.99              | 38.39         | 14.88            |
| 44 Seychelles           | 29.85         | 0.48                           | 0.20        | 0.07        | 34.07              | 4.73          | 1.87             |
| 45 Sierra Leone         | 1.67          | 0.46                           | 0.46        | 0.06        | 45.56              | 227.79        | 90.93            |
| 46 Somalia              | ...           | 0.12                           | 0.12        | 0.02        | 12.39              | ...           | ...              |
| 47 Sudan                | 7.43          | 0.07                           | 0.07        | 0.04        | 7.43               | 11.00         | 0.58             |
| 48 Swaziland            | 4.26          | 0.31                           | 0.23        | 0.11        | 26.95              | 13.31         | 6.43             |
| 49 Tanzania             | 0.24          | 0.26                           | 0.22        | 0.04        | 24.06              | 82.50         | 33.37            |
| 50 Togo                 | ...           | 0.47                           | 0.47        | 0.09        | 46.74              | 160.24        | 56.47            |
| 51 Uganda               | 2.86          | 0.28                           | 0.20        | 0.03        | 24.00              | 96.00         | 36.66            |
| 52 Zambia               | 0.12          | 0.45                           | 0.29        | 0.07        | 37.06              | 70.59         | 28.52            |
| 53 Zimbabwe             | ...           | ...                            | ...         | ...         | ...                | ...           | ...              |
| <b>Sub-Saharan</b>      | <b>10.16</b>  | <b>0.30</b>                    | <b>0.24</b> | <b>0.07</b> | <b>26.80</b>       | <b>67.69</b>  | <b>26.37</b>     |
| <b>AFRICA</b>           | <b>9.82</b>   | <b>0.29</b>                    | <b>0.23</b> | <b>0.07</b> | <b>26.23</b>       | <b>60.49</b>  | <b>23.56</b>     |

Note: For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

Source: ITU.

**10. Telecommunication staff**

|                         | <i>Total telecommunication staff</i> |             |               |                     | <i>Mobile staff</i> |                     |
|-------------------------|--------------------------------------|-------------|---------------|---------------------|---------------------|---------------------|
|                         | <i>Total</i>                         | <i>CAGR</i> | <i>female</i> | <i>Subscribers</i>  | <i>Total</i>        | <i>Subscribers</i>  |
|                         | <i>(000s)</i>                        | <i>(%)</i>  | <i>(%)</i>    | <i>per employee</i> | <i>(000s)</i>       | <i>per employee</i> |
|                         | 2006                                 | 2001 - 06   | 2006          | 2006                | 2006                | 2006                |
| 1 Algeria               | 102.9                                | 41.9        | 25.0          | 232                 | 6.97                | 3'014               |
| 2 Egypt                 | 59.5                                 | 1.7         | 23.1          | 484                 | 5.99                | 3'007               |
| 3 Libya                 | 2.8                                  | ...         | ...           | ...                 | 1.08                | 3'637               |
| 4 Morocco               | 13.0                                 | -7.2        | ...           | 821                 | ...                 | ...                 |
| 5 Tunisia               | 9.4                                  | 4.9         | 28.9          | 915                 | ...                 | ...                 |
| <b>North</b>            | <b>187.6</b>                         | <b>13.9</b> | <b>24.5</b>   | <b>389</b>          | <b>14.03</b>        | <b>3'059</b>        |
| 6 South Africa          | 33.8                                 | -7.4        | ...           | 1'145               | 8.20                | 4'141               |
| <b>South Africa</b>     | <b>33.8</b>                          | <b>-7.4</b> | <b>...</b>    | <b>1'145</b>        | <b>8.20</b>         | <b>4'141</b>        |
| 7 Angola                | 2.9                                  | 7.8         | 27.7          | 586                 | ...                 | ...                 |
| 8 Benin                 | 1.4                                  | 2.4         | 22.1          | 816                 | 0.09                | 11'231              |
| 9 Botswana              | 1.1                                  | -9.1        | 33.6          | 900                 | 0.30                | 2'707               |
| 10 Burkina Faso         | 1.6                                  | 6.3         | 11.3          | 440                 | 0.37                | 1'722               |
| 11 Burundi              | 0.5                                  | 1.2         | 31.5          | 234                 | 0.20                | 516                 |
| 12 Cameroon             | 3.1                                  | 7.0         | 32.4          | 1'050               | 1.06                | 2'950               |
| 13 Cape Verde           | 0.4                                  | -2.2        | 30.2          | 434                 | -                   | 6'804               |
| 14 Central African Rep. | 0.4                                  | 0.7         | 17.0          | 293                 | ...                 | ...                 |
| 15 Chad                 | 0.6                                  | -3.5        | ...           | 127                 | ...                 | ...                 |
| 16 Comoros              | 0.5                                  | 33.6        | ...           | 109                 | ...                 | ...                 |
| 17 Congo                | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 18 Congo (Dem. Rep.)    | 1.9                                  | ...         | ...           | 1'428               | 1.36                | 2'027               |
| 19 Côte d'Ivoire        | 3.0                                  | -4.8        | 35.0          | 1'442               | 1.69                | 2'403               |
| 20 Djibouti             | 0.6                                  | 2.7         | ...           | 56                  | -                   | 2'299               |
| 21 Equatorial Guinea    | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 22 Eritrea              | 1.1                                  | 17.9        | 36.4          | 92                  | 0.08                | 765                 |
| 23 Ethiopia             | 11.2                                 | 8.8         | 30.9          | 142                 | ...                 | ...                 |
| 24 Gabon                | 2.2                                  | 23.4        | 37.6          | 244                 | 0.48                | 1'015               |
| 25 Gambia               | 1.1                                  | 16.0        | 24.3          | 124                 | ...                 | ...                 |
| 26 Ghana                | 5.7                                  | 9.4         | 15.8          | 563                 | 1.26                | 2'280               |
| 27 Guinea               | 0.8                                  | -3.2        | 32.8          | 150                 | 0.05                | 1'681               |
| 28 Guinea-Bissau        | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 29 Kenya                | 9.3                                  | -13.7       | 25.1          | 824                 | 1.74                | 4'221               |
| 30 Lesotho              | 0.3                                  | -6.4        | ...           | 1'111               | 0.12                | 2'064               |
| 31 Liberia              | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 32 Madagascar           | 3.0                                  | 3.7         | 23.8          | 394                 | 0.68                | 240                 |
| 33 Malawi               | 3.2                                  | 1.2         | 10.7          | 49                  | 0.53                | 164                 |
| 34 Mali                 | 1.8                                  | 5.6         | ...           | 892                 | ...                 | ...                 |
| 35 Mauritania           | 0.9                                  | 3.2         | ...           | 1'272               | 0.35                | 3'046               |
| 36 Mauritius            | 2.1                                  | 2.6         | 24.2          | 492                 | 1.18                | 393                 |
| 37 Mozambique           | 2.5                                  | 1.2         | 30.0          | 980                 | 0.71                | 3'286               |
| 38 Namibia              | 1.4                                  | -5.0        | ...           | 435                 | 0.16                | 938                 |
| 39 Niger                | 1.1                                  | -5.6        | ...           | 328                 | ...                 | ...                 |
| 40 Nigeria              | 15.8                                 | 17.0        | ...           | 256                 | 4.70                | 670                 |
| 41 Rwanda               | 0.6                                  | 10.1        | 26.7          | 585                 | 0.15                | 2'054               |
| 42 S. Tomé & Príncipe   | 0.1                                  | -2.4        | 21.1          | 303                 | ...                 | ...                 |
| 43 Senegal              | 1.9                                  | 4.3         | ...           | 1'701               | 0.31                | 9'747               |
| 44 Seychelles           | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 45 Sierra Leone         | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 46 Somalia              | ...                                  | ...         | ...           | ...                 | ...                 | ...                 |
| 47 Sudan                | 3.8                                  | 6.2         | ...           | 624                 | 0.80                | 2'279               |
| 48 Swaziland            | 0.5                                  | 0.6         | ...           | 279                 | ...                 | ...                 |
| 49 Tanzania             | 3.5                                  | -1.6        | 30.4          | 219                 | ...                 | ...                 |
| 50 Togo                 | 1.2                                  | 2.8         | ...           | 635                 | 0.34                | 2'058               |
| 51 Uganda               | 5.5                                  | 23.1        | ...           | 255                 | ...                 | ...                 |
| 52 Zambia               | 3.2                                  | 1.2         | 28.6          | 175                 | ...                 | ...                 |
| 53 Zimbabwe             | 3.1                                  | -5.2        | 17.0          | 381                 | 0.68                | 1'247               |
| <b>Sub-Saharan</b>      | <b>104.7</b>                         | <b>1.4</b>  | <b>26.1</b>   | <b>500</b>          | <b>19.43</b>        | <b>1'951</b>        |
| <b>AFRICA</b>           | <b>326.1</b>                         | <b>6.2</b>  | <b>25.0</b>   | <b>504</b>          | <b>41.66</b>        | <b>2'755</b>        |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

## 11. Telecommunication revenue

|                         | <i>Total US\$<br/>(M)</i> | <i>Mobile<br/>%</i> | <i>Per inhabitant<br/>(US\$)</i> | <i>Per telephone<br/>subscriber (US\$)</i> | <i>Per employee<br/>(US\$)</i> | <i>As a %<br/>of GDP</i> |
|-------------------------|---------------------------|---------------------|----------------------------------|--|--------------------------------|--------------------------|
|                         | <i>2006</i>               | <i>2006</i>         | <i>2006</i>                      | <i>2006</i>                                | <i>2006</i>                    | <i>2006</i>              |
| 1 Algeria               | 3'803.9                   | 57.0                | 114.0                            | 160  | 36'954                         | 3.3                      |
| 2 Egypt                 | 4'087.7                   | 59.4                | 54.2                             | 142  | 68'719                         | 3.8                      |
| 3 Libya                 | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 4 Morocco               | 2'958.7                   | 74.6                | 96.3                             | 171  | ...                            | 5.2                      |
| 5 Tunisia               | 1'341.2                   | 66.1                | 131.4                            | 156  | 142'618                        | 4.3                      |
| <b>North</b>            | <b>12'191.5</b>           | <b>63.1</b>         | <b>81.4</b>                      | <b>155</b>                                 | <b>53'734</b>                  | <b>3.9</b>               |
| 6 South Africa          | 15'498.2                  | 69.2                | 326.7                            | 401  | 458'866                        | ...                      |
| <b>South Africa</b>     | <b>15'498.2</b>           | <b>69.2</b>         | <b>326.7</b>                     | <b>401</b>                                 | <b>458'866</b>                 | <b>...</b>               |
| 7 Angola                | 620.5                     | 82.4                | 39.9                             | 363  | 213'086                        | 2.1                      |
| 8 Benin                 | 74.8                      | 14.3                | 8.6                              | 66   | 53'882                         | 1.6                      |
| 9 Botswana              | 277.7                     | 54.4                | 157.8                            | 289  | 260'273                        | 2.8                      |
| 10 Burkina Faso         | 228.8                     | 57.8                | 16.8                             | 206  | ...                            | 3.7                      |
| 11 Burundi              | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 12 Cameroon             | 565.2                     | 83.8                | 34.0                             | 173  | 181'680                        | 3.2                      |
| 13 Cape Verde           | 83.2                      | 37.5                | 160.4                            | 461  | 199'962                        | 8.0                      |
| 14 Central African Rep. | 14.8                      | ...                 | 3.7                              | 134  | 36'969                         | ...                      |
| 15 Chad                 | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 16 Comoros              | 29.7                      | ...                 | 36.3                             | 531  | 57'720                         | ...                      |
| 17 Congo                | 123.9                     | ...                 | 32.5                             | 312  | ...                            | ...                      |
| 18 Congo (Dem. Rep.)    | 543.4                     | 99.8                | 9.2                              | 123  | ...                            | ...                      |
| 19 Côte d'Ivoire        | 956.2                     | 68.1                | 51.8                             | 221  | 318'741                        | 5.4                      |
| 20 Djibouti             | 34.1                      | 24.1                | 49.3                             | 622  | ...                            | ...                      |
| 21 Equatorial Guinea    | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 22 Eritrea              | 31.0                      | 45.8                | 6.8                              | 312  | 28'635                         | ...                      |
| 23 Ethiopia             | 337.7                     | 27.9                | 4.3                              | 212  | 30'059                         | 3.1                      |
| 24 Gabon                | 146.9                     | 36.1                | 106.1                            | 212  | ...                            | ...                      |
| 25 Gambia               | 29.8                      | 43.9                | 22.5                             | 216  | 26'786                         | ...                      |
| 26 Ghana                | 128.0                     | 9.6                 | 6.2                              | 193  | 26'475                         | ...                      |
| 27 Guinea               | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 28 Guinea-Bissau        | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 29 Kenya                | 912.1                     | 70.6                | 26.0                             | 119  | 98'495                         | 4.0                      |
| 30 Lesotho              | 13.9                      | 57.1                | 7.7                              | 84   | 38'849                         | ...                      |
| 31 Liberia              | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 32 Madagascar           | 155.1                     | 70.9                | 8.1                              | 132  | 51'949                         | 2.8                      |
| 33 Malawi               | 93.0                      | 43.1                | 7.2                              | 175  | ...                            | 4.5                      |
| 34 Mali                 | 304.3                     | 83.7                | 21.9                             | 191  | 170'174                        | 5.1                      |
| 35 Mauritania           | 155.9                     | 65.1                | 49.4                             | 142  | 181'077                        | ...                      |
| 36 Mauritius            | 228.5                     | 44.4                | 181.9                            | 202  | ...                            | 3.5                      |
| 37 Mozambique           | 86.9                      | ...                 | 4.3                              | 36   | 35'407                         | 1.3                      |
| 38 Namibia              | 273.8                     | ...                 | 136.1                            | 661  | ...                            | 4.8                      |
| 39 Niger                | 74.2                      | 62.2                | 5.3                              | 213  | 69'860                         | ...                      |
| 40 Nigeria              | 3'430.3                   | 83.3                | 26.1                             | 173  | ...                            | 3.1                      |
| 41 Rwanda               | 48.2                      | 59.1                | 5.7                              | 309  | ...                            | ...                      |
| 42 S. Tomé & Príncipe   | 11.2                      | 50.6                | 69.8                             | 430  | 129'964                        | ...                      |
| 43 Senegal              | 839.6                     | 46.0                | 70.3                             | 257  | 437'273                        | 9.1                      |
| 44 Seychelles           | 63.4                      | ...                 | 779.6                            | 696  | ...                            | ...                      |
| 45 Sierra Leone         | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 46 Somalia              | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| 47 Sudan                | 2'843.4                   | 29.1                | 76.9                             | 562  | ...                            | ...                      |
| 48 Swaziland            | 321.2                     | 45.7                | 310.9                            | 1'366                                      | ...                            | ...                      |
| 49 Tanzania             | 221.4                     | 49.5                | 6.1                              | 288  | 63'005                         | 2.3                      |
| 50 Togo                 | 153.8                     | 59.8                | 24.4                             | 195  | 123'668                        | 7.0                      |
| 51 Uganda               | 287.3                     | ...                 | 10.0                             | 205  | 52'137                         | ...                      |
| 52 Zambia               | 273.5                     | ...                 | 23.1                             | 156  | ...                            | ...                      |
| 53 Zimbabwe             | ...                       | ...                 | ...                              | ...  | ...                            | ...                      |
| <b>Sub-Saharan</b>      | <b>15'016.6</b>           | <b>61.0</b>         | <b>23.2</b>                      | <b>212</b>                                 | <b>102'454</b>                 | <b>3.5</b>               |
| <b>AFRICA</b>           | <b>42'706.3</b>           | <b>64.7</b>         | <b>50.5</b>                      | <b>227</b>                                 | <b>116'149</b>                 | <b>3.7</b>               |

Note: For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

Source: ITU World Telecommunication/ICT Indicators Database.



**12. Telecommunication investment**

|                         | <i>Telecommunication investment</i> |                       |                          |                   |                |
|-------------------------|-------------------------------------|-----------------------|--------------------------|-------------------|----------------|
|                         | <i>Total US\$</i>                   | <i>Per inhabitant</i> | <i>Per telephone</i>     | <i>As a %</i>     | <i>As a %</i>  |
|                         | <i>(M)</i>                          | <i>(US\$)</i>         | <i>subscriber (US\$)</i> | <i>of revenue</i> | <i>of GFCF</i> |
|                         | <i>2006</i>                         | <i>2006</i>           | <i>2006</i>              | <i>2006</i>       | <i>2006</i>    |
| 1 Algeria               | ...                                 | ...                   | ...                      | ...               | ...            |
| 2 Egypt                 | 2'676.2                             | 35.5                  | 92.9                     | 65.5              | 13.3           |
| 3 Libya                 | ...                                 | ...                   | ...                      | ...               | ...            |
| 4 Morocco               | 463.5                               | 15.3                  | 33.7                     | 16.5              | 3.5            |
| 5 Tunisia               | 311.8                               | 30.5                  | 36.2                     | 23.2              | ...            |
| <b>North</b>            | <b>3'451.5</b>                      | <b>29.8</b>           | <b>67.5</b>              | <b>41.9</b>       | <b>9.4</b>     |
| 6 South Africa          | 871.2                               | 18.6                  | 40.2                     | 9.8               | 3.3            |
| <b>South Africa</b>     | <b>871.2</b>                        | <b>18.6</b>           | <b>40.2</b>              | <b>9.8</b>        | <b>3.3</b>     |
| 7 Angola                | 157.0                               | 10.1                  | 91.9                     | 25.3              | ...            |
| 8 Benin                 | 3.9                                 | 0.4                   | 3.4                      | 5.2               | ...            |
| 9 Botswana              | 404.0                               | 229.6                 | 420.8                    | 145.5             | 22.7           |
| 10 Burkina Faso         | 202.6                               | 14.9                  | 182.3                    | 88.6              | 16.9           |
| 11 Burundi              | ...                                 | ...                   | ...                      | ...               | ...            |
| 12 Cameroon             | 211.4                               | 12.7                  | 64.7                     | 37.4              | 7.1            |
| 13 Cape Verde           | 15.9                                | 30.7                  | 88.1                     | 19.1              | ...            |
| 14 Central African Rep. | 0.1                                 | -                     | 5.3                      | 1.1               | 0.1            |
| 15 Chad                 | ...                                 | ...                   | ...                      | ...               | ...            |
| 16 Comoros              | 4.2                                 | 5.5                   | 408.7                    | 42.1              | ...            |
| 17 Congo                | ...                                 | ...                   | ...                      | ...               | ...            |
| 18 Congo (Dem. Rep.)    | ...                                 | ...                   | ...                      | ...               | ...            |
| 19 Côte d'Ivoire        | 382.5                               | 20.7                  | 88.4                     | 40.0              | ...            |
| 20 Djibouti             | 12.4                                | 18.2                  | 272.1                    | 37.6              | ...            |
| 21 Equatorial Guinea    | ...                                 | ...                   | ...                      | ...               | ...            |
| 22 Eritrea              | 16.5                                | 3.6                   | 165.4                    | 53.0              | ...            |
| 23 Ethiopia             | 60.2                                | 0.8                   | 37.8                     | 17.8              | ...            |
| 24 Gabon                | 18.2                                | 13.2                  | 26.4                     | 12.4              | 1.0            |
| 25 Gambia               | 3.7                                 | 2.8                   | 26.5                     | 12.3              | ...            |
| 26 Ghana                | 59.4                                | 2.9                   | 89.8                     | 46.4              | ...            |
| 27 Guinea               | ...                                 | ...                   | ...                      | ...               | ...            |
| 28 Guinea-Bissau        | ...                                 | ...                   | ...                      | ...               | ...            |
| 29 Kenya                | 792.9                               | 22.6                  | 103.9                    | 86.9              | 18.5           |
| 30 Lesotho              | 1.7                                 | 1.0                   | 5.9                      | ...               | 0.3            |
| 31 Liberia              | ...                                 | ...                   | ...                      | ...               | ...            |
| 32 Madagascar           | 50.8                                | 2.7                   | 43.2                     | 32.8              | 3.5            |
| 33 Malawi               | ...                                 | ...                   | ...                      | ...               | ...            |
| 34 Mali                 | 93.9                                | 6.7                   | 58.9                     | 30.9              | ...            |
| 35 Mauritania           | 29.9                                | 9.5                   | 27.3                     | 19.2              | ...            |
| 36 Mauritius            | 35.7                                | 28.7                  | 35.2                     | 12.9              | 2.7            |
| 37 Mozambique           | 21.4                                | 1.1                   | 8.9                      | 24.6              | 1.6            |
| 38 Namibia              | 20.4                                | 10.1                  | 34.8                     | ...               | ...            |
| 39 Niger                | ...                                 | ...                   | ...                      | ...               | ...            |
| 40 Nigeria              | 386.9                               | 3.1                   | 95.8                     | ...               | 5.8            |
| 41 Rwanda               | ...                                 | ...                   | ...                      | ...               | ...            |
| 42 S. Tomé & Príncipe   | 1.1                                 | 6.9                   | 42.6                     | 9.9               | ...            |
| 43 Senegal              | 183.6                               | 15.4                  | 56.2                     | 21.9              | ...            |
| 44 Seychelles           | 12.8                                | 158.0                 | 141.1                    | 20.3              | ...            |
| 45 Sierra Leone         | ...                                 | ...                   | ...                      | ...               | ...            |
| 46 Somalia              | ...                                 | ...                   | ...                      | ...               | ...            |
| 47 Sudan                | 128.5                               | 3.9                   | 148.9                    | 70.7              | ...            |
| 48 Swaziland            | 27.6                                | 26.5                  | 210.6                    | 13.2              | 11.7           |
| 49 Tanzania             | ...                                 | ...                   | ...                      | ...               | ...            |
| 50 Togo                 | 67.4                                | 10.7                  | 85.4                     | 43.8              | ...            |
| 51 Uganda               | 67.3                                | 2.3                   | 48.0                     | 23.4              | 3.2            |
| 52 Zambia               | 42.5                                | 3.7                   | 76.4                     | 29.3              | ...            |
| 53 Zimbabwe             | ...                                 | ...                   | ...                      | ...               | ...            |
| <b>Sub-Saharan</b>      | <b>3'516.6</b>                      | <b>7.0</b>            | <b>81.9</b>              | <b>42.5</b>       | <b>8.6</b>     |
| <b>AFRICA</b>           | <b>7'839.3</b>                      | <b>11.8</b>           | <b>67.7</b>              | <b>30.4</b>       | <b>7.3</b>     |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

## 13. ISDN and DSL

|                         | <i>ISDN<br/>subscribers<br/>(000s)<br/>2006</i> | <i>B chanel<br/>equivalents<br/>(000s)<br/>2006</i> | <i>B chanel<br/>per 1000<br/>inhabitants<br/>2006</i> | <i>B chanel<br/>as % of<br/>main lines<br/>2006</i> | <i>DSL Subscribers</i>           |  |
|-------------------------|---|---|---|---|----------------------------------|--|
|                         |   |   |   |   | <i>Total<br/>(000)s<br/>2006</i> | <i>As % of<br/>subscriber lines<br/>2006</i> |
| 1 Algeria               | ...   | ...   | ...   | ...   | 170.0                            | ...  |
| 2 Egypt                 | 25.8  | 132.7   | 1.76  | 1.23  | 205.7                            | ...  |
| 3 Libya                 | ...   | ...   | ...   | ...   | 9.6                              | ...  |
| 4 Morocco               | 10.7  | 45.5  | 1.50  | 3.39  | 390.8                            | ...  |
| 5 Tunisia               | 2.6   | 9.5   | 0.93  | 0.75  | 45.5                             | ...  |
| <b>North</b>            | <b>39.1</b>                                     | <b>187.7</b>  | <b>1.62</b>   | <b>1.40</b>   | <b>821.7</b>                     | <b>...</b>                                   |
| 6 South Africa          | ...   | ...   | ...   | ...   | 335.1                            | ...  |
| <b>South Africa</b>     | <b>...</b>                                      | <b>...</b>  | <b>...</b>  | <b>...</b>  | <b>335.1</b>                     | <b>...</b>                                   |
| 7 Angola                | ...   | ...   | ...   | ...   | ...                              | ...  |
| 8 Benin                 | ...   | ...   | ...   | ...   | 0.2                              | 0.21   |
| 9 Botswana              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 10 Burkina Faso         | 0.1   | 1.2   | 0.09  | 1.41  | 1.7                              | ...  |
| 11 Burundi              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 12 Cameroon             | 0.8   | ...   | ...   | ...   | 0.2                              | 0.20   |
| 13 Cape Verde           | 1.5   | 4.0   | 7.77  | 5.63  | 1.8                              | ...  |
| 14 Central African Rep. | ...   | ...   | ...   | ...   | ...                              | ...  |
| 15 Chad                 | ...   | ...   | ...   | ...   | ...                              | ...  |
| 16 Comoros              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 17 Congo                | ...   | ...   | ...   | ...   | ...                              | ...  |
| 18 Congo (Dem. Rep.)    | ...   | ...   | ...   | ...   | ...                              | ...  |
| 19 Côte d'Ivoire        | 2.8   | 14.9  | 0.88  | 5.79  | 10.0                             | ...  |
| 20 Djibouti             | ...   | ...   | ...   | ...   | ...                              | ...  |
| 21 Equatorial Guinea    | ...   | ...   | ...   | ...   | 0.2                              | 1.80   |
| 22 Eritrea              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 23 Ethiopia             | 0.1   | 0.5   | -   | 0.11  | 0.1                              | -  |
| 24 Gabon                | -   | -   | -   | -   | 1.5                              | ...  |
| 25 Gambia               | -   | 0.1   | 0.06  | 0.21  | -                                | 0.10   |
| 26 Ghana                | 0.1   | 0.7   | -   | 0.20  | 6.2                              | ...  |
| 27 Guinea               | ...   | ...   | ...   | ...   | ...                              | ...  |
| 28 Guinea-Bissau        | ...   | ...   | ...   | ...   | ...                              | ...  |
| 29 Kenya                | 2.3   | 11.4  | 0.32  | 3.88  | ...                              | ...  |
| 30 Lesotho              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 31 Liberia              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 32 Madagascar           | 0.4   | ...   | ...   | ...   | 1.3                              | ...  |
| 33 Malawi               | ...   | ...   | ...   | ...   | ...                              | ...  |
| 34 Mali                 | -   | ...   | ...   | ...   | 3.1                              | ...  |
| 35 Mauritania           | -   | ...   | ...   | ...   | 0.7                              | ...  |
| 36 Mauritius            | -   | ...   | ...   | ...   | 10.4                             | 2.92   |
| 37 Mozambique           | 1.1   | 5.6   | 0.28  | 8.08  | ...                              | ...  |
| 38 Namibia              | ...   | ...   | ...   | ...   | ...                              | ...  |
| 39 Niger                | ...   | ...   | ...   | ...   | ...                              | ...  |
| 40 Nigeria              | ...   | ...   | ...   | ...   | 0.5                              | -  |
| 41 Rwanda               | 0.1   | ...   | ...   | ...   | ...                              | ...  |
| 42 S. Tomé & Príncipe   | 0.1   | ...   | ...   | ...   | 0.1                              | ...  |
| 43 Senegal              | ...   | ...   | ...   | ...   | 28.9                             | ...  |
| 44 Seychelles           | 0.3   | ...   | ...   | ...   | 0.7                              | ...  |
| 45 Sierra Leone         | ...   | ...   | ...   | ...   | ...                              | ...  |
| 46 Somalia              | 0.4   | 0.8   | 0.10  | 0.80  | ...                              | ...  |
| 47 Sudan                | ...   | ...   | ...   | ...   | 4.2                              | ...  |
| 48 Swaziland            | 0.3   | 0.8   | 0.75  | 2.21  | ...                              | ...  |
| 49 Tanzania             | -   | 0.1   | -   | 0.08  | ...                              | ...  |
| 50 Togo                 | 0.8   | 2.3   | 0.36  | 2.75  | ...                              | ...  |
| 51 Uganda               | 0.4   | ...   | ...   | ...   | 0.3                              | ...  |
| 52 Zambia               | ...   | ...   | ...   | ...   | 0.1                              | 0.07   |
| 53 Zimbabwe             | ...   | ...   | ...   | ...   | 0.4                              | ...  |
| <b>Sub-Saharan</b>      | <b>11.7</b>                                     | <b>42.4</b>   | <b>0.14</b>   | <b>1.52</b>   | <b>72.7</b>                      | <b>0.31</b>                                  |
| <b>AFRICA</b>           | <b>50.8</b>                                     | <b>230.0</b>  | <b>0.55</b>   | <b>1.42</b>   | <b>1'229.5</b>                   | <b>0.31</b>                                  |

Note: For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

Source: ITU World Telecommunication/ICT Indicators Database.

**14. Internet**

|                         | <i>Internet</i>    |                        |                 |                   | <i>Fixed broadband subscribers</i> |                |
|-------------------------|--------------------|------------------------|-----------------|-------------------|------------------------------------|----------------|
|                         | <i>Subscribers</i> | <i>Subscribers per</i> | <i>Users</i>    | <i>Users per</i>  | <i>Total</i>                       | <i>Per 100</i> |
|                         | <i>(000s)</i>      | <i>100 inhab.</i>      | <i>(000s)</i>   | <i>100 inhab.</i> | <i>(000s)</i>                      | <i>inhab.</i>  |
|                         | 2007               | 2007                   | 2007            | 2007              | 2007                               | 2007           |
| 1 Algeria               | 190.0              | 0.58                   | 3'500.0         | 10.34             | 170.0                              | 0.51           |
| 2 Egypt                 | 1'322.4            | 1.75                   | 8'620.0         | 11.42             | 427.1                              | 0.57           |
| 3 Libya                 | 82.5               | 1.38                   | 260.0           | 4.36              | 9.6                                | 0.16           |
| 4 Morocco               | 483.4              | 1.55                   | 7'300.0         | 23.38             | 477.4                              | 1.53           |
| 5 Tunisia               | 253.1              | 2.45                   | 1'722.2         | 16.68             | 114.2                              | 1.11           |
| <b>North</b>            | <b>2'331.3</b>     | <b>1.50</b>            | <b>21'402.2</b> | <b>13.64</b>      | <b>1'198.3</b>                     | <b>0.77</b>    |
| 6 South Africa          | 4'279.2            | 9.02                   | 5'100.0         | 10.75             | 335.1                              | 0.70           |
| <b>South Africa</b>     | <b>4'279.2</b>     | <b>9.02</b>            | <b>5'100.0</b>  | <b>10.75</b>      | <b>335.1</b>                       | <b>0.70</b>    |
| 7 Angola                | 45.0               | 0.29                   | 95.0            | 0.60              | -                                  | -              |
| 8 Benin                 | 8.1                | 0.09                   | 150.0           | 1.66              | 2.0                                | 0.02           |
| 9 Botswana              | ...                | ...                    | 80.0            | 4.55              | 1.8                                | 0.10           |
| 10 Burkina Faso         | 9.2                | 0.07                   | 80.0            | 0.59              | 1.7                                | 0.01           |
| 11 Burundi              | ...                | ...                    | 60.0            | 0.77              | -                                  | -              |
| 12 Cameroon             | 15.0               | 0.09                   | 370.0           | 2.23              | 0.2                                | -              |
| 13 Cape Verde           | 7.5                | 1.44                   | 33.0            | 6.36              | 1.8                                | 0.35           |
| 14 Central African Rep. | 2.5                | 0.06                   | 13.0            | 0.32              | -                                  | -              |
| 15 Chad                 | 2.5                | 0.03                   | 60.0            | 0.60              | -                                  | -              |
| 16 Comoros              | 1.8                | 0.21                   | 21.0            | 2.56              | -                                  | -              |
| 17 Congo                | 1.0                | 0.03                   | 70.0            | 1.70              | -                                  | -              |
| 18 Congo (Dem. Rep.)    | 47.6               | 0.08                   | 230.4           | 0.37              | 1.5                                | -              |
| 19 Côte d'Ivoire        | 18.0               | 0.10                   | 300.0           | 1.63              | 10.0                               | 0.05           |
| 20 Djibouti             | 3.5                | 0.50                   | 11.0            | 1.36              | -                                  | 0.01           |
| 21 Equatorial Guinea    | 1.2                | 0.24                   | 8.0             | 1.55              | 0.2                                | 0.04           |
| 22 Eritrea              | 5.2                | 0.11                   | 100.0           | 2.19              | -                                  | -              |
| 23 Ethiopia             | 31.4               | 0.04                   | 291.0           | 0.35              | 0.3                                | -              |
| 24 Gabon                | 10.1               | 0.72                   | 81.0            | 5.76              | 1.8                                | 0.13           |
| 25 Gambia               | 2.1                | 0.14                   | 100.2           | 5.87              | 0.1                                | -              |
| 26 Ghana                | 23.4               | 0.10                   | 650.0           | 2.77              | 14.1                               | 0.06           |
| 27 Guinea               | 11.0               | 0.14                   | 50.0            | 0.52              | -                                  | -              |
| 28 Guinea-Bissau        | ...                | ...                    | 37.0            | 2.26              | -                                  | -              |
| 29 Kenya                | 186.8              | 0.53                   | 2'770.3         | 7.89              | 17.7                               | 0.05           |
| 30 Lesotho              | 2.6                | 0.14                   | 51.5            | 2.87              | -                                  | -              |
| 31 Liberia              | ...                | ...                    | -               | ...               | -                                  | -              |
| 32 Madagascar           | 19.9               | 0.10                   | 110.0           | 0.58              | -                                  | -              |
| 33 Malawi               | 85.0               | 0.61                   | 139.5           | 1.00              | 1.6                                | 0.01           |
| 34 Mali                 | 7.0                | 0.06                   | 100.0           | 0.81              | 3.2                                | 0.03           |
| 35 Mauritania           | 4.0                | 0.13                   | 30.0            | 0.95              | 1.0                                | 0.03           |
| 36 Mauritius            | 137.5              | 10.95                  | 320.0           | 25.48             | 21.9                               | 1.74           |
| 37 Mozambique           | ...                | ...                    | 178.0           | 0.90              | -                                  | -              |
| 38 Namibia              | 90.0               | 4.34                   | 101.0           | 4.87              | 0.3                                | 0.01           |
| 39 Niger                | 3.6                | 0.03                   | 40.0            | 0.28              | 0.2                                | -              |
| 40 Nigeria              | 2'000.0            | 1.52                   | 10'000.0        | 6.75              | 0.5                                | -              |
| 41 Rwanda               | 4.3                | 0.05                   | 100.0           | 1.08              | 1.7                                | 0.02           |
| 42 S. Tomé & Príncipe   | 2.7                | 1.69                   | 23.0            | 14.59             | 2.5                                | 1.60           |
| 43 Senegal              | 39.1               | 0.32                   | 820.0           | 6.62              | 38.1                               | 0.31           |
| 44 Seychelles           | 5.5                | 6.31                   | 29.0            | 35.67             | 3.0                                | 3.51           |
| 45 Sierra Leone         | ...                | ...                    | 10.0            | 0.19              | -                                  | ...            |
| 46 Somalia              | 9.0                | 0.11                   | 94.0            | 1.11              | -                                  | -              |
| 47 Sudan                | ...                | ...                    | 1'500.0         | 3.89              | 3.5                                | 0.01           |
| 48 Swaziland            | 7.0                | 0.68                   | 42.0            | 4.08              | -                                  | -              |
| 49 Tanzania             | 50.0               | 0.14                   | 384.3           | 1.00              | -                                  | -              |
| 50 Togo                 | 12.5               | 0.25                   | 320.0           | 5.07              | 1.2                                | 0.02           |
| 51 Uganda               | 15.5               | 0.05                   | 2'000.0         | 6.48              | 1.9                                | 0.01           |
| 52 Zambia               | 12.6               | 0.11                   | 500.0           | 4.19              | 2.3                                | 0.02           |
| 53 Zimbabwe             | 99.5               | 0.75                   | 1'351.0         | 10.12             | 15.2                               | 0.11           |
| <b>Sub-Saharan</b>      | <b>3'039.9</b>     | <b>0.48</b>            | <b>23'904.2</b> | <b>3.23</b>       | <b>151.5</b>                       | <b>0.02</b>    |
| <b>AFRICA</b>           | <b>9'650.4</b>     | <b>1.14</b>            | <b>50'406.4</b> | <b>5.34</b>       | <b>1'684.8</b>                     | <b>0.18</b>    |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database (Internet host data: Network Wizards, RIPE).

**15. Internet and bandwidth**

|                         | Internet<br>subscribers<br>(000s)<br>2007 | Fixed broadband subscribers |   |                        | International bandwidth |                                |
|-------------------------|---|-----------------------------|---|------------------------|-------------------------|--------------------------------|
|                         |   | Total<br>(000s)<br>2007     | As % of total<br>Internet subs.<br>2007 | per 100 inhab.<br>2007 | Total<br>(Mbps)<br>2007 | Bits per<br>inhabitant<br>2007 |
|                         |   |                             |   |                        |                         |                                |
| 1 Algeria               | 190.0                                     | 170.0                       | 71.1                                    | 0.51                   | 3'000.0                 | 88.6                           |
| 2 Egypt                 | 1'322.4                                   | 427.1                       | 32.3                                    | 0.57                   | 14'866.0                | 196.9                          |
| 3 Libya                 | 82.5                                      | 9.6                         | 11.7                                    | 0.16                   | 124.4                   | 20.8                           |
| 4 Morocco               | 483.4                                     | 477.4                       | 98.8                                    | 1.53                   | 11'500.0                | 374.2                          |
| 5 Tunisia               | 253.1                                     | 114.2                       | 45.1                                    | 1.11                   | 3'100.0                 | 300.2                          |
| North                   | 2'331.3                                   | 1'198.3                     | 49.9                                    | 0.77                   | 32'590.4                | 208.4                          |
| 6 South Africa          | 4'279.2                                   | 335.1                       | 3.9                                     | 0.70                   | 3'380.0                 | 69.6                           |
| South Africa            | 4'279.2                                   | 335.1                       | 3.9                                     | 0.70                   | 3'380.0                 | 69.6                           |
| 7 Angola                | 45.0                                      | -                           | -                                       | -                      | 191.0                   | 12.1                           |
| 8 Benin                 | 8.1                                       | 2.0                         | 24.8                                    | 0.02                   | 155.0                   | 17.2                           |
| 9 Botswana              | ...                                       | 1.8                         | ...                                     | 0.10                   | 30.0                    | 17.0                           |
| 10 Burkina Faso         | 9.2                                       | 1.7                         | 18.6                                    | 0.01                   | 215.0                   | 15.8                           |
| 11 Burundi              | ...                                       | -                           | ...                                     | -                      | 4.0                     | 0.5                            |
| 12 Cameroon             | 15.0                                      | 0.2                         | 1.3                                     | -                      | 155.0                   | 9.5                            |
| 13 Cape Verde           | 7.5                                       | 1.8                         | 24.3                                    | 0.35                   | 24.0                    | 46.3                           |
| 14 Central African Rep. | 2.5                                       | -                           | -                                       | -                      | 1.5                     | 0.4                            |
| 15 Chad                 | 2.5                                       | -                           | -                                       | -                      | 5.5                     | 0.5                            |
| 16 Comoros              | 1.8                                       | -                           | 0.3                                     | -                      | 7.0                     | 8.5                            |
| 17 Congo                | 1.0                                       | -                           | -                                       | -                      | 1.0                     | 0.3                            |
| 18 Congo (Dem. Rep.)    | 47.6                                      | 1.5                         | 3.2                                     | -                      | 10.0                    | 0.2                            |
| 19 Côte d'Ivoire        | 18.0                                      | 10.0                        | 6.9                                     | 0.05                   | 310.0                   | 16.8                           |
| 20 Djibouti             | 3.5                                       | -                           | 1.2                                     | 0.01                   | 45.0                    | 65.0                           |
| 21 Equatorial Guinea    | 1.2                                       | 0.2                         | 15.0                                    | 0.04                   | 16.8                    | 33.4                           |
| 22 Eritrea              | 5.2                                       | -                           | -                                       | -                      | 8.0                     | 1.8                            |
| 23 Ethiopia             | 31.4                                      | 0.3                         | 1.0                                     | -                      | 118.0                   | 1.5                            |
| 24 Gabon                | 10.1                                      | 1.8                         | 17.5                                    | 0.13                   | 200.0                   | 142.2                          |
| 25 Gambia               | 2.1                                       | 0.1                         | 3.4                                     | -                      | 62.0                    | 36.3                           |
| 26 Ghana                | 23.4                                      | 14.1                        | 60.4                                    | 0.06                   | 510.0                   | 22.6                           |
| 27 Guinea               | 11.0                                      | -                           | -                                       | -                      | 2.0                     | 0.2                            |
| 28 Guinea-Bissau        | ...                                       | -                           | ...                                     | -                      | 2.0                     | 1.2                            |
| 29 Kenya                | 186.8                                     | 17.7                        | 9.5                                     | 0.05                   | 758.6                   | 21.6                           |
| 30 Lesotho              | 2.6                                       | -                           | 1.8                                     | -                      | 4.3                     | 2.4                            |
| 31 Liberia              | ...                                       | -                           | ...                                     | -                      | ...                     | ...                            |
| 32 Madagascar           | 19.9                                      | -                           | -                                       | -                      | 150.0                   | 7.6                            |
| 33 Malawi               | 85.0                                      | 1.6                         | 1.9                                     | 0.01                   | 67.0                    | 4.8                            |
| 34 Mali                 | 7.0                                       | 3.2                         | 45.7                                    | 0.03                   | 213.0                   | 17.3                           |
| 35 Mauritania           | 4.0                                       | 1.0                         | 24.0                                    | 0.03                   | 90.0                    | 28.5                           |
| 36 Mauritius            | 137.5                                     | 21.9                        | 15.9                                    | 1.74                   | 192.0                   | 152.9                          |
| 37 Mozambique           | ...                                       | -                           | ...                                     | -                      | 72.0                    | 3.6                            |
| 38 Namibia              | 90.0                                      | 0.3                         | 0.3                                     | 0.01                   | 56.0                    | 27.0                           |
| 39 Niger                | 3.6                                       | 0.2                         | 5.9                                     | -                      | 30.0                    | 2.1                            |
| 40 Nigeria              | 2'000.0                                   | 0.5                         | -                                       | -                      | 150.0                   | 1.1                            |
| 41 Rwanda               | 4.3                                       | 1.7                         | 40.0                                    | 0.02                   | 70.0                    | 7.6                            |
| 42 S. Tomé & Principe   | 2.7                                       | 2.5                         | 71.2                                    | 1.60                   | 12.0                    | 76.1                           |
| 43 Senegal              | 39.1                                      | 38.1                        | 97.5                                    | 0.31                   | 1'705.0                 | 137.7                          |
| 44 Seychelles           | 5.5                                       | 3.0                         | 55.7                                    | 3.51                   | 42.0                    | 485.0                          |
| 45 Sierra Leone         | ...                                       | ...                         | ...                                     | ...                    | ...                     | ...                            |
| 46 Somalia              | 9.0                                       | -                           | -                                       | -                      | 3.0                     | 0.4                            |
| 47 Sudan                | ...                                       | 3.5                         | ...                                     | 0.01                   | 430.0                   | 11.2                           |
| 48 Swaziland            | 7.0                                       | -                           | -                                       | -                      | 1.0                     | 1.0                            |
| 49 Tanzania             | 50.0                                      | -                           | -                                       | -                      | 100.0                   | 2.6                            |
| 50 Togo                 | 12.5                                      | 1.2                         | -                                       | 0.02                   | 14.3                    | 2.3                            |
| 51 Uganda               | 15.5                                      | 1.9                         | 12.0                                    | 0.01                   | 344.4                   | 11.2                           |
| 52 Zambia               | 12.6                                      | 2.3                         | 25.8                                    | 0.02                   | 37.0                    | 3.1                            |
| 53 Zimbabwe             | 99.5                                      | 15.2                        | 15.3                                    | 0.11                   | 57.0                    | 4.3                            |
| Sub-Saharan             | 3'039.9                                   | 151.5                       | 4.5                                     | 0.02                   | 6'671.4                 | 9.4                            |
| AFRICA                  | 9'650.4                                   | 1'684.8                     | 15.2                                    | 0.20                   | 42'641.8                | 46.6                           |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

**16. Internet tariffs, 20 hours per month**

| 20 hour monthly Internet access prices, 2007, US\$ |                |                  |                   |                      |         |                   |
|--|----------------|------------------|-------------------|----------------------|---------|-------------------|
|  | Connection fee | Internet charges | Local call charge | Total Internet price |         | ISP               |
|  |                |                  |                   | US\$                 | capita  |                   |
| 1 Algeria  | 0.00           | 0.00             | 23.07             | 23.07                | 9.14    | Algerie Telecom   |
| 2 Egypt  |                | 0.00             | 4.20              | 4.20                 | 3.73    | Telecom Egypt     |
| 3 Libya  | ...            | ...              | ...               | ...                  | ...     | ...               |
| 4 Morocco*   | 0.00           | 15.62            | 0.00              | 15.62                | 9.86    | Maroc Telecom     |
| 5 Tunisia*   |                | 11.59            | 0.00              | 11.59                | 4.68    | Planet            |
| North  | 0.00           | 6.80             | 6.82              | 13.62                | 6.85    |                   |
| 6 South Africa*                                    | 0.00           | 28.15            | 0.00              | 28.15                | 6.28    | Telkom            |
| South Africa                                       | 0.00           | 28.15            | 0.00              | 28.15                | 6.28    |                   |
| 7 Angola*  |                | 63.11            | 0.00              | 63.11                | 38.25   | Angola Telecom    |
| 8 Benin  | 30.53          | 14.22            | 28.85             | 43.07                | 95.71   | OPT               |
| 9 Botswana*  | 43.68          | 29.70            | 0.00              | 29.70                | 6.04    | BTC               |
| 10 Burkina Faso                                    |                | 11.97            | 55.86             | 67.83                | 176.95  | Onatel            |
| 11 Burundi   |                | 60.00            | 25.95             | 85.95                | 1031.42 | USAN              |
| 12 Cameroon  | 50.72          | 19.27            | 29.04             | 48.31                | 53.68   | Camtel            |
| 13 Cape Verde                                      | 24.67          | 27.63            | 20.69             | 48.32                | 27.22   | CVT               |
| 14 Central African Rep.                            |                | 130.42           | 0.00              | 130.42               | 434.73  | SOCATEL           |
| 15 Chad  |                | 0.00             | 104.97            | 104.97               | 262.44  | Sotel             |
| 16 Comoros   | 0.00           | 6.93             | 13.85             | 20.78                | 37.78   | SNPT              |
| 17 Congo   | ...            | ...              | ...               | ...                  | ...     | ...               |
| 18 Congo (Dem. Rep.)                               | ...            | ...              | ...               | ...                  | ...     | ...               |
| 19 Côte d'Ivoire                                   | 0.00           | 20.29            | 0.00              | 20.29                | 27.98   | AVISO             |
| 20 Djibouti  | 29.61          | 41.45            | 0.00              | 41.45                | 46.93   | Djibouti Telecom  |
| 21 Equatorial Guinea                               | ...            | ...              | ...               | ...                  | ...     | ...               |
| 22 Eritrea   | ...            | ...              | ...               | ...                  | ...     | ...               |
| 23 Ethiopia  | 16.92          | 9.54             | 5.10              | 14.64                | 97.62   | ETC               |
| 24 Gabon   | 23.95          | 0.00             | 109.60            | 109.60               | 26.30   | Gabon Telecom     |
| 25 Gambia  | ...            | ...              | ...               | ...                  | ...     | ...               |
| 26 Ghana   | 0.00           | 0.00             | 9.37              | 9.37                 | 21.62   | Ghana Telecom     |
| 27 Guinea  | ...            | ...              | ...               | ...                  | ...     | ...               |
| 28 Guinea-Bissau                                   | ...            | ...              | ...               | ...                  | ...     | ...               |
| 29 Kenya   |                | 13.18            | 50.72             | 63.91                | 132.22  | Wananchi          |
| 30 Lesotho   | 62.70          | 13.50            | 64.04             | 77.54                | 90.34   | ilesotho          |
| 31 Liberia   | ...            | ...              | ...               | ...                  | ...     | ...               |
| 32 Madagascar                                      | 0.00           | 11.64            | 17.30             | 28.94                | 124.02  | Wanadoo           |
| 33 Malawi  |                | 33.29            | 19.37             | 52.66                | 371.72  | MalawiNet         |
| 34 Mali  | 0.00           | 0.00             | 43.21             | 43.21                | 117.86  | SOTELMA           |
| 35 Mauritania*                                     |                | 37.32            | 0.00              | 37.32                | 60.52   | Mauritel          |
| 36 Mauritius                                       | 0.00           | 16.43            | 0.00              | 16.43                | 3.62    | Mauritius Telecom |
| 37 Mozambique*                                     | 0.00           | 34.43            | 0.00              | 34.43                | 121.51  | TDM               |
| 38 Namibia*  | 48.56          | 55.84            | 0.00              | 55.84                | 20.75   | Telecom Namibia   |
| 39 Niger   | 20.29          | 84.50            | 0.00              | 84.50                | 390.01  | Sonitel           |
| 40 Nigeria   |                | 40.82            | 0.00              | 40.82                | 76.54   | Starcomms         |
| 41 Rwanda  |                | 0.00             | 79.74             | 79.74                | 382.75  | Rwandatel         |
| 42 S. Tomé & Principe                              | 33.39          | 0.00             | 39.44             | 39.44                | 59.16   | CST               |
| 43 Senegal*  | 42.61          | 40.37            | 0.00              | 40.37                | 64.60   | Sonatel           |
| 44 Seychelles*                                     |                | 59.45            | 0.00              | 59.45                | 8.25    | Atlas             |
| 45 Sierra Leone                                    | ...            | ...              | ...               | ...                  | ...     | ...               |
| 46 Somalia   | ...            | ...              | ...               | ...                  | ...     | ...               |
| 47 Sudan   |                | 0.00             | 28.87             | 28.87                | 42.76   | Sudatel           |
| 48 Swaziland                                       |                | 14.48            | 24.63             | 39.11                | 19.31   | SPTC              |
| 49 Tanzania*                                       | 28.34          | 19.68            | 0.00              | 19.68                | 67.48   | Raha              |
| 50 Togo  | 0.00           | 14.20            | 22.74             | 36.95                | 126.67  | La Poste          |
| 51 Uganda  | 0.00           | 51.69            | 0.00              | 51.69                | 206.75  | MTN               |
| 52 Zambia  |                | 30.63            | 47.94             | 78.57                | 149.65  | Coppernet         |
| 53 Zimbabwe  | ...            | ...              | ...               | ...                  | ...     | ...               |
| Sub-Saharan  | 20.73          | 27.94            | 23.37             | 51.31                | 139.48  |                   |
| AFRICA   | 18.24          | 25.89            | 21.18             | 47.07                | 123.29  |                   |

*Note:* \* Tariffs refer to unlimited (usually ADSL) access since it is cheaper than the 20-hour dial-up tariff. For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

## 17. Broadband tariffs

|                         | Type        | Lower speed   |               | Higher speed  |                 | Lowest sampled cost    |  | ISP                 |
|-------------------------|-------------|---------------|---------------|---------------|-----------------|------------------------|--|---------------------|
|                         |             | Monthly       | Speed         | Monthly       | Speed           | US\$ per<br>100 kbit/s | as a % of<br>monthly<br>income (GNI)<br>per capita |                     |
|                         |             | charge        | (kbit/s)      | charge        | (kbit/s)        |                        |  |                     |
|                         |             | US\$<br>2007  | Down<br>2007  | US\$<br>2007  | Down<br>2007    |                        |  |                     |
| 1 Algeria               | ADSL        | 360.80        | 256           | 3'608.02      | 8'000           | 45.10                  | 17.86  | Wanadoo/Assila      |
| 2 Egypt                 | ADSL        | 17.03         | 256           | 17.03         | 256             | 6.65                   | 5.91   | Soficom             |
| 3 Libya (1)             | ADSL        | 39.68         | 500           | 39.68         | 500             | 7.94                   | 1.29   | Libya Telecom       |
| 4 Morocco               | ADSL        | 20.27         | 256           | 101.71        | 20'000          | 0.51                   | 0.32   | Menara              |
| 5 Tunisia               | ADSL        | 33.59         | 256           | 92.97         | 1'024           | 9.08                   | 3.67   | Hexabyte Internet   |
| <b>North</b>            |             | <b>94.27</b>  | <b>305</b>    | <b>771.88</b> | <b>5'956</b>    | <b>13.85</b>           | <b>5.81</b>  |                     |
| 6 South Africa (2)      | ADSL        | 28.23         | 384           | 58.58         | 4'096           | 1.43                   | 0.32   | Telkom              |
| <b>South Africa</b>     |             | <b>28.32</b>  | <b>384</b>    | <b>58.58</b>  | <b>4'096</b>    | <b>1.43</b>            | <b>0.32</b>  |                     |
| 7 Angola                | ADSL        | 116.39        | 256           | 175.05        | 512             | 34.19                  | 20.72  | Angola Telecom      |
| 8 Benin                 | ADSL        | 93.89         | 256           | 93.89         | 256             | 36.68                  | 81.50  | OPT                 |
| 9 Botswana              | ADSL        | 30.46         | 256           | 62.70         | 768             | 8.16                   | 1.66   | BTC                 |
| 10 Burkina Faso         | Leased Line | 1'017.17      | 256           | 2'660.30      | 2'048           | 129.90                 | 338.86   | Onatel              |
| 11 Burundi              | Wireless    | 1'654.64      | 256           | 1'654.64      | 256             | 646.34                 | 7756.10  | CBINET              |
| 12 Cameroon             | ADSL        | 164.83        | 256           | 164.83        | 256             | 64.39                  | 71.54  | Camtel              |
| 13 Cape Verde (3)       | ADSL        | 57.09         | 256           | 356.83        | 2'048           | 17.42                  | 9.82   | CV Telecom          |
| 14 Central African Rep. | Leased line | 3'129.76      | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 15 Chad                 |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 16 Comoros              | ADSL        | 403.39        | 256           | 403.39        | 256             | 157.58                 | 286.50   | Comores Telecom     |
| 17 Congo                |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 18 Congo (Dem. Rep.)    |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 19 Côte d'Ivoire        | ADSL        | 60.51         | 256           | 625.95        | 4'000           | 15.65                  | 19.77  | Aviso               |
| 20 Djibouti (4)         | ADSL        | 225.07        | 256           | 337.61        | 512             | 65.94                  | 74.65  | Djibouti Telecom    |
| 21 Equatorial Guinea    |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 22 Eritrea              |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 23 Ethiopia             | ADSL        | 681.12        | 256           | 4'634.53      | 2'000           | 231.73                 | 1544.84  | ETC                 |
| 24 Gabon                | ADSL        | 146.06        | 256           | 198.22        | 512             | 38.71                  | 9.29   | Gabon Telecom       |
| 25 Gambia               | Wireless    | 150.00        | 256           | 250.00        | 512             | 48.83                  | 189.01   | QuantumNet          |
| 26 Ghana                | ADSL        | 63.83         | 256           | 63.83         | 256             | 24.93                  | 57.54  | Ghana Telecom       |
| 27 Guinea               |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 28 Guinea-Bissau        |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 29 Kenya                | ADSL        | 237.79        | 256           | 237.79        | 256             | 92.89                  | 192.18   | Telekom Kenya       |
| 30 Lesotho              | ADSL        | 52.48         | 384           | 85.11         | 1'024           | 8.31                   | 9.68   | Telecom Lesotho     |
| 31 Liberia              | ADSL        | 454.38        | 256           | 558.51        | 512             | 109.08                 | 935.01   | Libcom              |
| 32 Madagascar           | ADSL        | 104.59        | 512           | 104.59        | 512             | 20.43                  | 87.55  | Wanadoo Madagascar  |
| 33 Malawi               | Wireless    | 849.09        | 256           | 849.09        | 256             | 331.68                 | 2341.24  | SDNP                |
| 34 Mali                 | ADSL        | 75.11         | 256           | 75.11         | 256             | 29.34                  | 80.02  | Orange              |
| 35 Mauritania           | ADSL        | 55.43         | 256           | 55.43         | 256             | 21.65                  | 35.11  | Mauritel            |
| 36 Mauritius            | ADSL        | 38.01         | 512           | 38.01         | 512             | 7.42                   | 1.63   | Servihoo            |
| 37 Mozambique (5)       | ADSL        | 93.53         | 256           | 210.44        | 2'000           | 10.52                  | 37.14  | TDM                 |
| 38 Namibia (6)          | Leased Line | 49.50         | 256           | 155.89        | 1'024           | 15.22                  | 5.66   | Telecom Namibia     |
| 39 Niger                |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 40 Nigeria (7)          | ADSL        | ...           | 300           | 166.92        | 300             | 55.64                  | 104.32   | CyberSpace          |
| 41 Rwanda (8)           | ADSL        | 90.63         | 256           | 90.63         | 256             | 35.40                  | 169.93   | Terracom            |
| 42 S. Tomé & Principe   | ADSL        | 146.16        | 256           | 146.16        | 256             | 57.10                  | 85.64  | CST                 |
| 43 Senegal              | ADSL        | 41.52         | 512           | 150.23        | 2'000           | 7.51                   | 12.02  | Orange              |
| 44 Seychelles           | ADSL        | 59.55         | 256           | 104.33        | 512             | 20.38                  | 2.83   | Atlas               |
| 45 Sierra Leone (9)     | ADSL        | 195.00        | 1'000         | 295.00        | 2'000           | 14.75                  | 73.75  | Limeline            |
| 46 Somalia              |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 47 Sudan                | ADSL        | 49.50         | ...           | ...           | ...             | ...                    | ...  | ...                 |
| 48 Swaziland            | ADSL        | 2'014.18      | 256           | 2'014.18      | 256             | 786.79                 | 388.54   | Real Image Internet |
| 49 Tanzania (10)        | ADSL        | 49.16         | 512           | 49.16         | 512             | 9.60                   | 32.92  | Raha                |
| 50 Togo                 | ADSL        | 94.94         | 256           | 94.94         | 256             | 37.08                  | 127.15   | Togo Telecom        |
| 51 Uganda               | Leased Line | 300.00        | 256           | 300.00        | 256             | 117.19                 | 468.75   | Uganda Telecom      |
| 52 Zambia               | ADSL        | 224.86        | 256           | 224.86        | 256             | 87.84                  | 167.31   | ZamNet              |
| 53 Zimbabwe             |             | ...           | ...           | ...           | ...             | ...                    | ...  | ...                 |
| <b>Sub-Saharan</b>      |             | <b>368.60</b> | <b>311</b>    | <b>505.38</b> | <b>790</b>      | <b>97.04</b>           | <b>452.00</b>                                      |                     |
| <b>Africa</b>           |             | <b>327.84</b> | <b>312.39</b> | <b>526.98</b> | <b>1'500.88</b> | <b>84.56</b>           | <b>386.57</b>                                      |                     |

Note: For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

- (1) Libya Lower speed access has BitCap of 5 Gb. (2) South Africa Lower speed access has BitCap of 1 Gb. (3) Cape Verde Lower speed access has BitCap of 1 Gb, High speed access has BitCap of 10 Gb. (4) Djibouti Lower speed access has BitCap of 5 Gb, High speed access has BitCap of 10 Gb. (5) Mozambique Lower speed access has BitCap of 7 Gb. (6) Namibia Lower speed access has BitCap of 1 Gb, High speed access has BitCap of 5 Gb. (7) Nigeria Lower speed access has BitCap of 4 Gb. (8) Rwanda Lower speed access has BitCap of 4 Gb. (9) Sierra Leone Lower speed access has BitCap of 1 Gb, High speed access has BitCap of 10 Gb. (10) Tanzania Lower speed access has BitCap of 1 Gb.

Source: ITU.

**18. Network growth**

|                         | <i>New fixed telephone lines added</i><br>2002 - 2007 |                    | <i>New mobile subscribers added</i><br>2002 - 2007 |                    | <i>New Internet users added</i><br>2002 - 2007 |                    |
|-------------------------|---|--------------------|--|--------------------|--|--------------------|
|                         | <i>Total</i><br>(000s)                                | <i>CAGR</i><br>(%) | <i>Total</i><br>(000s)                             | <i>CAGR</i><br>(%) | <i>Total</i><br>(000s)                         | <i>CAGR</i><br>(%) |
| 1 Algeria               | 972.7   | 8.4                | 20'995.7   | 116.6              | 3'000.0  | 47.6               |
| 2 Egypt                 | 3'492.4   | 7.7                | 25'552.3   | 46.2               | 6'720.0  | 35.3               |
| 3 Libya                 | 132.3   | 5.8                | 4'430.0  | 129.9              | 135.0  | 20.1               |
| 4 Morocco               | 1'266.3   | 16.3               | 13'830.6   | 26.4               | 6'600.0  | 59.8               |
| 5 Tunisia               | 124.7   | 2.1                | 7'268.1  | 68.7               | 1'216.7  | 27.8               |
| <b>North</b>            | <b>5'988.5</b>  | <b>8.0</b>         | <b>72'076.7</b>                                    | <b>48.1</b>        | <b>17'671.7</b>                                | <b>41.8</b>        |
| 6 South Africa          | -202.0  | -0.8               | 28'598.0   | 25.3               | 2'000.0  | 18.1               |
| <b>South Africa</b>     | <b>-202.0</b>   | <b>-0.8</b>        | <b>28'598.0</b>                                    | <b>25.3</b>        | <b>2'000.0</b>                                 | <b>10.5</b>        |
| 7 Angola                | 18.0  | 5.2                | 3'167.0  | 88.2               | 54.0   | 23.4               |
| 8 Benin                 | 47.6  | 12.0               | 1'676.1  | 54.0               | 100.0  | 24.6               |
| 9 Botswana              | 5.2   | 1.0                | 982.0  | 26.2               | 20.0   | 7.5                |
| 10 Burkina Faso         | 32.8  | 11.2               | 1'500.0  | 70.7               | 55.0   | 33.7               |
| 11 Burundi              | 12.9  | 12.2               | 198.0  | 36.9               | 52.0   | 65.5               |
| 12 Cameroon             | 19.8  | 4.2                | 3'834.5  | 45.3               | 310.0  | 57.6               |
| 13 Cape Verde           | 1.4   | 0.5                | 105.1  | 28.1               | 17.0   | 19.8               |
| 14 Central African Rep. | 3.0   | 7.5                | 117.4  | 59.5               | 8.0  | 27.0               |
| 15 Chad                 | 1.2   | 2.4                | 884.2  | 93.1               | 45.0   | 41.4               |
| 16 Comoros              | 8.8   | 16.8               | ...  | ...                | 17.8   | 60.1               |
| 17 Congo                | -6.1  | -10.2              | 1'112.2  | 43.2               | 65.0   | 93.4               |
| 18 Congo (Dem. Rep.)    | -0.3  | -0.8               | 6'032.0  | 63.7               | 180.4  | 35.7               |
| 19 Côte d'Ivoire        | -64.0   | -5.3               | 6'022.9  | 47.0               | 210.0  | 35.1               |
| 20 Djibouti             | 0.7   | 2.1                | 30.0   | 24.6               | 6.5  | 25.0               |
| 21 Equatorial Guinea    | 1.2   | 4.4                | 188.0  | 47.0               | 6.2  | 45.2               |
| 22 Eritrea              | 1.6   | 1.1                | ...  | ...                | 91.0   | 82.6               |
| 23 Ethiopia             | 526.3   | 20.0               | 1'158.1  | 88.8               | 241.0  | 42.2               |
| 24 Gabon                | 4.4   | 3.3                | 889.7  | 33.2               | 56.0   | 34.2               |
| 25 Gambia               | 38.0  | 14.8               | 695.9  | 51.4               | 75.2   | 32.0               |
| 26 Ghana                | 101.5   | 6.5                | 7'217.3  | 81.4               | 480.0  | 30.8               |
| 27 Guinea               | 0.3   | 0.4                | 98.2   | 27.7               | 15.0   | 9.3                |
| 28 Guinea-Bissau        | -6.6  | -16.4              | ...  | ...                | 23.0   | 27.5               |
| 29 Kenya                | -56.7   | -3.8               | 10'253.0   | 57.3               | 2'370.3  | 62.2               |
| 30 Lesotho              | 24.5  | 16.7               | 318.0  | 27.0               | 30.5   | 34.8               |
| 31 Liberia              | ...   | ...                | ...  | ...                | ...  | ...                |
| 32 Madagascar           | 74.4  | 17.6               | 2'054.6  | 68.6               | 55.0   | 18.9               |
| 33 Malawi               | 102.1   | 19.1               | 964.8  | 65.0               | 112.5  | 38.9               |
| 34 Mali                 | 28.4  | 8.5                | 2'436.8  | 122.1              | 75.0   | 32.0               |
| 35 Mauritania           | 3.3   | 2.5                | 1'052.8  | 39.4               | 20.0   | 31.6               |
| 36 Mauritius            | 30.1  | 2.2                | 587.9  | 21.9               | 195.0  | 26.5               |
| 37 Mozambique           | -16.8   | -5.4               | 3'045.2  | 66.9               | 128.0  | 52.7               |
| 38 Namibia              | 16.7  | 2.6                | 650.3  | 39.8               | 51.0   | 15.1               |
| 39 Niger                | 1.6   | 2.3                | 842.5  | 73.3               | 25.0   | 27.8               |
| 40 Nigeria              | 5'876.3   | 56.4               | 38'826.6   | 91.5               | 9'580.0  | 88.5               |
| 41 Rwanda               | -8.6  | -9.9               | 596.6  | 52.5               | 75.0   | 41.4               |
| 42 S. Tomé & Príncipe   | 1.3   | 3.8                | 28.1   | 72.3               | 12.0   | 15.9               |
| 43 Senegal              | 44.5  | 3.7                | 3'569.6  | 49.4               | 715.0  | 50.8               |
| 44 Seychelles           | -0.6  | -0.6               | 32.5   | 11.6               | 17.3   | 25.4               |
| 45 Sierra Leone         | ...   | ...                | 709.0  | 63.2               | 2.0  | 11.8               |
| 46 Somalia              | 65.0  | 23.4               | 500.0  | 43.1               | 85.0   | 79.8               |
| 47 Sudan                | -326.6  | -12.5              | 7'273.2  | 108.2              | 1'340.0  | 56.5               |
| 48 Swaziland            | 8.9   | 5.8                | 312.0  | 41.1               | 22.0   | 20.4               |
| 49 Tanzania             | 74.9  | 7.9                | 7'645.4  | 68.5               | 304.3  | 68.7               |
| 50 Togo                 | 30.9  | 12.5               | 1'020.4  | 47.6               | 120.0  | 12.5               |
| 51 Uganda               | 107.3   | 24.2               | 3'802.0  | 60.5               | 1'900.0  | 82.1               |
| 52 Zambia               | 4.1   | 0.9                | 2'499.9  | 80.1               | 447.6  | 57.0               |
| 53 Zimbabwe             | 56.6  | 3.7                | 886.9  | 29.3               | 851.0  | 22.0               |
| <b>Sub-Saharan</b>      | <b>6'889.4</b>  | <b>18.4</b>        | <b>126'222.8</b>                                   | <b>64.1</b>        | <b>20'661.6</b>                                | <b>49.1</b>        |
| <b>AFRICA</b>           | <b>12'675.9</b>                                       | <b>9.3</b>         | <b>226'897.5</b>                                   | <b>48.1</b>        | <b>40'333.3</b>                                | <b>38.0</b>        |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.



## 19. Broadcasting

|                         | Radio                        |                                     |                                    | Television                   |                                     |                                    |
|-------------------------|------------------------------|-------------------------------------|------------------------------------|------------------------------|-------------------------------------|------------------------------------|
|                         | Households<br>(000s)<br>2006 | As % of total<br>households<br>2006 | Population<br>coverage (%)<br>2006 | Households<br>(000s)<br>2006 | As % of total<br>households<br>2006 | Population<br>coverage (%)<br>2006 |
| 1 Algeria               | 3'600                        | 71.0                                | ...                                | 4'824                        | 90.0                                | ...                                |
| 2 Egypt                 | 13'013                       | 84.8                                | 100                                | 14'240                       | 92.8                                | 98                                 |
| 3 Libya                 | ...                          | ...                                 | 100                                | 442                          | 50.0                                | 100                                |
| 4 Morocco               | 4'850                        | 77.3                                | 95                                 | 4'900                        | 78.1                                | 88                                 |
| 5 Tunisia               | 1'679                        | 75.6                                | 100                                | 2'145                        | 93.1                                | 100                                |
| <b>North</b>            | <b>23'141</b>                | <b>77.2</b>                         | <b>99</b>                          | <b>26'551</b>                | <b>80.8</b>                         | <b>96</b>                          |
| 6 South Africa          | 9'534                        | 80.8                                | 95                                 | 7'082                        | 59.0                                | 91                                 |
| <b>South Africa</b>     | <b>9'534</b>                 | <b>80.8</b>                         | <b>95</b>                          | <b>7'082</b>                 | <b>59.0</b>                         | <b>91</b>                          |
| 7 Angola                | 500                          | 17.9                                | ...                                | 279                          | 9.0                                 | ...                                |
| 8 Benin                 | 1'148                        | 68.6                                | 85                                 | 219                          | 13.1                                | 49                                 |
| 9 Botswana              | 288                          | 69.6                                | ...                                | 102                          | 23.0                                | ...                                |
| 10 Burkina Faso         | 1'170                        | 60.0                                | 95                                 | 240                          | 12.3                                | 70                                 |
| 11 Burundi              | 900                          | 63.2                                | 99                                 | 225                          | 15.2                                | 86                                 |
| 12 Cameroon             | 2'100                        | 65.8                                | 100                                | 800                          | 25.1                                | 70                                 |
| 13 Cape Verde           | 62                           | 65.8                                | ...                                | 60                           | 61.0                                | ...                                |
| 14 Central African Rep. | 330                          | 51.1                                | ...                                | 39                           | 5.0                                 | ...                                |
| 15 Chad                 | 660                          | 34.0                                | 95                                 | 70                           | 3.5                                 | 13                                 |
| 16 Comoros              | 90                           | 59.2                                | 100                                | 23                           | 13.0                                | ...                                |
| 17 Congo                | 470                          | 57.1                                | ...                                | 220                          | 26.7                                | ...                                |
| 18 Congo (Dem. Rep.)    | 1'000                        | 15.4                                | ...                                | 250                          | 3.8                                 | ...                                |
| 19 Côte d'Ivoire        | 1'600                        | 78.9                                | 100                                | 750                          | 34.9                                | 60                                 |
| 20 Djibouti             | 56                           | 56.6                                | ...                                | 45                           | 39.1                                | ...                                |
| 21 Equatorial Guinea    | ...                          | ...                                 | ...                                | ...                          | 25.7                                | ...                                |
| 22 Eritrea              | 490                          | 52.6                                | 100                                | 165                          | 17.7                                | 100                                |
| 23 Ethiopia             | 5'000                        | 34.7                                | ...                                | 700                          | 4.9                                 | ...                                |
| 24 Gabon                | 237                          | 84.4                                | 88                                 | 164                          | 58.2                                | 92                                 |
| 25 Gambia               | 112                          | 72.9                                | 100                                | 20                           | 12.0                                | ...                                |
| 26 Ghana                | 2'893                        | 71.0                                | 100                                | 1'300                        | 25.9                                | ...                                |
| 27 Guinea               | 1'000                        | 69.4                                | 96                                 | 150                          | 10.4                                | 90                                 |
| 28 Guinea-Bissau        | 49                           | 27.5                                | 95                                 | 60                           | 31.0                                | ...                                |
| 29 Kenya                | 5'073                        | 73.6                                | ...                                | 2'000                        | 26.2                                | ...                                |
| 30 Lesotho              | 235                          | 54.1                                | 80                                 | 57                           | 13.1                                | 10                                 |
| 31 Liberia              | ...                          | ...                                 | ...                                | ...                          | ...                                 | ...                                |
| 32 Madagascar           | 2'250                        | 58.9                                | ...                                | 687                          | 18.0                                | ...                                |
| 33 Malawi               | 1'650                        | 65.2                                | ...                                | 130                          | 5.3                                 | ...                                |
| 34 Mali                 | 1'250                        | 71.2                                | 95                                 | 320                          | 17.1                                | 90                                 |
| 35 Mauritania           | 245                          | 50.3                                | 100                                | 130                          | 24.6                                | ...                                |
| 36 Mauritius            | 279                          | 90.0                                | 100                                | 308                          | 95.7                                | ...                                |
| 37 Mozambique           | 2'346                        | 53.2                                | 90                                 | 390                          | 8.6                                 | ...                                |
| 38 Namibia              | 318                          | 89.1                                | 98                                 | 154                          | 41.0                                | 75                                 |
| 39 Niger                | 600                          | 32.7                                | ...                                | 150                          | 7.1                                 | ...                                |
| 40 Nigeria              | 21'112                       | 79.4                                | 91                                 | 7'000                        | 26.3                                | 62                                 |
| 41 Rwanda               | 1'300                        | 50.7                                | ...                                | 58                           | 2.3                                 | 60                                 |
| 42 S. Tomé & Príncipe   | 15                           | 53.8                                | 98                                 | 12                           | 42.0                                | 70                                 |
| 43 Senegal              | 1'095                        | 87.2                                | 100                                | 550                          | 41.5                                | 90                                 |
| 44 Seychelles           | 22                           | 92.0                                | 98                                 | 22                           | 92.5                                | 95                                 |
| 45 Sierra Leone         | 400                          | 53.3                                | 100                                | 50                           | 6.7                                 | ...                                |
| 46 Somalia              | 220                          | 16.9                                | ...                                | 108                          | 8.0                                 | ...                                |
| 47 Sudan                | 2'240                        | 37.5                                | 100                                | 920                          | 16.2                                | 93                                 |
| 48 Swaziland            | 95                           | 57.9                                | ...                                | 31                           | 18.0                                | 85                                 |
| 49 Tanzania             | 5'000                        | 64.1                                | ...                                | 525                          | 6.7                                 | ...                                |
| 50 Togo                 | 430                          | 51.6                                | 100                                | 150                          | 14.3                                | 100                                |
| 51 Uganda               | 4'219                        | 65.0                                | 98                                 | 649                          | 10.0                                | 62                                 |
| 52 Zambia               | 1'291                        | 61.0                                | ...                                | 550                          | 26.0                                | ...                                |
| 53 Zimbabwe             | 1'550                        | 53.3                                | ...                                | 924                          | 31.8                                | ...                                |
| <b>Sub-Saharan</b>      | <b>73'392</b>                | <b>58.6</b>                         | <b>96</b>                          | <b>21'756</b>                | <b>23.3</b>                         | <b>72</b>                          |
| <b>AFRICA</b>           | <b>106'067</b>               | <b>60.5</b>                         | <b>97</b>                          | <b>55'388</b>                | <b>29.5</b>                         | <b>77</b>                          |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

**20. Core indicators on ICT infrastructure and access**

|                         | <i>A1</i><br><i>Fixed</i><br><i>Telephone lines</i><br><i>per 100 inhab.</i> | <i>A2</i><br><i>Mobile cellular</i><br><i>subscribers</i><br><i>per 100 inhab.</i> | <i>A3</i><br><i>Computers</i><br><i>per 100</i><br><i>inhab.</i> | <i>A4</i><br><i>Internet</i><br><i>subscribers</i><br><i>per 100</i><br><i>inhab.</i> | <i>A5</i><br><i>Broadband</i><br><i>subscribers</i><br><i>per 1000</i><br><i>inhab.</i> | <i>A6</i><br><i>International</i><br><i>Internet</i><br><i>bandwidth</i><br><i>(bits) per inhab.</i> |
|-------------------------|--|--|--|---|---|--|
|                         | <i>2006</i>  | <i>2006</i>  | <i>2006</i>  | <i>2006</i>   | <i>2006</i>   | <i>2006</i>  |
| 1 Algeria               | 8.52   | 62.95  | 1.06   | 0.58  | 5.10  | 4.75   |
| 2 Egypt                 | 14.33  | 23.86  | 4.19   | 1.62  | 2.73  | 124.25   |
| 3 Libya                 | 14.56  | 65.81  | 2.22   | 1.38  | 1.62  | 20.84  |
| 4 Morocco               | 4.12   | 52.07  | 2.99   | 1.30  | 12.75   | 374.17   |
| 5 Tunisia               | 12.42  | 71.88  | 6.22   | 1.76  | 4.46  | 125.36   |
| <b>North</b>            | <b>10.79</b>   | <b>42.56</b>   | <b>3.34</b>  | <b>1.33</b>   | <b>5.28</b>   | <b>144.49</b>  |
| 6 South Africa          | 9.97   | 83.33  | 8.36   | 9.02  | 7.04  | 18.58  |
| <b>South Africa</b>     | <b>9.97</b>  | <b>83.33</b>   | <b>8.36</b>  | <b>9.02</b>   | <b>7.04</b>   | <b>18.58</b>   |
| 7 Angola                | 0.62   | 14.33  | 0.70   | 0.29  | -   | 12.09  |
| 8 Benin                 | 0.89   | 12.13  | 0.57   | 0.09  | 0.17  | 5.40   |
| 9 Botswana              | 7.78   | 46.78  | 5.11   | ...   | 1.02  | 17.05  |
| 10 Burkina Faso         | 0.70   | 7.46   | 0.66   | 0.07  | 0.13  | 15.77  |
| 11 Burundi              | 0.45   | 2.55   | 0.83   | ...   | -   | 0.53   |
| 12 Cameroon             | 0.79   | 18.89  | 1.23   | 0.09  | 0.01  | 9.50   |
| 13 Cape Verde           | 13.80  | 20.99  | 11.96  | 1.44  | 3.50  | 46.28  |
| 14 Central African Rep. | 0.29   | 2.69   | 0.30   | 0.06  | -   | 0.38   |
| 15 Chad                 | 0.13   | 4.65   | 0.16   | 0.03  | -   | 0.55   |
| 16 Comoros              | 2.33   | 4.50   | 0.68   | 0.21  | -   | 8.55   |
| 17 Congo                | 0.40   | 19.43  | 0.48   | 0.03  | -   | 0.25   |
| 18 Congo (Dem. Rep.)    | 0.02   | 7.44   | 0.02   | 0.06  | 0.03  | 0.08   |
| 19 Côte d'Ivoire        | 1.41   | 22.03  | 1.78   | 0.10  | 0.54  | 16.80  |
| 20 Djibouti             | 1.56   | 5.47   | 2.75   | 0.50  | 0.05  | 65.03  |
| 21 Equatorial Guinea    | 1.99   | 27.18  | 1.79   | 0.24  | 0.35  | 33.40  |
| 22 Eritrea              | 0.82   | 1.36   | 0.66   | 0.11  | -   | 1.75   |
| 23 Ethiopia             | 0.91   | 1.09   | 0.55   | 0.03  | -   | 1.49   |
| 24 Gabon                | 2.59   | 54.39  | 3.34   | 0.72  | 1.25  | 142.24   |
| 25 Gambia               | 2.98   | 25.99  | 2.02   | 0.14  | 0.05  | 28.92  |
| 26 Ghana                | 1.58   | 23.09  | 0.58   | 0.10  | 0.57  | 22.61  |
| 27 Guinea               | 0.33   | 2.36   | 0.56   | 0.14  | -   | 0.25   |
| 28 Guinea-Bissau        | 0.42   | 9.63   | 0.22   | 0.02  | -   | 1.22   |
| 29 Kenya                | 0.84   | 20.91  | 1.44   | 0.53  | 0.50  | 21.61  |
| 30 Lesotho              | 2.97   | 19.99  | 0.08   | 0.14  | 0.03  | 2.39   |
| 31 Liberia              | 0.21   | 8.34   | ...  | ...   | -   | 0.08   |
| 32 Madagascar           | 0.68   | 5.47   | 0.55   | 0.10  | -   | 5.23   |
| 33 Malawi               | 0.99   | 5.32   | 0.19   | 0.12  | 0.03  | 1.51   |
| 34 Mali                 | 0.59   | 10.87  | 0.40   | 0.04  | 0.22  | 15.30  |
| 35 Mauritania           | 1.10   | 33.57  | 2.56   | 0.13  | 0.31  | 28.50  |
| 36 Mauritius            | 28.45  | 61.50  | 17.52  | 10.95   | 17.43   | 152.88   |
| 37 Mozambique           | 0.33   | 11.60  | 1.43   | ...   | -   | 3.57   |
| 38 Namibia              | 6.63   | 29.67  | 19.49  | 3.65  | 0.10  | 22.41  |
| 39 Niger                | 0.17   | 3.35   | 0.07   | 0.03  | 0.01  | 2.15   |
| 40 Nigeria              | 1.26   | 24.05  | 0.91   | 1.52  | -   | 1.14   |
| 41 Rwanda               | 0.18   | 3.40   | 0.30   | 0.05  | 0.18  | 7.58   |
| 42 S. Tomé & Príncipe   | 4.74   | 11.51  | 3.83   | 1.69  | 13.60   | 24.98  |
| 43 Senegal              | 2.37   | 24.99  | 2.14   | 0.25  | 2.42  | 103.89   |
| 44 Seychelles           | 25.44  | 86.52  | 20.91  | 6.14  | 30.44   | 430.50   |
| 45 Sierra Leone         | 0.49   | 2.21   | ...  | ...   | -   | 0.10   |
| 46 Somalia              | 1.18   | 6.47   | 0.91   | 0.11  | -   | 0.36   |
| 47 Sudan                | 2.07   | 11.59  | 11.45  | ...   | 0.06  | 5.46   |
| 48 Swaziland            | 4.27   | 24.29  | 4.07   | 0.68  | -   | 0.97   |
| 49 Tanzania             | 0.40   | 14.78  | 0.93   | 0.14  | -   | 2.61   |
| 50 Togo                 | 1.30   | 11.23  | 3.63   | 0.25  | -   | 2.26   |
| 51 Uganda               | 0.36   | 6.73   | 1.67   | 0.04  | 0.04  | 4.45   |
| 52 Zambia               | 0.79   | 14.02  | 1.12   | 0.08  | 0.20  | 10.79  |
| 53 Zimbabwe             | 2.56   | 6.49   | 6.61   | 0.74  | 0.78  | 4.20   |
| <b>Sub-Saharan</b>      | <b>2.83</b>  | <b>13.21</b>   | <b>3.09</b>  | <b>0.46</b>   | <b>0.18</b>   | <b>7.88</b>  |
| <b>AFRICA</b>           | <b>3.72</b>  | <b>21.80</b>   | <b>3.22</b>  | <b>1.11</b>   | <b>1.40</b>   | <b>31.64</b>   |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

## 20. Core indicators on ICT infrastructure and access

| A7  | A8   |              | A9   |             | A11                       | A12                            |                      |    |
|---|--|--------------|--|-------------|---------------------------|--------------------------------|----------------------|----|
| % population covered by mobile telephony 2006 | Internet access tariffs (20 hours per month) |              | Mobile cellular tariffs (100 minutes of use per month) |             | Radio sets per 100 inhab. | Television sets per 100 inhab. |                      |    |
|   | US\$   | as % of GNI  | US\$   | as % of GNI |                           |                                |                      |    |
|   | 2006   | 2006         | 2006   | 2006        | 2006                      | 2006                           |                      |    |
| 85.0  | 9.4  | 5.0          | 15.60  | 6.9         | 23.0                      | 18.8                           | Algeria              | 1  |
| 99.0  | 5.0  | 4.8          | 6.98   | 6.6         | ...                       | 25.2                           | Egypt                | 2  |
| 70.7  | 22.0   | 6.0          | 12.48  | 2.7         | ...                       | 14.9                           | Libya                | 3  |
| 98.0  | 26.8   | 20.5         | 37.86  | 26.1        | ...                       | 17.4                           | Morocco              | 4  |
| 100.0   | 12.4   | 5.6          | 12.02  | 5.0         | ...                       | 22.5                           | Tunisia              | 5  |
| <b>94.8</b>                                   | <b>15.1</b>                                  | <b>8.4</b>   | <b>17.1</b>  | <b>8.0</b>  | <b>23.0</b>               | <b>19.8</b>                    | <b>North</b>         |    |
| 97.1  | 63.2   | 20.9         | 34.64  | 8.7         | 24.2                      | 19.5                           | South Africa         | 6  |
| <b>97.1</b>                                   | <b>63.2</b>                                  | <b>20.9</b>  | <b>34.6</b>  | <b>8.7</b>  | <b>24.2</b>               | <b>19.5</b>                    | <b>South Africa</b>  |    |
| 40.0  | 34.3   | 44.2         | 26.88  | 22.9        | 8.5                       | 14.0                           | Angola               | 7  |
| 70.0  | 20.7   | 55.3         | 19.12  | 45.0        | 35.8                      | 4.5                            | Benin                | 8  |
| 99.0  | 21.3   | 5.9          | 19.27  | 4.1         | 75.6                      | 4.4                            | Botswana             | 9  |
| 61.1  | 90.6   | 310.5        | 31.72  | 95.2        | 10.6                      | 1.5                            | Burkina Faso         | 10 |
| 82.0  | 52.0   | 693.3        | 19.45  | 233.4       | 16.2                      | 3.6                            | Burundi              | 11 |
| 58.0  | 44.6   | 66.0         | 36.34  | 43.6        | 12.8                      | 5.1                            | Cameroon             | 12 |
| 87.0  | 40.3   | 28.1         | 35.46  | 22.0        | 18.4                      | 10.5                           | Cape Verde           | 13 |
| 19.3  | 147.8  | 572.1        | 19.12  | 65.6        | 10.9                      | 1.0                            | Central African Rep. | 14 |
| 24.0  | 86.4   | 414.5        | 31.56  | 94.7        | 11.6                      | 0.9                            | Chad                 | 15 |
| 40.0  | 37.9   | 81.3         | 19.12  | 35.3        | 15.4                      | 3.1                            | Comoros              | 16 |
| 53.0  | 84.5   | 133.4        | 24.76  | 31.3        | ...                       | 5.0                            | Congo                | 17 |
| 50.0  | 93.2   | 1'017.2      | 29.82  | 298.2       | 37.9                      | 0.5                            | Congo (Dem. Rep.)    | 18 |
| 59.0  | 67.1   | 105.9        | 56.42  | 77.8        | 14.6                      | 4.4                            | Côte d'Ivoire        | 19 |
| 75.0  | 41.1   | 51.9         | 14.07  | 16.7        | 10.7                      | 7.7                            | Djibouti             | 20 |
| ...   | 32.7   | 55.3         | 1.43   | 0.3         | ...                       | ...                            | Equatorial Guinea    | 21 |
| 50.0  | 28.6   | 180.8        | 9.43   | 66.6        | 46.6                      | 6.7                            | Eritrea              | 22 |
| 10.0  | 23.3   | 254.4        | 6.78   | 50.9        | ...                       | 0.8                            | Ethiopia             | 23 |
| 78.0  | 40.1   | 11.8         | 24.86  | 6.0         | 21.7                      | 16.1                           | Gabon                | 24 |
| 70.0  | 17.8   | 76.2         | ...  | ...         | ...                       | 1.5                            | Gambia               | 25 |
| 65.3  | 23.6   | 74.4         | 14.61  | 39.0        | ...                       | 5.2                            | Ghana                | 26 |
| 80.0  | 24.7   | 72.4         | 17.63  | 55.7        | 9.3                       | 1.8                            | Guinea               | 27 |
| 65.0  | 75.0   | 562.1        | 56.42  | 376.1       | 4.7                       | 4.5                            | Guinea-Bissau        | 28 |
| 92.0  | 75.9   | 189.8        | 39.53  | 87.8        | 21.8                      | 4.8                            | Kenya                | 29 |
| 55.0  | 38.6   | 63.4         | 33.23  | 42.0        | 7.5                       | 4.4                            | Lesotho              | 30 |
| 16.4  | ...  | ...          | ...  | ...         | ...                       | ...                            | Liberia              | 31 |
| 23.0  | 45.9   | 190.1        | 20.00  | 82.8        | 12.1                      | 3.7                            | Madagascar           | 32 |
| 93.0  | 41.9   | 314.4        | 22.30  | 167.2       | 31.0                      | 0.7                            | Malawi               | 33 |
| 20.0  | 28.4   | 103.4        | 28.27  | 89.3        | 15.3                      | 3.6                            | Mali                 | 34 |
| 54.0  | 54.2   | 122.8        | 16.63  | 34.4        | 13.8                      | 4.1                            | Mauritania           | 35 |
| 99.8  | 17.5   | 4.5          | 1.76   | 0.4         | ...                       | 37.0                           | Mauritius            | 36 |
| 44.0  | 32.9   | 146.1        | 10.53  | 40.8        | ...                       | 2.1                            | Mozambique           | 37 |
| 90.0  | 48.7   | 24.6         | 32.14  | 12.9        | 21.2                      | 8.1                            | Namibia              | 38 |
| 45.0  | 101.8  | 581.8        | 41.12  | 205.6       | 6.6                       | 1.2                            | Niger                | 39 |
| 60.0  | 50.4   | 140.7        | 20.47  | 43.9        | 23.5                      | 6.8                            | Nigeria              | 40 |
| 80.0  | 30.1   | 172.2        | 24.65  | 128.6       | 15.1                      | 0.8                            | Rwanda               | 41 |
| 12.0  | 53.2   | 163.7        | 20.25  | ...         | 31.2                      | 12.7                           | S. Tomé & Príncipe   | 42 |
| 83.0  | 25.6   | 48.7         | 22.79  | 39.1        | 11.7                      | 4.4                            | Senegal              | 43 |
| 98.0  | 31.4   | 4.6          | 40.67  | 6.0         | 53.6                      | 27.8                           | Seychelles           | 44 |
| 70.0  | 10.6   | 60.4         | 32.07  | 174.9       | ...                       | 1.3                            | Sierra Leone         | 45 |
| ...   | ...  | ...          | 11.67  | ...         | ...                       | 2.6                            | Somalia              | 46 |
| 35.0  | 65.5   | 148.3        | 10.44  | 19.6        | 46.1                      | 38.7                           | Sudan                | 47 |
| 90.0  | 51.7   | 37.4         | 38.39  | 20.2        | 17.2                      | 3.6                            | Swaziland            | 48 |
| 56.0  | 93.6   | 351.0        | 24.70  | 87.2        | 39.8                      | 4.1                            | Tanzania             | 49 |
| 85.0  | 44.7   | 173.0        | 23.43  | 80.3        | 41.0                      | 2.6                            | Togo                 | 50 |
| 80.0  | 99.6   | 478.0        | 20.75  | 88.9        | 15.5                      | 2.2                            | Uganda               | 51 |
| 46.0  | 68.4   | 205.3        | 16.53  | 49.6        | 14.5                      | 6.4                            | Zambia               | 52 |
| 72.0  | 24.6   | 47.6         | ...  | ...         | 14.8                      | 7.1                            | Zimbabwe             | 53 |
| <b>53.1</b>                                   | <b>50.3</b>                                  | <b>192.0</b> | <b>18.9</b>  | <b>46.2</b> | <b>22.0</b>               | <b>6.5</b>                     | <b>Sub-Saharan</b>   |    |
| <b>62.5</b>                                   | <b>47.1</b>                                  | <b>170.6</b> | <b>18.9</b>  | <b>45.7</b> | <b>22.1</b>               | <b>8.1</b>                     | <b>AFRICA</b>        |    |

**21. Core indicators on access to, and use of, ICT by households and individuals, latest available data**

|                         | Year | Proportion of households with |             |                               |                                    |                   |                                  | Proportion of individuals who used ICTs in the last 12 months |                   |
|-------------------------|------|-------------------------------|-------------|-------------------------------|------------------------------------|-------------------|----------------------------------|---|-------------------|
|                         |      | (HH1)<br>Radio                | (HH2)<br>TV | (HH3)<br>Fixed line telephone | (HH4)<br>Mobile cellular telephone | (HH5)<br>Computer | (HH7)<br>Internet access at home | (HH6)<br>Computer   | (HH8)<br>Internet |
| 1 Algeria               |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 2 Egypt                 | 2005 | 84.8                          | 92.8        | 56.0                          | ...                                | 13.5              | ...                              | ...   | ...               |
| 3 Libya                 |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 4 Morocco               | 2005 | 79.4                          | 77.2        | 18.3                          | 59.0                               | 13.2              | 4.3                              | 63.9  | 45.4              |
| 5 Tunisia               | 2005 | ...                           | ...         | 36.1                          | ...                                | ...               | ...                              | ...   | ...               |
| <b>North</b>            |      |                               |             |                               |                                    |                   |                                  |   |                   |
| 6 South Africa          | 2004 | 80.8                          | 59.2        | 54.6                          | 49.6                               | ...               | ...                              | ...   | ...               |
| <b>South Africa</b>     |      |                               |             |                               |                                    |                   |                                  |   |                   |
| 7 Angola                |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 8 Benin                 |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 9 Botswana              | 2004 | 69.7                          | ...         | 22.3                          | ...                                | 6.1               | 1.2                              | ...   | 4.3               |
| 10 Burkina Faso         | 2003 | 62.9                          | 11.9        | 3.8                           | ...                                | 3.0               | ...                              | ...   | ...               |
| 11 Burundi              |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 12 Cameroon             | 2004 | 62.5                          | 22.9        | 1.8                           | 21.6                               | ...               | 1.0                              | ...   | ...               |
| 13 Cape Verde           |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 14 Central African Rep. |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 15 Chad                 | 2004 | 36.6                          | 2.9         | 0.7                           | ...                                | ...               | ...                              | ...   | ...               |
| 16 Comoros              |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 17 Congo                | 2005 | 57.3                          | 25.1        | 1.2                           | ...                                | ...               | ...                              | ...   | ...               |
| 18 Congo (Dem. Rep.)    |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 19 Côte d'Ivoire        | 2002 | ...                           | ...         | ...                           | 60.7                               | ...               | ...                              | ...   | ...               |
| 20 Djibouti             |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 21 Equatorial Guinea    |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 22 Eritrea              | 2005 | 57.8                          | 13.2        | 4.4                           | ...                                | 0.2               | ...                              | ...   | ...               |
| 23 Ethiopia             | 2005 | 33.7                          | 4.9         | 4.2                           | ...                                | ...               | 0.1                              | ...   | ...               |
| 24 Gabon                |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 25 Gambia               |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 26 Ghana                | 2003 | 71.0                          | 26.0        | 6.9                           | 4.9                                | ...               | ...                              | ...   | ...               |
| 27 Guinea               | 2005 | 63.8                          | 11.2        | 6.0                           | ...                                | 1.9               | ...                              | ...   | ...               |
| 28 Guinea-Bissau        |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 29 Kenya                | 2003 | 73.6                          | 19.4        | 12.8                          | ...                                | ...               | ...                              | ...   | ...               |
| 30 Lesotho              | 2004 | 54.1                          | 13.1        | 17.8                          | ...                                | ...               | ...                              | ...   | ...               |
| 31 Liberia              |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 32 Madagascar           | 2004 | 59.0                          | 17.5        | 5.4                           | ...                                | 9.0               | 1.0                              | ...   | ...               |
| 33 Malawi               | 2004 | 61.9                          | 5.3         | 5.1                           | ...                                | ...               | ...                              | ...   | ...               |
| 34 Mali                 |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 35 Mauritania           |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 36 Mauritius            | 2006 | ...                           | 95.7        | 77.4                          | 68.7                               | 24.2              | 16.6                             | 29.5  | 16.7              |
| 37 Mozambique           | 2003 | 53.2                          | 8.6         | 1.6                           | ...                                | ...               | ...                              | ...   | ...               |
| 38 Namibia              |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 39 Niger                |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 40 Nigeria              | 2004 | 77.0                          | 25.0        | 5.5                           | ...                                | ...               | ...                              | ...   | ...               |
| 41 Rwanda               | 2005 | 45.8                          | 2.3         | 0.8                           | ...                                | ...               | ...                              | ...   | ...               |
| 42 S. Tomé & Príncipe   |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 43 Senegal              | 2005 | 87.2                          | 40.1        | 16.2                          | ...                                | ...               | ...                              | ...   | ...               |
| 44 Seychelles           | 2005 | ...                           | 92.0        | ...                           | ...                                | 12.1              | ...                              | ...   | ...               |
| 45 Sierra Leone         |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 46 Somalia              |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 47 Sudan                | 2005 | 39.1                          | 16.2        | ...                           | ...                                | 16.2              | ...                              | ...   | ...               |
| 48 Swaziland            |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 49 Tanzania             | 2004 | 58.4                          | 6.1         | 9.3                           | ...                                | ...               | ...                              | ...   | ...               |
| 50 Togo                 | 2002 | ...                           | ...         | ...                           | ...                                | 0.8               | ...                              | ...   | ...               |
| 51 Uganda               | 2004 | 48.6                          | 4.5         | 0.5                           | 5.0                                | 5.5               | ...                              | ...   | ...               |
| 52 Zambia               |      | ...                           | ...         | ...                           | ...                                | ...               | ...                              | ...   | ...               |
| 53 Zimbabwe             | 2005 | ...                           | ...         | ...                           | ...                                | 24.0              | ...                              | ...   | ...               |
| <b>Sub-Saharan</b>      |      |                               |             |                               |                                    |                   |                                  |   |                   |

*Note:* For data comparability and coverage, see the technical notes. Figures in italics are estimates or refer to years other than those specified.

*Source:* ITU World Telecommunication/ICT Indicators Database.

**Algeria**

|  |      |           |             |                          |             |             |             |
|--|------|-----------|-------------|--------------------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 2'381'745 |             |                          |             |             |             |
| <i>Local currency:</i>                                       |      | Dinar     |             |                          |             |             |             |
| <i>Capital:</i>  |      | Algiers   |             |                          |             |             |             |
|  |      |           |             | <i>Year Ending 31.12</i> |             |             |             |
|  |      |           | <b>2003</b> | <b>2004</b>              | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |           |             |                          |             |             |             |
| Population   | (1)  | 10x3      | 31'848      | 32'364                   | 32'906      | 33'354      | 33'858      |
| Households   | (2)  | 10x3      | 5'147       | 5'241                    | 5'360       | 5'432       | 5'514       |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6      | 68'047      | 85'033                   | 102'334     | 115'504     | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6      | 16'346      | 20'495                   | 22'862      | 26'319      | ...         |
| Average annual exchange rate per US\$                        | (3)  |           | 77.40       | 72.06                    | 73.28       | 72.65       | 69.29       |
| <b>TELEPHONE NETWORK</b>                                     |      |           |             |                          |             |             |             |
| Main (fixed) telephone lines in operation                    |      | 10x3      | 2'147       | 2'487                    | 2'572       | 2'841       | 2'923       |
| Main telephone lines per 100 inhabitants                     |      |           | 6.74        | 7.68                     | 7.82        | 8.52        | 8.63        |
| Percent of main (fixed) lines connected to digital exchanges |      | %         | 100         | 100                      | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |      | 10x3      | 901         | 554                      | 373         | -           | ...         |
| Public payphones   | (4)  | 10x3      | 22          | 31                       | 47          | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |      |           |             |                          |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)  | 10x3      | 1'447       | 4'882                    | 13'661      | 20'998      | 21'446      |
| Cellular subscribers per 100 inhabitants                     |      |           | 4.54        | 15.09                    | 41.52       | 62.95       | 63.34       |
| Percent coverage of mobile cellular network (population)     |      | %         | 73.00       | 74.00                    | 75.00       | 85.00       | 93.00       |
| <b>TRAFFIC</b>   |      |           |             |                          |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6)  | 10x3      | 513'000     | 329'400                  | 176'459     | 145'605     | ...         |
| International incoming fixed telephone traffic (minutes)     | (7)  | 10x3      | 736'000     | 957'000                  | 379'061     | ...         | ...         |
| <b>STAFF</b>   |      |           |             |                          |             |             |             |
| Total full-time telecommunication staff                      |      | 10x3      | 22          | 24                       | ...         | 103         | ...         |
| Subscribers per employee                                     |      |           | 165.04      | 302.29                   | ...         | 231.60      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |           |             |                          |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6      | 1'679       | 3'578                    | 4'830       | 3'804       | ...         |
| Telecommunication revenues as a % of GDP                     |      | %         | 2.47        | 4.21                     | 4.72        | 3.29        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |           |             |                          |             |             |             |
| Total annual investment in telecommunication (US\$)          |      |           | ...         | ...                      | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %         | ...         | ...                      | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |      |           |             |                          |             |             |             |
| Per cent of households with a television                     | (8)  |           | 89.99       | 89.98                    | 90.00       | ...         | ...         |
| Per cent of households with a radio                          |      |           | ...         | ...                      | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |           |             |                          |             |             |             |
| Total (fixed) Internet subscribers                           |      | 10x3      | ...         | ...                      | 190         | ...         | ...         |
| Total fixed broadband Internet subscribers                   | (9)  | 10x3      | 18          | 36                       | 135         | 170         | ...         |
| Estimated Internet users                                     |      | 10x3      | 700         | 1'500                    | 1'920       | 2'460       | 3'500       |
| Internet users per 100 inhabitants                           |      |           | 2.20        | 4.63                     | 5.83        | 7.38        | 10.34       |
| International Internet bandwidth (Mbit/s)                    | (10) |           | 156.30      | 156.30                   | 156.30      | ...         | 3'000.00    |

Notes: Ministère des Postes et Télécommunications (MPT). From 2004: Autorité de Régulation de la Poste et des Télécommunications (ARPT).

(1) UN. Last census: 1987. Since 1990: Algeria Statistical Office.

(2) ITU estimates.

(3) IMF.

(4) Public phones and multiservice kiosks.

(5) 2007: ITU estimate.

(6) 2005: ITU estimate.

(7) 1993-1997: ITU estimates.

(8) 2005: ITU estimate.

(9) 2003: ITU estimate.

(10) 2003-05: ITU estimates.

Source: ITU.

**Angola**

|  |                   |             |             |             |             |             |
|--|-------------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>1'246'700</i>  |             |             |             |             |             |
| <i>Local currency:</i>                                       | <i>New Kwanza</i> |             |             |             |             |             |
| <i>Capital:</i>  | <i>Luanda</i>     |             |             |             |             |             |
|  |                   | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                   |             |             |             |             |             |
| Population   | (1) 10x3          | 14'358      | 14'078      | 15'566      | 15'802      | 17'024      |
| Households   | (2) 10x3          | 2'878       | 2'972       | 3'100       | 3'160       | 3'405       |
| Gross Domestic Product (GDP) (US\$)                          | 10x6              | 13'824      | 20'272      | 28'900      | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6              | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)               | 74.61       | 83.54       | 87.16       | 80.37       | 76.71       |
| <b>TELEPHONE NETWORK</b>                                     |                   |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)               | 85'043      | 94'280      | 96'760      | 98'165      | ...         |
| Main telephone lines per 100 inhabitants                     |                   | 0.59        | 0.67        | 0.62        | 0.62        | ...         |
| Percent of main (fixed) lines connected to digital exchanges | %                 | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |                   | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |                   | ...         | ...         | 439         | 439         | ...         |
| <b>MOBILE SERVICES</b>                                       |                   |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) 10x3          | 350         | 740         | 1'611       | 2'264       | 3'307       |
| Cellular subscribers per 100 inhabitants                     |                   | 2.44        | 5.26        | 10.35       | 14.33       | 19.43       |
| Percent coverage of mobile cellular network (population)     | %                 | ...         | ...         | ...         | 40.00       | ...         |
| <b>TRAFFIC</b>   |                   |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) 10x3          | 35'800      | 37'300      | 38'800      | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     | 10x3              | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |                   |             |             |             |             |             |
| Total full-time telecommunication staff                      |                   | ...         | ...         | 2'912.00    | ...         | ...         |
| Subscribers per employee                                     |                   | ...         | ...         | 586.50      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                   |             |             |             |             |             |
| Telecommunication revenues (US\$)                            | 10x3              | ...         | ...         | 620'506     | ...         | ...         |
| Telecommunication revenues as a % of GDP                     | %                 | ...         | ...         | 2.15        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                   |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          | 10x3              | ...         | ...         | 157'012     | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %                 | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                   |             |             |             |             |             |
| Per cent of households with a television                     | (7)               | 9.00        | 9.00        | 9.00        | ...         | ...         |
| Per cent of households with a radio                          |                   | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                   |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |                   | ...         | 40'863      | 45'000      | ...         | ...         |
| Total fixed broadband Internet subscribers                   |                   | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     |                   | 58'000      | 75'000      | 85'000      | 95'000      | ...         |
| Internet users per 100 inhabitants                           |                   | 0.40        | 0.53        | 0.55        | 0.60        | ...         |
| International Internet bandwidth (Mbit/s)                    | (8)               | 7.00        | 7.00        | 68.00       | 191.00      | ...         |

Notes: Empresa de Telecomunicações de Angola.

(1) Source: UN.

(2) ITU estimate.

(3) Source: IMF.

(4) From 2000: INACOM. 2006: June.

(5) From 2001: INACOM. 2006: June.

(6) 2003-05: ITU estimates.

(7) 2003-05: ITU estimates.

(8) 2003-04: ITU estimates.

Source: ITU.

**Benin**

|  |     |            |             |             |             |             |             |
|--|-----|------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 112'622    |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc  |             |             |             |             |             |
| <i>Capital:</i>  |     | Porto Novo |             |             |             |             |             |
|  |     |            | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |            |             |             |             |             |             |
| Population   | (1) | 10x3       | 7'025       | 7'257       | 7'497       | 8'703       | 9'033       |
| Households   | (2) | 10x3       | 1'351       | 1'396       | 1'442       | 1'674       | 1'737       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6       | 3'557       | 4'051       | 4'358       | 4'703       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6       | 695         | 786         | 843         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |            | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |            |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3       | 67          | 73          | 76          | 77          | 110         |
| Main telephone lines per 100 inhabitants                     |     |            | 0.95        | 1.00        | 1.02        | 0.89        | 1.22        |
| Percent of main (fixed) lines connected to digital exchanges |     | %          | 87          | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |            | 14'205      | 32'805      | 29'724      | 54'268      | ...         |
| Public payphones   |     |            | 804.00      | 797.00      | 704.00      | 680.00      | 676.00      |
| <b>MOBILE SERVICES</b>                                       |     |            |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) | 10x3       | 236         | 459         | 596         | 1'056       | 1'895       |
| Cellular subscribers per 100 inhabitants                     |     |            | 3.36        | 6.33        | 7.95        | 12.13       | 20.98       |
| Percent coverage of mobile cellular network (population)     |     | %          | 36.00       | 40.00       | 43.00       | 70.00       | 70.00       |
| <b>TRAFFIC</b>   |     |            |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x3       | 27'532      | 44'285      | 26'903      | 64'584      | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3       | 20'918      | 16'550      | 27'458      | ...         | ...         |
| <b>STAFF</b>   |     |            |             |             |             |             |             |
| Total full-time telecommunication staff                      | (6) |            | 1'214       | 1'264       | 1'331       | 1'388       | ...         |
| Subscribers per employee                                     |     |            | 249.33      | 420.97      | 505.28      | 816.33      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |            |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3       | 84'133      | 62'038      | 54'619      | 74'788      | ...         |
| Telecommunication revenues as a % of GDP                     |     | %          | 2.37        | 1.53        | 1.25        | 1.59        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |            |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3       | 280'049     | 35'395      | 20'966      | 3'879       | ...         |
| Telecommunication investment as a % of GFCF                  |     | %          | 40.28       | 4.50        | 2.49        | ...         | ...         |
| <b>BROADCASTING</b>  |     |            |             |             |             |             |             |
| Per cent of households with a television                     | (7) |            | 17.63       | 14.97       | 13.98       | 13.10       | ...         |
| Per cent of households with a radio                          |     |            | 69.83       | 69.06       | 69.31       | 68.60       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |            |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |            | 5'606       | 6'670       | 6'969       | 7'505       | 8'092       |
| Total fixed broadband Internet subscribers                   |     |            | 21          | 291         | 508         | 1'498       | 2'003       |
| Estimated Internet users                                     |     |            | 70'000      | 90'000      | 100'000     | 125'000     | 150'000     |
| Internet users per 100 inhabitants                           |     |            | 1.00        | 1.24        | 1.33        | 1.44        | 1.66        |
| International Internet bandwidth (Mbit/s)                    |     |            | 47.00       | 47.00       | 47.00       | 47.00       | 155.00      |

Notes: Office des Postes et Télécommunications (OPT).

(1) UN, 1992: Latest census. ITU estimates.

(2) ITU estimates.

(3) IMF.

(4) 2001: ITU estimate.

(5) 1987: ITU estimate.

(6) Bénin télécoms S.A and Libercom.

(7) 2003-05: ITU estimates.

Source: ITU.



**Botswana**

|  |      |          |             |             |             |             |             |
|--|------|----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 575'000  |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Pula     |             |             |             |             |             |
| <i>Capital:</i>  |      | Gaborone |             |             |             |             |             |
|  |      |          | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |          |             |             |             |             |             |
| Population   | (1)  | 10x3     | 1'772       | 1'769       | 1'765       | 1'760       | 1'882       |
| Households   | (2)  | 10x3     | 424         | 414         | 444         | 442         | 473         |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6     | 7'959       | 9'077       | 9'711       | 9'789       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6     | 1'765       | 1'923       | 1'945       | 1'782       | ...         |
| Average annual exchange rate per US\$                        | (3)  |          | 4.95        | 4.69        | 5.11        | 5.84        | 6.14        |
| <b>TELEPHONE NETWORK</b>                                     |      |          |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  | 10x3     | 132         | 136         | ...         | 137         | ...         |
| Main telephone lines per 100 inhabitants                     |      |          | 7.44        | 7.71        | ...         | 7.78        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |      | %        | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |      | 10x3     | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |      | 10x3     | 2           | 2           | 2           | 1           | ...         |
| <b>MOBILE SERVICES</b>                                       |      |          |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)  | 10x3     | 523         | 523         | 564         | 823         | 1'427       |
| Cellular subscribers per 100 inhabitants                     |      |          | 29.51       | 29.55       | 31.94       | 46.78       | 75.84       |
| Percent coverage of mobile cellular network (population)     | (6)  | %        | 99.00       | 99.00       | 99.00       | 99.00       | ...         |
| <b>TRAFFIC</b>   |      |          |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7)  | 10x3     | 63'700      | 66'800      | 74'800      | 80'000      | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3     | ...         | 67'700      | ...         | 75'000      | ...         |
| <b>STAFF</b>   |      |          |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8)  |          | 985         | 1'064       | 1'079       | 1'067       | ...         |
| Subscribers per employee                                     |      |          | 664.58      | 619.65      | ...         | 899.73      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |          |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6     | 235         | 289         | 306         | 278         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %        | 2.95        | 3.18        | 3.15        | 2.84        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |          |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x3     | 19'030      | ...         | ...         | 403'975     | ...         |
| Telecommunication investment as a % of GFCF                  |      | %        | 1.08        | ...         | ...         | 22.67       | ...         |
| <b>BROADCASTING</b>  |      |          |             |             |             |             |             |
| Per cent of households with a television                     | (9)  |          | 10.00       | 10.00       | 22.97       | ...         | ...         |
| Per cent of households with a radio                          |      |          | 66.04       | 69.64       | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |          |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |      |          | ...         | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |      |          | -           | -           | 1'600       | 1'800       | ...         |
| Estimated Internet users                                     | (10) |          | 60'000      | 60'000      | 60'000      | 80'000      | ...         |
| Internet users per 100 inhabitants                           |      |          | 3.39        | 3.39        | 3.40        | 4.55        | ...         |
| International Internet bandwidth (Mbit/s)                    | (11) |          | 23.00       | 26.00       | 30.00       | 30.00       | ...         |

Notes: Botswana Telecommunications Authority (BTA).

(1) Source: Botswana Central Statistics Office. 2001: Latest census. From 2002: UN.

(2) Source: Botswana Central Statistics Office. 2001: Latest census. Other years: ITU estimate.

(3) Source: IMF.

(4) 1965: ITU estimate.

(5) 2006-07: ITU estimates.

(6) 2002: Mascom.

(7) 2002: Telegeography.

(8) BTC.

(9) 2002-05: ITU estimates.

(10) 2005: ITU estimate.

(11) 2001: ITU estimate.

Source: ITU.

**Burkina Faso**

|  |     |             |             |             |             |             |             |
|--|-----|-------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 274'122     |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc   |             |             |             |             |             |
| <i>Capital:</i>  |     | Ouagadougou |             |             |             |             |             |
|  |     |             | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |             |             |             |             |             |             |
| Population   | (1) | 10x3        | 12'258      | 13'393      | 13'228      | 13'634      | 14'784      |
| Households   | (2) | 10x3        | 1'802       | 1'847       | 1'893       | 1'951       | 2'115       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6        | 4'270       | 5'109       | 5'611       | 6'118       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6        | 861         | 956         | 1'153       | 1'197       | ...         |
| Average annual exchange rate per US\$                        | (3) |             | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |             |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3        | 67          | 85          | 91          | 95          | ...         |
| Main telephone lines per 100 inhabitants                     |     |             | 0.54        | 0.64        | 0.69        | 0.70        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %           | 96          | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |             | 8'376       | 3'096       | ...         | ...         | ...         |
| Public payphones   |     |             | 5'672       | 5'834       | 12'000      | 12'491      | ...         |
| <b>MOBILE SERVICES</b>                                       |     |             |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) | 10x3        | 238         | 396         | 634         | 1'017       | 1'611       |
| Cellular subscribers per 100 inhabitants                     |     |             | 1.94        | 2.96        | 4.79        | 7.46        | 10.90       |
| Percent coverage of mobile cellular network (population)     |     | %           | 24.00       | 25.00       | 26.00       | 61.10       | ...         |
| <b>TRAFFIC</b>   |     |             |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x3        | 29'502      | 34'063      | 42'981      | 46'876      | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3        | 40'277      | 40'277      | 60'588      | 107'983     | ...         |
| <b>STAFF</b>   |     |             |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |             | 1'433       | 1'501       | 1'647       | ...         | ...         |
| Subscribers per employee                                     |     |             | 212.65      | 320.56      | 440.04      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |             |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3        | 116'370     | 165'964     | 191'790     | 228'788     | ...         |
| Telecommunication revenues as a % of GDP                     |     | %           | 2.73        | 3.25        | 3.42        | 3.74        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |             |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3        | 80'382      | 169'982     | 107'002     | 202'639     | ...         |
| Telecommunication investment as a % of GFCF                  |     | %           | 9.34        | 17.78       | 9.28        | 16.93       | ...         |
| <b>BROADCASTING</b>  |     |             |             |             |             |             |             |
| Per cent of households with a television                     | (6) |             | 11.90       | 11.91       | 12.15       | 12.30       | ...         |
| Per cent of households with a radio                          |     |             | 62.90       | 62.26       | 61.28       | 59.97       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |             |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |             | 7'351       | 7'258       | 8'315       | 9'198       | ...         |
| Total fixed broadband Internet subscribers                   |     |             | 145         | 154         | 384         | 1'715       | ...         |
| Estimated Internet users                                     |     |             | 48'000      | 53'200      | 64'600      | 80'000      | ...         |
| Internet users per 100 inhabitants                           |     |             | 0.39        | 0.40        | 0.49        | 0.59        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |             | 12.00       | 64.00       | 72.00       | 215.00      | ...         |

Notes: Office National des Télécommunications (ONATEL).

(1) UN, 1996: Latest census. ITU estimates.

(2) ITU estimates.

(3) IMF.

(4) From 2001: Including Celtel subscribers; 2007: ITU estimate.

(5) 1983: ITU estimate.

(6) 2003-05: ITU estimates.

Source: ITU.

**Burundi**

|  |      |           |             |             |             |             |             |
|--|------|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 27'834    |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Franc     |             |             |             |             |             |
| <i>Capital:</i>  |      | Bujumbura |             |             |             |             |             |
|  |      |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |           |             |             |             |             |             |
| Population   | (1)  | 10x3      | 7'211       | 7'068       | 7'547       | 7'834       | 8'508       |
| Households   | (2)  | 10x3      | 1'424       | 1'450       | 1'477       | 1'536       | 1'668       |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6      | 595         | 680         | 797         | 959         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6      | 64          | 76          | 124         | 239         | ...         |
| Average annual exchange rate per US\$                        | (3)  |           | 1'082.62    | 1'100.91    | 1'081.58    | 1'028.43    | 1'081.87    |
| <b>TELEPHONE NETWORK</b>                                     |      |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  |           | 23'895      | 27'744      | 31'100      | 35'000      | ...         |
| Main telephone lines per 100 inhabitants                     |      |           | 0.33        | 0.39        | 0.41        | 0.45        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |      | %         | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          | (5)  |           | 10'000      | 15'000      | ...         | ...         | ...         |
| Public payphones   |      |           | 10          | 3'277       | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |      |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (6)  |           | 64'000      | 100'560     | 153'000     | 200'000     | 250'000     |
| Cellular subscribers per 100 inhabitants                     |      |           | 0.89        | 1.42        | 2.03        | 2.55        | 2.94        |
| Percent coverage of mobile cellular network (population)     |      | %         | ...         | ...         | ...         | 82.00       | ...         |
| <b>TRAFFIC</b>   |      |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7)  | 10x3      | 3'000       | 3'100       | 3'200       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3      | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |      |           |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8)  |           | 548.00      | 549.00      | ...         | ...         | ...         |
| Subscribers per employee                                     |      |           | 160.39      | 233.70      | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x3      | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %         | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x3      | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %         | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |      |           |             |             |             |             |             |
| Per cent of households with a television                     | (9)  |           | 14.05       | 14.14       | 15.23       | ...         | ...         |
| Per cent of households with a radio                          |      |           | 63.22       | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |      |           | ...         | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |      |           | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     |      |           | 14'000      | 25'000      | 40'000      | 60'000      | ...         |
| Internet users per 100 inhabitants                           |      |           | 0.19        | 0.35        | 0.53        | 0.77        | ...         |
| International Internet bandwidth (Mbit/s)                    | (10) |           | 4.00        | 4.00        | 4.00        | ...         | ...         |

Notes: Agence de Régulation et de Contrôle des Télécommunications.

(1) UN; ITU estimate. 1990: Latest census.

(2) ITU estimates.

(3) IMF.

(4) 2005-06: ITU estimate.

(5) 1984: ITU estimate.

(6) 2006-07: ITU estimates.

(7) 2003-05: ITU estimates.

(8) 1998: ITU estimate.

(9) 2003-05: ITU estimates.

(10) 2003-05: ITU estimates.

Source: ITU.

**Cameroon**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 475'500   |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc |             |             |             |             |             |
| <i>Capital:</i>  |     | Yaounde   |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 16'258      | 16'296      | 16'322      | 16'600      | 18'549      |
| Households   | (2) | 10x3      | 2'960       | 3'042       | 3'126       | 3'192       | 3'567       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 13'622      | 15'775      | 16'588      | 17'920      | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 2'462       | 2'879       | 2'933       | 2'992       | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |           | 97'393      | 99'439      | 100'331     | 130'694     | ...         |
| Main telephone lines per 100 inhabitants                     |     |           | 0.60        | 0.61        | 0.61        | 0.79        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | ...         | ...         | 76          | ...         | ...         |
| Waiting list for main (fixed) lines                          |     |           | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     |           | 6'855       | 6'510       | 5'969       | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3      | 1'077.0     | 1'530.9     | 2'252.5     | 3'135.9     | 4'536.0     |
| Cellular subscribers per 100 inhabitants                     |     |           | 6.62        | 9.39        | 13.80       | 18.89       | 24.45       |
| Percent coverage of mobile cellular network (population)     |     | %         | 45.00       | 49.00       | 54.00       | 58.00       | ...         |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3      | 43'928      | 52'391      | 51'000      | 12'332      | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3      | ...         | ...         | 105'077     | 53'626      | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      | (7) |           | 2'821       | 3'130       | 3'223       | 3'111       | ...         |
| Subscribers per employee                                     |     |           | 416.30      | 520.86      | 730.02      | 1'050.03    | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x6      | 387         | 477         | 516         | 565         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 2.84        | 3.02        | 3.11        | 3.15        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6      | 111         | 129         | 146         | 211         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | 4.52        | 4.49        | 4.98        | 7.06        | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     |     |           | 20.27       | 22.88       | 23.99       | 25.06       | ...         |
| Per cent of households with a radio                          |     |           | 59.12       | 62.46       | 63.98       | 65.79       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |           | 7'000       | 11'000      | 15'000      | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |           | -           | -           | 202         | ...         | ...         |
| Estimated Internet users                                     |     |           | 100'000     | 170'000     | 250'000     | 370'000     | ...         |
| Internet users per 100 inhabitants                           |     |           | 0.62        | 1.04        | 1.53        | 2.23        | ...         |
| International Internet bandwidth (Mbit/s)                    | (8) |           | 45.00       | 100.00      | 155.00      | ...         | ...         |

Notes: Ministère des Postes et Télécommunications. Agence de Régulation des Télécommunications.

(1) UN. 1987: Latest census. ITU estimates.

(2) ITU estimates.

(3) IMF.

(4) 2001: ITU estimate.

(5) 2007: ITU estimate.

(6) 2004: ITU estimate.

(7) 1992: Not including INTELAM.

(8) 2003-04: ITU estimates.

Source: ITU.

## Cape Verde

|  |               |      |             |             |                          |             |             |
|--|---------------|------|-------------|-------------|--------------------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>4'033</i>  |      |             |             |                          |             |             |
| <i>Local currency:</i>                                       | <i>Escudo</i> |      |             |             | <i>Year Ending 31.12</i> |             |             |
| <i>Capital:</i>  | <i>Praia</i>  |      | <b>2003</b> | <b>2004</b> | <b>2005</b>              | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |               |      |             |             |                          |             |             |
| Population   | (1)           | 10x3 | 459         | 467         | 476                      | 519         | 530         |
| Households   | (2)           | 10x3 | 96          | 97          | 98                       | 106         | 108         |
| Gross Domestic Product (GDP) (US\$)                          |               | 10x6 | 814         | 948         | 1'036                    | 1'045       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |               | 10x6 | ...         | ...         | ...                      | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)           |      | 97.70       | 88.81       | 88.67                    | 87.90       | 80.57       |
| <b>TELEPHONE NETWORK</b>                                     |               |      |             |             |                          |             |             |
| Main (fixed) telephone lines in operation                    | (4)           |      | 71'716      | 71'700      | 71'600                   | 71'578      | ...         |
| Main telephone lines per 100 inhabitants                     |               |      | 15.63       | 15.35       | 15.04                    | 13.80       | ...         |
| Percent of main (fixed) lines connected to digital exchanges |               | %    | 100         | 100         | 100                      | 100         | 100         |
| Waiting list for main (fixed) lines                          |               |      | 789         | 675         | 315                      | 409         | ...         |
| Public payphones   |               |      | 458         | 431         | 432                      | 435         | ...         |
| <b>MOBILE SERVICES</b>                                       |               |      |             |             |                          |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)           |      | 53'342      | 65'780      | 81'721                   | 108'858     | 148'000     |
| Cellular subscribers per 100 inhabitants                     |               |      | 11.63       | 14.08       | 17.17                    | 20.99       | 27.90       |
| Percent coverage of mobile cellular network (population)     |               | %    | ...         | 86.00       | 85.00                    | 87.00       | ...         |
| <b>TRAFFIC</b>   |               |      |             |             |                          |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6)           | 10x3 | 8'504       | 8'789       | 9'182                    | 9'499       | ...         |
| International incoming fixed telephone traffic (minutes)     |               | 10x3 | 49'346      | 56'821      | 61'511                   | ...         | ...         |
| <b>STAFF</b>   |               |      |             |             |                          |             |             |
| Total full-time telecommunication staff                      |               |      | 459.00      | 454.00      | 442.00                   | 416.00      | ...         |
| Subscribers per employee                                     |               |      | 272.46      | ...         | ...                      | 433.74      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |               |      |             |             |                          |             |             |
| Telecommunication revenues (US\$)                            |               | 10x3 | 59'570      | ...         | ...                      | 83'184      | ...         |
| Telecommunication revenues as a % of GDP                     |               | %    | 7.32        | ...         | ...                      | 7.96        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |               |      |             |             |                          |             |             |
| Total annual investment in telecommunication (US\$)          |               | 10x3 | 7'852       | 8'864       | 8'637                    | 15'902      | ...         |
| Telecommunication investment as a % of GFCF                  |               | %    | ...         | ...         | ...                      | ...         | ...         |
| <b>BROADCASTING</b>  |               |      |             |             |                          |             |             |
| Per cent of households with a television                     |               |      | 54.00       | 57.00       | 61.00                    | ...         | ...         |
| Per cent of households with a radio                          |               |      | ...         | ...         | ...                      | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |               |      |             |             |                          |             |             |
| Total (fixed) Internet subscribers                           |               |      | 5'011       | 5'654       | 6'518                    | 7'475       | ...         |
| Total fixed broadband Internet subscribers                   |               |      | -           | ...         | ...                      | 1'814       | ...         |
| Estimated Internet users                                     | (7)           |      | 20'000      | 25'000      | 29'000                   | 33'000      | ...         |
| Internet users per 100 inhabitants                           |               |      | 4.36        | 5.35        | 6.09                     | 6.36        | ...         |
| International Internet bandwidth (Mbit/s)                    |               |      | 8.00        | 10.00       | 14.00                    | 24.00       | ...         |

Notes: Cabo Verde Telecom. From 2004: Instituto das Comunicações e das Tecnologias de Informação.

(1) Source: UN, INE. 2000-03: INE. 2000: Latest census.

(2) ITU estimates.

(3) Source: IMF.

(4) 1990: ITU estimate.

(5) 2007: ITU estimate.

(6) 1984: ITU estimate.

(7) 2002: ITU estimate.

Source: ITU.

**Central African Rep.**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 624'977   |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Franc CFA |             |             |             |             |             |
| <i>Capital:</i>  |     | Bangui    |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 4'140       | 3'912       | 4'038       | 4'093       | 4'343       |
| Households   | (2) | 10x3      | 690         | 737         | 787         | 802         | 987         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 1'139       | 1'269       | 1'348       | 1'360       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 73          | 87          | 132         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     |           | 9'500       | 10'000      | 10'000      | 12'000      | ...         |
| Main telephone lines per 100 inhabitants                     |     |           | 0.23        | 0.26        | 0.25        | 0.29        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |     |           | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     |           | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) |           | 40'000      | 60'000      | 100'000     | 110'000     | 130'000     |
| Cellular subscribers per 100 inhabitants                     |     |           | 0.97        | 1.53        | 2.48        | 2.69        | 2.99        |
| Percent coverage of mobile cellular network (population)     |     | %         | ...         | ...         | 19.30       | 19.30       | ...         |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x3      | 5'000       | 6'000       | 8'000       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3      | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      | (6) |           | 370         | 390         | 400         | 416         | ...         |
| Subscribers per employee                                     |     |           | 133.78      | 179.49      | 275.00      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3      | 13'248      | 14'765      | 14'788      | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 1.16        | 1.16        | 1.10        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     |           | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     | (7) |           | 4.64        | 4.75        | 5.00        | ...         | ...         |
| Per cent of households with a radio                          |     |           | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |           | 1'500       | 2'000       | 2'500       | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |           | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     |     |           | 6'000       | 9'000       | 11'000      | 13'000      | ...         |
| Internet users per 100 inhabitants                           |     |           | 0.14        | 0.23        | 0.27        | 0.32        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |           | 1.00        | 1.54        | 1.54        | ...         | ...         |

Notes: Société Centrafricaine de Télécommunications (SOCATEL).

(1) UN; ITU estimates.

(2) ITU estimates.

(3) IMF.

(4) 2006-07: ITU estimates.

(5) 1984: ITU estimate.

(6) 1983: ITU estimate.

(7) 2003-05: ITU estimates.

Source: ITU.

**Chad**

|  |     |      |                  |         |                          |             |             |             |             |
|--|-----|------|------------------|---------|--------------------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     |      | <i>1'284'000</i> |         |                          |             |             |             |             |
| <i>Local currency:</i>                                       |     |      | <i>CFA Franc</i> |         | <i>Year Ending 31.12</i> |             |             |             |             |
| <i>Capital:</i>  |     |      | <i>N'Djamena</i> |         | <b>2003</b>              | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |      |                  |         |                          |             |             |             |             |
| Population   | (1) | 10x3 | 8'084            | 8'854   | 9'749                    | 10'032      | 10'781      |             |             |
| Households   | (2) | 10x3 | 1'617            | 1'771   | 1'939                    | 1'998       | 2'147       |             |             |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6 | 2'722            | 4'413   | 5'854                    | 6'934       | ...         |             |             |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6 | ...              | ...     | ...                      | ...         | ...         |             |             |
| Average annual exchange rate per US\$                        | (3) |      | 581.20           | 528.29  | 527.47                   | 522.89      | 479.27      |             |             |
| <b>TELEPHONE NETWORK</b>                                     |     |      |                  |         |                          |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |      | 12'450           | 13'000  | 13'000                   | 13'000      | ...         |             |             |
| Main telephone lines per 100 inhabitants                     |     |      | 0.15             | 0.15    | 0.13                     | 0.13        | ...         |             |             |
| Percent of main (fixed) lines connected to digital exchanges |     | %    | 100              | 100     | 100                      | 100         | 100         |             |             |
| Waiting list for main (fixed) lines                          |     | 10x3 | ...              | ...     | ...                      | ...         | ...         |             |             |
| Public payphones   |     | 10x3 | -                | -       | -                        | ...         | ...         |             |             |
| <b>MOBILE SERVICES</b>                                       |     |      |                  |         |                          |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) |      | 65'000           | 123'000 | 210'000                  | 466'088     | 918'356     |             |             |
| Cellular subscribers per 100 inhabitants                     |     |      | 0.80             | 1.39    | 2.15                     | 4.65        | 8.52        |             |             |
| Percent coverage of mobile cellular network (population)     |     | %    | ...              | ...     | 23.80                    | 24.00       | ...         |             |             |
| <b>TRAFFIC</b>   |     |      |                  |         |                          |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3 | 4'628            | 4'514   | 5'210                    | ...         | ...         |             |             |
| International incoming fixed telephone traffic (minutes)     |     | 10x3 | 14'653           | ...     | ...                      | ...         | ...         |             |             |
| <b>STAFF</b>   |     |      |                  |         |                          |             |             |             |             |
| Total full-time telecommunication staff                      | (7) |      | 610              | ...     | ...                      | ...         | ...         |             |             |
| Subscribers per employee                                     |     |      | 126.97           | ...     | ...                      | ...         | ...         |             |             |
| <b>REVENUE AND EXPENSE</b>                                   |     |      |                  |         |                          |             |             |             |             |
| Telecommunication revenues (US\$)                            |     |      | ...              | ...     | ...                      | ...         | ...         |             |             |
| Telecommunication revenues as a % of GDP                     |     | %    | ...              | ...     | ...                      | ...         | ...         |             |             |
| <b>CAPITAL EXPENDITURE</b>                                   |     |      |                  |         |                          |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     |      | ...              | ...     | ...                      | ...         | ...         |             |             |
| Telecommunication investment as a % of GFCF                  |     | %    | ...              | ...     | ...                      | ...         | ...         |             |             |
| <b>BROADCASTING</b>  |     |      |                  |         |                          |             |             |             |             |
| Per cent of households with a television                     | (8) |      | 2.78             | 2.90    | 3.09                     | 3.50        | ...         |             |             |
| Per cent of households with a radio                          |     |      | 39.58            | 36.71   | 34.04                    | ...         | ...         |             |             |
| <b>INFORMATION TECHNOLOGY</b>                                |     |      |                  |         |                          |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |      | 2'317            | 2'484   | ...                      | ...         | ...         |             |             |
| Total fixed broadband Internet subscribers                   |     |      | -                | -       | -                        | ...         | ...         |             |             |
| Estimated Internet users                                     |     |      | 30'000           | 35'000  | 40'000                   | 60'000      | ...         |             |             |
| Internet users per 100 inhabitants                           |     |      | 0.37             | 0.40    | 0.41                     | 0.60        | ...         |             |             |
| International Internet bandwidth (Mbit/s)                    |     |      | 0.51             | 3.50    | 3.50                     | 5.50        | ...         |             |             |

Notes: Until 2003: SOTEL. Office Tchadien de Régulation des Télécommunications.

(1) 1993: census. ITU estimates.

(2) 1993: census. ITU estimates.

(3) IMF.

(4) 2000-2001: ITU estimates.

(5) 2007: ITU estimates.

(6) 2002: ITU estimate.

(7) 1999: ITU estimate.

(8) 2003-05: ITU estimates.

Source: ITU.

**Comoros**

|  |                  |             |             |             |             |             |
|--|------------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>1'862</i>     |             |             |             |             |             |
| <i>Local currency:</i>                                       | <i>Franc CFA</i> |             |             |             |             |             |
| <i>Capital:</i>  | <i>Moroni</i>    |             |             |             |             |             |
|  |                  | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                  |             |             |             |             |             |
| Population   | (1) 10x3         | 799         | 790         | 798         | 819         | 839         |
| Households   | (2) 10x3         | 160         | 168         | 177         | 182         | 186         |
| Gross Domestic Product (GDP) (US\$)                          | 10x6             | 318         | 368         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6             | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        |                  | 435.90      | 396.21      | 395.60      | 392.17      | 359.45      |
| <b>TELEPHONE NETWORK</b>                                     |                  |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |                  | 13'245      | 15'083      | 16'939      | 19'061      | ...         |
| Main telephone lines per 100 inhabitants                     |                  | 1.66        | 1.91        | 2.12        | 2.33        | ...         |
| Percent of main (fixed) lines connected to digital exchanges | %                | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |                  | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |                  | ...         | ...         | ...         | 551         | ...         |
| <b>MOBILE SERVICES</b>                                       |                  |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (3)              | 2'000       | 8'378       | 15'523      | 36'877      | 40'000      |
| Cellular subscribers per 100 inhabitants                     |                  | 0.25        | 1.06        | 1.95        | 4.50        | 4.77        |
| Percent coverage of mobile cellular network (population)     | %                | ...         | ...         | ...         | 40.00       | ...         |
| <b>TRAFFIC</b>   |                  |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | 10x3             | 2'485       | 2'687       | 2'435       | 2'182       | ...         |
| International incoming fixed telephone traffic (minutes)     | 10x3             | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |                  |             |             |             |             |             |
| Total full-time telecommunication staff                      | (4)              | 172.00      | ...         | 606.00      | 515.00      | ...         |
| Subscribers per employee                                     |                  | 88.63       | ...         | 53.57       | 108.62      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                  |             |             |             |             |             |
| Telecommunication revenues (US\$)                            | 10x3             | 13'024      | 17'655      | 18'890      | 29'726      | ...         |
| Telecommunication revenues as a % of GDP                     | %                | 4.10        | 4.80        | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                  |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                  | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %                | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                  |             |             |             |             |             |
| Per cent of households with a television                     | (5)              | 11.89       | 13.10       | 12.99       | ...         | ...         |
| Per cent of households with a radio                          |                  | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                  |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |                  | 859         | 910         | 1'241       | 1'750       | ...         |
| Total fixed broadband Internet subscribers                   |                  | -           | 1           | 4           | ...         | ...         |
| Estimated Internet users                                     |                  | 5'000       | 8'000       | 20'000      | 21'000      | ...         |
| Internet users per 100 inhabitants                           |                  | 0.63        | 1.01        | 2.51        | 2.56        | ...         |
| International Internet bandwidth (Mbit/s)                    |                  | 0.13        | 0.26        | 2.00        | 7.00        | ...         |

Notes: Société Nationale des Postes et Télécommunications (SNPT). Since 2005: Comores Télécom.

(1) UN; ITU estimates. 1991: Latest census.

(2) ITU estimates.

(3) 2007: ITU estimate.

(4) 2002: Estimate.

(5) 2003-05: ITU estimates.

Source: ITU.



**Congo**

|  |     |             |             |             |             |             |             |
|--|-----|-------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 342'000     |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc   |             |             |             |             |             |
| <i>Capital:</i>  |     | Brazzaville |             |             |             |             |             |
|  |     |             | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |             |             |             |             |             |             |
| Population   | (1) | 10x3        | 3'500       | 3'818       | 3'999       | 4'117       | 3'768       |
| Households   | (2) | 10x3        | 673         | 731         | 794         | 823         | 754         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6        | 3'565       | 4'350       | 5'794       | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6        | 956         | 1'232       | 1'524       | ...         | ...         |
| Average annual exchange rate per US\$                        |     |             | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |             |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (3) |             | 7'000       | 13'820      | 15'907      | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |     |             | 0.20        | 0.36        | 0.40        | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %           | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |     |             | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     |             | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |             |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) |             | 330'000     | 383'653     | 490'000     | 800'000     | 1'334'000   |
| Cellular subscribers per 100 inhabitants                     |     |             | 9.43        | 10.05       | 12.25       | 19.43       | 35.40       |
| Percent coverage of mobile cellular network (population)     |     | %           | 21.00       | 28.00       | 39.00       | 53.00       | ...         |
| <b>TRAFFIC</b>   |     |             |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x3        | ...         | 6'781       | 7'798       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3        | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |             |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |             | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |             | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |             |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3        | ...         | 123'902     | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %           | ...         | 2.85        | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |             |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     |             | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %           | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |             |             |             |             |             |             |
| Per cent of households with a television                     |     |             | 16.34       | 20.52       | 25.19       | 26.73       | ...         |
| Per cent of households with a radio                          |     |             | 32.69       | 41.04       | 57.30       | 57.11       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |             |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |             | 650         | 1'000       | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |             | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     |     |             | 15'000      | 36'000      | 50'000      | 70'000      | ...         |
| Internet users per 100 inhabitants                           |     |             | 0.43        | 0.94        | 1.25        | 1.70        | ...         |
| International Internet bandwidth (Mbit/s)                    | (6) |             | 0.56        | 1.00        | 1.00        | ...         | ...         |

Notes: Direction Générale de l'Administration Centrale des Postes et Télécommunications.

(1) UN.

(2) ITU estimates.

(3) 2000: ITU estimate.

(4) 2007: ITU estimate.

(5) 2003: ITU estimate.

(6) 2003, 2005: ITU estimates.

Source: ITU.

**Congo (Dem. Rep.)**

*Land area(km2):* 2'345'410  
*Local currency:* Congolese Franc  
*Capital:* Kinshasa

Year Ending 31.12

**2003 2004 2005 2006 2007**

**DEMOGRAPHY, ECONOMY**

|   |     |      |        |        |        |        |        |
|---|-----|------|--------|--------|--------|--------|--------|
| Population                                  | (1) | 10x3 | 54'231 | 55'853 | 57'549 | 59'320 | 62'636 |
| Households                                  | (2) | 10x3 | 6'500  | 6'500  | 6'500  | 6'740  | 7'830  |
| Gross Domestic Product (GDP) (US\$)         |     | 10x6 | 5'636  | 6'591  | ...    | ...    | ...    |
| Gross Fixed Capital Formation (GFCF) (US\$) |     | 10x6 | 708    | 1'215  | ...    | ...    | ...    |
| Average annual exchange rate per US\$       | (3) |      | 405.18 | 395.93 | 473.91 | 468.28 | ...    |

**TELEPHONE NETWORK**

|  |     |   |       |        |        |        |        |
|--|-----|---|-------|--------|--------|--------|--------|
| Main (fixed) telephone lines in operation                    | (4) |   | 9'733 | 10'524 | 10'579 | 9'695  | ...    |
| Main telephone lines per 100 inhabitants                     |     |   | 0.02  | 0.02   | 0.02   | 0.02   | ...    |
| Percent of main (fixed) lines connected to digital exchanges |     | % | 3     | 3      | 3      | ...    | ...    |
| Waiting list for main (fixed) lines                          |     |   | ...   | ...    | ...    | ...    | ...    |
| Public payphones   |     |   | ...   | 1'483  | 18'543 | 26'000 | 65'000 |

**MOBILE SERVICES**

|   |     |      |       |       |       |       |       |
|---|-----|------|-------|-------|-------|-------|-------|
| Mobile cellular telephone subscribers (post-paid + prepaid) | (5) | 10x3 | 1'246 | 1'991 | 2'746 | 4'415 | 6'592 |
| Cellular subscribers per 100 inhabitants                    |     |      | 2.30  | 3.56  | 4.77  | 7.44  | 10.52 |
| Percent coverage of mobile cellular network (population)    |     | %    | ...   | 40.00 | 50.00 | 50.00 | 50.00 |

**TRAFFIC**

|  |     |      |         |         |         |     |     |
|--|-----|------|---------|---------|---------|-----|-----|
| International outgoing fixed telephone traffic (minutes) | (6) | 10x3 | 22'173  | 12'856  | 10'743  | ... | ... |
| International incoming fixed telephone traffic (minutes) |     | 10x3 | 115'455 | 177'366 | 206'427 | ... | ... |

**STAFF**

|   |     |  |        |          |          |     |     |
|---|-----|--|--------|----------|----------|-----|-----|
| Total full-time telecommunication staff | (7) |  | 3'900  | 1'779    | 1'931    | ... | ... |
| Subscribers per employee                |     |  | 322.04 | 1'124.93 | 1'427.59 | ... | ... |

**REVENUE AND EXPENSE**

|  |  |      |      |      |     |     |     |
|--|--|------|------|------|-----|-----|-----|
| Telecommunication revenues (US\$)        |  | 10x6 | 183  | 386  | 396 | 543 | ... |
| Telecommunication revenues as a % of GDP |  | %    | 3.25 | 5.86 | ... | ... | ... |

**CAPITAL EXPENDITURE**

|   |  |   |     |     |     |     |     |
|---|--|---|-----|-----|-----|-----|-----|
| Total annual investment in telecommunication (US\$) |  |   | ... | ... | ... | ... | ... |
| Telecommunication investment as a % of GFCF         |  | % | ... | ... | ... | ... | ... |

**BROADCASTING**

|  |     |  |      |      |      |     |     |
|--|-----|--|------|------|------|-----|-----|
| Per cent of households with a television | (8) |  | 2.31 | 3.08 | 3.85 | ... | ... |
| Per cent of households with a radio      |     |  | ...  | ...  | ...  | ... | ... |

**INFORMATION TECHNOLOGY**

|  |     |  |        |         |         |         |         |
|--|-----|--|--------|---------|---------|---------|---------|
| Total (fixed) Internet subscribers         | (9) |  | 12'000 | 17'000  | 24'000  | 33'800  | 47'590  |
| Total fixed broadband Internet subscribers |     |  | 1'000  | 1'450   | 1'500   | 1'500   | 1'500   |
| Estimated Internet users                   |     |  | 75'000 | 112'500 | 140'625 | 180'000 | 230'400 |
| Internet users per 100 inhabitants         |     |  | 0.14   | 0.20    | 0.24    | 0.30    | 0.37    |
| International Internet bandwidth (Mbit/s)  |     |  | 5.00   | 5.00    | 5.00    | 5.00    | 10.00   |

Notes: Autorité de Régulation de la Poste et des Télécommunications.

(1) Source: UN, ITU estimates.

(2) ITU estimates.

(3) Source: IMF.

(4) ITU estimates.

(5) ITU estimates.

(6) 2001-03: ITU estimates.

(7) 1983: ITU estimate.

(8) 2003-05: ITU estimates.

(9) 2002: Includes 3'950 subscribers of fixed wireless access

Source: ITU.

**Côte d'Ivoire**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 322'463   |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc |             |             |             |             |             |
| <i>Capital:</i>  |     | Abidjan   |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 16'632      | 16'897      | 18'154      | 18'454      | 19'262      |
| Households   | (2) | 10x3      | 2'079       | 2'112       | 2'146       | 2'196       | 2'293       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 14'045      | 15'481      | 16'354      | 17'551      | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 1'288       | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3      | 238         | 258         | 259         | 261         | ...         |
| Main telephone lines per 100 inhabitants                     |     |           | 1.43        | 1.53        | 1.42        | 1.41        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |           | 3'400       | 1'600       | ...         | ...         | ...         |
| Public payphones   | (4) |           | 2'701       | 2'380       | 1'833       | 1'803       | ...         |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3      | 1'281       | 1'674       | 2'349       | 4'065       | 7'050       |
| Cellular subscribers per 100 inhabitants                     |     |           | 7.70        | 9.91        | 12.94       | 22.03       | 36.60       |
| Percent coverage of mobile cellular network (population)     |     | %         | 50.00       | 55.00       | 55.00       | 59.00       | ...         |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3      | 65'122      | 59'617      | 60'000      | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3      | 192'879     | 249'436     | ...         | ...         | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |           | 3'408       | 2'850       | 2'950       | 3'000       | ...         |
| Subscribers per employee                                     |     |           | 445.63      | 677.99      | 884.05      | 1'442.10    | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3      | 539'503     | 667'594     | 815'215     | 956'224     | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 3.84        | 4.31        | 4.98        | 5.45        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3      | 76'925      | 95'161      | 236'981     | 382'490     | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | 5.97        | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     | (7) |           | 35.11       | 35.04       | 34.95       | ...         | ...         |
| Per cent of households with a radio                          |     |           | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (8) |           | 12'213      | 13'747      | 18'000      | ...         | ...         |
| Total fixed broadband Internet subscribers                   | (9) |           | 413         | 826         | 1'239       | 10'000      | ...         |
| Estimated Internet users                                     |     |           | 140'000     | 160'000     | 200'000     | 300'000     | ...         |
| Internet users per 100 inhabitants                           |     |           | 0.84        | 0.95        | 1.10        | 1.63        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |           | 40.48       | 55.42       | 55.42       | 310.00      | ...         |

Notes: Agence des Télécommunications de Côte d'Ivoire.

(1) Source: UN; ITU estimates. 1988: Latest census.

(2) 1995: ITU estimate.

(3) Source: IMF.

(4) In service. CI-Telecom only.

(5) 2007: ITU estimate.

(6) 2005: ITU estimate.

(7) 2003-05: ITU estimates.

(8) 2002: ITU estimate.

(9) 2003, 2005: ITU estimates.

Source: ITU.

**Djibouti**

|  |          |          |             |             |             |             |             |
|--|----------|----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |          | 22'000   |             |             |             |             |             |
| <i>Local currency:</i>                                       |          | Franc    |             |             |             |             |             |
| <i>Capital:</i>  |          | Djibouti |             |             |             |             |             |
|  |          |          | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |          |          |             |             |             |             |             |
| Population   | (1) 10x3 | 668      | 680         | 692         | 807         | 833         |             |
| Households   | (2) 10x3 | 107      | 106         | 115         | 134         | 138         |             |
| Gross Domestic Product (GDP) (US\$)                          | 10x6     | 625      | 663         | ...         | ...         | ...         |             |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6     | ...      | ...         | ...         | ...         | ...         |             |
| Average annual exchange rate per US\$                        | (3)      | 177.72   | 177.72      | 177.72      | 177.72      | 177.72      |             |
| <b>TELEPHONE NETWORK</b>                                     |          |          |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |          | 10'169   | 11'103      | 10'779      | ...         | ...         |             |
| Main telephone lines per 100 inhabitants                     |          | 1.52     | 1.63        | 1.56        | ...         | ...         |             |
| Percent of main (fixed) lines connected to digital exchanges | %        | 100      | 100         | 100         | 100         | 100         |             |
| Waiting list for main (fixed) lines                          | (4)      | 31       | ...         | ...         | ...         | ...         |             |
| Public payphones   |          | 29       | ...         | ...         | ...         | ...         |             |
| <b>MOBILE SERVICES</b>                                       |          |          |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)      | 23'000   | 34'482      | 44'053      | 44'100      | 45'000      |             |
| Cellular subscribers per 100 inhabitants                     |          | 3.44     | 5.07        | 6.37        | 5.47        | 5.40        |             |
| Percent coverage of mobile cellular network (population)     | %        | 75.00    | 75.00       | 75.00       | 75.00       | ...         |             |
| <b>TRAFFIC</b>   |          |          |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | 10x3     | 6'091    | 10'000      | 19'677      | ...         | ...         |             |
| International incoming fixed telephone traffic (minutes)     | 10x3     | 14'678   | ...         | ...         | ...         | ...         |             |
| <b>STAFF</b>   |          |          |             |             |             |             |             |
| Total full-time telecommunication staff                      |          | 588      | ...         | ...         | ...         | ...         |             |
| Subscribers per employee                                     |          | 56.41    | ...         | ...         | ...         | ...         |             |
| <b>REVENUE AND EXPENSE</b>                                   |          |          |             |             |             |             |             |
| Telecommunication revenues (US\$)                            | 10x3     | 33'173   | 32'979      | 34'086      | ...         | ...         |             |
| Telecommunication revenues as a % of GDP                     | %        | 5.31     | 4.97        | ...         | ...         | ...         |             |
| <b>CAPITAL EXPENDITURE</b>                                   |          |          |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          | 10x3     | 13'533   | 12'402      | ...         | ...         | ...         |             |
| Telecommunication investment as a % of GFCF                  | %        | ...      | ...         | ...         | ...         | ...         |             |
| <b>BROADCASTING</b>  |          |          |             |             |             |             |             |
| Per cent of households with a television                     | (6)      | 37.38    | 38.68       | 39.13       | ...         | ...         |             |
| Per cent of households with a radio                          |          | ...      | ...         | ...         | ...         | ...         |             |
| <b>INFORMATION TECHNOLOGY</b>                                |          |          |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |          | 2'100    | 3'885       | 3'491       | ...         | ...         |             |
| Total fixed broadband Internet subscribers                   |          | -        | -           | 42          | ...         | ...         |             |
| Estimated Internet users                                     |          | 6'500    | 9'000       | 10'000      | 11'000      | ...         |             |
| Internet users per 100 inhabitants                           |          | 0.97     | 1.32        | 1.45        | 1.36        | ...         |             |
| International Internet bandwidth (Mbit/s)                    |          | 2.05     | 45.00       | 45.00       | ...         | ...         |             |

Notes: Djibouti Telecom S.A.

(1) Source: UN, 1993: census. ITU estimates.

(2) ITU estimates.

(3) Source: IMF.

(4) 1984: ITU estimate.

(5) 2006-07: ITU estimates.

(6) 2003-05: ITU estimates.

Source: ITU.

**Egypt**

|  |      |                  |             |             |                          |             |             |
|--|------|------------------|-------------|-------------|--------------------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | <i>1'000'250</i> |             |             |                          |             |             |
| <i>Local currency:</i>                                       |      | <i>Pound</i>     |             |             | <i>Year Ending 31.12</i> |             |             |
| <i>Capital:</i>  |      | <i>Cairo</i>     | <b>2003</b> | <b>2004</b> | <b>2005</b>              | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |                  |             |             |                          |             |             |
| Population   | (1)  | 10x3             | 68'648      | 69'997      | 71'348                   | 75'437      | 75'498      |
| Households   | (2)  | 10x3             | 14'785      | 15'086      | 15'345                   | 16'399      | 16'412      |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6             | 71'355      | 78'274      | 93'182                   | 107'745     | 131'096     |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6             | 11'639      | 12'839      | 16'698                   | 20'181      | 27'844      |
| Average annual exchange rate per US\$                        | (3)  |                  | 5.85        | 6.20        | 5.78                     | 5.73        | 5.58        |
| <b>TELEPHONE NETWORK</b>                                     |      |                  |             |             |                          |             |             |
| Main (fixed) telephone lines in operation                    | (4)  | 10x3             | 8'736       | 9'464       | 10'396                   | 10'808      | 11'229      |
| Main telephone lines per 100 inhabitants                     |      |                  | 12.73       | 13.52       | 14.57                    | 14.33       | 14.87       |
| Percent of main (fixed) lines connected to digital exchanges |      | %                | 100         | 100         | 100                      | 100         | 100         |
| Waiting list for main (fixed) lines                          | (5)  | 10x3             | 100         | 66          | 65                       | 48          | ...         |
| Public payphones   | (6)  | 10x3             | 49          | 53          | 56                       | 56          | 58          |
| <b>MOBILE SERVICES</b>                                       |      |                  |             |             |                          |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (7)  | 10x3             | 5'798       | 7'643       | 13'630                   | 18'001      | 30'047      |
| Cellular subscribers per 100 inhabitants                     |      |                  | 8.45        | 10.92       | 19.10                    | 23.86       | 39.80       |
| Percent coverage of mobile cellular network (population)     | (8)  | %                | 98.00       | 98.00       | 98.00                    | 99.01       | 99.01       |
| <b>TRAFFIC</b>   |      |                  |             |             |                          |             |             |
| International outgoing fixed telephone traffic (minutes)     | (9)  | 10x6             | 289         | 397         | 449                      | 502         | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x6             | 1'082       | 1'288       | 1'743                    | ...         | ...         |
| <b>STAFF</b>   |      |                  |             |             |                          |             |             |
| Total full-time telecommunication staff                      |      | 10x3             | 53          | 55          | 54                       | 59          | ...         |
| Subscribers per employee                                     |      |                  | 273.65      | 312.41      | 443.13                   | 484.30      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |                  |             |             |                          |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6             | 2'417       | 2'647       | 3'364                    | 4'088       | ...         |
| Telecommunication revenues as a % of GDP                     |      | %                | 3.39        | 3.38        | 3.61                     | 3.79        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |                  |             |             |                          |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x6             | 445         | 1'675       | 2'307                    | 2'676       | ...         |
| Telecommunication investment as a % of GFCF                  |      | %                | 3.82        | 13.05       | 13.82                    | 13.26       | ...         |
| <b>BROADCASTING</b>  |      |                  |             |             |                          |             |             |
| Per cent of households with a television                     | (10) |                  | 93.34       | 92.80       | 92.80                    | ...         | ...         |
| Per cent of households with a radio                          |      |                  | 86.57       | 85.51       | 84.80                    | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |                  |             |             |                          |             |             |
| Total (fixed) Internet subscribers                           | (11) | 10x3             | 900         | 1'300       | 1'237                    | 1'221       | 1'322       |
| Total fixed broadband Internet subscribers                   |      | 10x3             | 5           | 29          | 91                       | 206         | 427         |
| Estimated Internet users                                     | (12) | 10x3             | 3'000       | 3'900       | 5'100                    | 6'000       | 8'620       |
| Internet users per 100 inhabitants                           |      |                  | 4.37        | 5.57        | 7.15                     | 7.95        | 11.42       |
| International Internet bandwidth (Mbit/s)                    | (13) |                  | 925.00      | 1'595.00    | 4'432.00                 | 9'373.00    | 14'866.00   |

Notes: Ministry of Communications and Information Technology.

(1) UN.

(2) ITU estimates.

(3) IMF.

(4) Until 2000: June.

(5) 1996: ITU estimate.

(6) 2001: Incl. data from Menatel Company and Nile Company.

(7) Until 2000: June.

(8) Misrfone.

(9) 1984: Estimate.

(10) 2003-05: ITU estimates.

(11) Egypt has a subscription-free Internet model that offers Internet access at a price of local call.

(12) Until 1999: June.

(13) 2000-2002: Telegeography.

Source: ITU.

**Equatorial Guinea**

|  |                  |             |             |             |             |             |
|--|------------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>28'051</i>    |             |             |             |             |             |
| <i>Local currency:</i>                                       | <i>CFA Franc</i> |             |             |             |             |             |
| <i>Capital:</i>  | <i>Malabo</i>    |             |             |             |             |             |
|  |                  | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                  |             |             |             |             |             |
| Population   | (1) 10x3         | 543         | 507         | 503         | 515         | 507         |
| Households   | 10x3             | ...         | ...         | ...         | ...         | ...         |
| Gross Domestic Product (GDP) (US\$)                          | 10x6             | 2'613       | 4'474       | 6'416       | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6             | 1'449       | 1'226       | 608         | ...         | ...         |
| Average annual exchange rate per US\$                        |                  | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |                  |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (2)              | 9'600       | 10'500      | 10'000      | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |                  | 1.77        | 2.07        | 1.99        | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges | %                | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |                  | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |                  | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |                  |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (3) 10x3         | 42          | 62          | 97          | 140         | 220         |
| Cellular subscribers per 100 inhabitants                     |                  | 7.64        | 12.21       | 19.26       | 27.18       | 43.35       |
| Percent coverage of mobile cellular network (population)     | %                | ...         | ...         | ...         | ...         | ...         |
| <b>TRAFFIC</b>   |                  |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (4) 10x3         | 5'824       | 6'593       | 7'144       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     | 10x3             | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |                  |             |             |             |             |             |
| Total full-time telecommunication staff                      |                  | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |                  | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                  |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |                  | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     | %                | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                  |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                  | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %                | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                  |             |             |             |             |             |
| Per cent of households with a television                     | (5)              | 25.70       | 25.70       | 25.70       | ...         | ...         |
| Per cent of households with a radio                          |                  | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                  |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |                  | 1'000       | ...         | 1'200       | ...         | ...         |
| Total fixed broadband Internet subscribers                   |                  | -           | -           | 180         | ...         | ...         |
| Estimated Internet users                                     |                  | 3'000       | 5'000       | 7'000       | 8'000       | ...         |
| Internet users per 100 inhabitants                           |                  | 0.55        | 0.99        | 1.39        | 1.55        | ...         |
| International Internet bandwidth (Mbit/s)                    |                  | 1.00        | 8.40        | 16.80       | ...         | ...         |

Notes: La Société Anonyme de Télécommunications de la République de Guinée Equatoriale (GETESA).

(1) Source: UN.

(2) ITU estimates.

(3) 2006-07: ITU estimates.

(4) 2002: ITU estimate.

(5) 2003-05: ITU estimates.

Source: ITU.

**Eritrea**

|  |     |        |             |             |             |             |             |
|--|-----|--------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 93'679 |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Nakfa  |             |             |             |             |             |
| <i>Capital:</i>  |     | Asmara |             |             |             |             |             |
|  |     |        | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |        |             |             |             |             |             |
| Population   | (1) | 10x3   | 4'099       | 4'224       | 4'402       | 4'560       | 4'851       |
| Households   | (2) | 10x3   | 816         | 840         | 897         | 931         | 992         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6   | ...         | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6   | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |        | 13.88       | 13.79       | 15.37       | 15.38       | 15.38       |
| <b>TELEPHONE NETWORK</b>                                     |     |        |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3   | 38          | 39          | 38          | 38          | ...         |
| Main telephone lines per 100 inhabitants                     |     |        | 0.93        | 0.93        | 0.86        | 0.82        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %      | 81          | 81          | 84          | 100         | 100         |
| Waiting list for main (fixed) lines                          |     | 10x3   | 46          | 44          | 76          | 9           | ...         |
| Public payphones   |     | 10x3   | -           | -           | -           | 1           | ...         |
| <b>MOBILE SERVICES</b>                                       |     |        |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) | 10x3   | -           | 20          | 40          | 62          | 70          |
| Cellular subscribers per 100 inhabitants                     |     |        | -           | 0.47        | 0.92        | 1.36        | 1.44        |
| Percent coverage of mobile cellular network (population)     |     | %      | -           | ...         | ...         | 50.00       | ...         |
| <b>TRAFFIC</b>   |     |        |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |     | 10x3   | 4'823       | 5'167       | 5'594       | 5'073       | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3   | 31'393      | 37'044      | 33'671      | ...         | ...         |
| <b>STAFF</b>   |     |        |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |        | 638         | 832         | 977         | 1'084       | ...         |
| Subscribers per employee                                     |     |        | 59.68       | 71.24       | 79.99       | 91.82       | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |        |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3   | 19'020      | 28'354      | 34'097      | 31'040      | ...         |
| Telecommunication revenues as a % of GDP                     |     | %      | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |        |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3   | 2'788       | 17'447      | 19'651      | 16'464      | ...         |
| Telecommunication investment as a % of GFCF                  |     | %      | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |        |             |             |             |             |             |
| Per cent of households with a television                     | (5) |        | 14.55       | 15.47       | 14.93       | 17.72       | ...         |
| Per cent of households with a radio                          |     |        | 56.39       | 55.94       | 53.51       | 52.63       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |        |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |        | 3'000       | 3'500       | 4'800       | 5'200       | ...         |
| Total fixed broadband Internet subscribers                   |     |        | -           | -           | -           | -           | ...         |
| Estimated Internet users                                     |     |        | 30'000      | 50'000      | 80'000      | 100'000     | ...         |
| Internet users per 100 inhabitants                           |     |        | 0.73        | 1.18        | 1.82        | 2.19        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |        | 2.00        | 6.00        | 6.00        | 8.00        | ...         |

Notes: Eritrea Telecommunication Services Corporation (Eritel).

(1) Source: UN.

(2) 2001: Estimate.

(3) From 1997, UN operational rate of exchange, end of period.

(4) 2007: ITU estimate.

(5) 2004-05: ITU estimates.

Source: ITU.

**Ethiopia**

*Land area(km2):* 1'223'500  
*Local currency:* Birr  
*Capital:* Addis Ababa

Year Ending 30.06

**2003**      **2004**      **2005**      **2006**      **2007**

**DEMOGRAPHY, ECONOMY**

|   |     |      |        |        |        |        |        |
|---|-----|------|--------|--------|--------|--------|--------|
| Population                                  | (1) | 10x3 | 69'363 | 72'420 | 77'431 | 79'289 | 83'099 |
| Households                                  | (2) | 10x3 | 13'259 | 13'656 | 14'065 | 14'416 | 15'109 |
| Gross Domestic Product (GDP) (US\$)         |     | 10x6 | 7'943  | 9'722  | 11'079 | 11'037 | ...    |
| Gross Fixed Capital Formation (GFCF) (US\$) |     | 10x6 | ...    | ...    | ...    | ...    | ...    |
| Average annual exchange rate per US\$       | (3) |      | 8.60   | 8.64   | 8.67   | 8.70   | 8.95   |

**TELEPHONE NETWORK**

|  |  |      |       |       |       |       |       |
|--|--|------|-------|-------|-------|-------|-------|
| Main (fixed) telephone lines in operation                    |  | 10x3 | 405   | 484   | 610   | 725   | 880   |
| Main telephone lines per 100 inhabitants                     |  |      | 0.58  | 0.67  | 0.79  | 0.91  | 1.06  |
| Percent of main (fixed) lines connected to digital exchanges |  | %    | 90    | 98    | 94    | 98    | ...   |
| Waiting list for main (fixed) lines                          |  | 10x3 | 146   | 157   | 59    | 56    | ...   |
| Public payphones   |  |      | 1'759 | 1'813 | 2'585 | 4'294 | 4'718 |

**MOBILE SERVICES**

|   |  |      |      |      |       |       |       |
|---|--|------|------|------|-------|-------|-------|
| Mobile cellular telephone subscribers (post-paid + prepaid) |  | 10x3 | 51   | 156  | 411   | 867   | 1'208 |
| Cellular subscribers per 100 inhabitants                    |  |      | 0.07 | 0.21 | 0.53  | 1.09  | 1.45  |
| Percent coverage of mobile cellular network (population)    |  | %    | ...  | 9.70 | 10.00 | 10.00 | ...   |

**TRAFFIC**

|  |  |      |        |         |         |         |     |
|--|--|------|--------|---------|---------|---------|-----|
| International outgoing fixed telephone traffic (minutes) |  | 10x3 | 14'312 | 17'700  | 20'588  | 28'679  | ... |
| International incoming fixed telephone traffic (minutes) |  | 10x3 | 54'887 | 133'679 | 200'373 | 240'015 | ... |

**STAFF**

|   |  |  |       |       |        |        |     |
|---|--|--|-------|-------|--------|--------|-----|
| Total full-time telecommunication staff |  |  | 7'913 | 8'619 | 9'778  | 11'234 | ... |
| Subscribers per employee                |  |  | 57.64 | 74.24 | 104.42 | 141.69 | ... |

**REVENUE AND EXPENSE**

|  |  |      |         |         |         |         |     |
|--|--|------|---------|---------|---------|---------|-----|
| Telecommunication revenues (US\$)        |  | 10x3 | 143'344 | 143'722 | 209'300 | 337'686 | ... |
| Telecommunication revenues as a % of GDP |  | %    | 1.80    | 1.48    | 1.89    | 3.06    | ... |

**CAPITAL EXPENDITURE**

|   |  |      |         |        |         |        |     |
|---|--|------|---------|--------|---------|--------|-----|
| Total annual investment in telecommunication (US\$) |  | 10x3 | 132'887 | 94'365 | 217'743 | 60'199 | ... |
| Telecommunication investment as a % of GFCF         |  | %    | ...     | ...    | ...     | ...    | ... |

**BROADCASTING**

|  |     |  |       |       |       |       |       |
|--|-----|--|-------|-------|-------|-------|-------|
| Per cent of households with a television | (4) |  | 3.02  | 3.66  | 4.90  | 4.86  | ...   |
| Per cent of households with a radio      |     |  | 22.63 | 25.63 | 33.70 | 34.68 | 36.40 |

**INFORMATION TECHNOLOGY**

|  |     |  |        |         |         |         |         |
|--|-----|--|--------|---------|---------|---------|---------|
| Total (fixed) Internet subscribers         |     |  | 9'534  | 12'155  | 17'710  | 25'724  | 31'400  |
| Total fixed broadband Internet subscribers | (5) |  | 57     | 35      | 61      | 261     | 307     |
| Estimated Internet users                   |     |  | 75'000 | 113'000 | 164'000 | 238'000 | 291'000 |
| Internet users per 100 inhabitants         |     |  | 0.11   | 0.16    | 0.21    | 0.30    | 0.35    |
| International Internet bandwidth (Mbit/s)  | (6) |  | 10.00  | 42.00   | 58.00   | 118.00  | ...     |

Notes: Ethiopian Telecommunications Corporation (ETC). Ethiopian Telecommunication Agency.

(1) Source: UN.

(2) 2000: UNCHS.

(3) Source: IMF.

(4) 2003-05: ITU estimates.

(5) 2004-05: ITU estimates.

(6) 2003-05: ITU estimates.

Source: ITU.



**Gabon**

|  |      |            |             |             |             |             |             |
|--|------|------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 267'667    |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | CFA Franc  |             |             |             |             |             |
| <i>Capital:</i>  |      | Libreville |             |             |             |             |             |
|  |      |            | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |            |             |             |             |             |             |
| Population   | (1)  | 10x3       | 1'337       | 1'352       | 1'384       | 1'406       | 1'331       |
| Households   | (2)  | 10x3       | 267         | 270         | 273         | 281         | ...         |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6       | 5'942       | 7'098       | 8'546       | 10'209      | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6       | 1'447       | 1'836       | 1'798       | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)  |            | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |      |            |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  |            | 38'415.00   | 38'654.00   | 39'128.00   | 36'476.00   | ...         |
| Main telephone lines per 100 inhabitants                     |      |            | 2.87        | 2.86        | 2.83        | 2.59        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |      | %          | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          | (5)  |            | 3'622       | 5'345       | 741         | 1'713       | ...         |
| Public payphones   |      |            | 121         | 685         | 283         | 350         | ...         |
| <b>MOBILE SERVICES</b>                                       |      |            |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (6)  |            | 300'000     | 489'367     | 652'282     | 764'728     | 1'169'000   |
| Cellular subscribers per 100 inhabitants                     |      |            | 22.44       | 36.20       | 47.13       | 54.39       | 87.86       |
| Percent coverage of mobile cellular network (population)     | (7)  | %          | 23.70       | 74.00       | 78.00       | 78.00       | ...         |
| <b>TRAFFIC</b>   |      |            |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (8)  | 10x3       | 32'882      | 47'959      | 45'526      | 31'844      | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3       | 40'092      | 35'809      | 50'002      | ...         | ...         |
| <b>STAFF</b>   |      |            |             |             |             |             |             |
| Total full-time telecommunication staff                      | (9)  |            | 2'101       | 2'165       | ...         | ...         | ...         |
| Subscribers per employee                                     |      |            | 161.07      | 243.89      | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |            |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x3       | 142'614     | 192'120     | 146'850     | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %          | 2.40        | 2.71        | 1.72        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |            |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x3       | 44'209      | 53'028      | 18'223      | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %          | 3.05        | 2.89        | 1.01        | ...         | ...         |
| <b>BROADCASTING</b>  |      |            |             |             |             |             |             |
| Per cent of households with a television                     | (10) |            | 56.10       | 59.17       | 59.71       | 58.19       | ...         |
| Per cent of households with a radio                          |      |            | 82.27       | 86.91       | 86.70       | 84.41       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |            |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |      |            | 7'800       | 7'850       | 8'660       | 10'077      | ...         |
| Total fixed broadband Internet subscribers                   |      |            | 170         | 650         | 1'530       | 1'763       | ...         |
| Estimated Internet users                                     |      |            | 35'000      | 40'000      | 67'000      | 81'000      | ...         |
| Internet users per 100 inhabitants                           |      |            | 2.62        | 2.96        | 4.84        | 5.76        | ...         |
| International Internet bandwidth (Mbit/s)                    |      |            | 45.00       | 155.00      | 200.00      | 200.00      | ...         |

Notes: Gabon Telecom S.A.

(1) Source: UN; ITU estimate. 1993: Latest census.

(2) ITU estimates.

(3) Source: IMF.

(4) 1988: ITU estimate.

(5) 1984: ITU estimate.

(6) 2007: ITU estimate.

(7) 2001: Celtel.

(8) 1984: ITU estimate.

(9) 1984: ITU estimate.

(10) 2003-05: ITU estimates.

Source: ITU.

**Gambia**

|  |      |         |             |             |             |             |             |
|--|------|---------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 10'689  |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Dalasis |             |             |             |             |             |
| <i>Capital:</i>  |      | Banjul  |             |             |             |             |             |
|  |      |         | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |         |             |             |             |             |             |
| Population   | (1)  | 10x3    | 1'365       | 1'462       | 1'517       | 1'556       | 1'709       |
| Households   | (2)  | 10x3    | 158         | 164         | 170         | 175         | ...         |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6    | 196         | 226         | 254         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6    | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)  |         | 27.31       | 30.03       | 28.58       | 28.07       | 24.88       |
| <b>TELEPHONE NETWORK</b>                                     |      |         |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  |         | 41'986      | 42'993      | 44'000      | 46'302      | 76'367      |
| Main telephone lines per 100 inhabitants                     |      |         | 3.08        | 2.94        | 2.90        | 2.98        | 4.47        |
| Percent of main (fixed) lines connected to digital exchanges |      | %       | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |      |         | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |      |         | ...         | ...         | ...         | ...         | 3'298       |
| <b>MOBILE SERVICES</b>                                       |      |         |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)  |         | 149'300     | 175'000     | 247'478     | 404'345     | 795'880     |
| Cellular subscribers per 100 inhabitants                     |      |         | 10.94       | 11.97       | 16.31       | 25.99       | 46.58       |
| Percent coverage of mobile cellular network (population)     |      | %       | ...         | ...         | ...         | 70.00       | 85.00       |
| <b>TRAFFIC</b>   |      |         |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6)  | 10x3    | 19'900      | 26'300      | 32'700      | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3    | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |      |         |             |             |             |             |             |
| Total full-time telecommunication staff                      |      |         | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |      |         | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |         |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      |         | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %       | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |         |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      |         | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %       | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |      |         |             |             |             |             |             |
| Per cent of households with a television                     | (7)  |         | 12.00       | 12.00       | 12.00       | ...         | ...         |
| Per cent of households with a radio                          |      |         | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |         |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |      |         | ...         | ...         | 2'060       | ...         | ...         |
| Total fixed broadband Internet subscribers                   | (8)  |         | -           | 36          | 71          | ...         | ...         |
| Estimated Internet users                                     | (9)  |         | 35'000      | 49'000      | 57'978      | 82'278      | 100'243     |
| Internet users per 100 inhabitants                           |      |         | 2.57        | 3.35        | 3.82        | 5.29        | 5.87        |
| International Internet bandwidth (Mbit/s)                    | (10) |         | 2.05        | 2.05        | 9.00        | 45.00       | 62.00       |

Notes: Gambia Telecommunications Co. Ltd. (GAMTEL). From 2005: The Gambia Public Utilities Regulatory Authority.

(1) Source: UN; ITU estimate. 1993,2003: census.

(2) 1990-92: World Bank. 1993,2003: Census. Others years: ITU estimates.

(3) Source: IMF.

(4) Excluding public call offices. 2003-04: ITU estimates.

(5) 2000: ITU estimate.

(6) 2003-05: ITU estimates.

(7) 2003-05: ITU estimates.

(8) 2004: ITU estimate.

(9) 2005: ITU estimate.

(10) 2003-05: ITU estimates.

Source: ITU.

**Ghana**

|  |      |         |             |             |             |             |             |
|--|------|---------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 238'305 |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Cedi    |             |             |             |             |             |
| <i>Capital:</i>  |      | Accra   |             |             |             |             |             |
|  |      |         | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |         |             |             |             |             |             |
| Population   | (1)  | 10x3    | 21'284      | 21'377      | 22'112      | 22'556      | 23'478      |
| Households   | (2)  | 10x3    | 4'075       | 4'785       | 4'955       | 5'012       | 5'217       |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6    | 7'624       | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6    | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)  |         | 8'677.37    | 9'004.63    | 9'072.54    | 9'242.00    | 0.94        |
| <b>TELEPHONE NETWORK</b>                                     |      |         |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  | 10x3    | 291         | 313         | 322         | 356         | 377         |
| Main telephone lines per 100 inhabitants                     |      |         | 1.37        | 1.47        | 1.45        | 1.58        | 1.60        |
| Percent of main (fixed) lines connected to digital exchanges |      | %       | 100         | 100         | 100         | 97          | ...         |
| Waiting list for main (fixed) lines                          |      | 10x3    | ...         | ...         | 5           | 2           | ...         |
| Public payphones   |      | 10x3    | 7           | ...         | 17          | 13          | 10          |
| <b>MOBILE SERVICES</b>                                       |      |         |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |      | 10x3    | 796         | 1'695       | 2'875       | 5'207       | 7'604       |
| Cellular subscribers per 100 inhabitants                     |      |         | 3.74        | 7.93        | 13.00       | 23.09       | 32.39       |
| Percent coverage of mobile cellular network (population)     |      | %       | ...         | ...         | 59.00       | 65.30       | 68.00       |
| <b>TRAFFIC</b>   |      |         |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5)  | 10x3    | 61'751      | ...         | 65'521      | 2'997       | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3    | 247'612     | ...         | 387'348     | ...         | ...         |
| <b>STAFF</b>   |      |         |             |             |             |             |             |
| Total full-time telecommunication staff                      | (6)  |         | 4'885.00    | ...         | 5'678.00    | ...         | ...         |
| Subscribers per employee                                     |      |         | 222.43      | ...         | 562.89      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |         |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6    | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %       | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |         |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x6    | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %       | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |      |         |             |             |             |             |             |
| Per cent of households with a television                     | (7)  |         | 26.00       | 31.00       | 26.00       | 25.94       | 25.49       |
| Per cent of households with a radio                          |      |         | 71.00       | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |         |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |      |         | ...         | ...         | 10'720      | 21'843      | 23'400      |
| Total fixed broadband Internet subscribers                   | (8)  |         | -           | 900         | 1'904       | 12'749      | 14'142      |
| Estimated Internet users                                     | (9)  |         | 250'000     | 368'000     | 401'310     | 609'810     | 650'000     |
| Internet users per 100 inhabitants                           |      |         | 1.17        | 1.72        | 1.81        | 2.70        | 2.77        |
| International Internet bandwidth (Mbit/s)                    | (10) |         | 28.90       | ...         | 210.00      | 510.00      | ...         |

Notes: National Communications Authority (NCA).

(1) Source: UN.

(2) ITU estimate.

(3) Source: IMF.

(4) 2002: NCA.

(5) 2000: GT figures only.

(6) 1996: only Ghana Telecom Company staff.

(7) 2004-05: ITU estimates.

(8) 2004: ITU estimate.

(9) 2001: Ghana Telecom estimate.

(10) 2003: ITU estimate.

Source: ITU.

## Guinea

|  |     |         |             |             |             |             |             |
|--|-----|---------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 245'855 |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Franc   |             |             |             |             |             |
| <i>Capital:</i>  |     | Conakry |             |             |             |             |             |
|  |     |         | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |         |             |             |             |             |             |
| Population   | (1) | 10x3    | 7'751       | 7'800       | 8'000       | 9'603       | 9'370       |
| Households   | (2) | 10x3    | 1'174       | 1'187       | 1'200       | 1'440       | 1'405       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6    | ...         | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6    | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |         | 1'984.93    | 2'225.03    | 3'644.33    | 5'900.00    | ...         |
| <b>TELEPHONE NETWORK</b>                                     |     |         |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |         | 26'165      | 26'200      | 26'300      | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |     |         | 0.34        | 0.34        | 0.33        | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %       | 93          | 94          | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |     |         | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     |         | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |         |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |     |         | 111'500     | 154'900     | 189'000     | ...         | ...         |
| Cellular subscribers per 100 inhabitants                     |     |         | 1.44        | 1.99        | 2.36        | ...         | ...         |
| Percent coverage of mobile cellular network (population)     |     | %       | ...         | ...         | ...         | 80.00       | ...         |
| <b>TRAFFIC</b>   |     |         |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x3    | 5'273       | 6'000       | 6'000       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3    | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |         |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |         | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |         | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |         |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     |         | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %       | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |         |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     |         | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %       | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |         |             |             |             |             |             |
| Per cent of households with a television                     | (6) |         | 9.80        | 10.11       | 11.20       | 10.42       | ...         |
| Per cent of households with a radio                          |     |         | 57.07       | 60.66       | 63.33       | 69.44       | 71.17       |
| <b>INFORMATION TECHNOLOGY</b>                                |     |         |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |         | 11'000      | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |         | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     |     |         | 40'000      | 46'000      | 50'000      | 50'000      | ...         |
| Internet users per 100 inhabitants                           |     |         | 0.52        | 0.59        | 0.62        | 0.52        | ...         |
| International Internet bandwidth (Mbit/s)                    | (7) |         | 2.00        | 2.00        | 2.00        | ...         | ...         |

Notes: Société des Télécommunications de Guinée (SOTELGUI).

(1) Source: UN, SOTELGUI, ITU estimates.

(2) ITU estimates.

(3) Source: IMF.

(4) 2005: ITU estimate.

(5) 2003-05: ITU estimates.

(6) 2003-05: ITU estimates.

(7) 2003-05: ITU estimates.

Source: ITU.

**Guinea-Bissau**

|  |     |        |             |             |             |             |             |
|--|-----|--------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 36'125 |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Peso   |             |             |             |             |             |
| <i>Capital:</i>  |     | Bissau |             |             |             |             |             |
|  |     |        | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |        |             |             |             |             |             |
| Population   | (1) | 10x3   | 1'280       | 1'308       | 1'338       | 1'634       | 1'695       |
| Households   | (2) | 10x3   | 183         | 187         | 192         | 233         | 242         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6   | 239         | 289         | 311         | 331         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6   | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |        | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |        |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3   | 11          | 10          | 10          | 7           | 5           |
| Main telephone lines per 100 inhabitants                     |     |        | 0.82        | 0.74        | 0.72        | 0.42        | 0.27        |
| Percent of main (fixed) lines connected to digital exchanges | (4) | %      | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     | 10x3   | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     | 10x3   | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |        |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |     |        | 1'275       | 39'451      | 98'825      | 157'330     | 296'223     |
| Cellular subscribers per 100 inhabitants                     |     |        | 0.10        | 3.02        | 7.39        | 9.63        | 17.48       |
| Percent coverage of mobile cellular network (population)     |     | %      | ...         | ...         | ...         | 65.00       | ...         |
| <b>TRAFFIC</b>   |     |        |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x6   | 2           | 2           | 2           | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x6   | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |        |             |             |             |             |             |
| Total full-time telecommunication staff                      |     | 10x3   | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |        | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |        |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x6   | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %      | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |        |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6   | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %      | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |        |             |             |             |             |             |
| Per cent of households with a television                     | (6) |        | 25.19       | 30.00       | 31.00       | ...         | ...         |
| Per cent of households with a radio                          |     |        | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |        |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     | 10x3   | ...         | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     | 10x3   | -           | -           | -           | -           | ...         |
| Estimated Internet users                                     |     | 10x3   | 19          | 26          | 31          | 37          | ...         |
| Internet users per 100 inhabitants                           |     |        | 1.48        | 1.99        | 2.32        | 2.26        | ...         |
| International Internet bandwidth (Mbit/s)                    | (7) |        | 0.06        | 0.06        | 0.06        | 2.00        | ...         |

Notes: Instituto das Comunicações da Guiné-Bissau.

(1) Source: UN; 1991: Latest census.

(2) ITU estimates.

(3) From 1997, UN operational rate of exchange, end of period.

(4) 1992: AICEP.

(5) 2001-05: ITU estimates.

(6) 2003-05: ITU estimates.

(7) 2003-05: ITU estimates.

Source: ITU.

**Kenya**

|  |     |          |             |             |             |             |             |
|--|-----|----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 582'644  |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Shilling |             |             |             |             |             |
| <i>Capital:</i>  |     | Nairobi  |             |             |             |             |             |
|  |     |          | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |          |             |             |             |             |             |
| Population   | (1) | 10x3     | 31'708      | 32'808      | 34'256      | 35'106      | 37'538      |
| Households   | (2) | 10x3     | 6'893       | 7'286       | 7'447       | 7'632       | 8'161       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6     | 14'986      | 16'249      | 19'132      | 22'779      | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6     | 2'360       | 2'617       | 3'506       | 4'291       | ...         |
| Average annual exchange rate per US\$                        | (3) |          | 75.94       | 79.17       | 75.55       | 72.10       | 67.32       |
| <b>TELEPHONE NETWORK</b>                                     |     |          |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |          | 328'358     | 299'255     | 281'764     | 293'364     | 264'822     |
| Main telephone lines per 100 inhabitants                     |     |          | 1.04        | 0.91        | 0.82        | 0.84        | 0.71        |
| Percent of main (fixed) lines connected to digital exchanges |     | %        | 77          | 82          | 98          | 98          | ...         |
| Waiting list for main (fixed) lines                          |     |          | 107'938     | 107'260     | 85'177      | 61'798      | ...         |
| Public payphones   |     |          | 9'964       | 9'798       | 8'967       | 7'913       | 5'805       |
| <b>MOBILE SERVICES</b>                                       |     |          |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3     | 1'591       | 2'546       | 4'612       | 7'340       | 11'440      |
| Cellular subscribers per 100 inhabitants                     |     |          | 5.02        | 7.76        | 13.46       | 20.91       | 30.48       |
| Percent coverage of mobile cellular network (population)     |     | %        | ...         | 78.00       | 86.00       | 92.00       | ...         |
| <b>TRAFFIC</b>   |     |          |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3     | 26'496      | 29'635      | 42'558      | 46'957      | ...         |
| International incoming fixed telephone traffic (minutes)     | (7) | 10x3     | 121'832     | 146'946     | 157'836     | 99'683      | ...         |
| <b>STAFF</b>   |     |          |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8) |          | 18'756      | 20'162      | 22'197      | 9'260       | ...         |
| Subscribers per employee                                     |     |          | 102.32      | 141.13      | 220.47      | 824.37      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |          |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3     | 651'830     | 698'107     | 889'067     | 912'064     | ...         |
| Telecommunication revenues as a % of GDP                     |     | %        | 4.35        | 4.30        | 4.65        | 4.00        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |          |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3     | 791'309     | 443'855     | 678'150     | 792'895     | ...         |
| Telecommunication investment as a % of GFCF                  |     | %        | 33.52       | 16.96       | 19.34       | 18.48       | ...         |
| <b>BROADCASTING</b>  |     |          |             |             |             |             |             |
| Per cent of households with a television                     | (9) |          | 19.40       | 19.21       | 21.49       | 26.21       | 39.21       |
| Per cent of households with a radio                          |     |          | 73.60       | ...         | ...         | ...         | 91.90       |
| <b>INFORMATION TECHNOLOGY</b>                                |     |          |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |          | 60'000      | 70'000      | 80'000      | 186'801     | ...         |
| Total fixed broadband Internet subscribers                   |     |          | -           | ...         | ...         | 17'723      | ...         |
| Estimated Internet users                                     |     |          | 1'000'000   | 1'054'920   | 1'111'000   | 2'770'296   | ...         |
| Internet users per 100 inhabitants                           |     |          | 3.15        | 3.22        | 3.24        | 7.89        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |          | 26.00       | 34.00       | 113.39      | 758.59      | ...         |

Notes: Communications Commission of Kenya (CCK).

(1) Source: UN; ITU estimate. 1999: Latest census.

(2) ITU estimate.

(3) Source: IMF.

(4) 1999: ITU estimate.

(5) 2002: Dec.

(6) 2002: Dec.

(7) 2002: Dec.

(8) 2000: Estimates for the fixed telecom operator and two cellular operators.

(9) 2003-05: ITU estimates.

Source: ITU.

## Lesotho

|  |      |        |             |             |             |             |             |
|--|------|--------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 30'344 |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Loti   |             |             |             |             |             |
| <i>Capital:</i>  |      | Maseru |             |             |             |             |             |
|  |      |        | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |        |             |             |             |             |             |
| Population   | (1)  | 10x3   | 1'800       | 1'800       | 1'795       | 1'791       | 2'008       |
| Households   | (2)  | 10x3   | 434         | 435         | 436         | 437         | 490         |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6   | 1'039       | 1'319       | 1'457       | 1'448       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6   | 421         | 471         | 509         | 592         | ...         |
| Average annual exchange rate per US\$                        | (3)  |        | 7.56        | 6.46        | 6.36        | 6.77        | 7.05        |
| <b>TELEPHONE NETWORK</b>                                     |      |        |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  | 10x3   | 35          | 37          | 48          | 53          | ...         |
| Main telephone lines per 100 inhabitants                     |      |        | 1.95        | 2.07        | 2.67        | 2.97        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |      | %      | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          | (5)  |        | 25'600      | 5'086       | 2'209       | ...         | ...         |
| Public payphones   | (6)  |        | 1'242       | 1'286       | 1'277       | 2'543       | ...         |
| <b>MOBILE SERVICES</b>                                       |      |        |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (7)  | 10x3   | 126         | 196         | 250         | 358         | 456         |
| Cellular subscribers per 100 inhabitants                     |      |        | 7.00        | 10.90       | 13.92       | 19.99       | 22.71       |
| Percent coverage of mobile cellular network (population)     |      | %      | 22.00       | 22.50       | 29.00       | 55.00       | ...         |
| <b>TRAFFIC</b>   |      |        |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |      | 10x3   | 23'414      | 24'529      | 20'496      | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3   | 26'345      | 21'289      | 15'264      | ...         | ...         |
| <b>STAFF</b>   |      |        |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8)  |        | 359         | 274         | 268         | ...         | ...         |
| Subscribers per employee                                     |      |        | 448.61      | 851.98      | 1'111.01    | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |        |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      |        | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %      | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |        |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x3   | 10'117      | 1'305       | 1'745       | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %      | 2.40        | 0.28        | 0.34        | ...         | ...         |
| <b>BROADCASTING</b>  |      |        |             |             |             |             |             |
| Per cent of households with a television                     | (9)  |        | 13.00       | 13.10       | ...         | ...         | ...         |
| Per cent of households with a radio                          |      |        | 31.11       | 54.10       | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |        |             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (10) |        | 2'046       | 2'439       | 2'562       | ...         | ...         |
| Total fixed broadband Internet subscribers                   | (11) |        | -           | 22          | 45          | ...         | ...         |
| Estimated Internet users                                     | (12) |        | 30'000      | 43'000      | 51'480      | ...         | ...         |
| Internet users per 100 inhabitants                           |      |        | 1.67        | 2.39        | 2.87        | ...         | ...         |
| International Internet bandwidth (Mbit/s)                    | (13) |        | 1.00        | 2.64        | 4.29        | ...         | ...         |

Notes : Lesotho Telecommunications Authority (LTA).

(1) Source: UN.

(2) ITU estimates.

(3) Source: IMF.

(4) From 2001: December.

(5) From 2001: Dec. LTA.

(6) From 2001: Dec.

(7) 2007: ITU estimate.

(8) 1983: ITU estimate.

(9) 2003-05: ITU estimates.

(10) 2002: Dec.

(11) 2004-05: ITU estimates.

(12) 2005: ITU estimate.

(13) 2004: ITU estimate.

Source: ITU.

**Liberia**

|  |     |                 |             |             |             |             |             |
|--|-----|-----------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | <i>111'370</i>  |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | <i>Dollar</i>   |             |             |             |             |             |
| <i>Capital:</i>  |     | <i>Monrovia</i> |             |             |             |             |             |
|  |     |                 | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |                 |             |             |             |             |             |
| Population   | (1) | 10x3            | 3'372       | 3'487       | 3'283       | 3'356       | 3'750       |
| Households   |     | 10x3            | 495         | 506         | 517         | 524         | 486         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6            | ...         | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6            | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        |     |                 | 59.38       | 54.91       | 57.10       | 58.01       | 61.27       |
| <b>TELEPHONE NETWORK</b>                                     |     |                 |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3            | ...         | ...         | ...         | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |     |                 | ...         | ...         | ...         | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %               | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |     | 10x3            | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     | 10x3            | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |                 |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (2) | 10x3            | 47          | 94          | 160         | 280         | 563         |
| Cellular subscribers per 100 inhabitants                     |     |                 | 1.40        | 2.71        | 4.87        | 8.34        | 15.01       |
| Percent coverage of mobile cellular network (population)     |     | %               | 16.35       | ...         | ...         | ...         | ...         |
| <b>TRAFFIC</b>   |     |                 |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |     |                 | ...         | ...         | ...         | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     |                 | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |                 |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |                 | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |                 | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |                 |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     |                 | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %               | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |                 |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     |                 | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %               | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |                 |             |             |             |             |             |
| Per cent of households with a television                     |     |                 | ...         | ...         | ...         | ...         | ...         |
| Per cent of households with a radio                          |     |                 | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |                 |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |                 | ...         | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |                 | -           | ...         | ...         | ...         | ...         |
| Estimated Internet users                                     |     |                 | ...         | ...         | ...         | ...         | ...         |
| Internet users per 100 inhabitants                           |     |                 | ...         | ...         | ...         | ...         | ...         |
| International Internet bandwidth (Mbit/s)                    |     |                 | ...         | ...         | ...         | ...         | ...         |

Notes: Liberia Telecommunications Corporation (LTC).

(1) Source: UN.

(2) 2003, 2006, 2007: ITU estimates.

Source: ITU.



**Libya**

|  |                  |             |             |             |             |             |
|--|------------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>1'759'540</i> |             |             |             |             |             |
| <i>Local currency:</i>                                       | <i>Dinar</i>     |             |             |             |             |             |
| <i>Capital:</i>  | <i>Tripoli</i>   |             |             |             |             |             |
|  |                  | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                  |             |             |             |             |             |
| Population   | (1) 10x3         | 5'530       | 5'659       | 5'854       | 5'968       | 6'160       |
| Households   | (2) 10x3         | 845         | 864         | 883         | 904         | 933         |
| Gross Domestic Product (GDP) (US\$)                          | 10x6             | 24'598      | 31'790      | 42'833      | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6             | 2'582       | 3'056       | 3'675       | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)              | 1.29        | 1.30        | 1.31        | 1.31        | 1.26        |
| <b>TELEPHONE NETWORK</b>                                     |                  |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) 10x3         | 750         | 800         | 852         | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |                  | 13.56       | 14.13       | 14.56       | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges | %                | ...         | ...         | ...         | 100         | 100         |
| Waiting list for main (fixed) lines                          | 10x3             | ...         | ...         | ...         | 374         | ...         |
| Public payphones   | 10x3             | ...         | ...         | ...         | 4           | ...         |
| <b>MOBILE SERVICES</b>                                       |                  |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) 10x3         | 127         | 235         | 294         | 3'928       | 4'500       |
| Cellular subscribers per 100 inhabitants                     |                  | 2.30        | 4.15        | 5.02        | 65.81       | 73.05       |
| Percent coverage of mobile cellular network (population)     | %                | ...         | ...         | ...         | 70.70       | ...         |
| <b>TRAFFIC</b>   |                  |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) 10x3         | 182'000     | 184'000     | 186'000     | 238'998     | ...         |
| International incoming fixed telephone traffic (minutes)     | 10x3             | ...         | ...         | ...         | 156'926     | ...         |
| <b>STAFF</b>   |                  |             |             |             |             |             |
| Total full-time telecommunication staff                      |                  | ...         | ...         | ...         | 2'817       | ...         |
| Subscribers per employee                                     |                  | ...         | ...         | ...         | 1'565.69    | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                  |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |                  | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     | %                | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                  |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                  | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %                | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                  |             |             |             |             |             |
| Per cent of households with a television                     | (7)              | 95.03       | 95.14       | 50.00       | ...         | ...         |
| Per cent of households with a radio                          |                  | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                  |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |                  | ...         | ...         | ...         | 82'475      | ...         |
| Total fixed broadband Internet subscribers                   |                  | ...         | ...         | ...         | 9'648       | ...         |
| Estimated Internet users                                     | (8)              | 160'000     | 205'000     | 232'044     | 260'000     | ...         |
| Internet users per 100 inhabitants                           |                  | 2.89        | 3.62        | 3.96        | 4.36        | ...         |
| International Internet bandwidth (Mbit/s)                    | (9)              | 6.00        | 40.00       | 100.00      | 124.40      | ...         |

Notes: General Post and Telecommunication Company (GDPT).

(1) Source: UN; ITU estimates.

(2) ITU estimates.

(3) Source: IMF.

(4) 2003-05: ITU estimates.

(5) 2007: ITU estimates.

(6) 2003-05: ITU estimates.

(7) 2003-05: ITU estimates.

(8) 2005-06: ITU estimate.

(9) 2003-05: ITU estimates.

Source: ITU.

**Madagascar**

|  |      |              |             |             |             |             |             |
|--|------|--------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 594'180      |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Ariary       |             |             |             |             |             |
| <i>Capital:</i>  |      | Antananarivo |             |             |             |             |             |
|  |      |              | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |              |             |             |             |             |             |
| Population   | (1)  | 10x3         | 17'626      | 18'113      | 18'606      | 19'105      | 19'683      |
| Households   | (2)  | 10x3         | 3'268       | 3'580       | 3'721       | 3'821       | 3'937       |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6         | 1'092       | 873         | 5'040       | 5'499       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6         | 177         | 210         | 1'309       | 1'468       | ...         |
| Average annual exchange rate per US\$                        | (3)  |              | 6'210.00    | 9'344.30    | 2'003.03    | 2'142.30    | 1'873.94    |
| <b>TELEPHONE NETWORK</b>                                     |      |              |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |      | 10x3         | 60          | 59          | 92          | 130         | 134         |
| Main telephone lines per 100 inhabitants                     |      |              | 0.34        | 0.32        | 0.50        | 0.68        | 0.68        |
| Percent of main (fixed) lines connected to digital exchanges |      | %            | ...         | ...         | 96          | 99          | ...         |
| Waiting list for main (fixed) lines                          | (4)  |              | 1'213       | ...         | ...         | ...         | ...         |
| Public payphones   | (5)  |              | 930         | 905         | 959         | 1'183       | ...         |
| <b>MOBILE SERVICES</b>                                       |      |              |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |      | 10x3         | 284         | 334         | 510         | 1'046       | 2'218       |
| Cellular subscribers per 100 inhabitants                     |      |              | 1.61        | 1.84        | 2.74        | 5.47        | 11.27       |
| Percent coverage of mobile cellular network (population)     | (6)  | %            | 23.00       | 23.00       | 23.00       | 23.00       | ...         |
| <b>TRAFFIC</b>   |      |              |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7)  | 10x3         | 6'573       | 6'150       | 4'528       | 4'787       | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3         | 15'838      | 18'205      | ...         | 22'404      | ...         |
| <b>STAFF</b>   |      |              |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8)  |              | 2'313       | ...         | ...         | 2'985       | ...         |
| Subscribers per employee                                     |      |              | 148.41      | ...         | ...         | 393.87      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |              |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x3         | 120'229     | 111'298     | 131'162     | 155'068     | ...         |
| Telecommunication revenues as a % of GDP                     |      | %            | 11.01       | 12.75       | 2.60        | 2.82        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |              |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x3         | 14'761      | ...         | ...         | 50'816      | ...         |
| Telecommunication investment as a % of GFCF                  |      | %            | 8.35        | ...         | ...         | 3.46        | ...         |
| <b>BROADCASTING</b>  |      |              |             |             |             |             |             |
| Per cent of households with a television                     | (9)  |              | 17.50       | 17.50       | 17.98       | 17.98       | ...         |
| Per cent of households with a radio                          |      |              | 59.00       | 58.99       | 59.12       | 58.89       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |              |             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (10) |              | 15'000      | 10'473      | 9'579       | 19'870      | ...         |
| Total fixed broadband Internet subscribers                   |      |              | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     |      |              | 70'500      | 90'000      | 100'000     | 110'000     | ...         |
| Internet users per 100 inhabitants                           |      |              | 0.40        | 0.50        | 0.54        | 0.58        | ...         |
| International Internet bandwidth (Mbit/s)                    |      |              | 20.00       | 34.00       | 34.00       | 100.00      | 150.00      |

Notes: Office Malagasy d'Etudes et de Regulation des Télécommunications.

(1) UN.

(2) ITU estimates.

(3) Source: IMF.

(4) Waiting list in largest city.

(5) Public call offices.

(6) GSMA.

(7) 2005: ITU estimate.

(8) 1983: ITU estimate.

(9) 2003-05: ITU estimates.

(10) 2004: drop in subscribers number due to increased public Internet access.

Source: ITU.

**Malawi**

|  |                 |             |             |             |             |             |
|--|-----------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>94'081</i>   |             |             |             |             |             |
| <i>Local currency:</i>                                       | <i>Kwacha</i>   |             |             |             |             |             |
| <i>Capital:</i>  | <i>Lilongwe</i> |             |             |             |             |             |
|  |                 | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                 |             |             |             |             |             |
| Population   | (1) 10x3        | 10'488      | 12'337      | 12'884      | 13'166      | 13'925      |
| Households   | (2) 10x3        | 2'438       | 2'450       | 2'462       | 2'532       | 2'678       |
| Gross Domestic Product (GDP) (US\$)                          | 10x6            | 1'765       | 1'903       | 2'075       | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6            | 182         | 174         | 185         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)             | 97.43       | 108.90      | 118.42      | 136.01      | 139.96      |
| <b>TELEPHONE NETWORK</b>                                     |                 |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) 10x3        | 85          | 93          | 103         | 130         | 175         |
| Main telephone lines per 100 inhabitants                     |                 | 0.81        | 0.75        | 0.80        | 0.99        | 1.26        |
| Percent of main (fixed) lines connected to digital exchanges | %               | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |                 | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |                 | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |                 |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) 10x3        | 135         | 222         | 429         | 700         | 1'051       |
| Cellular subscribers per 100 inhabitants                     |                 | 1.29        | 1.80        | 3.33        | 5.32        | 7.55        |
| Percent coverage of mobile cellular network (population)     | %               | 28.00       | 49.00       | 70.00       | 93.00       | ...         |
| <b>TRAFFIC</b>   |                 |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |                 | ...         | ...         | ...         | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |                 | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |                 |             |             |             |             |             |
| Total full-time telecommunication staff                      |                 | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |                 | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                 |             |             |             |             |             |
| Telecommunication revenues (US\$)                            | 10x3            | 70'991      | 91'057      | 92'995      | ...         | ...         |
| Telecommunication revenues as a % of GDP                     | %               | 4.02        | 4.79        | 4.48        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                 |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                 | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %               | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                 |             |             |             |             |             |
| Per cent of households with a television                     | (6)             | 4.00        | 5.30        | ...         | ...         | ...         |
| Per cent of households with a radio                          |                 | 57.42       | 61.90       | 64.99       | 65.17       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                 |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |                 | 12'600      | 16'182      | 15'000      | ...         | 85'029      |
| Total fixed broadband Internet subscribers                   |                 | 69          | 138         | 404         | ...         | 1'589       |
| Estimated Internet users                                     |                 | 36'000      | 46'140      | 52'500      | 59'700      | 139'466     |
| Internet users per 100 inhabitants                           |                 | 0.34        | 0.37        | 0.41        | 0.45        | 1.00        |
| International Internet bandwidth (Mbit/s)                    | (7)             | 3.48        | 4.60        | 19.49       | ...         | 67.00       |

Notes: Malawi Communications Regulatory Authority (MACRA).

(1) Source: UN; ITU estimates. 1998: Latest census.

(2) ITU estimates.

(3) Source: IMF.

(4) 2006: ITU estimate.

(5) 2006: ITU estimate.

(6) 2003-05: ITU estimates.

(7) 2002-03: ITU estimates.

Source: ITU.

**Mali***Land area(km2): 1'240'142**Local currency: CFA franc**Capital: Bamako**Year Ending 31.12*

|  |  | 2003 | 2004 | 2005 | 2006 | 2007 |
|--|--|------|------|------|------|------|
|--|--|------|------|------|------|------|

**DEMOGRAPHY, ECONOMY**

|   |          |        |        |        |        |        |
|---|----------|--------|--------|--------|--------|--------|
| Population                                  | (1) 10x3 | 10'863 | 11'101 | 11'345 | 13'918 | 12'337 |
| Households                                  | (2) 10x3 | 1'795  | 1'835  | 1'875  | 2'319  | 2'056  |
| Gross Domestic Product (GDP) (US\$)         | 10x6     | 4'222  | 4'982  | 5'304  | 5'923  | ...    |
| Gross Fixed Capital Formation (GFCF) (US\$) | 10x6     | 769    | ...    | ...    | ...    | ...    |
| Average annual exchange rate per US\$       | (3)      | 581.20 | 528.29 | 527.47 | 522.89 | 479.27 |

**TELEPHONE NETWORK**

|  |   |        |        |        |        |        |
|--|---|--------|--------|--------|--------|--------|
| Main (fixed) telephone lines in operation                    |   | 60'925 | 65'834 | 75'904 | 82'521 | 85'000 |
| Main telephone lines per 100 inhabitants                     |   | 0.56   | 0.59   | 0.67   | 0.59   | 0.69   |
| Percent of main (fixed) lines connected to digital exchanges | % | 100    | 100    | 100    | 100    | 100    |
| Waiting list for main (fixed) lines                          |   | ...    | ...    | ...    | ...    | ...    |
| Public payphones   |   | 4'500  | 5'986  | 7'239  | 6'773  | 6'300  |

**MOBILE SERVICES**

|   |      |      |      |      |       |       |
|---|------|------|------|------|-------|-------|
| Mobile cellular telephone subscribers (post-paid + prepaid) | 10x3 | 247  | 407  | 762  | 1'513 | 2'483 |
| Cellular subscribers per 100 inhabitants                    |      | 2.28 | 3.67 | 6.72 | 10.87 | 20.13 |
| Percent coverage of mobile cellular network (population)    | %    | ...  | ...  | ...  | 20.00 | ...   |

**TRAFFIC**

|  |      |        |        |        |     |     |
|--|------|--------|--------|--------|-----|-----|
| International outgoing fixed telephone traffic (minutes) | 10x3 | 22'041 | 30'160 | 56'140 | ... | ... |
| International incoming fixed telephone traffic (minutes) | 10x3 | ...    | ...    | ...    | ... | ... |

**STAFF**

|   |  |        |        |        |        |     |
|---|--|--------|--------|--------|--------|-----|
| Total full-time telecommunication staff |  | 1'600  | 1'684  | 1'713  | 1'788  | ... |
| Subscribers per employee                |  | 192.59 | 280.70 | 489.14 | 892.32 | ... |

**REVENUE AND EXPENSE**

|  |      |         |         |         |         |     |
|--|------|---------|---------|---------|---------|-----|
| Telecommunication revenues (US\$)        | 10x3 | 137'545 | 214'365 | 248'356 | 304'270 | ... |
| Telecommunication revenues as a % of GDP | %    | 3.26    | 4.30    | 4.68    | 5.14    | ... |

**CAPITAL EXPENDITURE**

|   |      |     |        |        |        |     |
|---|------|-----|--------|--------|--------|-----|
| Total annual investment in telecommunication (US\$) | 10x3 | ... | 87'333 | 64'197 | 93'913 | ... |
| Telecommunication investment as a % of GFCF         | %    | ... | ...    | ...    | ...    | ... |

**BROADCASTING**

|  |     |       |       |       |     |     |
|--|-----|-------|-------|-------|-----|-----|
| Per cent of households with a television | (4) | 15.04 | 16.35 | 17.07 | ... | ... |
| Per cent of households with a radio      |     | ...   | ...   | ...   | ... | ... |

**INFORMATION TECHNOLOGY**

|  |  |        |        |        |        |         |
|--|--|--------|--------|--------|--------|---------|
| Total (fixed) Internet subscribers         |  | ...    | ...    | ...    | 5'897  | 7'000   |
| Total fixed broadband Internet subscribers |  | -      | -      | -      | 3'085  | 3'200   |
| Estimated Internet users                   |  | 35'000 | 50'000 | 60'000 | 88'417 | 100'000 |
| Internet users per 100 inhabitants         |  | 0.32   | 0.45   | 0.53   | 0.64   | 0.81    |
| International Internet bandwidth (Mbit/s)  |  | 6.00   | 18.00  | 26.00  | 213.00 | 213.00  |

Notes: Comité de Régulation des Télécommunications.

(1) Source: UN; 1987: Latest census. Other years: ITU estimate.

(2) ITU estimates.

(3) Source: IMF.

(4) 2003-05: ITU estimates.

Source: ITU.

**Mauritania**

|  |                   |      |                          |             |             |             |             |
|--|-------------------|------|--------------------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>1'030'700</i>  |      |                          |             |             |             |             |
| <i>Local currency:</i>                                       | <i>Ouguiya</i>    |      | <i>Year Ending 31.12</i> |             |             |             |             |
| <i>Capital:</i>  | <i>Nouakchott</i> |      | <b>2003</b>              | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                   |      |                          |             |             |             |             |
| Population   | (1)               | 10x3 | 2'752                    | 2'980       | 3'069       | 3'158       | 3'124       |
| Households   | (2)               | 10x3 | 500                      | 514         | 528         | 544         | 538         |
| Gross Domestic Product (GDP) (US\$)                          |                   | 10x6 | 1'281                    | 1'537       | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |                   | 10x6 | 353                      | 697         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)               |      | 263.03                   | 257.19      | 265.53      | 270.61      | 270.61      |
| <b>TELEPHONE NETWORK</b>                                     |                   |      |                          |             |             |             |             |
| Main (fixed) telephone lines in operation                    |                   |      | 38'178                   | 39'000      | 41'000      | 34'870      | ...         |
| Main telephone lines per 100 inhabitants                     |                   |      | 1.39                     | 1.31        | 1.34        | 1.10        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |                   | %    | 100                      | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |                   |      | ...                      | ...         | ...         | ...         | ...         |
| Public payphones   |                   |      | 6'629                    | ...         | ...         | 5'000       | ...         |
| <b>MOBILE SERVICES</b>                                       |                   |      |                          |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4)               | 10x3 | 351                      | 522         | 746         | 1'060       | 1'300       |
| Cellular subscribers per 100 inhabitants                     |                   |      | 12.75                    | 17.53       | 24.30       | 33.57       | 41.62       |
| Percent coverage of mobile cellular network (population)     |                   | %    | ...                      | 38.00       | 46.00       | 54.00       | ...         |
| <b>TRAFFIC</b>   |                   |      |                          |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5)               | 10x3 | 15'000                   | 21'000      | 26'934      | 10'409      | ...         |
| International incoming fixed telephone traffic (minutes)     |                   | 10x3 | 42'000                   | ...         | ...         | 21'999      | ...         |
| <b>STAFF</b>   |                   |      |                          |             |             |             |             |
| Total full-time telecommunication staff                      | (6)               |      | 730                      | 773         | 784         | 861         | ...         |
| Subscribers per employee                                     |                   |      | 533.06                   | 726.26      | 1'003.34    | 1'271.77    | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                   |      |                          |             |             |             |             |
| Telecommunication revenues (US\$)                            |                   | 10x3 | 92'366                   | 117'839     | 126'529     | 155'907     | ...         |
| Telecommunication revenues as a % of GDP                     |                   | %    | 7.21                     | 7.67        | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                   |      |                          |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                   | 10x3 | 84'667                   | ...         | ...         | 29'930      | ...         |
| Telecommunication investment as a % of GFCF                  |                   | %    | 23.96                    | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                   |      |                          |             |             |             |             |
| Per cent of households with a television                     | (7)               |      | 21.98                    | 23.35       | 24.62       | ...         | ...         |
| Per cent of households with a radio                          |                   |      | ...                      | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                   |      |                          |             |             |             |             |
| Total (fixed) Internet subscribers                           |                   |      | 1'981                    | 2'000       | 2'285       | 4'050       | ...         |
| Total fixed broadband Internet subscribers                   |                   |      | -                        | -           | 164         | 973         | ...         |
| Estimated Internet users                                     |                   |      | 12'000                   | 14'000      | 20'000      | 30'000      | ...         |
| Internet users per 100 inhabitants                           |                   |      | 0.44                     | 0.47        | 0.65        | 0.95        | ...         |
| International Internet bandwidth (Mbit/s)                    | (8)               |      | 9.50                     | 27.00       | 45.00       | 90.00       | ...         |

Notes: Autorité de Régulation.

(1) 1988 and 2000: census results. Other years: ITU estimates.

(2) Since 2000: ARE.

(3) IMF.

(4) 2007: ITU estimate.

(5) 2004: ITU estimate.

(6) 1984: ITU estimate.

(7) 2003-04: ITU estimates.

(8) 2004: ITU estimate.

Source: ITU.

**Mauritius**

|  |          |                   |             |             |             |             |             |
|--|----------|-------------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |          | <i>1'865</i>      |             |             |             |             |             |
| <i>Local currency:</i>                                       |          | <i>Rupee</i>      |             |             |             |             |             |
| <i>Capital:</i>  |          | <i>Port Louis</i> |             |             |             |             |             |
|  |          |                   | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |          |                   |             |             |             |             |             |
| Population   | (1) 10x3 |                   | 1'221       | 1'233       | 1'245       | 1'256       | 1'262       |
| Households   | (2) 10x3 |                   | 312         | 314         | 316         | 322         | 324         |
| Gross Domestic Product (GDP) (US\$)                          |          | 10x6              | 5'641       | 6'385       | 6'284       | 6'490       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |          | 10x6              | 1'274       | 1'382       | 1'340       | 1'557       | ...         |
| Average annual exchange rate per US\$                        | (3)      |                   | 27.90       | 27.50       | 29.50       | 31.71       | 31.31       |
| <b>TELEPHONE NETWORK</b>                                     |          |                   |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |          |                   | 348'202     | 353'808     | 357'490     | 357'340     | ...         |
| Main telephone lines per 100 inhabitants                     |          |                   | 28.52       | 28.69       | 28.71       | 28.45       | ...         |
| Percent of main (fixed) lines connected to digital exchanges |          | %                 | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |          |                   | ...         | ...         | 2'973       | ...         | ...         |
| Public payphones   |          |                   | 2'768       | ...         | 1'400       | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |          |                   |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) 10x3 |                   | 462         | 548         | 657         | 772         | 936         |
| Cellular subscribers per 100 inhabitants                     |          |                   | 37.87       | 44.42       | 52.76       | 61.50       | 74.19       |
| Percent coverage of mobile cellular network (population)     |          | %                 | 95.00       | 96.00       | 99.80       | 99.80       | ...         |
| <b>TRAFFIC</b>   |          |                   |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |          | 10x3              | 43'416      | 60'976      | 66'469      | 59'741      | ...         |
| International incoming fixed telephone traffic (minutes)     |          | 10x3              | 68'549      | 100'369     | 119'781     | ...         | ...         |
| <b>STAFF</b>   |          |                   |             |             |             |             |             |
| Total full-time telecommunication staff                      |          |                   | 1'592       | 1'997       | 2'061       | ...         | ...         |
| Subscribers per employee                                     |          |                   | 509.18      | 451.45      | 492.15      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |          |                   |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |          | 10x3              | 179'928     | 194'578     | 277'766     | 228'486     | ...         |
| Telecommunication revenues as a % of GDP                     |          | %                 | 3.19        | 3.05        | 4.42        | 3.52        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |          |                   |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |          | 10x3              | 37'276      | 29'673      | 35'700      | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |          | %                 | 2.93        | 2.15        | 2.66        | ...         | ...         |
| <b>BROADCASTING</b>  |          |                   |             |             |             |             |             |
| Per cent of households with a television                     | (5)      |                   | 93.00       | 93.00       | 93.00       | 95.70       | 95.68       |
| Per cent of households with a radio                          |          |                   | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |          |                   |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |          |                   | 61'236      | 80'122      | 128'555     | 137'479     | ...         |
| Total fixed broadband Internet subscribers                   |          |                   | 1'184       | 2'564       | 3'146       | 21'895      | ...         |
| Estimated Internet users                                     | (6)      |                   | 150'000     | 240'000     | 300'000     | 320'000     | ...         |
| Internet users per 100 inhabitants                           |          |                   | 12.29       | 19.46       | 24.10       | 25.48       | ...         |
| International Internet bandwidth (Mbit/s)                    |          |                   | 63.00       | 71.00       | 153.00      | 192.00      | ...         |

Notes: Mauritius Telecom.

(1) Source: UN; Mauritius Statistics.

(2) ITU estimates.

(3) Source: IMF.

(4) 2007: ITU estimate.

(5) 2003-05: ITU estimates.

(6) Age 12+.

Source: ITU.

**Morocco**

|  |      |         |             |             |             |             |             |
|--|------|---------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 659'970 |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Dirham  |             |             |             |             |             |
| <i>Capital:</i>  |      | Rabat   |             |             |             |             |             |
|  |      |         | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |         |             |             |             |             |             |
| Population   | (1)  | 10x3    | 29'486      | 29'892      | 30'310      | 30'735      | 31'224      |
| Households   | (2)  | 10x3    | 5'637       | 5'895       | 6'165       | 6'272       | 6'372       |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6    | 43'834      | 50'019      | 51'621      | 57'286      | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6    | 10'501      | 12'298      | 13'076      | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)  |         | 9.57        | 8.87        | 8.86        | 8.80        | 8.19        |
| <b>TELEPHONE NETWORK</b>                                     |      |         |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  | 10x3    | 1'219       | 1'309       | 1'341       | 1'266       | 2'394       |
| Main telephone lines per 100 inhabitants                     |      |         | 4.13        | 4.38        | 4.42        | 4.12        | 7.67        |
| Percent of main (fixed) lines connected to digital exchanges |      | %       | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          | (5)  | 10x3    | -           | -           | -           | ...         | ...         |
| Public payphones   | (6)  | 10x3    | 92          | 140         | ...         | 173         | 176         |
| <b>MOBILE SERVICES</b>                                       |      |         |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (7)  | 10x3    | 7'360       | 9'337       | 12'393      | 16'005      | 20'029      |
| Cellular subscribers per 100 inhabitants                     |      |         | 24.96       | 31.24       | 40.89       | 52.07       | 64.15       |
| Percent coverage of mobile cellular network (population)     |      | %       | 95.00       | 96.00       | 97.50       | 98.00       | ...         |
| <b>TRAFFIC</b>   |      |         |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (8)  | 10x3    | 177'774     | 173'851     | 168'834     | 166'377     | ...         |
| International incoming fixed telephone traffic (minutes)     | (9)  | 10x3    | 1'254'864   | 557'380     | 593'285     | 539'909     | ...         |
| <b>STAFF</b>   |      |         |             |             |             |             |             |
| Total full-time telecommunication staff                      |      |         | 12'910      | 12'963      | ...         | ...         | ...         |
| Subscribers per employee                                     |      |         | 664.53      | 821.22      | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |         |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6    | 1'971       | 2'819       | 2'809       | 2'959       | ...         |
| Telecommunication revenues as a % of GDP                     |      | %       | 4.50        | 5.64        | 5.44        | 5.16        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |         |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x6    | 278         | 304         | 464         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %       | 2.65        | 2.48        | 3.54        | ...         | ...         |
| <b>BROADCASTING</b>  |      |         |             |             |             |             |             |
| Per cent of households with a television                     | (10) |         | 76.99       | 77.01       | 76.24       | 78.12       | ...         |
| Per cent of households with a radio                          |      |         | 81.60       | 79.73       | 77.20       | 77.33       | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |         |             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (11) |         | 60'812      | 113'170     | 262'325     | 399'720     | 483'351     |
| Total fixed broadband Internet subscribers                   | (12) |         | 2'712       | 64'660      | 249'138     | 391'857     | 477'360     |
| Estimated Internet users                                     | (13) | 10x3    | 1'000       | 3'500       | 4'600       | 6'100       | 7'300       |
| Internet users per 100 inhabitants                           |      |         | 3.39        | 11.71       | 15.18       | 19.85       | 23.38       |
| International Internet bandwidth (Mbit/s)                    |      |         | 310.00      | 1'240.00    | 7'100.00    | 11'500.00   | ...         |

Notes: Agence nationale de réglementation des télécommunications.

(1) 2004: Census data. Other years: ITU estimates.

(2) ITU estimates.

(3) IMF.

(4) From 2007: Includes fixed wireless subscribers.

(5) Pourcentage de demandes en instance.

(6) Including public call offices and privately-operated telephone centres. Inclut également le publiphones GSM et satellitaires.

(7) It consists of both fixed and mobile international traffic

(8) 2003-05: data for Maroc Télécom and Médi Telecom.

(9) 2003-05: data for Maroc Télécom and Médi Telecom.

(10) Direction de la Statistique.

(11) 2004: does not include subscribers who have a subscription-free access

(12) From 2006: 128kbit/s or more.

(13) From 2004: persons who have used the Internet at least once during the last month, no matter of location.

Source: ITU.

**Mozambique**

|  |     |         |             |                          |             |             |             |
|--|-----|---------|-------------|--------------------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 784'754 |             |                          |             |             |             |
| <i>Local currency:</i>                                       |     | Metical |             |                          |             |             |             |
| <i>Capital:</i>  |     | Maputo  |             |                          |             |             |             |
|  |     |         |             | <i>Year Ending 31.12</i> |             |             |             |
|  |     |         | <b>2003</b> | <b>2004</b>              | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |         |             |                          |             |             |             |
| Population   | (1) | 10x3    | 18'514      | 18'962                   | 19'792      | 20'158      | 21'397      |
| Households   | (2) | 10x3    | 4'409       | 4'553                    | 4'702       | 4'800       | 5'095       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6    | 4'666       | 5'698                    | 6'579       | 6'833       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x3    | 1'039'471   | 1'062'693                | 1'229'825   | 1'320'932   | ...         |
| Average annual exchange rate per US\$                        | (3) |         | 23'782.30   | 22'581.30                | 23'061.00   | 25.40       | 25.84       |
| <b>TELEPHONE NETWORK</b>                                     |     |         |             |                          |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |         | 77'576      | 69'676                   | 69'735      | 66'968      | ...         |
| Main telephone lines per 100 inhabitants                     |     |         | 0.42        | 0.37                     | 0.35        | 0.33        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %       | 100         | 100                      | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |         | 7'829       | 6'731                    | 4'471       | 2'845       | ...         |
| Public payphones   |     |         | 6'322       | 7'042                    | 6'287       | 4'239       | ...         |
| <b>MOBILE SERVICES</b>                                       |     |         |             |                          |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |     | 10x3    | 436         | 708                      | 1'504       | 2'339       | 3'300       |
| Cellular subscribers per 100 inhabitants                     |     |         | 2.35        | 3.73                     | 7.60        | 11.60       | 15.42       |
| Percent coverage of mobile cellular network (population)     |     | %       | 38.00       | 41.00                    | 43.00       | 44.00       | ...         |
| <b>TRAFFIC</b>   |     |         |             |                          |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5) | 10x3    | 22'357      | 18'868                   | 16'344      | 14'138      | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3    | 589'521     | 311'828                  | 243'906     | ...         | ...         |
| <b>STAFF</b>   |     |         |             |                          |             |             |             |
| Total full-time telecommunication staff                      |     |         | 2'078       | 1'982                    | 2'599       | 2'455       | ...         |
| Subscribers per employee                                     |     |         | 247.03      | 392.37                   | 605.49      | 980.16      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |         |             |                          |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3    | 95'116      | 103'472                  | 95'745      | 86'925      | ...         |
| Telecommunication revenues as a % of GDP                     |     | %       | 2.04        | 1.82                     | 1.46        | 1.27        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |         |             |                          |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6    | 28          | 20                       | 24          | 21          | ...         |
| Telecommunication investment as a % of GFCF                  |     | %       | 2.67        | 1.86                     | 1.92        | 1.62        | ...         |
| <b>BROADCASTING</b>  |     |         |             |                          |             |             |             |
| Per cent of households with a television                     | (6) |         | 8.60        | 8.57                     | ...         | ...         | ...         |
| Per cent of households with a radio                          |     |         | 53.20       | ...                      | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |         |             |                          |             |             |             |
| Total (fixed) Internet subscribers                           |     |         | ...         | ...                      | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |         | -           | -                        | -           | ...         | ...         |
| Estimated Internet users                                     | (7) |         | 83'000      | 138'000                  | 178'000     | ...         | ...         |
| Internet users per 100 inhabitants                           |     |         | 0.45        | 0.73                     | 0.90        | ...         | ...         |
| International Internet bandwidth (Mbit/s)                    | (8) |         | 18.50       | 18.50                    | 19.00       | 72.00       | ...         |

Notes: Telecomunicações de Moçambique (TDM). Instituto Nacional das Comunicações de Moçambique (INCM).

(1) Source: UN, INE, ITU estimates.

(2) Source: INE, ITU estimates.

(3) Source: IMF.

(4) 1980: estimates.

(5) Not including mobile generated traffic.

(6) 2003-05: ITU estimates.

(7) 2005: ITU estimate.

(8) 2004-05: ITU estimates.

Source: ITU.



**Namibia**

|  |     |          |             |             |             |             |             |
|--|-----|----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 824'293  |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Rand     |             |             |             |             |             |
| <i>Capital:</i>  |     | Windhoek |             |             |             |             |             |
|  |     |          | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |          |             |             |             |             |             |
| Population   | (1) | 10x3     | 1'924       | 2'011       | 2'031       | 2'052       | 2'074       |
| Households   | (2) | 10x3     | 366         | 375         | 384         | 387         | 391         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6     | 4'473       | 5'712       | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6     | 1'304       | 1'437       | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |          | 7.56        | 6.46        | 6.36        | 6.77        | 7.05        |
| <b>TELEPHONE NETWORK</b>                                     |     |          |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) | 10x3     | 127         | 128         | 139         | 136         | 138         |
| Main telephone lines per 100 inhabitants                     |     |          | 6.62        | 6.36        | 6.84        | 6.63        | 6.66        |
| Percent of main (fixed) lines connected to digital exchanges |     | %        | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |          | ...         | ...         | 3'521       | ...         | ...         |
| Public payphones   |     |          | ...         | ...         | 4'930       | 6'086       | 4'200       |
| <b>MOBILE SERVICES</b>                                       |     |          |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3     | 224         | 286         | 449         | 609         | 800         |
| Cellular subscribers per 100 inhabitants                     |     |          | 11.63       | 14.23       | 22.10       | 29.67       | 38.58       |
| Percent coverage of mobile cellular network (population)     |     | %        | ...         | 88.00       | 88.00       | 90.00       | 95.00       |
| <b>TRAFFIC</b>   |     |          |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3     | 61'400      | 62'200      | 63'000      | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3     | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |          |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |          | ...         | ...         | 1'350       | ...         | ...         |
| Subscribers per employee                                     |     |          | ...         | ...         | 469.54      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |          |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3     | 196'243     | 273'776     | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %        | 4.39        | 4.79        | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |          |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3     | 17'304      | 20'536      | 20'443      | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %        | 1.33        | 1.43        | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |          |             |             |             |             |             |
| Per cent of households with a television                     | (7) |          | 40.00       | 41.00       | ...         | ...         | ...         |
| Per cent of households with a radio                          |     |          | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |          |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |          | 15'500      | 19'000      | 60'000      | 75'000      | 90'000      |
| Total fixed broadband Internet subscribers                   |     |          | -           | -           | 134         | 198         | 256         |
| Estimated Internet users                                     | (8) |          | 65'000      | 75'000      | 80'563      | 90'100      | 101'000     |
| Internet users per 100 inhabitants                           |     |          | 3.38        | 3.73        | 3.97        | 4.39        | 4.87        |
| International Internet bandwidth (Mbit/s)                    | (9) |          | 8.80        | 9.00        | 36.00       | 46.00       | 56.00       |

Notes: Namibian Communications Commission (NCC).

(1) Source: UN; ITU estimate. 2001: Latest census.

(2) ITU estimates.

(3) Source: IMF.

(4) Before 1988 estimates.

(5) 2002: Dec.

(6) 2005: ITU estimate.

(7) 2003-05: ITU estimates.

(8) 2005: ITU estimate.

(9) 2003: ITU estimate.

Source: ITU.

**Niger**

|  |                  |             |             |             |             |             |
|--|------------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>1'186'408</i> |             |             |             |             |             |
| <i>Local currency:</i>                                       | <i>CFA Franc</i> |             |             |             |             |             |
| <i>Capital:</i>  | <i>Niamey</i>    |             |             |             |             |             |
|  |                  | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                  |             |             |             |             |             |
| Population   | (1) 10x3         | 12'291      | 12'415      | 13'957      | 14'426      | 14'226      |
| Households   | (2) 10x3         | 1'920       | 2'008       | 2'100       | 2'190       | 2'160       |
| Gross Domestic Product (GDP) (US\$)                          | 10x6             | 2'640       | 2'897       | 3'328       | 3'538       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6             | 288         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)              | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |                  |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) 10x3         | 23          | 24          | 24          | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |                  | 0.19        | 0.19        | 0.17        | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges | %                | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |                  | ...         | ...         | ...         | ...         | ...         |
| Public payphones   | (5)              | 69          | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |                  |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (6) 10x3         | 82          | 172         | 324         | 483         | 900         |
| Cellular subscribers per 100 inhabitants                     |                  | 0.67        | 1.39        | 2.32        | 3.35        | 6.33        |
| Percent coverage of mobile cellular network (population)     | %                | 14.00       | 14.00       | 15.00       | 45.00       | ...         |
| <b>TRAFFIC</b>   |                  |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7) 10x6         | 2           | 2           | 2           | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     | 10x6             | 23          | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |                  |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8)              | 1'005       | ...         | 1'062       | ...         | ...         |
| Subscribers per employee                                     |                  | 104.82      | ...         | 327.50      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                  |             |             |             |             |             |
| Telecommunication revenues (US\$)                            | 10x3             | 42'361      | 58'127      | 74'191      | ...         | ...         |
| Telecommunication revenues as a % of GDP                     | %                | 1.60        | 2.01        | 2.23        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                  |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                  | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %                | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |                  |             |             |             |             |             |
| Per cent of households with a television                     | (9)              | 6.25        | 6.97        | 7.14        | ...         | ...         |
| Per cent of households with a radio                          |                  | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                  |             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (10)             | 3'000       | 3'117       | 3'599       | ...         | ...         |
| Total fixed broadband Internet subscribers                   |                  | -           | 77          | 212         | ...         | ...         |
| Estimated Internet users                                     |                  | 19'000      | 24'000      | 29'000      | 40'000      | ...         |
| Internet users per 100 inhabitants                           |                  | 0.15        | 0.19        | 0.21        | 0.28        | ...         |
| International Internet bandwidth (Mbit/s)                    |                  | 2.00        | 2.00        | 30.00       | ...         | ...         |

Notes: Until 2004: Ministère de la Communication and Societe Nigerienne des Télécommunications (SONITEL). Institut National de la Statistique.

(1) UN; ITU estimates. 1988: Latest census.

(2) ITU estimates.

(3) IMF.

(4) 1999: ITU estimate.

(5) Not including Public Call Offices.

(6) 2007: ITU estimate based on Celtel's Annual Report.

(7) 2003-05: ITU estimates.

(8) 1983: ITU estimate.

(9) 2003-05: ITU estimates.

(10) 2003: ITU estimate.

Source: ITU.

**Nigeria**

|  |      |         |             |             |             |             |             |
|--|------|---------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      | 923'850 |             |             |             |             |             |
| <i>Local currency:</i>                                       |      | Naira   |             |             |             |             |             |
| <i>Capital:</i>  |      | Lagos   |             |             |             |             |             |
|  |      |         | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |         |             |             |             |             |             |
| Population   | (1)  | 10x3    | 123'314     | 127'117     | 131'529     | 134'375     | 148'093     |
| Households   | (2)  | 10x3    | 25'215      | 25'894      | 26'591      | 27'423      | 30'226      |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6    | 55'650      | 64'364      | 111'006     | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6    | 6'701       | 10'396      | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)  |         | 129.22      | 132.89      | 131.27      | 128.65      | 125.81      |
| <b>TELEPHONE NETWORK</b>                                     |      |         |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)  | 10x3    | 889         | 1'028       | 1'223       | 1'688       | 6'578       |
| Main telephone lines per 100 inhabitants                     |      |         | 0.72        | 0.81        | 0.93        | 1.26        | 4.44        |
| Percent of main (fixed) lines connected to digital exchanges |      | %       | 91          | ...         | 91          | ...         | ...         |
| Waiting list for main (fixed) lines                          |      |         | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |      |         | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |      |         |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)  | 10x3    | 3'149       | 9'147       | 18'587      | 32'322      | 40'396      |
| Cellular subscribers per 100 inhabitants                     |      |         | 2.55        | 7.20        | 14.13       | 24.05       | 27.28       |
| Percent coverage of mobile cellular network (population)     | (6)  | %       | 45.00       | 55.00       | 58.00       | 60.00       | ...         |
| <b>TRAFFIC</b>   |      |         |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7)  | 10x3    | 113'000     | 218'000     | 323'051     | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |      | 10x3    | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |      |         |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8)  |         | 15'792      | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |      |         | 255.70      | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |      |         |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6    | ...         | 2'780       | 3'430       | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |      | %       | ...         | 4.32        | 3.09        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |      |         |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x6    | 387         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |      | %       | 5.77        | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |      |         |             |             |             |             |             |
| Per cent of households with a television                     | (9)  |         | 26.00       | 25.00       | 26.32       | ...         | ...         |
| Per cent of households with a radio                          |      |         | 67.42       | 77.00       | 79.40       | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |      |         |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |      | 10x3    | ...         | ...         | 2'000       | ...         | ...         |
| Total fixed broadband Internet subscribers                   |      |         | -           | -           | 500         | ...         | ...         |
| Estimated Internet users                                     | (10) | 10x3    | 750         | 1'800       | 5'000       | 8'000       | 10'000      |
| Internet users per 100 inhabitants                           |      |         | 0.61        | 1.42        | 3.80        | 5.95        | 6.75        |
| International Internet bandwidth (Mbit/s)                    | (11) |         | 92.00       | 117.45      | 150.00      | ...         | ...         |

Notes: Nigerian Communications Commission (NCC).

(1) Source: UN.

(2) World Bank, ITU estimates.

(3) Source: IMF.

(4) From 2003: NCC, 2007: Break in comparability: Includes active Fixed Wired/ Wireless lines.

(5) 2007: Break in comparability: Includes active GSM &amp; CDMA mobile lines.

(6) 2002: MTN.

(7) 2003-04: ITU estimates. 2005: NCC estimation.

(8) 1984: ITU estimates.

(9) 2003-04: ITU estimates.

(10) 2005: NCC estimation.

(11) 2003-04: ITU estimates. 2005: NCC estimation.

Source: ITU.

**Rwanda**

|  |          |        |             |             |             |             |             |
|--|----------|--------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |          | 26'330 |             |             |             |             |             |
| <i>Local currency:</i>                                       |          | Franc  |             |             |             |             |             |
| <i>Capital:</i>  |          | Kigali |             |             |             |             |             |
|  |          |        | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |          |        |             |             |             |             |             |
| Population   | (1) 10x3 |        | 8'399       | 8'481       | 9'037       | 9'230       | 9'725       |
| Households   | (2) 10x3 |        | 2'400       | 2'467       | 2'536       | 2'564       | 2'720       |
| Gross Domestic Product (GDP) (US\$)                          | 10x6     |        | 1'777       | 1'971       | 2'387       | 2'957       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  | 10x6     |        | 323         | 296         | 375         | 454         | ...         |
| Average annual exchange rate per US\$                        | (3)      |        | 537.66      | 577.45      | 557.82      | 551.71      | ...         |
| <b>TELEPHONE NETWORK</b>                                     |          |        |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)      |        | 25'565      | 22'972      | 23'601      | 16'521      | ...         |
| Main telephone lines per 100 inhabitants                     |          |        | 0.30        | 0.27        | 0.26        | 0.18        | ...         |
| Percent of main (fixed) lines connected to digital exchanges | %        |        | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |          |        | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |          |        | 4'000       | 5'390       | 3'290       | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |          |        |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)      |        | 130'720     | 137'271     | 222'978     | 314'201     | 679'000     |
| Cellular subscribers per 100 inhabitants                     |          |        | 1.56        | 1.62        | 2.47        | 3.40        | 6.98        |
| Percent coverage of mobile cellular network (population)     | %        |        | ...         | 70.00       | 75.00       | 80.00       | ...         |
| <b>TRAFFIC</b>   |          |        |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | 10x3     |        | ...         | 2'261       | 1'533       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     | 10x3     |        | ...         | ...         | 4'516       | ...         | ...         |
| <b>STAFF</b>   |          |        |             |             |             |             |             |
| Total full-time telecommunication staff                      |          |        | ...         | ...         | 559         | 565         | ...         |
| Subscribers per employee                                     |          |        | ...         | ...         | 435.17      | 585.35      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |          |        |             |             |             |             |             |
| Telecommunication revenues (US\$)                            | 10x3     |        | 48'233      | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     | %        |        | 2.72        | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |          |        |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          | 10x3     |        | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  | %        |        | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |          |        |             |             |             |             |             |
| Per cent of households with a television                     |          |        | 2.42        | 2.36        | 2.30        | ...         | ...         |
| Per cent of households with a radio                          |          |        | 41.67       | 44.59       | 45.78       | 50.70       | 53.31       |
| <b>INFORMATION TECHNOLOGY</b>                                |          |        |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |          |        | 2'504       | 2'875       | 2'949       | 4'260       | ...         |
| Total fixed broadband Internet subscribers                   |          |        | -           | 1'148       | 1'180       | 1'704       | ...         |
| Estimated Internet users                                     |          |        | 31'000      | 38'000      | 50'000      | 100'000     | ...         |
| Internet users per 100 inhabitants                           |          |        | 0.37        | 0.45        | 0.55        | 1.08        | ...         |
| International Internet bandwidth (Mbit/s)                    | (6)      |        | 10.00       | 45.00       | 54.00       | 70.00       | ...         |

Notes: Rwanda Information Technology Authority.

(1) Source: UN; ITU estimates.

(2) ITU estimates.

(3) Source: IMF.

(4) 2005: ITU estimate.

(5) 2007: ITU estimate.

(6) 2003-04

Source: ITU.

**S. Tomé & Príncipe**

|  |          |      |                          |             |             |             |             |
|--|----------|------|--------------------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | 964      |      |                          |             |             |             |             |
| <i>Local currency:</i>                                       | Dobra    |      | <i>Year Ending 31.12</i> |             |             |             |             |
| <i>Capital:</i>  | Sao Tome |      | <b>2003</b>              | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |          |      |                          |             |             |             |             |
| Population   | (1)      | 10x3 | 149                      | 153         | 157         | 160         | 158         |
| Households   | (2)      | 10x3 | 28                       | 28          | 28          | 29          | 29          |
| Gross Domestic Product (GDP) (US\$)                          |          | 10x6 | ...                      | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |          | 10x6 | ...                      | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)      |      | 9'347.58                 | 9'902.32    | 10'558.00   | 12'445.40   | 13'536.76   |
| <b>TELEPHONE NETWORK</b>                                     |          |      |                          |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4)      |      | 6'970                    | 7'050       | 7'112       | 7'593       | 7'654       |
| Main telephone lines per 100 inhabitants                     |          |      | 4.66                     | 4.61        | 4.54        | 4.74        | 4.86        |
| Percent of main (fixed) lines connected to digital exchanges |          | %    | 100                      | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |          |      | 595                      | 578         | 714         | 273         | ...         |
| Public payphones   |          |      | 103                      | 117         | 118         | 123         | 130         |
| <b>MOBILE SERVICES</b>                                       |          |      |                          |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |          |      | 4'819                    | 7'745       | 11'953      | 18'424      | 30'099      |
| Cellular subscribers per 100 inhabitants                     |          |      | 3.22                     | 5.06        | 7.64        | 11.51       | 19.09       |
| Percent coverage of mobile cellular network (population)     |          | %    | ...                      | ...         | 8.00        | 12.00       | 19.00       |
| <b>TRAFFIC</b>   |          |      |                          |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (5)      | 10x3 | 1'463                    | 1'910       | 2'185       | 2'574       | ...         |
| International incoming fixed telephone traffic (minutes)     |          | 10x3 | 4'158                    | 5'119       | 5'644       | 6'261       | ...         |
| <b>STAFF</b>   |          |      |                          |             |             |             |             |
| Total full-time telecommunication staff                      |          |      | 93                       | 89          | 87          | 86          | ...         |
| Subscribers per employee                                     |          |      | 126.76                   | 166.24      | 219.14      | 302.52      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |          |      |                          |             |             |             |             |
| Telecommunication revenues (US\$)                            |          | 10x3 | 8'179                    | 10'055      | 10'382      | 11'177      | ...         |
| Telecommunication revenues as a % of GDP                     |          | %    | ...                      | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |          |      |                          |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |          | 10x3 | 1'543                    | 2'249       | 1'551       | 1'109       | ...         |
| Telecommunication investment as a % of GFCF                  |          | %    | ...                      | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |          |      |                          |             |             |             |             |
| Per cent of households with a television                     |          |      | 39.00                    | 42.00       | ...         | ...         | ...         |
| Per cent of households with a radio                          |          |      | ...                      | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |          |      |                          |             |             |             |             |
| Total (fixed) Internet subscribers                           |          |      | 1'113                    | 2'241       | 2'653       | ...         | ...         |
| Total fixed broadband Internet subscribers                   |          |      | -                        | 1'548       | 1'888       | 2'178       | 2'526       |
| Estimated Internet users                                     | (6)      |      | 15'000                   | 20'000      | 21'000      | 22'000      | 23'000      |
| Internet users per 100 inhabitants                           |          |      | 10.04                    | 13.07       | 13.42       | 13.74       | 14.59       |
| International Internet bandwidth (Mbit/s)                    |          |      | 2.00                     | 2.00        | 4.00        | 4.00        | 12.00       |

Notes: Companhia Santomense de Telecomunicações s.a.r.l. (CST).

(1) Source: UN.

(2) ITU estimates.

(3) Source: IMF.

(4) 2005: ITU estimate.

(5) 2005: ITU estimate.

(6) 2003-2007: ITU estimates.

Source: ITU.

**Senegal**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 196'722   |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc |             |             |             |             |             |
| <i>Capital:</i>  |     | Dakar     |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 10'359      | 10'339      | 11'658      | 11'936      | 12'379      |
| Households   | (2) | 10x3      | 1'189       | 1'222       | 1'256       | 1'326       | 1'375       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 6'859       | 8'014       | 8'651       | 9'185       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 1'450       | 1'821       | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) | 10x3      | 229         | 245         | 267         | 283         | 269         |
| Main telephone lines per 100 inhabitants                     |     |           | 2.21        | 2.37        | 2.29        | 2.37        | 2.17        |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |           | 8'836       | 27          | 29          | 24          | ...         |
| Public payphones   | (5) |           | 476         | 505         | 696         | 1'175       | 17'765      |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |     | 10x3      | 782         | 1'121       | 1'730       | 2'983       | 4'123       |
| Cellular subscribers per 100 inhabitants                     |     |           | 7.55        | 10.85       | 14.84       | 24.99       | 33.31       |
| Percent coverage of mobile cellular network (population)     |     | %         | 85.00       | 85.00       | 85.00       | 83.00       | 85.00       |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3      | 76'000      | 84'000      | 98'000      | 103'000     | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3      | 409'000     | 540'000     | 306'000     | 306'000     | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |           | 1'647       | 1'761       | 1'815       | 1'920       | ...         |
| Subscribers per employee                                     |     |           | 614.01      | 775.84      | 1'100.12    | 1'700.62    | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3      | 400'895     | 548'941     | 678'714     | 839'565     | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 5.84        | 6.85        | 7.85        | 9.14        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3      | ...         | 94'645      | 149'772     | 183'595     | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | ...         | 5.20        | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     | (7) |           | 33.64       | 36.82       | 39.81       | 41.48       | ...         |
| Per cent of households with a radio                          |     |           | 68.26       | 73.65       | 87.18       | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (8) |           | 15'275      | 19'361      | 20'777      | 30'360      | 39'113      |
| Total fixed broadband Internet subscribers                   |     |           | 2'383       | 7'665       | 18'028      | 28'926      | 38'132      |
| Estimated Internet users                                     | (9) |           | 225'000     | 482'000     | 540'000     | 650'000     | 820'000     |
| Internet users per 100 inhabitants                           |     |           | 2.17        | 4.66        | 4.63        | 5.45        | 6.62        |
| International Internet bandwidth (Mbit/s)                    |     |           | 310.00      | 465.00      | 775.00      | 1'240.00    | 1'705.00    |

Notes: Agence de Régulation des Télécommunications.

(1) Source: UN; ITU estimates.

(2) ITU estimate.

(3) Source: IMF.

(4) 2002: ITU estimate.

(5) From 1994 including private telecentres.

(6) 1984: ITU estimate.

(7) 2003-05: ITU estimates.

(8) From 2000: ART.

(9) From 2000: Sonatel and Sentel.

Source: ITU.

## Seychelles

|  |                 |      |             |             |                             |             |             |
|--|-----------------|------|-------------|-------------|-----------------------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>404</i>      |      |             |             |                             |             |             |
| <i>Local currency:</i>                                       | <i>Rupee</i>    |      |             |             | <i>Year Beginning 01.04</i> |             |             |
| <i>Capital:</i>  | <i>Victoria</i> |      | <b>2003</b> | <b>2004</b> | <b>2005</b>                 | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                 |      |             |             |                             |             |             |
| Population   | (1)             | 10x3 | 79          | 80          | 81                          | 81          | 87          |
| Households   | (2)             | 10x3 | 22          | 23          | 24                          | 24          | 26          |
| Gross Domestic Product (GDP) (US\$)                          |                 | 10x6 | 703         | 703         | 698                         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |                 | 10x6 | ...         | ...         | ...                         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)             |      | 5.40        | 5.50        | 5.50                        | 5.52        | 6.70        |
| <b>TELEPHONE NETWORK</b>                                     |                 |      |             |             |                             |             |             |
| Main (fixed) telephone lines in operation                    |                 |      | 21'191      | 21'268      | 21'404                      | 20'679      | 20'603      |
| Main telephone lines per 100 inhabitants                     |                 |      | 26.77       | 26.61       | 26.54                       | 25.44       | 23.79       |
| Percent of main (fixed) lines connected to digital exchanges |                 | %    | 100         | 100         | 100                         | 100         | 100         |
| Waiting list for main (fixed) lines                          |                 |      | 1'900       | 1'881       | 2'031                       | 2'202       | ...         |
| Public payphones   |                 |      | 177         | 165         | 166                         | 201         | 199         |
| <b>MOBILE SERVICES</b>                                       |                 |      |             |             |                             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |                 |      | 49'229      | 54'369      | 58'806                      | 70'340      | 77'278      |
| Cellular subscribers per 100 inhabitants                     |                 |      | 62.19       | 68.04       | 72.91                       | 86.52       | 89.23       |
| Percent coverage of mobile cellular network (population)     |                 | %    | 90.00       | 95.00       | 98.00                       | 98.00       | 98.00       |
| <b>TRAFFIC</b>   |                 |      |             |             |                             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (4)             | 10x3 | 17'100      | 10'900      | 9'090                       | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |                 | 10x3 | ...         | ...         | ...                         | ...         | ...         |
| <b>STAFF</b>   |                 |      |             |             |                             |             |             |
| Total full-time telecommunication staff                      |                 |      | ...         | ...         | ...                         | ...         | ...         |
| Subscribers per employee                                     |                 |      | ...         | ...         | ...                         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                 |      |             |             |                             |             |             |
| Telecommunication revenues (US\$)                            |                 | 10x3 | ...         | 56'125      | 58'660                      | 63'383      | ...         |
| Telecommunication revenues as a % of GDP                     |                 | %    | ...         | 7.98        | 8.40                        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                 |      |             |             |                             |             |             |
| Total annual investment in telecommunication (US\$)          |                 | 10x3 | ...         | 11'891      | 14'600                      | 12'844      | ...         |
| Telecommunication investment as a % of GFCF                  |                 | %    | ...         | ...         | ...                         | ...         | ...         |
| <b>BROADCASTING</b>  |                 |      |             |             |                             |             |             |
| Per cent of households with a television                     | (5)             |      | 92.00       | 92.00       | 92.00                       | 92.50       | 86.15       |
| Per cent of households with a radio                          |                 |      | 92.00       | 92.00       | 92.00                       | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                 |      |             |             |                             |             |             |
| Total (fixed) Internet subscribers                           | (6)             |      | 2'811       | 3'309       | 3'874                       | 4'990       | 5'467       |
| Total fixed broadband Internet subscribers                   |                 |      | -           | 349         | 948                         | 2'475       | 3'044       |
| Estimated Internet users                                     | (7)             |      | 12'000      | 20'000      | 21'000                      | 29'000      | ...         |
| Internet users per 100 inhabitants                           |                 |      | 15.16       | 25.03       | 26.04                       | 35.67       | ...         |
| International Internet bandwidth (Mbit/s)                    |                 |      | 6.00        | 14.00       | 23.50                       | 35.00       | 42.00       |

Notes: Ministry of Information Technology and Communication.

(1) Source: UN; 2002: Latest census.

(2) 1995: Cable and Wireless (Seychelles) LTD.

(3) Source: IMF.

(4) 2003-05: ITU estimates.

(5) 2003-05: ITU estimates.

(6) 2001: Data at 31st December 2001.

(7) 2001: Data at 31st December 2001.

Source: ITU.

## Sierra Leone

|  |     |          |             |             |             |             |             |
|--|-----|----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 72'326   |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Leone    |             |             |             |             |             |
| <i>Capital:</i>  |     | Freetown |             |             |             |             |             |
|  |     |          | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |          |             |             |             |             |             |
| Population   | (1) | 10x3     | 5'119       | 5'336       | 5'526       | 5'679       | 5'866       |
| Households   | (2) | 10x3     | 753         | 756         | 759         | 778         | 804         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6     | 990         | 1'071       | 1'162       | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6     | 138         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |          | 2'347.94    | 2'701.30    | 2'889.59    | 2'961.91    | 2'985.19    |
| <b>TELEPHONE NETWORK</b>                                     |     |          |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     | 10x3     | ...         | ...         | ...         | ...         | ...         |
| Main telephone lines per 100 inhabitants                     |     |          | ...         | ...         | ...         | ...         | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %        | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |     | 10x3     | ...         | ...         | ...         | ...         | ...         |
| Public payphones   |     | 10x3     | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |          |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (4) | 10x3     | 113         | ...         | ...         | ...         | 776         |
| Cellular subscribers per 100 inhabitants                     |     |          | 2.21        | ...         | ...         | ...         | 13.23       |
| Percent coverage of mobile cellular network (population)     |     | %        | ...         | ...         | ...         | 70.00       | ...         |
| <b>TRAFFIC</b>   |     |          |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |     | 10x6     | ...         | ...         | ...         | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x6     | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |          |             |             |             |             |             |
| Total full-time telecommunication staff                      |     | 10x3     | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |          | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |          |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x6     | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %        | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |          |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6     | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %        | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |          |             |             |             |             |             |
| Per cent of households with a television                     |     |          | ...         | ...         | ...         | ...         | ...         |
| Per cent of households with a radio                          |     |          | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |          |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |          | ...         | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |          | ...         | ...         | ...         | ...         | ...         |
| Estimated Internet users                                     |     |          | 9'000       | 10'000      | ...         | ...         | ...         |
| Internet users per 100 inhabitants                           |     |          | 0.18        | 0.19        | ...         | ...         | ...         |
| International Internet bandwidth (Mbit/s)                    |     |          | ...         | ...         | ...         | ...         | ...         |

Notes: Sierra Leone Telecommunications Company (SIERRATEL).

(1) Source: UN.

(2) ITU estimates.

(3) Source: IMF.

(4) 2003, 2007: ITU estimates.

Source: ITU.



## Somalia

|  |     |            |             |             |             |             |             |
|--|-----|------------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 630'000    |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Shilling   |             |             |             |             |             |
| <i>Capital:</i>  |     | Mogadiscio |             |             |             |             |             |
|  |     |            | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |            |             |             |             |             |             |
| Population   | (1) | 10x3       | 7'708       | 7'964       | 8'228       | 8'496       | 8'699       |
| Households   | (2) | 10x3       | 1'320       | 1'338       | 1'356       | 1'393       | 1'426       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6       | ...         | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6       | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |            | 31'820.00   | 14'896.00   | 15'484.00   | 14'406.00   | ...         |
| <b>TELEPHONE NETWORK</b>                                     |     |            |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) | 10x3       | 100         | 100         | 100         | 100         | 100         |
| Main telephone lines per 100 inhabitants                     |     |            | 1.30        | 1.26        | 1.22        | 1.18        | 1.15        |
| Percent of main (fixed) lines connected to digital exchanges |     | %          | ...         | ...         | ...         | ...         | ...         |
| Waiting list for main (fixed) lines                          |     | 10x3       | -           | ...         | ...         | ...         | ...         |
| Public payphones   |     | 10x3       | ...         | ...         | ...         | ...         | ...         |
| <b>MOBILE SERVICES</b>                                       |     |            |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3       | 200         | 500         | 500         | 550         | 600         |
| Cellular subscribers per 100 inhabitants                     |     |            | 2.59        | 6.28        | 6.08        | 6.47        | 6.90        |
| Percent coverage of mobile cellular network (population)     |     | %          | ...         | ...         | ...         | ...         | ...         |
| <b>TRAFFIC</b>   |     |            |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |     | 10x6       | ...         | ...         | ...         | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x6       | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |            |             |             |             |             |             |
| Total full-time telecommunication staff                      |     | 10x3       | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |            | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |            |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x6       | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %          | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |            |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6       | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %          | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |            |             |             |             |             |             |
| Per cent of households with a television                     | (6) |            | 7.58        | 10.00       | 8.00        | ...         | ...         |
| Per cent of households with a radio                          |     |            | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |            |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |            | 2'000       | 9'000       | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |            | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     | (7) |            | 30'000      | 86'000      | 90'000      | 94'000      | ...         |
| Internet users per 100 inhabitants                           |     |            | 0.39        | 1.08        | 1.09        | 1.11        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |            | 3.00        | 3.00        | 3.00        | ...         | ...         |

Notes: Ministry of Posts and Telecommunications.

(1) Source: UN.

(2) ITU estimate.

(3) From 1997, UN operational rate of exchange, end of period.

(4) ITU estimates.

(5) 2003, 2006-07: ITU estimates.

(6) 2003-05: ITU estimates.

(7) 2003: ITU estimate.

Source: ITU.

## South Africa

|  |      |      |                  |           |                             |             |             |             |             |
|--|------|------|------------------|-----------|-----------------------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |      |      | <i>1'184'827</i> |           |                             |             |             |             |             |
| <i>Local currency:</i>                                       |      |      | <i>Rand</i>      |           | <i>Year Beginning 01.04</i> |             |             |             |             |
| <i>Capital:</i>  |      |      | <i>Pretoria</i>  |           | <b>2003</b>                 | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |      |                  |           |                             |             |             |             |             |
| Population   | (1)  | 10x3 | 46'919           | 47'208    | 47'432                      | 47'594      | 48'577      |             |             |
| Households   | (2)  | 10x3 | 11'598           | 11'799    | 12'003                      | 12'000      | 12'248      |             |             |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6 | 166'758          | 216'002   | 242'345                     | 257'173     | ...         |             |             |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6 | 26'522           | 34'893    | 41'105                      | 47'760      | ...         |             |             |
| Average annual exchange rate per US\$                        | (3)  |      | 7.56             | 6.46      | 6.36                        | 6.77        | 7.05        |             |             |
| <b>TELEPHONE NETWORK</b>                                     |      |      |                  |           |                             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |      | 10x3 | 4'821            | 4'850     | 4'729                       | ...         | 4'642       |             |             |
| Main telephone lines per 100 inhabitants                     |      |      | 10.28            | 10.27     | 9.97                        | ...         | 9.56        |             |             |
| Percent of main (fixed) lines connected to digital exchanges |      | %    | 100              | 100       | 100                         | ...         | ...         |             |             |
| Waiting list for main (fixed) lines                          |      | 10x3 | ...              | ...       | ...                         | ...         | ...         |             |             |
| Public payphones   | (4)  | 10x3 | 175              | 169       | 165                         | ...         | 158         |             |             |
| <b>MOBILE SERVICES</b>                                       |      |      |                  |           |                             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5)  | 10x3 | 16'860           | 20'839    | 33'960                      | 39'662      | 42'300      |             |             |
| Cellular subscribers per 100 inhabitants                     |      |      | 35.93            | 44.14     | 71.60                       | 83.33       | 87.08       |             |             |
| Percent coverage of mobile cellular network (population)     |      | %    | 96.00            | 96.00     | 96.00                       | 97.10       | 99.79       |             |             |
| <b>TRAFFIC</b>   |      |      |                  |           |                             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6)  | 10x3 | 427'000          | 415'000   | 515'000                     | ...         | ...         |             |             |
| International incoming fixed telephone traffic (minutes)     |      |      | ...              | ...       | ...                         | ...         | ...         |             |             |
| <b>STAFF</b>   |      |      |                  |           |                             |             |             |             |             |
| Total full-time telecommunication staff                      |      |      | 38'492           | 35'416    | 33'775                      | ...         | ...         |             |             |
| Subscribers per employee                                     |      |      | 563.26           | 725.35    | 1'145.49                    | ...         | ...         |             |             |
| <b>REVENUE AND EXPENSE</b>                                   |      |      |                  |           |                             |             |             |             |             |
| Telecommunication revenues (US\$)                            |      | 10x6 | 8'917            | 11'172    | 15'498                      | ...         | ...         |             |             |
| Telecommunication revenues as a % of GDP                     |      | %    | 5.35             | 5.17      | 6.40                        | ...         | ...         |             |             |
| <b>CAPITAL EXPENDITURE</b>                                   |      |      |                  |           |                             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |      | 10x3 | 871'164          | ...       | ...                         | ...         | ...         |             |             |
| Telecommunication investment as a % of GFCF                  |      | %    | 3.28             | ...       | ...                         | ...         | ...         |             |             |
| <b>BROADCASTING</b>  |      |      |                  |           |                             |             |             |             |             |
| Per cent of households with a television                     | (7)  |      | 57.90            | 59.20     | 59.00                       | ...         | ...         |             |             |
| Per cent of households with a radio                          |      |      | 80.60            | 80.80     | ...                         | ...         | ...         |             |             |
| <b>INFORMATION TECHNOLOGY</b>                                |      |      |                  |           |                             |             |             |             |             |
| Total (fixed) Internet subscribers                           | (8)  |      | 3'138'800        | 3'566'000 | 4'279'200                   | ...         | ...         |             |             |
| Total fixed broadband Internet subscribers                   |      |      | 20'313           | 60'000    | 165'290                     | 335'112     | ...         |             |             |
| Estimated Internet users                                     | (9)  |      | 3'283'000        | 4'000'000 | 5'100'000                   | ...         | ...         |             |             |
| Internet users per 100 inhabitants                           |      |      | 7.00             | 8.47      | 10.75                       | ...         | ...         |             |             |
| International Internet bandwidth (Mbit/s)                    | (10) |      | 625.50           | 881.50    | 881.50                      | ...         | 3'380.00    |             |             |

Notes: Telkom SA Limited (Telkom), Independent Communications Authority of South Africa (ICASA).

(1) UN.

(2) Source: Statistics South Africa, ITU estimate.

(3) Source: IMF.

(4) Coinphones, cardphones &amp; table-mounted renter's payphone (Chatterboxes).

(5) 2007: Estimation based on Annual Reports of Vodacom, MTN and Cell C

(6) 1995: ITU estimate.

(7) 2005: ITU estimate.

(8) 2003: ITU estimate.

(9) 2003-2004: World Wide Worx.

(10) 2005: ITU estimate.

Source: ITU.

**Sudan**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 2'505'815 |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Pound     |             |             |             |             |             |
| <i>Capital:</i>  |     | Khartoum  |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 33'286      | 34'512      | 35'080      | 36'992      | 38'560      |
| Households   | (2) | 10x3      | 5'457       | 5'566       | 5'677       | 5'967       | 6'220       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 17'549      | 21'481      | 28'112      | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | ...         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 260.98      | 257.91      | 243.61      | 217.20      | 2.02        |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |           | 936'756     | 1'028'899   | 570'000     | 767'218     | 345'194     |
| Main telephone lines per 100 inhabitants                     |     |           | 2.81        | 2.98        | 1.62        | 2.07        | 0.90        |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |           | ...         | ...         | -           | -           | ...         |
| Public payphones   |     |           | ...         | ...         | 3'669       | 3'669       | 3'669       |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3      | 527         | 1'049       | 1'828       | 4'288       | 7'464       |
| Cellular subscribers per 100 inhabitants                     |     |           | 1.58        | 3.04        | 5.21        | 11.59       | 19.36       |
| Percent coverage of mobile cellular network (population)     | (6) | %         | 27.00       | 33.00       | 34.00       | 35.00       | ...         |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7) | 10x3      | 56'600      | 81'000      | 100'000     | 96'316      | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3      | 290'300     | 306'100     | 350'000     | 452'714     | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |           | 3'006       | 2'974       | 3'840       | ...         | ...         |
| Subscribers per employee                                     |     |           | 487.02      | 698.54      | 624.46      | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x6      | 332         | 449         | 1'037       | 2'843       | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 1.89        | 2.09        | 3.69        | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     |           | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     |     |           | 16.31       | 16.17       | 16.20       | ...         | ...         |
| Per cent of households with a radio                          | (8) |           | 40.32       | 39.53       | 39.10       | 37.54       | 36.66       |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |           | ...         | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |           | -           | 793         | 1'269       | 2'065       | 3'500       |
| Estimated Internet users                                     |     |           | 200'000     | 300'000     | 500'000     | 850'000     | 1'500'000   |
| Internet users per 100 inhabitants                           |     |           | 0.60        | 0.87        | 1.43        | 2.30        | 3.89        |
| International Internet bandwidth (Mbit/s)                    |     |           | 90.00       | 202.00      | 202.00      | 202.00      | 430.00      |

Notes: National Telecommunication Corporation (NTC).

(1) Source: UN; ITU estimates; 1993: Latest census.

(2) 1995: ITU estimate.

(3) Source: FMI.

(4) 1993: ITU estimate.

(5) ITU estimate: Without Canar. Canar counted as fixed line.

(6) 2001: Celtel.

(7) 1984: ITU estimate.

(8) 2005: % of households that has at least one radio set.

Source: ITU.

**Swaziland**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 17'366    |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Lilangeni |             |             |             |             |             |
| <i>Capital:</i>  |     | Mbabane   |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 1'044       | 1'083       | 1'033       | 1'029       | 1'141       |
| Households   | (2) | 10x3      | 166         | 168         | 170         | 169         | 183         |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 1'821       | 2'377       | 2'613       | 2'784       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 237         | 370         | 389         | 378         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 7.56        | 6.46        | 6.36        | 6.77        | 7.05        |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |           | 46'199      | 44'507      | 35'042      | 43'970      | ...         |
| Main telephone lines per 100 inhabitants                     |     |           | 4.43        | 4.11        | 3.39        | 4.27        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |           | 22'616      | ...         | ...         | ...         | ...         |
| Public payphones   |     |           | 1'368       | 1'458       | 1'458       | 1'308       | ...         |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) |           | 85'000      | 145'000     | 200'000     | 250'000     | 380'000     |
| Cellular subscribers per 100 inhabitants                     |     |           | 8.14        | 13.39       | 19.36       | 24.29       | 33.29       |
| Percent coverage of mobile cellular network (population)     |     | %         | ...         | ...         | ...         | 90.00       | ...         |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |     | 10x3      | 27'845      | 23'914      | 25'273      | 29'263      | ...         |
| International incoming fixed telephone traffic (minutes)     | (6) | 10x3      | 24'664      | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |           | 471         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |           | 278.55      | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3      | 209'963     | 275'033     | 321'151     | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 11.53       | 11.57       | 12.29       | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6      | 28          | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | 11.66       | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     |     |           | 19.00       | 20.00       | 18.00       | ...         | ...         |
| Per cent of households with a radio                          |     |           | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |           | 19'000      | 5'600       | 7'000       | 7'000       | ...         |
| Total fixed broadband Internet subscribers                   |     |           | -           | -           | -           | -           | ...         |
| Estimated Internet users                                     | (7) |           | 27'000      | 36'000      | 41'569      | 42'019      | ...         |
| Internet users per 100 inhabitants                           |     |           | 2.59        | 3.32        | 4.02        | 4.08        | ...         |
| International Internet bandwidth (Mbit/s)                    | (8) |           | 1.00        | 1.00        | 1.00        | ...         | ...         |

Notes: Swaziland Posts and Telecommunications Corporation (STPC).

(1) Source: UN; ITU estimates.

(2) ITU estimates.

(3) Source: IMF.

(4) 1965: SPTC estimate.

(5) 2003, 2007: ITU estimates.

(6) ITU estimates.

(7) 2005: ITU estimate.

(8) 2003-05: ITU estimates.

Source: ITU.

**Tanzania**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 939'762   |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Shillings |             |             |             |             |             |
| <i>Capital:</i>  |     | Dodoma    |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>Year Ending 31.12</b>                                     |     |           |             |             |             |             |             |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 36'919      | 37'627      | 38'329      | 39'025      | 40'454      |
| Households   | (2) | 10x3      | 7'224       | 7'459       | 7'702       | 7'805       | 8'090       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | ...         | ...         | ...         | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 2'156       | 2'360       | 2'762       | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 1'038.42    | 1'089.33    | 1'128.93    | 1'251.90    | 1'245.04    |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    |     |           | 147'006     | 148'360     | 154'360     | 157'287     | 236'493     |
| Main telephone lines per 100 inhabitants                     |     |           | 0.40        | 0.39        | 0.40        | 0.40        | 0.58        |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | ...         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |           | ...         | ...         | ...         | 1'062       | ...         |
| Public payphones   |     |           | ...         | ...         | 5'000       | 5'773       | ...         |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |     | 10x3      | 1'942       | 1'942       | 3'390       | 5'767       | 8'252       |
| Cellular subscribers per 100 inhabitants                     |     |           | 5.26        | 5.16        | 8.84        | 14.78       | 20.40       |
| Percent coverage of mobile cellular network (population)     |     | %         | 25.00       | ...         | ...         | 56.00       | 65.00       |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (4) | 10x3      | 14'000      | 17'000      | 19'000      | ...         | ...         |
| International incoming fixed telephone traffic (minutes)     |     |           | ...         | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |           | ...         | ...         | ...         | ...         | ...         |
| Subscribers per employee                                     |     |           | ...         | ...         | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x6      | ...         | ...         | ...         | ...         | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | ...         | ...         | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x6      | ...         | ...         | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     |     |           | 4.15        | 6.15        | 6.62        | 6.73        | 6.80        |
| Per cent of households with a radio                          |     |           | 55.37       | 58.40       | 62.32       | 64.06       | 64.28       |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |           | 50'000      | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |           | -           | -           | -           | ...         | ...         |
| Estimated Internet users                                     | (5) |           | 250'000     | 333'000     | 384'323     | ...         | ...         |
| Internet users per 100 inhabitants                           |     |           | 0.68        | 0.89        | 1.00        | ...         | ...         |
| International Internet bandwidth (Mbit/s)                    | (6) |           | 16.00       | 16.00       | 100.00      | ...         | ...         |

Notes: Tanzania Telecommunications Company Ltd (TTCL).

(1) Source: UN.

(2) ITU estimates.

(3) Source: IMF.

(4) 1983: Estimate.

(5) 2005: ITU estimate.

(6) 2003-05: ITU estimates.

Source: ITU.

**Togo**

|  |     |           |             |             |             |             |             |
|--|-----|-----------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 56'785    |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | CFA Franc |             |             |             |             |             |
| <i>Capital:</i>  |     | Lome      |             |             |             |             |             |
|  |     |           | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |           |             |             |             |             |             |
| Population   | (1) | 10x3      | 5'000       | 5'017       | 5'100       | 6'306       | 6'585       |
| Households   | (2) | 10x3      | 833         | 836         | 839         | 1'051       | 1'098       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6      | 1'797       | 2'028       | 2'110       | 2'185       | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6      | 342         | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |           | 581.20      | 528.29      | 527.47      | 522.89      | 479.27      |
| <b>TELEPHONE NETWORK</b>                                     |     |           |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |           | 61'099      | 65'949      | 62'831      | 82'057      | ...         |
| Main telephone lines per 100 inhabitants                     |     |           | 1.22        | 1.31        | 1.23        | 1.30        | ...         |
| Percent of main (fixed) lines connected to digital exchanges |     | %         | 100         | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |     |           | 29'000      | 30'000      | ...         | 9'276       | ...         |
| Public payphones   | (5) |           | 13'207      | 22'300      | 26'161      | 21'338      | ...         |
| <b>MOBILE SERVICES</b>                                       |     |           |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |     | 10x3      | 244         | 333         | 434         | 708         | 1'190       |
| Cellular subscribers per 100 inhabitants                     |     |           | 4.87        | 6.63        | 8.50        | 11.23       | 18.08       |
| Percent coverage of mobile cellular network (population)     |     | %         | 85.00       | 85.00       | 85.00       | 85.00       | 86.00       |
| <b>TRAFFIC</b>   |     |           |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (6) | 10x3      | 63'244      | 22'317      | 11'164      | 10'009      | ...         |
| International incoming fixed telephone traffic (minutes)     | (7) | 10x3      | 79'968      | 26'122      | 19'380      | 21'076      | ...         |
| <b>STAFF</b>   |     |           |             |             |             |             |             |
| Total full-time telecommunication staff                      |     |           | 1'082       | 1'099       | 1'150       | 1'244       | ...         |
| Subscribers per employee                                     |     |           | 281.62      | 362.62      | 431.71      | 635.09      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |           |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3      | 96'812      | 118'090     | 132'787     | 153'843     | ...         |
| Telecommunication revenues as a % of GDP                     |     | %         | 5.39        | 5.82        | 6.29        | 7.04        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |           |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3      | ...         | ...         | 46'025      | 67'440      | ...         |
| Telecommunication investment as a % of GFCF                  |     | %         | ...         | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |           |             |             |             |             |             |
| Per cent of households with a television                     | (8) |           | 14.41       | 15.55       | 16.69       | 14.27       | ...         |
| Per cent of households with a radio                          |     |           | 51.62       | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |           |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |           | 12'500      | ...         | ...         | ...         | ...         |
| Total fixed broadband Internet subscribers                   |     |           | -           | -           | -           | ...         | 1'200       |
| Estimated Internet users                                     |     |           | 210'000     | 221'000     | 300'000     | 320'000     | ...         |
| Internet users per 100 inhabitants                           |     |           | 4.20        | 4.41        | 5.88        | 5.07        | ...         |
| International Internet bandwidth (Mbit/s)                    |     |           | 14.26       | 14.26       | 14.26       | 14.26       | ...         |

Notes: Societe des Télécommunications du Togo (TOGO TELECOM). From 2004: ART&P.

(1) UN; ITU estimates.

(2) ITU estimates.

(3) IMF.

(4) 2005: Drop results from the termination of contract for clients that had not paid.

(5) From 1999: includes private phone booths and GSM phone booths.

(6) 1984: ITU estimate.

(7) 1997: Incoming traffic total estimated.

(8) 2003-05: ITU estimates.

Source: ITU.

**Tunisia**

|  |                |      |                          |             |             |             |             |
|--|----------------|------|--------------------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       | <i>164'148</i> |      |                          |             |             |             |             |
| <i>Local currency:</i>                                       | <i>Dinar</i>   |      | <i>Year Ending 31.12</i> |             |             |             |             |
| <i>Capital:</i>  | <i>Tunis</i>   |      | <b>2003</b>              | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |                |      |                          |             |             |             |             |
| Population   | (1)            | 10x3 | 9'880                    | 9'980       | 10'086      | 10'210      | 10'327      |
| Households   | (2)            | 10x3 | 2'139                    | 2'220       | 2'274       | 2'304       | 3'330       |
| Gross Domestic Product (GDP) (US\$)                          |                | 10x6 | 24'963                   | 28'161      | 28'683      | 30'874      | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |                | 10x6 | 5'842                    | 6'389       | 6'484       | ...         | ...         |
| Average annual exchange rate per US\$                        | (3)            |      | 1.29                     | 1.25        | 1.30        | 1.33        | 1.28        |
| <b>TELEPHONE NETWORK</b>                                     |                |      |                          |             |             |             |             |
| Main (fixed) telephone lines in operation                    |                | 10x3 | 1'164                    | 1'204       | 1'257       | 1'268       | 1'273       |
| Main telephone lines per 100 inhabitants                     |                |      | 11.78                    | 12.06       | 12.47       | 12.42       | 12.33       |
| Percent of main (fixed) lines connected to digital exchanges |                | %    | 100                      | 100         | 100         | 100         | 100         |
| Waiting list for main (fixed) lines                          |                |      | 59'973                   | 28'107      | 16'112      | 14'354      | ...         |
| Public payphones   |                |      | 33'058                   | 37'977      | 41'202      | 42'539      | 42'029      |
| <b>MOBILE SERVICES</b>                                       |                |      |                          |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  |                | 10x3 | 1'918                    | 3'736       | 5'681       | 7'339       | 7'842       |
| Cellular subscribers per 100 inhabitants                     |                |      | 19.41                    | 37.43       | 56.32       | 71.88       | 75.94       |
| Percent coverage of mobile cellular network (population)     |                | %    | 98.00                    | 98.00       | 98.00       | 100.00      | 100.00      |
| <b>TRAFFIC</b>   |                |      |                          |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     |                | 10x3 | 221'000                  | 215'000     | 247'000     | 242'311     | ...         |
| International incoming fixed telephone traffic (minutes)     | (4)            | 10x3 | 522'000                  | 562'000     | 593'000     | 493'062     | ...         |
| <b>STAFF</b>   |                |      |                          |             |             |             |             |
| Total full-time telecommunication staff                      |                |      | 8'610                    | 8'844       | 9'373       | 9'404       | ...         |
| Subscribers per employee                                     |                |      | 357.88                   | 558.48      | 740.23      | 915.30      | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |                |      |                          |             |             |             |             |
| Telecommunication revenues (US\$)                            |                | 10x6 | 781                      | 1'142       | 1'240       | 1'341       | ...         |
| Telecommunication revenues as a % of GDP                     |                | %    | 3.13                     | 4.06        | 4.32        | 4.34        | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |                |      |                          |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |                | 10x3 | 405'426                  | 412'800     | 269'082     | 311'796     | ...         |
| Telecommunication investment as a % of GFCF                  |                | %    | 6.94                     | 6.46        | 4.15        | ...         | ...         |
| <b>BROADCASTING</b>  |                |      |                          |             |             |             |             |
| Per cent of households with a television                     | (5)            |      | 92.05                    | 90.18       | 92.13       | 93.10       | ...         |
| Per cent of households with a radio                          |                |      | ...                      | 75.62       | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |                |      |                          |             |             |             |             |
| Total (fixed) Internet subscribers                           |                | 10x3 | 92                       | 121         | 150         | 179         | 253         |
| Total fixed broadband Internet subscribers                   | (6)            | 10x3 | -                        | 3           | 18          | 46          | 114         |
| Estimated Internet users                                     |                | 10x3 | 630                      | 835         | 954         | 1'295       | 1'722       |
| Internet users per 100 inhabitants                           |                |      | 6.38                     | 8.37        | 9.46        | 12.68       | 16.68       |
| International Internet bandwidth (Mbit/s)                    |                |      | 155.00                   | 380.00      | 750.00      | 1'280.00    | 3'100.00    |

Notes: Ministère des Technologies de la Communication.

(1) UN; ITU estimates; 1994: Latest census.

(2) ITU estimates.

(3) IMF.

(4) 1997: ITU estimate.

(5) 2003-05: ITU estimate.

(6) 2007: includes ISDN, Frame Relay, and VSAT.

Source: ITU.

## Uganda

|  |      |          |          |                   |          |           |           |
|--|------|----------|----------|-------------------|----------|-----------|-----------|
| <i>Land area(km2):</i>                                       |      | 236'578  |          |                   |          |           |           |
| <i>Local currency:</i>                                       |      | Shilling |          |                   |          |           |           |
| <i>Capital:</i>  |      | Kampala  |          |                   |          |           |           |
|  |      |          |          | Year Ending 30.06 |          |           |           |
|  |      |          | 2003     | 2004              | 2005     | 2006      | 2007      |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |      |          |          |                   |          |           |           |
| Population   | (1)  | 10x3     | 26'869   | 27'821            | 28'816   | 29'856    | 30'884    |
| Households   | (2)  | 10x3     | 5'570    | 5'904             | 6'258    | 6'491     | 6'714     |
| Gross Domestic Product (GDP) (US\$)                          |      | 10x6     | 6'496    | 7'779             | 9'136    | 10'160    | ...       |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |      | 10x6     | 1'397    | 1'783             | 2'076    | 2'463     | ...       |
| Average annual exchange rate per US\$                        | (3)  |          | 1'963.72 | 1'810.30          | 1'780.67 | 1'831.45  | 1'747.20  |
| <b>TELEPHONE NETWORK</b>                                     |      |          |          |                   |          |           |           |
| Main (fixed) telephone lines in operation                    | (4)  |          | 60'995   | 71'568            | 87'513   | 108'140   | 162'263   |
| Main telephone lines per 100 inhabitants                     |      |          | 0.23     | 0.26              | 0.30     | 0.36      | 0.53      |
| Percent of main (fixed) lines connected to digital exchanges | (5)  | %        | 80       | 85                | 90       | 95        | ...       |
| Waiting list for main (fixed) lines                          |      |          | ...      | ...               | ...      | ...       | ...       |
| Public payphones   | (6)  |          | 3'456    | 4'634             | 6'914    | 11'082    | 24'030    |
| <b>MOBILE SERVICES</b>                                       |      |          |          |                   |          |           |           |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (7)  | 10x3     | 776      | 1'165             | 1'315    | 2'009     | 4'195     |
| Cellular subscribers per 100 inhabitants                     |      |          | 2.89     | 4.19              | 4.56     | 6.73      | 13.58     |
| Percent coverage of mobile cellular network (population)     | (8)  | %        | 46.00    | 75.00             | 70.00    | 80.00     | 80.00     |
| <b>TRAFFIC</b>   |      |          |          |                   |          |           |           |
| International outgoing fixed telephone traffic (minutes)     | (9)  | 10x3     | 38'024   | 31'912            | 39'030   | ...       | 22'989    |
| International incoming fixed telephone traffic (minutes)     | (10) | 10x3     | 46'168   | ...               | ...      | ...       | 192'122   |
| <b>STAFF</b>   |      |          |          |                   |          |           |           |
| Total full-time telecommunication staff                      | (11) |          | 5'028    | 5'193             | 5'511    | ...       | ...       |
| Subscribers per employee                                     |      |          | 166.50   | 238.13            | 254.55   | ...       | ...       |
| <b>REVENUE AND EXPENSE</b>                                   |      |          |          |                   |          |           |           |
| Telecommunication revenues (US\$)                            |      | 10x3     | 185'091  | 248'938           | 287'328  | ...       | ...       |
| Telecommunication revenues as a % of GDP                     |      | %        | 2.85     | 3.20              | 3.14     | ...       | ...       |
| <b>CAPITAL EXPENDITURE</b>                                   |      |          |          |                   |          |           |           |
| Total annual investment in telecommunication (US\$)          |      | 10x3     | 59'764   | 88'523            | 67'326   | ...       | ...       |
| Telecommunication investment as a % of GFCF                  |      | %        | 4.28     | 4.97              | 3.24     | ...       | ...       |
| <b>BROADCASTING</b>  |      |          |          |                   |          |           |           |
| Per cent of households with a television                     | (12) |          | 4.50     | 5.00              | 7.00     | 10.00     | ...       |
| Per cent of households with a radio                          |      |          | 48.60    | 52.00             | 60.00    | 65.00     | ...       |
| <b>INFORMATION TECHNOLOGY</b>                                |      |          |          |                   |          |           |           |
| Total (fixed) Internet subscribers                           |      |          | 7'024    | 8'000             | 9'500    | 11'000    | 15'500    |
| Total fixed broadband Internet subscribers                   |      |          | -        | -                 | 850      | 1'210     | 1'860     |
| Estimated Internet users                                     |      |          | 125'000  | 200'000           | 500'000  | 1'500'000 | 2'000'000 |
| Internet users per 100 inhabitants                           |      |          | 0.47     | 0.72              | 1.74     | 5.02      | 6.48      |
| International Internet bandwidth (Mbit/s)                    |      |          | 10.00    | 60.53             | 60.53    | 133.00    | 344.40    |

Notes: Uganda Communications Commission (UCC).

(1) Source: UN.

(2) ITU estimates.

(3) Source: IMF.

(4) 2007: September.

(5) 1999: August.

(6) From 2000: Including MTN.

(7) 2007: ITU estimate based on UCC Sept. 2007 data.

(8) 2001: Celtel.

(9) Not including traffic with Kenya or Tanzania, 2007: September.

(10) Not including traffic with Kenya or Tanzania, 2007: September.

(11)

1999: Staff of UTL (1'430), CelTel (107) and MTN (125).

(12) 2002: ITU estimate.

Source: ITU.



**Zambia**

|  |     |         |             |             |             |             |             |
|--|-----|---------|-------------|-------------|-------------|-------------|-------------|
| <i>Land area(km2):</i>                                       |     | 752'617 |             |             |             |             |             |
| <i>Local currency:</i>                                       |     | Kwacha  |             |             |             |             |             |
| <i>Capital:</i>  |     | Lusaka  |             |             |             |             |             |
|  |     |         | <b>2003</b> | <b>2004</b> | <b>2005</b> | <b>2006</b> | <b>2007</b> |
| <b>DEMOGRAPHY, ECONOMY</b>                                   |     |         |             |             |             |             |             |
| Population   | (1) | 10x3    | 11'291      | 11'479      | 11'668      | 11'861      | 11'922      |
| Households   | (2) | 10x3    | 2'200       | 2'238       | 2'302       | 2'326       | 2'338       |
| Gross Domestic Product (GDP) (US\$)                          |     | 10x6    | 4'327       | 5'440       | 7'271       | ...         | ...         |
| Gross Fixed Capital Formation (GFCF) (US\$)                  |     | 10x6    | 1'068       | ...         | ...         | ...         | ...         |
| Average annual exchange rate per US\$                        | (3) |         | 4'733.27    | 4'778.88    | 4'463.50    | 3'603.07    | 4'002.52    |
| <b>TELEPHONE NETWORK</b>                                     |     |         |             |             |             |             |             |
| Main (fixed) telephone lines in operation                    | (4) |         | 88'426      | 91'719      | 94'665      | 93'427      | 91'789      |
| Main telephone lines per 100 inhabitants                     |     |         | 0.78        | 0.80        | 0.81        | 0.79        | 0.77        |
| Percent of main (fixed) lines connected to digital exchanges |     | %       | 81          | 94          | 93          | ...         | ...         |
| Waiting list for main (fixed) lines                          |     |         | 10'957      | 11'495      | ...         | ...         | ...         |
| Public payphones   |     |         | 883         | 865         | 750         | ...         | 5'440       |
| <b>MOBILE SERVICES</b>                                       |     |         |             |             |             |             |             |
| Mobile cellular telephone subscribers (post-paid + prepaid)  | (5) | 10x3    | 241         | 464         | 950         | 1'663       | 2'639       |
| Cellular subscribers per 100 inhabitants                     |     |         | 2.13        | 4.05        | 8.14        | 14.02       | 22.14       |
| Percent coverage of mobile cellular network (population)     | (6) | %       | 50.50       | 50.50       | 65.00       | 46.00       | 50.00       |
| <b>TRAFFIC</b>   |     |         |             |             |             |             |             |
| International outgoing fixed telephone traffic (minutes)     | (7) | 10x3    | 12'635      | 12'000      | 10'000      | 19'341      | ...         |
| International incoming fixed telephone traffic (minutes)     |     | 10x3    | 63'260      | ...         | ...         | ...         | ...         |
| <b>STAFF</b>   |     |         |             |             |             |             |             |
| Total full-time telecommunication staff                      | (8) |         | 2'864       | 3'172       | ...         | ...         | ...         |
| Subscribers per employee                                     |     |         | 115.02      | 175.31      | ...         | ...         | ...         |
| <b>REVENUE AND EXPENSE</b>                                   |     |         |             |             |             |             |             |
| Telecommunication revenues (US\$)                            |     | 10x3    | 119'592     | 144'746     | ...         | 273'508     | ...         |
| Telecommunication revenues as a % of GDP                     |     | %       | 2.76        | 2.66        | ...         | ...         | ...         |
| <b>CAPITAL EXPENDITURE</b>                                   |     |         |             |             |             |             |             |
| Total annual investment in telecommunication (US\$)          |     | 10x3    | 27'626      | 42'475      | ...         | ...         | ...         |
| Telecommunication investment as a % of GFCF                  |     | %       | 2.59        | ...         | ...         | ...         | ...         |
| <b>BROADCASTING</b>  |     |         |             |             |             |             |             |
| Per cent of households with a television                     |     |         | ...         | ...         | ...         | ...         | ...         |
| Per cent of households with a radio                          |     |         | ...         | ...         | ...         | ...         | ...         |
| <b>INFORMATION TECHNOLOGY</b>                                |     |         |             |             |             |             |             |
| Total (fixed) Internet subscribers                           |     |         | ...         | 16'538      | ...         | 9'049       | 12'578      |
| Total fixed broadband Internet subscribers                   |     |         | 91          | 250         | 250         | 2'339       | ...         |
| Estimated Internet users                                     | (9) |         | 110'000     | 231'000     | 334'751     | 500'000     | 500'000     |
| Internet users per 100 inhabitants                           |     |         | 0.97        | 2.01        | 2.87        | 4.22        | 4.19        |
| International Internet bandwidth (Mbit/s)                    |     |         | 12.00       | 22.00       | 22.00       | 128.00      | 37.00       |

Notes: Communications Authority.

(1) Source: UN.

(2) ITU estimates.

(3) Source: IMF.

(4) 1960: ITU estimate.

(5) Until 1997: Only Zamtel.

(6) 2005: Only Celtel.

(7) 2004-05: ITU estimates.

(8) 2001: Data as at 31st December 2001.

(9) 2005: ITU estimate.

Source: ITU.

**Zimbabwe***Land area(km2):* 390'310*Local currency:* Dollar*Capital:* Harare*Year Ending 30.06*

|  |  | 2003 | 2004 | 2005 | 2006 | 2007 |
|--|--|------|------|------|------|------|
|--|--|------|------|------|------|------|

**DEMOGRAPHY, ECONOMY**

|   |     |      |        |        |        |        |        |
|---|-----|------|--------|--------|--------|--------|--------|
| Population                                  | (1) | 10x3 | 11'763 | 11'892 | 11'900 | 13'085 | 13'349 |
| Households                                  | (2) | 10x3 | 2'653  | 2'662  | 2'667  | 2'908  | 2'967  |
| Gross Domestic Product (GDP) (US\$)         |     | 10x6 | ...    | ...    | ...    | ...    | ...    |
| Gross Fixed Capital Formation (GFCF) (US\$) |     | 10x6 | ...    | ...    | ...    | ...    | ...    |
| Average annual exchange rate per US\$       | (3) |      | ...    | ...    | ...    | ...    | ...    |

**TELEPHONE NETWORK**

|  |     |   |         |         |         |         |         |
|--|-----|---|---------|---------|---------|---------|---------|
| Main (fixed) telephone lines in operation                    | (4) |   | 300'921 | 317'000 | 328'000 | 335'561 | 344'502 |
| Main telephone lines per 100 inhabitants                     |     |   | 2.56    | 2.67    | 2.76    | 2.56    | 2.58    |
| Percent of main (fixed) lines connected to digital exchanges |     | % | 65      | 81      | 81      | 81      | ...     |
| Waiting list for main (fixed) lines                          |     |   | 130'979 | 240'502 | 242'965 | 157'621 | ...     |
| Public payphones   |     |   | 3'229   | 1'270   | 275     | ...     | 245     |

**MOBILE SERVICES**

|   |  |      |      |      |       |       |       |
|---|--|------|------|------|-------|-------|-------|
| Mobile cellular telephone subscribers (post-paid + prepaid) |  | 10x3 | 364  | 426  | 647   | 849   | 1'226 |
| Cellular subscribers per 100 inhabitants                    |  |      | 3.09 | 3.58 | 5.44  | 6.49  | 9.18  |
| Percent coverage of mobile cellular network (population)    |  | %    | ...  | ...  | 70.00 | 72.00 | 75.00 |

**TRAFFIC**

|  |     |      |     |     |     |     |     |
|--|-----|------|-----|-----|-----|-----|-----|
| International outgoing fixed telephone traffic (minutes) | (5) | 10x6 | ... | 85  | 85  | 70  | ... |
| International incoming fixed telephone traffic (minutes) | (6) | 10x6 | 159 | 212 | 232 | 208 | ... |

**STAFF**

|   |     |  |        |        |        |        |     |
|---|-----|--|--------|--------|--------|--------|-----|
| Total full-time telecommunication staff | (7) |  | 4'101  | 4'694  | 4'226  | 3'106  | ... |
| Subscribers per employee                |     |  | 162.05 | 158.23 | 230.74 | 381.43 | ... |

**REVENUE AND EXPENSE**

|  |  |      |     |     |     |     |     |
|--|--|------|-----|-----|-----|-----|-----|
| Telecommunication revenues (US\$)        |  | 10x6 | ... | ... | ... | ... | ... |
| Telecommunication revenues as a % of GDP |  | %    | ... | ... | ... | ... | ... |

**CAPITAL EXPENDITURE**

|   |  |      |           |          |     |     |     |
|---|--|------|-----------|----------|-----|-----|-----|
| Total annual investment in telecommunication (US\$) |  | 10x3 | ...       | ...      | ... | ... | ... |
| Telecommunication investment as a % of GFCF         |  | %    | 13'469.75 | 4'473.52 | ... | ... | ... |

**BROADCASTING**

|  |  |  |       |       |       |       |     |
|--|--|--|-------|-------|-------|-------|-----|
| Per cent of households with a television |  |  | 27.40 | 33.92 | 34.35 | 31.77 | ... |
| Per cent of households with a radio      |  |  | 55.97 | 56.91 | 57.74 | 53.30 | ... |

**INFORMATION TECHNOLOGY**

|  |     |      |      |       |       |       |       |
|--|-----|------|------|-------|-------|-------|-------|
| Total (fixed) Internet subscribers         |     | 10x3 | 83   | 90    | 96    | 97    | 100   |
| Total fixed broadband Internet subscribers |     | 10x3 | 6    | 9     | 10    | 10    | 15    |
| Estimated Internet users                   | (8) | 10x3 | 800  | 820   | 1'000 | 1'220 | 1'351 |
| Internet users per 100 inhabitants         |     |      | 6.80 | 6.90  | 8.40  | 9.32  | 10.12 |
| International Internet bandwidth (Mbit/s)  |     |      | ...  | 55.00 | 55.00 | 55.00 | 57.00 |

Notes: Post and Telecommunications Regulatory Authority (POTRAZ).

(1) Source: UN; 1992, 2002: Census.

(2) Source: UN; 1992, 2002: Census.

(3) Source: IMF. 2003: UN Operational exchange rate.

(4) 1970: ITU estimate.

(5) 1993: ITU estimate.

(6) 1993: ITU estimate.

(7) Before 2000: Including post.

(8) Source: PTC, ZISPAA, ITU estimates.

Source: ITU.



## Technical Notes

### General methodology

The compound annual growth rate (CAGR) is computed by the formula:

$$[(P_v / P_0)^{(1/n)}] - 1$$

where  $P_v$  = Present value  
 $P_0$  = Beginning value  
 $n$  = Number of periods

The result is multiplied by 100 to obtain a percentage.

United States dollar figures are reached by applying the average annual exchange rate (from the International Monetary Fund, IMF) to the figure reported in national currency. For countries where the IMF rate is unavailable or where the exchange rate typically applied to foreign exchange transactions differs markedly from the official IMF rate, a World Bank conversion rate is used. For the few countries where neither the IMF nor World Bank rates are available, a United Nations end-of-period rate was used.

Group figures are either *totals* or weighted averages depending on the indicator. For example, for main (fixed) telephone lines, the total number of *main (fixed) telephone lines* for each grouping is shown, while for *main (fixed) lines per 100 inhabitants* the weighted average is shown. Group figures are shown in bold in the tables. In cases of significant missing data, group totals are not shown. Group growth rates generally refer to countries for which data are available for both years.

### 1. Basic indicators

The data for *Population* are mid-year estimates from national statistical offices or the United Nations (UN). *Population Density* is based on land area data from the UN; the land area does not include any overseas dependencies but does include inland waters. The data for *Gross Domestic Product (GDP)* are generally from the IMF. They are current price data in national currency converted to United States dollars using annual average exchange rates. *Total telephone subscribers* refers to the sum of main (fixed) telephone lines and cellular mobile subscribers (see below for definitions). *Total telephone subscribers per 100 inhabitants* is calculated by dividing the total telephone subscribers by the population and multiplying by 100. *Effective teledensity* is the

higher value of either main (fixed) telephone lines per 100 inhabitants or mobile cellular subscribers per 100 inhabitants.

### 2. Main (fixed) telephone lines

This table shows the number of *Main (fixed) telephone lines* and *Main (fixed) telephone lines per 100 inhabitants* for the years indicated and corresponding compound annual growth rates (CAGR, see above for computation). *Main (fixed) telephone lines* refer to telephone lines connecting a customer's equipment (e.g., telephone set, facsimile machine) to the Public Switched Telephone Network (PSTN) and which have a dedicated port on a telephone exchange. Note that for most countries, main lines also include public payphones. Many countries also include ISDN channels in main lines (see below ISDN and ADSL). *Main telephone lines per 100 inhabitants* is calculated by dividing the number of main lines by the population and multiplying by 100.

### 3. Waiting list for telephone lines

The table shows the total number of applications for a connection to a main (fixed) telephone line that have had to be held over, owing to a lack of technical availability. It should be noted that the waiting list refers to applications received; it does not include figures for those who desire a telephone line but have not submitted an application. *Total demand* is obtained by adding main (fixed) lines in operation and the waiting list. *Satisfied demand* is obtained by dividing the number of main (fixed) lines by the total demand for main (fixed) telephone lines (sum of the unmet applications and operating main (fixed) telephone lines). *Waiting time* shows the approximate number of years applicants must wait for a telephone line. It is calculated by dividing the number of applicants on the waiting list by the average number of main (fixed) lines added per year over the past three years.

### 4. Local telephone network

*Capacity used* is obtained by dividing the number of main (fixed) lines in service by the total number of main (fixed) lines that could be connected to local public switching exchanges. The *Automatic* per cent is calculated by dividing the number of main (fixed) lines connected to automatic exchanges by the total number of main (fixed) lines. The *Digital* per cent is calculated by dividing the number of main (fixed) lines connected to digital exchanges by the total number of main

(fixed) lines. The percentage of *Residential* lines refers to the number of main (fixed) lines serving households (i.e. lines that are not used for professional purposes or as public telephone stations) divided by the total number of main (fixed) lines. *Faults per 100 main lines per year* refer to the number of reported faults per 100 main (fixed) telephone lines for the year indicated. It is calculated by the total number of reported faults for the year divided by the number of telephone main (fixed) lines and multiplied by 100. Some countries report this on a monthly basis, so an annual estimate is made by multiplying by 12. The definition of a fault varies among countries: some operators define faults as including malfunctioning customer equipment while others include only technical faults.

## 5. Teleaccessibility

*Total residential main (fixed) lines* refers to the number of main (fixed) lines used by households. *Per 100 households* is obtained by dividing the number of residential main lines by the number of households and multiplying by 100. *Public telephones* refers to the total number of all types of public telephones including coin- and card-operated ones. Some countries include public phones installed in private places. No distinction is made between operational and non-operational payphones. *Per 1000 inhabitants* is obtained by dividing the number of public payphones by the population and multiplying by 1000. *As % of main (fixed) lines* is obtained by dividing the number of public telephones by the number of main (fixed) lines.

## 6. International fixed telephone traffic

*Outgoing international fixed telephone traffic* refers to total telephone traffic measured in minutes that originated in the specified country with a destination outside the country. *As % of bothway* refers to outgoing fixed traffic divided by total fixed traffic (incoming and outgoing). *Minutes per inhabitant* is obtained by dividing outgoing international minutes by the number of inhabitants in the country. *Minutes per subscriber* is obtained by dividing outgoing international minutes by the number of main (fixed) lines. *International telephone circuits* refers to the number of links (voice channel equivalents) with other countries for establishing telephone communications.

## 7. Fixed telephone tariffs

The table shows the costs associated with local residential and business telephone service. *Connection* refers to connection charges for basic telephone service. *Monthly subscription* refers to the recurring fixed charge for subscribing to the PSTN. This indicator

is not always comparable since some countries include a number of free local calls in the subscription. When subscription charges are reported annually or bi-monthly, they are converted to their corresponding monthly amount. *Local call* refers to the cost of a 3-minute call within the same exchange area using the subscriber's equipment (i.e., not from a public telephone). This is the amount the subscriber must pay for a 3-minute call and not the average price for each 3-minutes. Any taxes involved in these three charges are included to improve comparability. The *Subscription as a % of GDP per capita* shows cost of an annual residential telephone subscription as a percentage of Gross Domestic Product (GDP) per capita. The *Price basket for fixed line (\$US) as a percentage of GNI per capita* is a fixed price basket adopted from the World Bank. It is calculated as one-fifth of the connection charge, the monthly subscription charge, and the cost of local calls (15 peak and 15 off-peak calls of three minutes each). The basket is expressed as a percentage of countries' 2006 GNI per capita.

## 8. Mobile cellular subscribers

*Mobile cellular subscribers* refers to users of portable telephones subscribing to an automatic public mobile telephone service using cellular technology that provides access to the PSTN. *Per 100 inhabitants* is obtained by dividing the number of cellular subscribers by the population and multiplying by 100. *Prepaid subscribers* refers to the total number of mobile cellular subscribers using prepaid cards. *Population coverage* measures the percentage of inhabitants that are within range of a mobile cellular signal whether or not they are subscribers. This is calculated by dividing the number of inhabitants within range of a mobile cellular signal by the total population and multiplying by 100. *As a % of total telephone subscribers* is obtained by dividing the number of mobile cellular subscribers by the total number of telephone subscribers (sum of the main (fixed) telephone lines and the mobile cellular subscribers).

## 9. Mobile prepaid cellular tariffs

The table shows the cost associated with mobile prepaid cellular service. Where possible, the prices of the incumbent and/or major operator were taken, from operators' website or by correspondence: this may not necessarily be the most cost-effective connection, but rather a representative package on offer to consumers in September 2007. *Connection charge* refers to connection charges for basic mobile cellular service. Offers of free local calls on connection were not taken into account. *Average cost per minute* refers to the average cost of a one-minute mobile call within the

same network, to off-net and to a fixed line. These averages are calculated for both *Peak* and *Off-peak* periods. Any taxes involved in these charges are included to improve comparability. *Cost of local SMS* is the charge to the consumer of sending a single short messaging service (SMS) within the local exchange area. *100 minutes of use* includes the cost of 50 minutes of average cost per minute peak time calling and 50 minutes of average cost per minute off-peak calling. The connection charge is not taken into account. The price comparison is expressed in US\$, using 2007 average annual exchange rates. *As a percentage of per capita income* is computed by dividing the 100 minutes of use by the Gross National Income (GNI) per capita of the country (World Bank, Atlas method, current US\$). The OECD low-user basket gives the price of a standard basket of mobile monthly usage in US\$ determined by the OECD for 25 outgoing calls per month (on-net, off-net and to a fixed line) in predetermined ratios plus 30 SMS messages. For more details on the OECD/Teligen methodology, see [www.oecd.org](http://www.oecd.org). *As a percentage (%) of GNI per capita* is the price of the OECD low-user mobile basket divided by the GNI per capita monthly income (World Bank, Atlas method, current \$US).

#### 10. Telecommunication staff

*Telecommunication staff* refers to the total number of staff (part time staff converted to full time equivalents) employed by telecommunication enterprises providing public telecommunication services. In some cases where posts and telecommunication organisations are combined, no breakdown of telecommunication staff is available. Note that the figure would generally not include sub-contract staff. *% female* refers to the number of full time telecommunication staff that are female divided by the total number of employees and multiplied by 100. *Subscribers per employee* is computed by dividing the number of total telephone lines (fixed and mobile) by the number of employees. Caution should be used in interpreting this figure as some countries may subcontract a proportion of work, in which case the number of main (fixed) lines per employee would be overstated. *Mobile staff* refers to the number of full time staff working in the mobile communication sector. *Mobile subscribers per employee* is computed by dividing the number of mobile cellular subscribers by the number of employees in mobile communication.

#### 11. Telecommunication revenue

This table shows the revenues (turnover) received from providing telecommunication services in each

country. US dollar values are obtained by using the average annual exchange rate. Data may not be strictly comparable due to a number of factors. First, it is assumed that the data relate to revenues of all operators providing service in the country. This is not unequivocally known and may be impossible to determine since there may be no legal requirement for all operators to provide financial information, or operators may be part of a parent company that only provides consolidated accounts. The data do not always include revenues from cellular mobile telephone services, radio paging or data services. Second, the operators may have subsidiaries with financial activities unrelated to telecommunication services that may be included. Third, in the case of countries where posts and telecommunications are combined, a perfect allocation of revenues is not always possible. Fourth, there are definition and accounting differences among countries.

*Total telecommunication revenue* consists of all telecommunication revenues earned during the financial year under review. *% mobile revenue* is the share of mobile communication revenue. *Per inhabitant* shows current revenues divided by the number of inhabitants in the country. *Per telephone subscriber* is obtained by dividing revenues by total telephone subscribers (fixed plus mobile). *Per employee* is obtained by dividing revenues by the number of employees. *As a % of GDP* shows telecommunication revenues divided by national Gross Domestic Product.

#### 12. Telecommunication investment

Investment refers to the annual expenditure associated with acquiring ownership of property and plant used for telecommunication services and includes land and buildings. *Total telecom investment* shows total current investments for the year indicated; the US dollar figure is arrived at by using average annual exchange rate. *Per inhabitant* is obtained by dividing the annual investment by the population. *Per telephone subscriber* is obtained by dividing investment by total telephone subscribers (fixed plus mobile). *As a % of revenue* is obtained by dividing annual investment by telecommunication revenues. *As a % of GFCF* shows telecommunications investment divided by Gross Fixed Capital Formation (GFCF).

#### 13. ISDN and DSL

*ISDN subscribers* refers to the number of subscribers to Integrated Services Digital Networks. It includes both basic rate and primary rate interface subscribers. *B-channel equivalents* converts the number of ISDN



subscriber lines into their equivalent voice channels. The number of basic rate subscribers is multiplied by two and the number of primary rate subscribers is multiplied by 23 or 30, depending on the standard implemented.

*B-channels per 1000 inhabitants* is the number of B-channel equivalents divided by the population and multiplied by 1000. *B-channels as % of main lines* is the number of B-channel equivalents divided by the number of main (fixed) telephone lines and multiplied by 100. *DSL subscribers* refers to subscribers using Digital Subscriber Line (DSL) technology. DSL is a technology for bringing high-bandwidth information to homes and small businesses over ordinary copper telephone lines, with speed equal to, or greater than 256 kbit/s, as the sum of the capacity in both directions. *As % of subscriber lines* is calculated by dividing the number of DSL subscribers by the number of subscriber lines multiplied by 100. *Subscriber lines* is calculated by subtracting the number of ISDN channels from main (fixed) telephone lines and adding ISDN subscribers.

#### 14. Internet

*Internet subscribers* refers to the number of dial-up, leased line and fixed broadband Internet subscribers. *Internet subscribers per 100 inhabitants* is obtained by dividing the number of subscribers by the population and multiplying by 100. *Internet users* is based on nationally reported data. In some cases, surveys have been carried out that give a more precise figure for the number of Internet users. However, surveys differ across countries in the age and frequency of use they cover. The reported figure for Internet users – which may refer to only users above a certain age – is divided by the total population and multiplied by 100 to obtain *Internet users per 100 inhabitants*. Countries that do not have surveys generally base their estimates on derivations from reported Internet Service Provider subscriber counts, calculated by multiplying the number of subscribers by a multiplier. *Fixed broadband subscribers* refers to the sum of DSL, cable modem and other fixed broadband subscribers. Although various definitions of *broadband* exist, it is here defined as sufficient bandwidth to permit combined provision of voice, data and video. Speed should be greater than 256 kbps, as the sum of capacity in both directions. Fixed broadband subscribers per 100 inhabitants is calculated by dividing the number of fixed broadband subscribers by the population of the country and by multiplying by 100.

#### 15. Internet and bandwidth

*Internet subscribers* refers to the number of dial-up, leased line and fixed broadband Internet subscribers.

*Fixed broadband subscribers* refer to the sum of DSL, cable modem and other fixed broadband subscribers. *As % of total Internet subscribers* is calculated by dividing the total number of fixed broadband subscribers by the total number of Internet subscribers and multiplying by 100. *Subscribers per 100 inhabitants* is calculated by dividing the number of broadband subscribers by the population of the country multiplied by 100. *International bandwidth* refers to the amount of international Internet bandwidth measured in Mega Bits Per Second (Mbps). Data for Internet bandwidth come from ITU's annual questionnaire supplemented with data from TeleGeography. *Bits per inhabitants* is calculated by dividing the international Internet bandwidth (in bits) by the country's population.

#### 16. Internet tariffs, 20 hours per month

The table shows a representative selection of the cheapest prices commercially available for 20 hours per month from major Internet Service Providers of internet access for each economy, whether it is through dial-up or dedicated access. For dial-up, the cost is assumed to spread across 10 hours of peak usage and 10 hours of off-peak usage. The cost of dial-up also includes telephone usage charges (if applicable), based on 20 hours of local calls of one-hour duration. Where countries have a special Internet dial-up tariff, this is used. Where countries have a flat rate telephone usage charge (per call charge rather than per minute), a call duration of one hour per session is assumed. Note that the monthly rental for the telephone line is not included. If there is a specific 20 hour package (i.e. 20 hours included in the subscription price), this is assumed to be the cheapest. Where dedicated access is available, the cost of a monthly subscription is compared to the cost of dial-up, since in some countries, dedicated access is cheaper, even for low usage levels. If dedicated access prices are cheaper, these are used instead. Where dedicated access is used, telephone usages charges are not included. Note that dedicated access does not necessarily refer to broadband as defined by ITU. Data are generally those of the largest Internet Service Provider (ISP) and incumbent telephone company. *ISP charge* refers to the Internet monthly subscription plus extra charges once free hours have been used up. Local call charge refers to the amount payable to the telephone company for local telephone charges while logged on. *Total Internet price* refers to the sum of telephone usage charges and ISP charges. *As % of GNI per capita* shows cost of 20 hours use per month as a percentage of Gross National Income (GNI) per capita of the country (World Bank, Atlas method, current US\$).

## 17. Broadband tariffs

The prices gathered for broadband give a representation of typical offers available in an economy. Broadband is considered any dedicated connection to the Internet of 256 kbit/s as the sum of capacity in both directions. They are not necessarily the cheapest, fastest or most cost-effective connections. Rather, they provide a sample of the offers of the incumbent telecommunications operator available to consumers. All prices were gathered during September 2007 and translated into United States dollars using the average annual exchange rates for 2007. If there is a distinction, broadband prices refer to residential offerings, unless operators offer only business packages. If applicable, bit caps are indicated in the table notes. All prices are gathered in local currency and converted to US\$ using the average annual exchange rate for 2007. Most prices in the table are for ADSL services. The prices shown do not include installation charges or telephone line rentals that are often required for ADSL service. In most cases, two prices are gathered for each economy. *Lower speed monthly charge* refers to a lower-speed connection (typically at download speeds of 256 - 1'024 kbit/s) and gives an example of a typical "entry-level" broadband offer in the economy. The *monthly charge* reflects the ISP charge for one month of service. Charges do not include installation fees or modem rentals. *Speed (kbit/s) down* represents the advertised maximum theoretical download speed and not speeds guaranteed to users. *Higher speed monthly charge* refers to a faster and typically more expensive offer available in the economy. Download speeds are theoretical maxima. *Lowest sampled cost US\$ per 100 kbit/s* gives the most cost-effective offer based on the criteria of the "least cost per 100 kbit/s." This is calculated by dividing the monthly subscription charge in US\$ by the theoretical download speed, and then multiplying by 100. This figure is calculated for each recorded sample and the lowest cost per 100 kbit/s is given. *Lowest sampled cost as a % of monthly income (GNI) per capita* refers to the lowest sampled cost US\$ per 100 kbit/s divided by GNI per capita monthly income (World Bank, Atlas method, current US\$). The figure is then reported as a percentage (multiplied by 100). *ISP* lists the name of the Internet service provider whose sampled price was the lowest per 100 kbit/s over all the country samples.

## 18. Network growth

This table shows the increase in the number of main (fixed) telephone lines, mobile cellular subscribers and

Internet users over the preceding 5-year period. Note that particularly for main (fixed) telephone lines, the figure is the addition to the base of main (fixed) lines and does not reflect replacements.

## 19. Broadcasting

*Radio households* represents the number of households that have a radio receiver. Note that for some countries, the number of licenses (i.e. system where radio sets must be registered) is used as a proxy for radio households. Since households may not register, the number of licenses may understate the true number especially if there is widespread avoidance of the licensing system. *As % of total households* is calculated by dividing the number of radio households by total households and multiplying by 100. *Radio population coverage* refers to the percentage of the population that could receive terrestrial-based radio programming transmissions from where they live. *Television households* is the number of households that have television receivers. Note that for some countries, the number of licenses (i.e. system where television sets must be registered) is used as a proxy for television households. Since households may not register, the number of licenses may understate the true number especially if there is widespread avoidance of the licensing system. *Population coverage* refers to the percentage of the population that can receive a terrestrial broadcast signal.

## 20. Core indicators on ICT infrastructure and access

This table shows the available data for the core list of indicators on ICT infrastructure and access, identified and agreed by the *Partnership on Measuring ICT for Development*. For a more detailed description of the indicators, including definition and methodological notes, please consult the *Core ICT Indicators* publication, available for free, on the ITU ICT Statistics website (<http://www.itu.int/ITU-D/ict/partnership/material/CoreICTIndicators.pdf>).

## 21. Core indicators on access to, and use of, ICT by households and individuals, latest available data

This table shows the latest available data for the core list of indicators on access to, and use of, ICT by households and individuals identified and agreed by the *Partnership on Measuring ICT for Development*. Data are collected from National Statistical Offices and usually come from national (household and individual) surveys. For a more detailed description of the indicators, including definitions, model questions and methodological notes, please consult the *Core ICT Indicators* publication, available for free on the



ITU ICT Statistics website (<http://www.itu.int/ITU-D/ict/partnership/material/CoreICTIndicators.pdf>). The *proportion of households with different types of ICTs (radio, TV, fixed telephone line, mobile cellular subscribers, computer, Internet)* is calculated by dividing the number of in-scope households with different ICTs by the total number of in-scope households and multiplying by 100. The *proportion of individuals who used a computer* is calculated by

dividing the total number of in-scope individuals who used a computer from any location in the last 12 months by the total number of in-scope individuals and multiplying by 100. The *proportion of individuals who used the Internet* is calculated by dividing the total number of in-scope individuals who used the Internet (from any location) in the last 12 months by the total number of in-scope individuals and multiplying by 100.

## Country Pages

These tables show annual data for the last five years (2002-2007) for each economy. There are limited data for the year 2007 since a number of countries were not able to provide year-end data for 2007 by the time this Report was published.

The *Land area* (in square kilometres), name of the *Local currency* and name of the *Capital* city are shown at the top left. The period to which the data refer is shown at the top right.

### Definitions

#### DEMOGRAPHY, ECONOMY

*Population*: The data for *population* are generally mid-year estimates from the United Nations or from national statistical agencies.

*Households*: The data for *households* are generally mid-year estimates from the United Nations or from national statistical agencies.

*Gross Domestic Product (GDP) (US\$)*: The data for *Gross Domestic Product (GDP)* are generally from the International Monetary Fund (IMF). They are current price data in national currency converted to United States dollars using average annual exchange rates. GDP is the sum of final expenditures on goods and services in the domestic economy.

*Gross Fixed Capital Formation (GFCF) (US\$)*: The data for *Gross Fixed Capital Formation (GFCF)* are generally from the International Monetary Fund (IMF). They are current price data in national currency converted to United States dollars using average annual exchange rates. GFCF is expenditures made by business and government for additions to fixed assets.

*Average annual exchange rate per US\$*: Number of units of country's currency per United States dollar averaged over one year. Rates are based on market, official or primary rates and are generally from the IMF.

#### TELEPHONE NETWORK

*Main (fixed) telephone lines in operation*: A telephone line connecting the subscriber's terminal equipment to the public switched network and which has a dedicated port in the telephone exchange equipment.

This term is synonymous with the term "main station" or "Direct Exchange Line" (DEL) which are commonly used in telecommunication documents and is generally comparable with the terms "access line" or "subscriber."

*Main telephone lines per 100 inhabitants*: Calculated by dividing the number of main lines by the population and multiplying by 100.

*Percent of main (fixed) lines connected to digital exchanges*: This percentage is obtained by dividing the number of main lines connected to digital telephone exchanges by the total number of main lines.

*Waiting list for main (fixed) lines*: Unmet applications for connection to the Public Switched Telephone Network (PSTN) which have had to be held over owing to a lack of technical facilities (equipment, lines, etc.).

*Public payphones*: Total number of all types of public telephones, including coin and card operated and public telephones in call offices.

#### MOBILE SERVICES

*Cellular mobile telephone subscribers (post-paid + prepaid)*: Users of portable telephones subscribing to an automatic public mobile telephone service which provides access to the Public Switched Telephone Network (PSTN) using cellular technology. This includes analogue and digital cellular systems.

*Cellular subscribers per 100 inhabitants*: Obtained by dividing the number of cellular subscribers by the population and multiplying by 100.

*Percent coverage of mobile cellular network (population)*: Measures the percentage of inhabitants that are within range of a mobile cellular signal whether or not they are mobile cellular subscribers. This is calculated by dividing the number of inhabitants within range of a mobile cellular signal by the total population.

#### TRAFFIC

*International outgoing fixed telephone traffic (minutes)*: Refers to total fixed telephone traffic measured in minutes that originated in the specified country with a destination outside the country.

*International incoming fixed telephone traffic (minutes)*: Refers to total fixed telephone traffic measured in minutes that originated outside the specified country with a destination inside the country.

#### **STAFF**

*Total full-time telecommunication staff*: Refers to the total number of staff (part time staff converted to full time equivalents) employed by telecommunication enterprises providing public telecommunication services. In some cases where posts and telecommunication organizations are combined, no breakdown of telecommunication staff is available. Note that the figure would generally not include sub contract staff.

*Subscribers per employee*: Computed by dividing total telephone subscribers by the number of employees. Caution should be used in interpreting this figure as some countries may subcontract a proportion of work, in which case the number of main lines per employee would be overstated.

#### **REVENUE AND EXPENSE**

*Telecommunication revenues (US\$)*: Revenue (turnover) consists of telecommunication service earnings during the financial year under review received from providing telecommunication services in each country. US\$ figures are arrived at by dividing the national currency data by the annual average exchange rate. Data may not be strictly comparable due to a number of factors. First, it is assumed that the data relate to revenues of all public telecommunication operators providing service in the country. This is not unequivocally known and may be impossible to determine since there may be no legal requirement for all operators to provide financial information, or operators may be part of a parent company that only provides consolidated accounts. The data does not usually include revenues from cellular mobile telephone, radio paging or data services if these services are not provided by the main fixed-link operator. Second, the operators may have subsidiaries with financial activities unrelated to telecommunication services that may be included. Third, in the case of countries where posts and telecommunications are combined, a perfect allocation of revenues is not always possible. Fourth, there are definition and accounting differences among countries.

*Telecommunication revenues as a % of GDP*: Shows current telecommunication revenues divided by national Gross Domestic Product.

#### **CAPITAL EXPENDITURE**

*Total annual investment in telecommunication (US\$)*: The annual investment for acquiring property and plant. US\$ value arrived at by dividing the national currency figure by the annual average exchange rate. The term investment means the expenditure associated with acquiring the ownership of property (including intellectual and non-tangible property such as computer software) and plant. These include expenditure on initial installations and on additions to existing installations where the usage is expected to be over an extended period of time. Also referred to as "capital expenditure".

*Telecommunication investment as a % of GFCF*: Telecommunications investment divided by Gross Fixed Capital Formation (GFCF). For some countries where GFCF is not available, Gross Domestic Investment is used. This is similar to GFCF except that it does not include changes in inventories which tend to comprise a small proportion of GFCF.

#### **BROADCASTING**

*Per cent of households with a television*: Calculated by dividing the number of households that have television receivers by total number of households and multiplying by 100. Note that for some countries, the number of licenses (i.e. system where television sets must be registered) is used as a proxy for television households. Since households may not register, the number of licenses may understate the true number especially if there is widespread avoidance of the licensing system.

*Per cent of households with a radio*: Calculated by dividing the number of households that have a radio receiver by total number of households and multiplying by 100. Note that for some countries, the number of licenses (i.e. system where radio sets must be registered) is used as a proxy for television households. Since households may not register, the number of licenses may understate the true number especially if there is widespread avoidance of the licensing system.

#### **INFORMATION TECHNOLOGY**

*Total (fixed) Internet subscribers*: Refers to the number of total Internet subscribers with fixed access, which includes dial-up, total fixed broadband subscribers, cable modem, DSL Internet subscribers, other broadband and leased line Internet subscribers. This includes only active subscribers that have used the system within a reasonable period of time.

*Total fixed broadband Internet subscribers:* Refers to a subscriber who pays for high-speed access to the public Internet (a TCP/IP connection), at speeds equal to, or greater than, 256 kbit/s, in one or both directions. This total is measured irrespective of the method of payment. It excludes subscribers with access to data communications (including the Internet) via mobile cellular networks.

*Estimated Internet users:* The number of Internet users based on nationally reported data. In some cases, surveys have been carried out that give a

more precise figure for the number of Internet users. However surveys differ across countries in the age and frequency of use they cover.

*Internet users per 100 inhabitants:* Calculated by dividing the number of Internet users by the population and multiplying by 100.

*International Internet bandwidth (Mbit/s):* Refers to the total capacity of international Internet bandwidth in Mega Bits Per Second (Mbit/s).



# AFRICAN TELECOMMUNICATION/ICT ORGANIZATIONS



## African Telecommunication/ICT Organizations

Ministries and regulators responsible for telecommunication and main facilities-based providers of local and national and international long distance telephone service and mobile cellular service are shown below. Situation at 7 April 2008.

1 = Local telephone service. 2 = National long distance. 3 = International Long Distance. 4 = Wireless. 4a = GSM Mobile. 4b = CDMA Mobile. 4c = CDMA Fixed.

| COUNTRY      | ORGANIZATION  | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
|--------------|---|-----------|---|---|---|---|---|--|
|              |   |           |   |   | a | b | c |  |
| Algeria      | Ministère de la Poste et des Technologies de l'Information et de la Communication | Ministry  |   |   |   |   |   | <a href="http://www.mptic.dz">www.mptic.dz</a>   |
|              | Autorité de Régulation de la Poste et des Télécommunications (ARPT)               | Regulator |   |   |   |   |   | <a href="http://www.arpt.dz">www.arpt.dz</a>   |
|              | Algérie Télécom Mobilis   | •         | • | • | • |   | • | <a href="http://www.algeriatelecom.dz">www.algeriatelecom.dz</a><br><a href="http://www.mobilis.dz">www.mobilis.dz</a>       |
|              | Lacom   | •         | • | • |   |   | • | <a href="http://www.lacom.dz">www.lacom.dz</a>   |
|              | Djezzy  |           |   |   | • |   |   | <a href="http://www.djezzygsm.com">www.djezzygsm.com</a>   |
|              | Nedjma  |           |   |   | • |   |   | <a href="http://www.nedjma.dz">www.nedjma.dz</a>   |
| Angola       | Ministério dos Correios e Telecomunicações  | Ministry  |   |   |   |   |   |  |
|              | Instituto Angolano das Comunicações (INACOM)                                      | Regulator |   |   |   |   |   | <a href="http://www.inacom.og.ao">www.inacom.og.ao</a>   |
|              | Angola Telecom Movitel  | •         | • | • |   | • | • | <a href="http://www.angolatelecom.com">www.angolatelecom.com</a><br><a href="http://www.movitel.co.ao">www.movitel.co.ao</a> |
|              | Mundo Startel   | •         | • | • |   |   |   | <a href="http://www.startel.co.ao">www.startel.co.ao</a>   |
|              | Unitel  |           |   |   | • |   |   | <a href="http://www.unitel.co.ao">www.unitel.co.ao</a>   |
| Benin        | Ministère de la Communication et de la Promotion des Technologies Nouvelles       | Ministry  |   |   |   |   |   | <a href="http://www.communication.gouv.bj">www.communication.gouv.bj</a>   |
|              | Bénin Télécom (BT) Libercom   | •         | • | • | • |   |   | <a href="http://www.benintelecoms.bj">www.benintelecoms.bj</a><br><a href="http://www.libercom.bj">www.libercom.bj</a>       |
|              | Bell Benin Communications   |           |   |   | • |   |   | <a href="http://www.groupebellbenin.com">www.groupebellbenin.com</a>   |
|              | Moov Benin  |           |   |   | • |   |   | <a href="http://www.moov.bj">www.moov.bj</a>   |
|              | MTN Benin   |           |   |   | • |   |   | <a href="http://www.areeba.com.bj">www.areeba.com.bj</a>   |
| Botswana     | Ministry of Communications, Science and Technology                                | Ministry  |   |   |   |   |   | <a href="http://www.mcst.gov.bw">www.mcst.gov.bw</a>   |
|              | Botswana Telecommunications Authority (BTA)                                       | Regulator |   |   |   |   |   | <a href="http://www.bta.org.bw">www.bta.org.bw</a>   |
|              | BTC   | •         | • | • |   |   |   | <a href="http://www.btc.bw">www.btc.bw</a>   |
|              | Mascom  |           |   |   | • |   |   | <a href="http://www.mascom.bw">www.mascom.bw</a>   |
|              | Orange  |           |   |   | • |   |   | <a href="http://www.orange.co.bw">www.orange.co.bw</a>   |
| Burkina Faso | Ministère des Postes et Télécommunications  | Ministry  |   |   |   |   |   | <a href="http://www.mpt.bf">www.mpt.bf</a>   |
|              | Autorité Nationale de Régulation des Télécommunications (ARTEL)                   | Regulator |   |   |   |   |   | <a href="http://www.artel.bf">www.artel.bf</a>   |
|              | Onatel Telmob   | •         | • | • | • |   |   | <a href="http://www.onatel.bf">www.onatel.bf</a><br><a href="http://www.telmob.bf">www.telmob.bf</a>                         |
|              | Celtel Burkina  |           |   |   | • |   |   | <a href="http://www.bf.celtel.com">www.bf.celtel.com</a>   |
|              | Telecel Faso  |           |   |   | • |   |   | <a href="http://www.telecelfaso.bf">www.telecelfaso.bf</a>   |



| COUNTRY              | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
|----------------------|--|-----------|---|---|---|---|---|--|
|                      |  |           |   |   | a | b | c |  |
| Burundi              | Ministère des Transports, Postes et Télécommunications                           | Ministry  |   |   |   |   |   | <a href="http://www.burundi.gov.bi">www.burundi.gov.bi</a>               |
|                      | Agence de Régulation et de Contrôle des Télécommunications (ARCT)                | Regulator |   |   |   |   |   | <a href="http://www.arct.bi">www.arct.bi</a>                             |
|                      | Office National des Télécommunications (ONATEL)                                  | •         | • | • | • |   |   | <a href="http://www.onatel.com">www.onatel.com</a>                       |
|                      | Africell   |           |   |   | • |   |   | <a href="http://www.africell.bi">www.africell.bi</a>                     |
|                      | Econet Wireless Burundi  |           |   |   | • |   |   | <a href="http://www.econet.bi">www.econet.bi</a>                         |
|                      | Telecel Burundi  |           |   |   | • |   |   |  |
| Cameroon             | Ministère des Postes et Télécommunications                                       | Ministry  |   |   |   |   |   | <a href="http://www.minpostel.gov.cm">www.minpostel.gov.cm</a>           |
|                      | Agence de Régulation des Télécommunications (ART)                                | Regulator |   |   |   |   |   | <a href="http://www.art.cm">www.art.cm</a>                               |
|                      | Camtel   | •         | • | • |   | • | • | <a href="http://www.camtel.cm">www.camtel.cm</a>                         |
|                      | MTN Cameroon   |           |   |   | • |   |   | <a href="http://www.mtncameroon.net">www.mtncameroon.net</a>             |
|                      | Orange   |           |   |   | • |   |   | <a href="http://www.orange.cm">www.orange.cm</a>                         |
| Cape Verde           | Ministerio de Estado e das Infraestruturas, Transportes e Mar                    | Ministry  |   |   |   |   |   | <a href="http://www.governo.cv">www.governo.cv</a>                       |
|                      | Agência Nacional de Comunicações (ANAC)  | Regulator |   |   |   |   |   | <a href="http://www.anac.cv">www.anac.cv</a>                             |
|                      | CVTelecom  | •         | • | • | • |   |   | <a href="http://www.cvtelecom.cv">www.cvtelecom.cv</a>                   |
|                      | CVMóvel  |           |   |   |   |   |   | <a href="http://www.cvmovel.cv">www.cvmovel.cv</a>                       |
|                      | T+ Telecomunicações  |           |   |   | • |   |   | <a href="http://www.tmais.cv">www.tmais.cv</a>                           |
| Central African Rep. | Ministère des Postes et des Télécommunications chargé des Nouvelles Technologies | Ministry  |   |   |   |   |   | Email: <a href="mailto:minptt@intnet.cf">minptt@intnet.cf</a>            |
|                      | Agence de Régulation des Télécommunications (ART)                                | Regulator |   |   |   |   |   | <a href="http://www.art-rca.org">www.art-rca.org</a>                     |
|                      | Socatel  | •         | • | • |   |   |   | <a href="http://www.socatel.cf">www.socatel.cf</a>                       |
|                      | Atlantique Cellulaire RCA (A-Cell)   |           |   |   | • |   |   |  |
|                      | Nationlink Telecom   |           |   |   | • |   |   | <a href="http://www.nationlinktelecom.com">www.nationlinktelecom.com</a> |
|                      | Orange   |           |   |   | • |   |   | <a href="http://www.orange.cf">www.orange.cf</a>                         |
|                      | Telecel Centrafrique   |           |   |   | • |   |   |  |
| Chad                 | Ministère des Postes, et des Nouvelles Technologies de la Communication          | Ministry  |   |   |   |   |   | <a href="http://www.primature-tchad.org">www.primature-tchad.org</a>     |
|                      | Office Tchadien de Régulation des Télécommunications (OTRT)                      | Regulator |   |   |   |   |   | <a href="http://www.otrt.td">www.otrt.td</a>                             |
|                      | Société des Télécommunications (SOTEL)   | •         | • | • |   |   |   | <a href="http://www.sotel.td">www.sotel.td</a>                           |
|                      | Celtel Tchad   |           |   |   | • |   |   | <a href="http://www.td.celtel.com">www.td.celtel.com</a>                 |
|                      | Millicom (Tigo)  |           |   |   | • |   |   | <a href="http://www.millicom.com">www.millicom.com</a>                   |
| Comoros              | Ministère des Transports, des Postes et Télécommunications et du Tourisme        | Ministry  |   |   |   |   |   | <a href="http://www.beit-salam.km">www.beit-salam.km</a>                 |
|                      | Comores Telecom  | •         | • | • | • |   |   | <a href="http://www.comorestelecom.km">www.comorestelecom.km</a>         |

| COUNTRY           | ORGANIZATION   | 1         | 2 | 3 | 4 |   |  | WEBSITE  |
|-------------------|--|-----------|---|---|---|---|--|--|
|                   |  |           |   |   | a | b | c  |  |
| Congo             | Ministère des Postes et Télécommunications chargé des Nouvelles Technologies de la Communication | Ministry  |   |   |   |   |  | <a href="http://www.postelntic.gouv.cg">www.postelntic.gouv.cg</a> |
|                   | Direction Générale de l'Administration Centrale des Postes et Télécommunications (DGACPT)        | Regulator |   |   |   |   |  | <a href="http://www.dgacpt.com">www.dgacpt.com</a>                 |
|                   | Société des Télécommunications du Congo (Sotelco)  | •         | • | • |   |   |  |  |
|                   | Celtel Congo   |           |   |   | • |   |  | <a href="http://www.cg.celtel.com">www.cg.celtel.com</a>           |
|                   | MTN Congo (Libertis Telecom)   |           |   |   | • |   |  | <a href="http://www.mtncongo.net">www.mtncongo.net</a>             |
|                   | Warid Congo  |           |   |   | • |   |  | <a href="http://www.waridtel.cg">www.waridtel.cg</a>               |
| Côte d'Ivoire     | Ministère des Nouvelles Technologies de l'Information et de la Communication                     | Ministry  |   |   |   |   |  | <a href="http://www.gouv.ci">www.gouv.ci</a>                       |
|                   | Agence des Télécommunications de Côte d'Ivoire (ATCI)  | Regulator |   |   |   |   |  | <a href="http://www.atci.ci">www.atci.ci</a>                       |
|                   | Arobase  | •         | • | • |   |   | •  | <a href="http://www.arobasetelecom.ci">www.arobasetelecom.ci</a>   |
|                   | Côte d'Ivoire Telecom  | •         | • | • | • | • | •  | <a href="http://www.citelecom.ci">www.citelecom.ci</a>             |
|                   | Orange Côte d'Ivoire   |           |   |   |   |   |  | <a href="http://www.orange.ci">www.orange.ci</a>                   |
|                   | KoZ  |           |   |   | • |   |  | <a href="http://www.koz.ci">www.koz.ci</a>                         |
|                   | Moov (A-Cell)  |           |   |   | • |   |  | <a href="http://www.moov.com">www.moov.com</a>                     |
| MTN Côte d'Ivoire |  |           |   | • |   |   | <a href="http://www.mtn.ci">www.mtn.ci</a> |  |
| D.R. Congo        | Ministère des Postes, Téléphones et Télécommunications   | Ministry  |   |   |   |   |  |  |
|                   | Autorité de Régulation de la Poste et des Télécommunications du Congo (ARPTC)                    | Regulator |   |   |   |   |  | <a href="http://www.arptc.cd">www.arptc.cd</a>                     |
|                   | Office Congolais des Postes et des Télécommunications (OCPT)                                     | •         | • | • |   |   |  | <a href="http://www.ocpt.cd">www.ocpt.cd</a>                       |
|                   | Congo Chine Telecom  |           |   |   | • |   |  | <a href="http://www.cct.cd">www.cct.cd</a>                         |
|                   | AfriTel  |           |   |   |   |   | •  |  |
|                   | Celtel Congo (DRC)   |           |   |   | • |   |  | <a href="http://www.cd.celtel.com">www.cd.celtel.com</a>           |
|                   | Congo Korea Telecom (CKT)  | •         |   |   |   |   |  |  |
|                   | Oasis (SAIT Télécom)   |           |   |   | • |   |  | <a href="http://www.tigo.cd">www.tigo.cd</a>                       |
|                   | Supercell  |           |   |   | • |   |  |  |
|                   | Tatem Telecom  |           |   |   |   | • | •  | <a href="http://tatemtelecom.com">tatemtelecom.com</a>             |
|                   | Vodacom Congo  |           |   |   | • |   |  | <a href="http://www.vodacom.cd">www.vodacom.cd</a>                 |
| Djibouti          | Ministère de la Communication et de la Culture, chargé des Postes et Télécommunications          | Ministry  |   |   |   |   |  | <a href="http://www.mccpt.dj">www.mccpt.dj</a>                     |
|                   | Direction des Postes et Télécommunications   | Regulator |   |   |   |   |  | <a href="http://www.mccpt.dj">www.mccpt.dj</a>                     |
|                   | Djibouti Télécom   | •         | • | • | • |   |  | <a href="http://www.adjib.dj">www.adjib.dj</a>                     |

| COUNTRY           | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
|-------------------|--|-----------|---|---|---|---|---|--|
|                   |  |           |   |   | a | b | c |  |
| Egypt             | Ministry of Communications and Information Technology  | Ministry  |   |   |   |   |   | <a href="http://www.mcit.gov.eg">www.mcit.gov.eg</a>   |
|                   | National Telecommunication Regulatory Authority (NTRA)   | Regulator |   |   |   |   |   | <a href="http://www.tra.gov.eg">www.tra.gov.eg</a>   |
|                   | Telecom Egypt  | •         | • | • |   |   | • | <a href="http://www.telecomegypt.com.eg">www.telecomegypt.com.eg</a>   |
|                   | Etisalat   |           |   |   | • |   |   | <a href="http://www.etisalat.com">www.etisalat.com</a>   |
|                   | Mobinil  |           |   |   | • |   |   | <a href="http://www.mobinil.com">www.mobinil.com</a>   |
|                   | Vodafone   |           |   |   | • |   |   | <a href="http://www.vodafone.com.eg">www.vodafone.com.eg</a>   |
| Equatorial Guinea | Ministerio de Comunicaciones y Transporte  | Ministry  |   |   |   |   |   | <a href="http://www.ceiba-guinea-ecuatorial.org">www.ceiba-guinea-ecuatorial.org</a>   |
|                   | Dirección General de Correos y de Telecomunicaciones   | Regulator |   |   |   |   |   | <a href="http://www.ceiba-guinea-ecuatorial.org">www.ceiba-guinea-ecuatorial.org</a>   |
|                   | Getesa   | •         | • | • | • |   |   | <a href="http://www.getesa.gq">www.getesa.gq</a>   |
| Eritrea           | Ministry of Transport and Communications   | Ministry  |   |   |   |   |   | Email: <a href="mailto:motcrez@aol.com.er">motcrez@aol.com.er</a>  |
|                   | Communications Department  | Regulator |   |   |   |   |   | Email: <a href="mailto:motcrez@aol.com.er">motcrez@aol.com.er</a>  |
|                   | EriTel   | •         | • | • | • |   | • | <a href="http://www.ritel.com">www.ritel.com</a>   |
| Ethiopia          | Ministry of Transport and Communication  | Ministry  |   |   |   |   |   | <a href="http://www.motac.gov.et">www.motac.gov.et</a>   |
|                   | Ethiopian Telecommunications Agency (ETA)  | Regulator |   |   |   |   |   | <a href="http://www.eta.gov.et">www.eta.gov.et</a>   |
|                   | Ethiopian Telecommunications Corporation (ETC)   | •         | • | • | • |   | • | <a href="http://www.ethionet.et">www.ethionet.et</a>   |
| Gabon             | Ministère de la Communication, des Postes, des Télécommunications et des Nouvelles Technologies de l'Information | Ministry  |   |   |   |   |   |  |
|                   | Agence de Régulation des Télécommunications (ARTEL)  | Regulator |   |   |   |   |   | <a href="http://www.artel.ga">www.artel.ga</a>   |
|                   | Gabon Télécom Libertis   | •         | • | • | • |   |   | <a href="http://www.ogooe.ga">www.ogooe.ga</a><br><a href="http://www.libertis.ga">www.libertis.ga</a>                               |
|                   | Celtel Gabon   |           |   |   | • |   |   | <a href="http://www.ga.celtel.com">www.ga.celtel.com</a>   |
|                   | Moov Gabon   |           |   |   | • |   |   | <a href="http://www.moov.ga">www.moov.ga</a>   |
| Gambia            | Department of State for Communications and Information Technology (DOSCIT)                                       | Ministry  |   |   |   |   |   | <a href="http://www.doscit.gm">www.doscit.gm</a>   |
|                   | Public Utilities Regulatory Authority (PURA)   | Regulator |   |   |   |   |   | <a href="http://www.pura.gm">www.pura.gm</a>   |
|                   | Gamtel Gamcel  | •         | • | • | • |   | • | <a href="http://www.gamtel.gm">www.gamtel.gm</a><br><a href="http://www.gamcel.gm">www.gamcel.gm</a>                                 |
|                   | Africell   |           |   |   | • |   |   | <a href="http://www.africell.gm">www.africell.gm</a>   |
|                   | Comium Gambia  |           |   |   | • |   |   | <a href="http://www.comium.com">www.comium.com</a>   |
| Ghana             | Ministry of Communications   | Ministry  |   |   |   |   |   | <a href="http://www.moc.gov.gh">www.moc.gov.gh</a>   |
|                   | National Communications Authority (NCA)  | Regulator |   |   |   |   |   | <a href="http://www.nca.org.gh">www.nca.org.gh</a>   |
|                   | Ghana Telecom Onetouch   | •         | • | • | • |   |   | <a href="http://www.ghanatelecom.com.gh">www.ghanatelecom.com.gh</a><br><a href="http://www.onetouch.com.gh">www.onetouch.com.gh</a> |
|                   | Western Telesystems (Westel)   | •         | • | • |   |   |   | <a href="http://www.westelgh.com">www.westelgh.com</a>   |
|                   | Kasapa Telecom   |           |   |   |   | • |   |  |
|                   | Tigo   |           |   |   | • |   |   | <a href="http://www.tigo.com.gh">www.tigo.com.gh</a>   |
|                   | MTN  |           |   |   | • |   |   | <a href="http://www.mtn.com.gh">www.mtn.com.gh</a>   |

| COUNTRY       | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
|---------------|--|-----------|---|---|---|---|---|--|
|               |  |           |   |   | a | b | c |  |
| Guinea        | Ministère de la Communication et des Nouvelles Technologies de l'Information | Ministry  |   |   |   |   |   | <a href="http://www.guinee.gov.gn">www.guinee.gov.gn</a>   |
|               | Direction Nationale des Postes et Télécommunications                         | Regulator |   |   |   |   |   |  |
|               | Sotelgui   | •         | • | • | • |   |   | <a href="http://www.sotelgui.net">www.sotelgui.net</a>   |
|               | Areeba   |           |   |   | • |   |   | <a href="http://www.areeba-guinea.com">www.areeba-guinea.com</a>   |
|               | Interceel Guinée   |           |   |   | • |   |   |  |
|               | Orange Guinée  |           |   |   | • |   |   |  |
| Guinea-Bissau | Ministério dos Transportes e Comunicações (not sure)                         | Ministry  |   |   |   |   |   | <a href="http://www.republica-da-guine-bissau.org">www.republica-da-guine-bissau.org</a>                         |
|               | Instituto das Comunicações da Guiné-Bissau (ICGB)                            | Regulator |   |   |   |   |   | <a href="http://www.icgb.org">www.icgb.org</a>   |
|               | Guiné Telecom  | •         | • | • | • |   |   | <a href="http://www.gtelecom.gw">www.gtelecom.gw</a>   |
|               | Areeba   |           |   |   | • |   |   | <a href="http://www.areeba.com.gw">www.areeba.com.gw</a>   |
|               | Orange Bissau  |           |   |   | • |   |   |  |
| Kenya         | Ministry of Information and Communications                                   | Ministry  |   |   |   |   |   | <a href="http://www.information.go.ke">www.information.go.ke</a>   |
|               | Communications Commission of Kenya   | Regulator |   |   |   |   |   | <a href="http://www.cck.go.ke">www.cck.go.ke</a>   |
|               | Telkom Kenya   | •         | • | • |   |   | • | <a href="http://www.telkom.co.ke">www.telkom.co.ke</a>   |
|               | Celtel Kenya   |           |   | • | • |   |   | <a href="http://www.ke.celtel.com">www.ke.celtel.com</a>   |
|               | EM Communications  | •         |   |   |   |   | • | <a href="http://www.popotewireless.co.ke">www.popotewireless.co.ke</a>   |
|               | Flashcom   | •         |   |   |   |   | • | <a href="http://www.flashcom.co.ke">www.flashcom.co.ke</a>   |
|               | Safaricom  |           |   | • | • |   |   | <a href="http://www.safaricom.co.ke">www.safaricom.co.ke</a>   |
| Lesotho       | Ministry of Communications, Science and Technology                           | Ministry  |   |   |   |   |   | <a href="http://www.lesotho.gov.ls/comms/">www.lesotho.gov.ls/comms/</a>   |
|               | Lesotho Telecommunications Authority (LTA)                                   | Regulator |   |   |   |   |   | <a href="http://www.lta.org.ls">www.lta.org.ls</a>   |
|               | Telecom Lesotho Econet EziCell   | •         | • | • | • |   |   | <a href="http://www.telecom.co.ls">www.telecom.co.ls</a><br><a href="http://www.ezicell.com">www.ezicell.com</a> |
|               | Vodacom Lesotho  |           |   |   | • |   |   | <a href="http://www.vodacom.co.ls">www.vodacom.co.ls</a>   |
| Liberia       | Ministry of Posts and Telecommunications                                     | Ministry  |   |   |   |   |   | <a href="http://www.emansion.gov.lr">www.emansion.gov.lr</a>   |
|               | Liberia Telecommunications Authority (LTA)                                   | Regulator |   |   |   |   |   | <a href="http://www.lta.org.lr">www.lta.org.lr</a>   |
|               | Liberia Telecommunications Corporation (LIBTELCO)                            | •         | • | • |   |   |   |  |
|               | Cellcom  |           |   |   | • |   |   | <a href="http://www.cellcomgsm.com">www.cellcomgsm.com</a>   |
|               | Comium Liberia   |           |   |   | • |   |   | <a href="http://www.comium.com.lr">www.comium.com.lr</a>   |
|               | LiberCell  |           |   |   | • |   |   | <a href="http://www.libercell.info">www.libercell.info</a>   |
|               | Lonestar Cell  |           |   |   | • |   |   | <a href="http://www.lonestarcell.com">www.lonestarcell.com</a>   |
| Libya         | General Directorate of Posts and Telecommunications (GDPT)                   | Ministry  |   |   |   |   |   |  |
|               | General Post and Telecommunication Company (GPTC)                            | •         | • | • |   |   |   | <a href="http://www.gptc.ly">www.gptc.ly</a>   |
|               | Al Madar   |           |   |   | • |   |   | <a href="http://www.almadar.ly">www.almadar.ly</a>   |
|               | Libyana Mobile Phone   |           |   |   | • |   |   | <a href="http://www.libyana.ly">www.libyana.ly</a>   |

| COUNTRY    | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
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|            |  |           |   |   | a | b | c |  |
| Madagascar | Ministère des Télécommunications, des Postes et de la Communication      | Ministry  |   |   |   |   |   | <a href="http://www.mtpc.gov.mg">www.mtpc.gov.mg</a>   |
|            | Office Malagasy d'Etudes et de Régulation des Télécommunications (OMERT) | Regulator |   |   |   |   |   | <a href="http://www.omert.mg">www.omert.mg</a>   |
|            | Telma  | •         | • | • | • |   | • | <a href="http://www.telma.mg">www.telma.mg</a>   |
|            | Celtel Madagascar  |           |   |   | • |   |   | <a href="http://www.mg.celtel.com">www.mg.celtel.com</a>   |
|            | Orange Madagascar  |           |   |   | • |   |   | <a href="http://www.orange.mg">www.orange.mg</a>   |
| Malawi     | Ministry of Information and Civic Education                              | Ministry  |   |   |   |   |   | <a href="http://www.malawi.gov.mw/Information/Home%20Information.htm">www.malawi.gov.mw/Information/Home%20Information.htm</a>     |
|            | Malawi Communications Regulatory Authority (MACRA)                       | Regulator |   |   |   |   |   | <a href="http://www.macra.org.mw">www.macra.org.mw</a>   |
|            | Malawi Telecommunications (MTL)  | •         | • | • |   |   |   | <a href="http://www.mtl.mw">www.mtl.mw</a>   |
|            | Celtel Malawi  |           |   |   | • |   |   | <a href="http://www.mw.celtel.com">www.mw.celtel.com</a>   |
|            | Telekom Networks Malawi  |           |   |   | • |   |   |  |
| Mali       | Ministère de la Communication et des Nouvelles Technologies              | Ministry  |   |   |   |   |   | <a href="http://www.mcnet.gov.ml">www.mcnet.gov.ml</a>   |
|            | Comité de Régulation des Télécommunications (CRT)                        | Regulator |   |   |   |   |   | <a href="http://mali-reforme-telecom.mctmtl.com">mali-reforme-telecom.mctmtl.com</a>   |
|            | Sotelma Malitel  | •         | • | • | • |   | • | <a href="http://www.sotelma.ml">www.sotelma.ml</a><br><a href="http://www.malitel.com.ml">www.malitel.com.ml</a>                   |
|            | Orange Mali  |           |   |   | • |   |   | <a href="http://www.orangemali.com">www.orangemali.com</a>   |
| Mauritania | Ministère de l'Intérieur, des Postes et Télécommunications               | Ministry  |   |   |   |   |   | <a href="http://www.interieur.gov.mr">www.interieur.gov.mr</a>   |
|            | Autorité de Régulation (ARE)   | Regulator |   |   |   |   |   | <a href="http://www.are.mr">www.are.mr</a>   |
|            | Mauritel   | •         | • | • | • |   | • | <a href="http://www.mauritel.mr">www.mauritel.mr</a><br><a href="http://www.eljawal.mr">www.eljawal.mr</a>                         |
|            | Chinguitel   |           |   |   |   | • |   | <a href="http://www.chinguitel.mr">www.chinguitel.mr</a>   |
|            | Mattel   |           |   |   | • |   |   | <a href="http://www.mattel.mr">www.mattel.mr</a>   |
| Mauritius  | Ministry of Information Technology and Telecommunications                | Ministry  |   |   |   |   |   | <a href="http://telecomit.gov.mu">telecomit.gov.mu</a>   |
|            | Information and Communication Technologies Authority (ICTA)              | Regulator |   |   |   |   |   | <a href="http://www.icta.mu">www.icta.mu</a>   |
|            | Mauritius Telecom Cellplus   | •         | • | • | • |   | • | <a href="http://www.mauritiustelecom.com">www.mauritiustelecom.com</a><br><a href="http://www.cellplus.mu">www.cellplus.mu</a>     |
|            | MTML   | •         | • | • |   | • | • | <a href="http://www.mahanagartelephone.com/mtml/">www.mahanagartelephone.com/mtml/</a>   |
|            | Emtel  |           |   |   | • |   |   | <a href="http://www.emtel-ltd.com">www.emtel-ltd.com</a>   |
| Morocco    | Ministère de l'Industrie, du Commerce et des Nouvelles Technologies      | Ministry  |   |   |   |   |   | <a href="http://www.mcinet.gov.ma">www.mcinet.gov.ma</a> ;<br><a href="http://www.technologies.gov.ma">www.technologies.gov.ma</a> |
|            | Agence Nationale de Réglementation des Télécommunications (ANRT)         | Regulator |   |   |   |   |   | <a href="http://www.anrt.ma">www.anrt.ma</a>   |
|            | Maroc Telecom  | •         | • | • | • |   |   | <a href="http://www.elmanzil.ma">www.elmanzil.ma</a> ;<br><a href="http://www.mobileiam.ma">www.mobileiam.ma</a>                   |
|            | Méditel  |           |   |   | • |   |   | <a href="http://www.meditel.ma">www.meditel.ma</a>   |
|            | Wana   |           |   |   |   | • | • | <a href="http://www.wana.ma">www.wana.ma</a>   |

| COUNTRY    | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
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|            |  |           |   |   | a | b | c |  |
| Mozambique | Ministério dos Transportes e Comunicação                 | Ministry  |   |   |   |   |   | <a href="http://www.mtc.gov.mz">www.mtc.gov.mz</a>   |
|            | Instituto Nacional das Comunicações de Moçambique (INCM) | Regulator |   |   |   |   |   | <a href="http://www.incm.gov.mz">www.incm.gov.mz</a>   |
|            | TDM  | •         | • | • |   |   |   | <a href="http://www.tdm.mz">www.tdm.mz</a>   |
|            | mCel   |           |   |   | • |   |   | <a href="http://www.mcel.co.mz">www.mcel.co.mz</a>   |
|            | Vodacom Moçambique                                       |           |   |   | • |   |   | <a href="http://www.vm.co.mz">www.vm.co.mz</a>   |
| Namibia    | Ministry of Works, Transport and Communication           | Ministry  |   |   |   |   |   | <a href="http://www.grnnet.gov.na">www.grnnet.gov.na</a>   |
|            | Namibian Communications Commission (NCC)                 | Regulator |   |   |   |   |   | <a href="http://www.ncc.org.na">www.ncc.org.na</a>   |
|            | Telecom Namibia  | •         | • | • |   |   | • | <a href="http://www.telecom.na">www.telecom.na</a>   |
|            | Cell One   |           |   |   | • |   |   | <a href="http://www.cellone.com.na">www.cellone.com.na</a>   |
|            | MTC  |           |   |   | • |   |   | <a href="http://www.mtc.com.na">www.mtc.com.na</a>   |
| Niger      | Ministère de la Communication                            | Ministry  |   |   |   |   |   | <a href="http://www.communication-gouv-niger.ne">www.communication-gouv-niger.ne</a>                                   |
|            | Autorité de Régulation Multisectorielle (ARM)            | Regulator |   |   |   |   |   | <a href="http://niger.arm-niger.org">niger.arm-niger.org</a>   |
|            | Sonitel<br>SahelCom                                      | •         | • | • | • |   | • | <a href="http://www.sonitel.ne">www.sonitel.ne</a><br><a href="http://www.sahelcom.ne">www.sahelcom.ne</a>             |
|            | Celtel Niger   |           |   |   | • |   |   | <a href="http://www.ne.celtel.com">www.ne.celtel.com</a>   |
|            | Telecel Niger  |           |   |   | • |   |   | <a href="http://www.telecelniger.com">www.telecelniger.com</a>   |
| Nigeria    | Ministry of Information and Communications               | Ministry  |   |   |   |   |   | <a href="http://www.nigeria.gov.ng">www.nigeria.gov.ng</a>   |
|            | Nigerian Communications Commission                       | Regulator |   |   |   |   |   | <a href="http://www.ncc.gov.ng">www.ncc.gov.ng</a>   |
|            | Nitel<br>M-tel   | •         | • | • | • |   | • | <a href="http://www.nitelnet.com">www.nitelnet.com</a><br><a href="http://www.mtelnigeria.com">www.mtelnigeria.com</a> |
|            | Globacom<br>Glo Mobile                                   | •         | • | • | • |   |   | <a href="http://www.gloworld.com">www.gloworld.com</a>   |
|            | Bourdex Telecom  |           |   |   |   |   | • | <a href="http://www.bourdex.com">www.bourdex.com</a>   |
|            | Cell Communications                                      |           |   |   |   |   | • | <a href="http://www.cellcomng.com">www.cellcomng.com</a>   |
|            | Celtel   |           |   |   | • |   |   | <a href="http://www.ng.celtel.com">www.ng.celtel.com</a>   |
|            | Independent Telephone Network                            |           |   |   |   |   | • | <a href="http://www.itnnetwork.com">www.itnnetwork.com</a>   |
|            | Intercellular Nigeria                                    |           |   |   |   |   | • | <a href="http://www.intercellular-ng.com">www.intercellular-ng.com</a>   |
|            | MTS First Wireless                                       |           |   |   |   |   | • | <a href="http://www.mtsfirst.com">www.mtsfirst.com</a>   |
|            | Multi-links  |           |   |   |   |   | • | <a href="http://www.multilinks.com">www.multilinks.com</a>   |
|            | MTN Nigeria  |           |   |   | • |   |   | <a href="http://www.mtnonline.com">www.mtnonline.com</a>   |
|            | Rainbownet   |           |   |   |   |   | • | <a href="http://www.rainbownet.net.ng">www.rainbownet.net.ng</a>   |
|            | Reliance   |           |   |   |   | • | • | <a href="http://www.reltelnigeria.com">www.reltelnigeria.com</a>   |
|            | Starcomms  |           |   |   |   | • | • | <a href="http://www.starcomms.com">www.starcomms.com</a>   |
| Rwanda     | Ministry of Infrastructure                               | Ministry  |   |   |   |   |   | <a href="http://www.mininfra.gov.rw">www.mininfra.gov.rw</a>   |
|            | Rwanda Utilities Regulatory Agency (RURA)                | Regulator |   |   |   |   |   | <a href="http://www.rura.gov.rw">www.rura.gov.rw</a>   |
|            | RwandaTel  | •         | • | • |   |   |   | <a href="http://www.rwandatel.rw">www.rwandatel.rw</a>   |
|            | MTN Rwanda   |           |   |   | • |   |   | <a href="http://www.mtn.co.rw">www.mtn.co.rw</a>   |

| COUNTRY            | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
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| S. Tomé & Príncipe | Ministère des Travaux Publics, des Infrastructures et de l'Urbanisme   | Ministry  |   |   |   |   |   | Email: <a href="mailto:mirna@cstome.net">mirna@cstome.net</a>                              |
|                    | Autorité Générale de Régulation  | Regulator |   |   |   |   |   | <a href="http://www.ager-stp.org">www.ager-stp.org</a>                                     |
|                    | Companhia Santomense de Telecomunicações (CST)   | •         | • | • | • |   |   | <a href="http://www.cstome.net">www.cstome.net</a>   |
| Senegal            | Ministère des Postes, des Télécommunications et des Nouvelles Technologies de l'Information et de la Communication | Ministry  |   |   |   |   |   | <a href="http://www.telecom.gouv.sn">www.telecom.gouv.sn</a>                               |
|                    | Agence de Régulation des Télécommunications et des Postes  | Regulator |   |   |   |   |   | <a href="http://www.artp-senegal.org">www.artp-senegal.org</a>                             |
|                    | Sonatel  | •         | • | • | • |   |   | <a href="http://www.sonatel.sn">www.sonatel.sn</a>   |
|                    | Orange   |           |   |   |   |   |   | <a href="http://www.orange.sn">www.orange.sn</a>   |
|                    | Tigo   |           |   |   | • |   |   | <a href="http://www.tigo.sn">www.tigo.sn</a>   |
| Seychelles         | Ministry of National Development   | Ministry  |   |   |   |   |   | <a href="http://www.ict.gov.sc">www.ict.gov.sc</a>   |
|                    | Department of Information Communication Technology   | Regulator |   |   |   |   |   | <a href="http://www.ict.gov.sc/Infotech/itpro.aspx">www.ict.gov.sc/Infotech/itpro.aspx</a> |
|                    | Airtel Telecom   | •         | • | • | • |   |   | <a href="http://www.airtel.sc">www.airtel.sc</a>   |
|                    | Cable and Wireless   | •         | • | • | • |   |   | <a href="http://www.cwseychelles.com">www.cwseychelles.com</a>                             |
|                    | Smartcom   |           |   |   | • |   |   | <a href="http://www.smartcomgsm.com">www.smartcomgsm.com</a>                               |
| Sierra Leone       | Ministry of Information and Communications   | Ministry  |   |   |   |   |   |  |
|                    | National Telecommunications Commission (NTC)   | Regulator |   |   |   |   |   | Fax: +232 22 235855  |
|                    | SierraTel  | •         | • | • |   |   |   | <a href="http://www.stcg.net">www.stcg.net</a>   |
|                    | Africell   |           |   |   | • |   |   | <a href="http://www.africell.sl">www.africell.sl</a>                                       |
|                    | Celtel   |           |   |   | • |   |   | <a href="http://www.sl.celtel.com">www.sl.celtel.com</a>                                   |
|                    | Comium   |           |   |   | • |   |   | <a href="http://www.comium.com.sl">www.comium.com.sl</a>                                   |
|                    | Tigo   |           |   |   | • |   |   | <a href="http://www.tigo.sl">www.tigo.sl</a>   |
| Somalia            | Ministry of Posts and Telecommunications   | Ministry  |   |   |   |   |   | <a href="http://www.somaligovernment.org">www.somaligovernment.org</a>                     |
|                    | Nationlink Telecom   | •         | • | • | • |   |   | <a href="http://www.nationlinktelecom.com">www.nationlinktelecom.com</a>                   |
|                    | Telcom Somalia   | •         | • | • | • |   |   | <a href="http://www.telcom-somalia.com">www.telcom-somalia.com</a>                         |
|                    | Golis Telecom  |           |   |   | • |   |   | <a href="http://www.golistelecom.com">www.golistelecom.com</a>                             |
|                    | HorTel   |           |   |   | • |   |   | <a href="http://www.hortel.net">www.hortel.net</a>   |
|                    | Somafone   |           |   |   | • |   |   | <a href="http://www.somafone.com">www.somafone.com</a>                                     |
|                    | Telsom Mobile  |           |   |   | • |   |   | <a href="http://www.telesom.net">www.telesom.net</a>                                       |
| South Africa       | Department of Communications   | Ministry  |   |   |   |   |   | <a href="http://www.doc.gov.za">www.doc.gov.za</a>   |
|                    | Independent Communications Authority of South Africa (ICASA)   | Regulator |   |   |   |   |   | <a href="http://www.icasa.org.za">www.icasa.org.za</a>                                     |
|                    | Telkom   | •         | • | • |   |   |   | <a href="http://www.telkom.co.za">www.telkom.co.za</a>                                     |
|                    | Cell C   |           |   |   | • |   |   | <a href="http://www.cellc.co.za">www.cellc.co.za</a>                                       |
|                    | MTN  |           |   |   | • |   |   | <a href="http://www.mtn.co.za">www.mtn.co.za</a>   |
|                    | Neotel   |           |   |   |   |   | • | <a href="http://www.neotel.co.za">www.neotel.co.za</a>                                     |
|                    | Vodacom  |           |   |   | • |   |   | <a href="http://www.vodacom.co.za">www.vodacom.co.za</a>                                   |

| COUNTRY   | ORGANIZATION   | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
|-----------|--|-----------|---|---|---|---|---|--|
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| Sudan     | Ministry of Information and Communications   | Ministry  |   |   |   |   |   | <a href="http://www.sudan.gov.sd">www.sudan.gov.sd</a>   |
|           | National Telecommunication Corporation (NTC)                                       | Regulator |   |   |   |   |   | <a href="http://www.ntc.org.sd">www.ntc.org.sd</a>   |
|           | Canartel   | •         | • | • |   |   | • | <a href="http://www.canar.sd">www.canar.sd</a>   |
|           | Sudatel  | •         | • | • |   | • |   | <a href="http://www.sudatel.net">www.sudatel.net</a>   |
|           | MobiTel  |           |   |   | • |   |   | <a href="http://www.sdn-mobitel.com">www.sdn-mobitel.com</a>   |
|           | MTN  |           |   |   | • |   |   | <a href="http://www.mtn.sd">www.mtn.sd</a>   |
| Swaziland | Ministry of Tourism, Environment and Communications                                | Ministry  |   |   |   |   |   | <a href="http://www.gov.sz">www.gov.sz</a>   |
|           | Swaziland Posts and Telecommunications Corporation (SPTC)                          | •         | • | • |   |   |   | <a href="http://www.sptc.co.sz">www.sptc.co.sz</a>   |
|           | MTN  |           |   |   | • |   |   | <a href="http://www.mtn.co.sz">www.mtn.co.sz</a>   |
| Tanzania  | Ministry of Infrastructure Development   | Ministry  |   |   |   |   |   | <a href="http://www.infrastructure.go.tz">www.infrastructure.go.tz</a>   |
|           | Tanzania Communications Regulatory Authority (TCRA)                                | Regulator |   |   |   |   |   | <a href="http://www.tcra.go.tz">www.tcra.go.tz</a>   |
|           | TTCL   | •         | • | • |   |   | • | <a href="http://www.ttcl.co.tz">www.ttcl.co.tz</a>   |
|           | Zanzibar Telecom   | •         | • | • | • |   | • | <a href="http://www.zantel.co.tz">www.zantel.co.tz</a>   |
|           | Benson   |           |   |   |   | • |   | <a href="http://www.bolmobile.co.tz">www.bolmobile.co.tz</a>   |
|           | Celtel Tanzania  |           |   |   | • |   |   | <a href="http://www.tz.celtel.com">www.tz.celtel.com</a>   |
|           | Mobitel  |           |   |   | • |   |   | <a href="http://www.mobitel.co.tz">www.mobitel.co.tz</a>   |
|           | Vodacom Tanzania   |           |   |   | • |   |   | <a href="http://www.vodacom.co.tz">www.vodacom.co.tz</a>   |
| Togo      | Ministère des Postes et des Télécommunications et des Innovations Technologiques   | Ministry  |   |   |   |   |   | <a href="http://www.telecom.gouv.tg">www.telecom.gouv.tg</a>   |
|           | Autorité de Réglementation des Secteurs de Postes et de Télécommunications (ART&P) | Regulator |   |   |   |   |   | <a href="http://www.artp.tg">www.artp.tg</a>   |
|           | Togo Telecom<br>TogoCel  | •         | • | • | • |   | • | <a href="http://www.togotel.net.tg">www.togotel.net.tg</a><br><a href="http://www.togocel.tg">www.togocel.tg</a> |
|           | Telecel Togo   |           |   |   | • |   |   | <a href="http://www.telecel.tg">www.telecel.tg</a>   |
| Tunisia   | Ministère des Technologies de la Communication                                     | Ministry  |   |   |   |   |   | <a href="http://www.infocom.tn">www.infocom.tn</a>   |
|           | Instance Nationale des Télécommunications  | Regulator |   |   |   |   |   | <a href="http://www.intt.tn">www.intt.tn</a>   |
|           | Tunisie Telecom  | •         | • | • | • |   |   | <a href="http://www.tunisietelecom.tn">www.tunisietelecom.tn</a>   |
|           | Tunisiana  |           |   |   | • |   |   | <a href="http://www.tunisiana.com">www.tunisiana.com</a>   |
| Uganda    | Ministry of Information and Communications Technology                              | Ministry  |   |   |   |   |   | <a href="http://www.ict.go.ug">www.ict.go.ug</a>   |
|           | Uganda Communications Commission (UCC)   | Regulator |   |   |   |   |   | <a href="http://www.ucc.co.ug">www.ucc.co.ug</a>   |
|           | Uganda Telecom<br>UT Mobile  | •         | • | • | • |   | • | <a href="http://www.utl.co.ug">www.utl.co.ug</a><br><a href="http://www.utmobil.co.ug">www.utmobil.co.ug</a>     |
|           | MTN Uganda   | •         | • | • | • |   | • | <a href="http://www.mtn.co.ug">www.mtn.co.ug</a>   |
|           | Celtel Uganda  |           |   |   | • |   |   | <a href="http://www.ug.celtel.com">www.ug.celtel.com</a>   |
|           | Warid Telecom  | •         | • | • | • |   |   | <a href="http://www.waridtel.co.ug">www.waridtel.co.ug</a>   |



| COUNTRY  | ORGANIZATION  | 1         | 2 | 3 | 4 |   |   | WEBSITE  |
|----------|---|-----------|---|---|---|---|---|--|
|          |   |           |   |   | a | b | c |  |
| Zambia   | Ministry of Communications and Transport                                      | Ministry  |   |   |   |   |   | <a href="http://www.mct.gov.zm">www.mct.gov.zm</a>   |
|          | Communications Authority  | Regulator |   |   |   |   |   | <a href="http://www.caz.zm">www.caz.zm</a>   |
|          | Zamtel<br>Cell Z  | •         | • | • | • |   | • | <a href="http://www.zamtel.zm">www.zamtel.zm</a>   |
|          | Celtel Zambia   |           |   |   | • |   |   | <a href="http://www.zm.celtel.com">www.zm.celtel.com</a>   |
|          | MTN Zambia  |           |   |   | • |   |   | <a href="http://www.mtnzambia.co.zm">www.mtnzambia.co.zm</a>   |
| Zimbabwe | Ministry of Transport and Communications                                      | Ministry  |   |   |   |   |   | <a href="http://www.transcom.gov.zw">www.transcom.gov.zw</a>   |
|          | Postal and Telecommunications<br>Regulatory Authority of Zimbabwe<br>(POTRAZ) | Regulator |   |   |   |   |   | <a href="http://www.potraz.gov.zw">www.potraz.gov.zw</a>   |
|          | Tel*One<br>Net*One  | •         | • | • | • |   |   | <a href="http://www.telone.co.zw">www.telone.co.zw</a><br><a href="http://www.netone.co.zw">www.netone.co.zw</a> |
|          | Econet Wireless Zimbabwe  |           |   |   | • |   |   | <a href="http://www.econet.co.zw">www.econet.co.zw</a>   |
|          | Telecel Zimbabwe  |           |   |   | • |   |   | <a href="http://www.telecel.co.zw">www.telecel.co.zw</a>   |



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